

Carvan Safety & Security Guidelines

1. Background Checks

To ensure safety for all our users, we verify that all buyers and sellers have a clear background. Individuals with a criminal record will not be allowed to engage in transactions on our platform. User verification is conducted through ID checks and a secure validation process.

2. Document Verification

For all transactions, users must provide copies of necessary documents along with the original documents for verification during the booking process. This ensures authenticity and prevents fraud.

3. Secure Transactions

Carvan offers secure payment methods to prevent scams and fraudulent activities. We recommend using trusted escrow services or verified payment gateways to complete transactions safely.

4. Safe Meet-Up Guidelines

All in-person transactions should be conducted in designated safe zones such as public areas or Carvan-recommended locations. Both buyers and sellers should share emergency contact information before meeting. For added security, test drives should be tracked, and a friend or family member should accompany you.