

**Michael Raitano**  
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## **Education**

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2023 - Present : Towson University, Towson, MD

- Currently enrolled and working towards a degree in Computer Science.

2021 : General Education : Valencia College, Orlando, FL

- Graduated with an Associate's Degree from Valencia with a focus on Information Technology courses.

## **Work Experience**

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Lowes, Towson, MD

**Front End Specialist**

May 2023 - Present

- Greeting every customer and facilitating a quick and fun time for every person who comes in that day.
- Knowing how to train new employees to ensure that they are prepared to work in any section of the store.
- Keeping my work area clean and presentable for both customer satisfaction and safety.

DHL International, Orlando, FL

**Dock Worker**

March 2021 - September 2022

- Inspecting and shipping packages, requiring the ability to identify and deal with illegal shipments.
- Training new hires and working to make sure that they are able to act independently.
- Safely handling incoming and outgoing packages to ensure customer satisfaction.

Rock & Brews, Orlando, FL

**Barback/Busser**

June 2018 - December 2020

- Keeping the workplace clean and orderly and facilitating smooth transitions between shifts.
- Leading and training new recruits in both bar-backing and bussing positions.

- Enhancing customer experiences and building a repertoire to improve their chances of return.