

Bangalore –Nov 8th 2010 -Innovate Software Solutions Pvt Ltd today announced that plan of action for Hawkboard and Hawkboard LITE Second lot (identification is DDR with marking D9LHR, processor being production version of OMAP L 138).

The problems experienced by some users in TFTP hanging , Linux kernel not booting were noticed in the second lot (identification is DDR with marking D9LHR, processor being production version of OMAP L 138) of Hawkboard & Hawkboard LITE shipped between August 1st 2010 to Oct 20th 2010, approximately 300 in number.

Innovate Software Solutions Pvt Ltd is currently working to develop a remedy for this condition. Until this remedy is developed, customers will receive an interim notice instructing them to try the current fix (software) by themselves.

Please follow this link for the fix

<http://www.innovatesolutions.net/products/hawkboard>

Once the remedy has been developed, customers will receive a secondary notice advising the customer of the remedy availability.

If the Problem turns out to in the Software – The new fixed Software will be uploaded in Innovate's website with complete instructions –including source code.

If the problem turn out to in the Hardware -The boards must be shipped to the distributors from where it has been purchased and Innovate will collect the same from the distributors, fix the issue and ship it back to distributors who in turn which ship to individual customers.

If the above solution is not fixed within 60 days from this press release we will be recalling the entire lot of Hawkboard, Hawkboard Lite with the above said problem & issue new completely tested boards.

For any information on the above

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