${Date}

Dear ${Recipient}:

RE: ${TicketNumber}

The case referenced above, initially reviewed by our Expert Review Panel has now been reviewed by me as the Chief Quality Officer for Cornerstone Quality Assurance. The results of my review are now being returned for your files.

**Following my review, this case has been determined to be a Category 5 as defined by the Cornerstone Quality Assurance Program (CQAP). This varies from the original evaluation of this case as a Category 4.**

Cornerstone QA is committed to providing the highest level of quality and service to its clients. We appreciate and welcome your comments and suggestions.

Should you have any questions regarding the Cornerstone QA Program or the results of this case, please contact us at 877-817-5706 or by e-mail at qa@capstoneradiology.com.

Sincerely,

Timothy Myers, M.D

**Chief Quality Officer**

**Cornerstone QA Variance Category Descriptions:**

**1. No variance –** expert reviewer agrees with primary interpretation.

**2. Interpretation variance –** variance is unlikely to affect patient care and/or outcome.

**3. Interpretation variance –** variance may affect patient care and/or outcome or require further assessment.

**4. Interpretation variance –** variance is, or would be expected to directly affect patient care and/or outcome.

**5. Sentinel event –** event that may cause a serious unexpected or unanticipated outcome, death or serious physical or psychological injury, or the risk thereof.

This communication and any attachments thereto may contain private, confidential, and privileged material for the sole use of the intended recipient. Any review, copying, or distribution of this information (or any attachments thereto) by others is strictly prohibited and may violate HIPAA privacy rules as well as guidelines regarding the handling of Quality Assurance (QA) materials. If you are not the intended recipient, please contact the sender immediately and permanently delete the original and any copies of this information and any attachments thereto.