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| Michael Ramanjulu  34 Graymont Circle, Collegeville PA 19426 · 610-551-6383  mramanjulu94@gmail.com · https:/www.linkedin.com/in/michael-ramanjulu-92b19273 · https://mramanjulu94.github.io/Michael-Ramanjulu-Portfolio/index.htm |

# Experience

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| August 2018 – December 2019Care Coordinator, Health Advocate  * Handled 30-50 calls a day and answered various questions from our clients in order to assess the best way to provide quality customer service to them. * Entered data from each of our clients from their personal demos, health insurance, and mental health assessment. * Searched for mental health provider for about 4-5 clients per day within a three day and in most cases helped our clients set up their initial appointments. * Contacted mental health providers in order to verify their licenses in up to date.  May 2015 – July 2018IT Project Manager, Praxlinx  * Managed a team of testers which consisted of 5-6 members for each project. * Managed a timeline for each of our project which allowed for us to test the website, collect all the data about errors, and give a full analysis of the site to our client. * Communicated with the client, stakeholders, and CEO for updates on the projects. * Educated team members on both Agile and Scrum terminology for each project.  fEBRUARY 2020 – pRESENTpHARMACY tECHNICIAN, WEGMANS  * Answer various customer questions whether it is in person or over the phone. * Enter information about the customers and their prescription into our system. * Verify the amount of medication we have in stock during each shift. * Contact doctors to verify information about clients’ prescriptions. |
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# Education

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| May 2017Computer Information Systems, Pensacola Christian College |
| CertificationsSeptember 2019 – no ExpirationFront End Web Development, CareerFoundry |

# skills

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| * Project Management * Customer Service * Microsoft Office (Word, Excel, PowerPoint) * Scrum | * Communication * Data Entry and Management * Outlook email * Agile |

# Technical skills

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| * HTML * JavaScript * .Net | * SQL (Oracle) * C, C#, C++ * COBOL |

# References

* Raj Shekhar

CEO – Praxlinx

Atlanta, GA

Phone: 904-610-7830

* Kapil Nayar

Care manager – Health Advocate

Exton, PA

Phone: 856-397-6396

* Ed Silas

Team Manager – Wegmans

King of Prussia, PA

Phone: 215 – 767- 6726

* Chris Short

Store Manager – HoneyGrow

King of Prussia, PA

Phone: 215-570-0509

# Projects

* Intellitest (01/17 – 05/17)
* Developed a fully function website that allowed for three kinds of users (student, teachers, administrators). It allowed for students to take either a test or quiz and teacher would be able to grade them.

# Achievments

* Deans List (08/13 - 05/14)
* Received a GPA of 3.2 during my first and second semester of college
* National Academic Scholar Association
* Received a GPA of 3.0 or higher from 9th to 12th grade