

Nimisha Jain

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<https://nimishajainux.github.io/portfolio/>

EDUCATION

University of Michigan- Dearborn, MI

GPA: 3.77/4.0

Master of Science in Human-Centered Design and Engineering

09/2019 - 05/2021

Coursework: Design Thinking, Research Methods, Information Visualization, Web-development, Understanding Customers

PROFESSIONAL EXPERIENCE

Deloitte Consultancy

Lansing, MI

UX/UI Designer and Functional Analyst

09/2021 - Present

- Leading the design, collaborating with Product Owner, Users, Research, Functional, and Development team
- Learning:** Child Welfare Licensing for State of Michigan, Salesforce Environment

Ford Motor Company

Dearborn, MI

Product Designer

06/2021 - 09/2021

- Translated business requirements to visual designs for an internal portal
- Worked on facilitating the collaboration between the various design teams across the organization
- Learning:** Sharepoint site, internal team building.

Cisco Systems

San Jose, CA

UX Design Intern

06/2020 - 08/2020

- Partnered with users and developers to improvise the user journey and build a dashboard, with varied use cases and data visualization.
- Conducted semi-structured in-house user interviews to design a web portal for Cisco leaders and managers.
- Learning:** Enterprise solutions for Designers, Executive Leaders and Cisco Partners (Internal)

ACS Solutions (GGK Tech)

Hyderabad, India

UX Designer

07/2017 - 08/2019

- Translated user and business requirement data into low to high fidelity prototype designs. Brainstorming, idea generation, information architecture, task analysis, requirement analysis, heuristic evaluation, comparative analysis, and secondary user research were part of the process in the Agile Framework.
- Collaborated with designers, clients, business analysts, developers, and managers.
- Learning:** Medical, Inventory Management, Delivery Management, B2B, B2C.

SKILLS

- User Experience:** Design Thinking, User Research, Usability Test, Data Visualization, Low-high Fidelity Prototyping, Interaction Design, Wireframing, User Journey, User Stories, Heuristic Evaluation, Task Analysis, Visual Design, Design Guidelines, Design Critique, Human Factors Ergonomics, HMI Design.
- Design Tools:** Figma, Sketch, InVision, Adobe XD, Miro, Axure RP, Illustrator, Photoshop, Jira, Azure DevOps
- Technologies:** HTML, CSS, Salesforce, Bootstrap, JQuery, JavaScript

PROJECTS

- Comprehensive Child Welfare Information System**
Designing a Child Welfare Licensing System for foster parents and state workers, working closely with Users, Salesforce Developers, HCD Researchers, Business Analysts, and the Product Owner.
- Dashboard for Program Admin**
Collaborated closely with the Users and Developers to design a new dashboard in an existing web portal.x
- Education platform promoting engagement in online higher education**
Designed a high-fidelity prototype of a web app with an integrated dashboard for teachers to engage their class and track student progress using Human-Centered Design Process.
- Infotainment System for Autonomous Vehicle taxi (Ergonomics and Human-Machine Interaction)**
Conducted Focus Group, User Interview, and Survey to design a high-fidelity prototype of an infotainment system on iPad and tested in lab simulator.