

Nimisha Jain

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<https://nimishajainux.github.io/portfolio/>

EDUCATION

University of Michigan- Dearborn, MI

GPA: 3.77/4.0

Master of Science in Human Centered Design and Engineering

04/30/2021

Coursework: Design Thinking, Research Methods, Information Visualization, Web-development, Understanding Customers

Rajiv Gandhi Prodyogiki Vishwavidyalaya, Indore, India

GPA: 3.12/4.0

Bachelor of Engineering in Electronics and Communication, Indore, India

2013-2017

PROFESSIONAL EXPERIENCE

Cisco Systems

San Jose, CA (Remote)

UX Design Intern

06/2020 - 08/2020

- Partnered with users, engineering team to understand the requirements better and redesign an existing system, improving the user journey with additional features and minor interactions.
- Conducted semi-structured in-house user interviews to design a web-portal for Cisco leaders and managers.
- Designed dashboard for Partners inculcating varied use cases, vast data using interactions and data visualization.

Domains: Enterprise solutions for Designers, Executive Leaders and Cisco Partners (Internal)

ACS Solutions (GGK Tech)

Hyderabad, India

UX Designer

07/2017 - 08/2019

- Translated user and business requirement data into low to high fidelity prototype designs. Brainstorming, idea generation, information architecture, task analysis, requirement analysis, heuristic evaluation, comparative analysis, and secondary user research were part of the process in the Agile Framework.
 - Collaborated with designers, clients, business analysts, developers, and managers.
- Domains:** Medical, Inventory Management, Delivery Management, Business-to-Business, Business-to-Consumer.

PROJECTS

- **Dashboard for Program Admin**
Collaborated closely with Users and Engineering Team to get continuous feedback on design iterations for redesign of an existing portal.
- **Education platform promoting engagement in online higher education**
Designed a high-fidelity prototype of a web-app with integrated dashboard for teachers to engage their class and track student progress using Human Centered Design Process
- **Infotainment System for Autonomous Vehicle taxi (Ergonomics and Human Machine Interaction)**
Conducted Focus Group, User Interview and Survey to design high-fidelity prototype of an infotainment system on iPad and tested in lab simulator.
- **Proof of delivery app for truck drivers in Australia**
Built the information architecture and design structure to create an enterprise app for delivery truck drivers with stakeholders and user requirement analysis, and secondary user research.
- **Medicare enrollment portal for senior citizens in United States**
Analyzed the requirements, conducted secondary research and comparative analysis to design a web-portal for senior citizens, providing capabilities to search, compare and enroll for medicare plans.

SKILLS

- **User Experience:** Design Thinking, User Research, Usability Test, Information Visualization, Low-high Fidelity Prototyping, Interaction Design, Wire-framing, User Journey, Heuristic Evaluation, Task Analysis, Visual Design, Design Guidelines, Design Critique, Responsive Design, Human Factors Ergonomics, HMI Design.
- **Design Tools:** Figma, Sketch, Adobe XD, InVision, Miro, Axure RP, Illustrator, Photoshop, Jira, Confluence
- **Technologies:** HTML, CSS, Bootstrap, jQuery, JavaScript.