

# MICHAEL RAMANJULU

34 Graymont Circle, Collegeville PA 19426 · 610-551-6383

[mramanjulu94@gmail.com](mailto:mramanjulu94@gmail.com) · <https://www.linkedin.com/in/michael-ramanjulu-92b19273> ·  
<https://mramanjulu94.github.io/Michael-Ramanjulu-Portfolio/index.htm>

## EXPERIENCE

### AUGUST 2018 – DECEMBER 2019

#### CARE COORDINATOR, HEALTH ADVOCATE

- Handled 30-50 calls a day and answered various questions from our clients in order to assess the best way to provide quality customer service to them.
- Entered data from each of our clients from their personal demos, health insurance, and mental health assessment.
- Searched for mental health provider for about 4-5 clients per day within a three day and in most cases helped our clients set up their initial appointments.
- Contacted mental health providers in order to verify their licenses in up to date.

### MAY 2015 – JULY 2018

#### IT PROJECT MANAGER, PRAXLINX

- Managed a team of testers which consisted of 5-6 members for each project.
- Managed a timeline for each of our project which allowed for us to test the website, collect all the data about errors, and give a full analysis of the site to our client.
- Communicated with the client, stakeholders, and CEO for updates on the projects.
- Educated team members on both Agile and Scrum terminology for each project.

### FEBRUARY 2020 – PRESENT

#### PHARMACY TECHNICIAN, WEGMANS

- Answer various customer questions whether it is in person or over the phone.
- Enter information about the customers and their prescription into our system.
- Verify the amount of medication we have in stock during each shift.
- Contact doctors to verify information about clients' prescriptions.

## EDUCATION

MAY 2017

COMPUTER INFORMATION SYSTEMS, PENSACOLA CHRISTIAN COLLEGE

## CERTIFICATIONS

SEPTEMBER 2019 – NO EXPIRATION

FRONT END WEB DEVELOPMENT, CAREERFOUNDRY

## SKILLS

- Project Management
- Customer Service
- Microsoft Office (Word, Excel, PowerPoint)
- Scrum
- Communication
- Data Entry and Management
- Outlook email
- Agile

## TECHNICAL SKILLS

- HTML
- JavaScript
- .Net
- SQL (Oracle)
- C, C#, C++
- COBOL

## REFERENCES

- Raj Shekhar  
CEO – Praxlinx  
Atlanta, GA  
Phone: 904-610-7830
- Kapil Nayar  
Care manager – Health Advocate  
Exton, PA  
Phone: 856-397-6396
- Ed Silas  
Team Manager – Wegmans  
King of Prussia, PA  
Phone: 215 – 767- 6726
- Chris Short  
Store Manager – HoneyGrow  
King of Prussia, PA  
Phone: 215-570-0509

## **PROJECTS**

- Intellitest (01/17 – 05/17)
  - Developed a fully function website that allowed for three kinds of users (student, teachers, administrators). It allowed for students to take either a test or quiz and teacher would be able to grade them.

## **ACHIEVMENTS**

- Deans List (08/13 - 05/14)
  - Received a GPA of 3.2 during my first and second semester of college
- National Academic Scholar Association
  - Received a GPA of 3.0 or higher from 9<sup>th</sup> to 12<sup>th</sup> grade