Bangalore –Dec 18th 2010 -Innovate Software Solutions Pvt Ltd today announced the solution for Hawkboard and Hawkboard LITE Second lot (identification is DDR with marking D9LHR, processor being production version of OMAP L 138).

The problems experienced by some users in TFTP hanging , Linux kernel not booting were noticed in the second lot (identification is DDR with marking D9LHR, processor being production version of OMAP L 138) of Hawkboard & Hawkboard LITE shipped between August $1^{\rm st}$ 2010 to Oct $20^{\rm th}$ 2010, approximately 300 in number.

Solution is as follows

On the Backside of Hawkboard or Hawkboard LITE the 2 Ferrite Beads –FB12 and FB13 need to be removed and shorted as shown

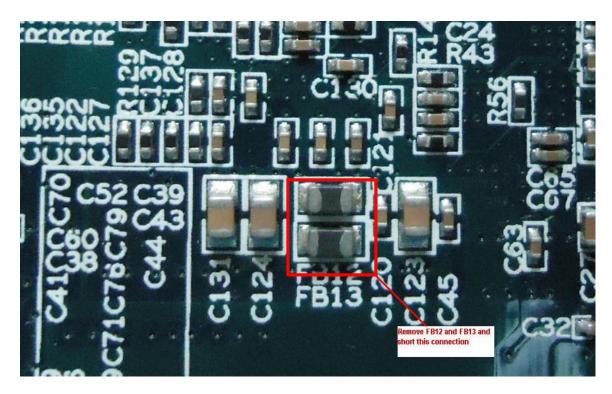


Fig1: above shows the current position.

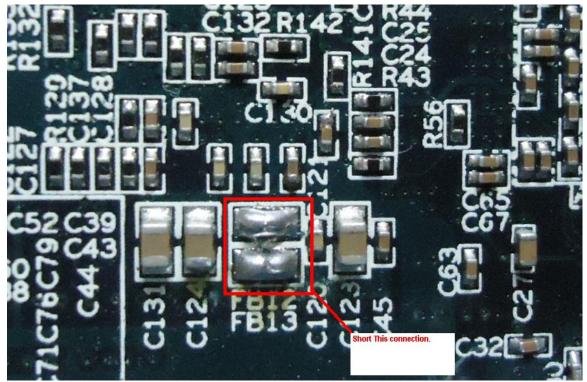


Fig 2: Make the change as this picture

Fix., Recall Policy

Those of you who can remove the 2 Ferrite Beads and short the connection as shown in the solution above, it would be great. The warranty will be applicable for this change by users.

For OTHERS who cannot solve it. : Please send the Boards to your local distributors who will then collect the same and send it to us for the FIX. One side shipping charges is to be borne by users and one side will be done by Innovate. Local customs duties will also be borne by Users

Distributors need to maintain a board identification number for each customer's boards. Distributors must send us minimum of 25boards at once to Innovate for the FIX. There will be NO repair cost for the users.

Time duration

The Recall date has been fixed for a period from 20th Dec 2010 to Feb 5th 2011. Only during this time the board will be accepted. No boards will be taken after this time since the Hawkboard platform would be revised and support for this at local site would not be available.

For any information on the above

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