${Date}

Dear ${Recipient}:

RE: ${TicketNumber}

The case referenced above has been reviewed by our Expert Review Panel. The results of our review process are now being returned to you for your files.

**In the case that was submitted, our technologist review finds the image(s) fail to meet technical standards. This case has been determined to be a Category 5 as defined by the Cornerstone Quality Assurance Program (CQAP).**

Cornerstone QA is committed to providing the highest level of quality and service to its clients. We appreciate and welcome your comments and suggestions.

Should you have any questions regarding the Cornerstone QA Program or the results of this case, please contact us at 877-817-5706 or by e-mail at qa@capstoneradiology.com.

Sincerely,

Timothy Myers, M.D

**Chief Quality Officer**

**Cornerstone Image Quality Review Category Descriptions:**

**1. Meets technical standards –** the image and/or images meet technical standards to support an accurate, diagnostic interpretation.

**2. Marginally meets technical standards –** the image and/or images marginally meet technical standards, however this is not expected to affect the interpretation and/or require additional imaging.

**3. Fails to meet technical standards –** the image and/or images do not meet technical standards, and could affect the interpretation and/or require additional imaging.

**4. Fails meet technical standards –** the image and/or images do not meet technical standards, and would reasonably be expected to affect the interpretation and/or require additional imaging.

**5. Sentinel event –** The image and/or images do not meet technical standards, and may contribute to a serious unexpected or unanticipated outcome, including death, serious physical or psychological injury, or the risk thereof.

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