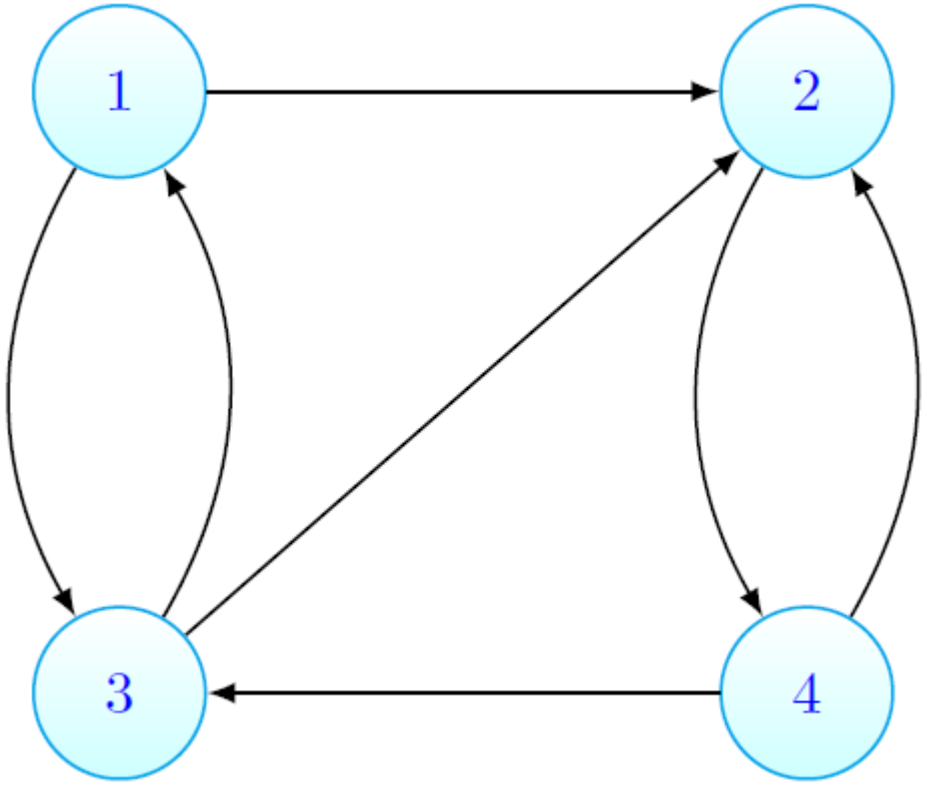
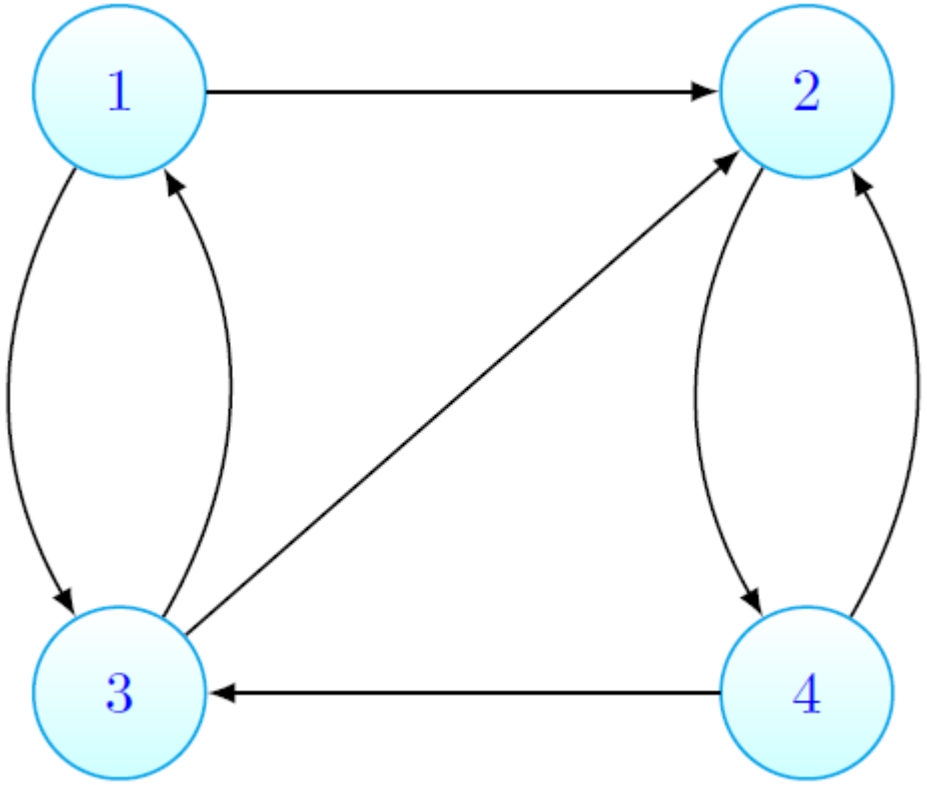


STATE	How long does the process stay in this state?	To which states can we go to next?	At what rate?	Time until we go to this state?
1	T(1) ~ exp(**5**)	2 3	3 2	T_{12}~exponential(**3**) T_{13}~exponential(**2**)
2	T(2) ~ exp(**5**)	4	5	T_{24}~exponential(**5**)
3	T(3) ~ exp(**2**)	1 2	1 1	T_{31}~exponential(**1**) T_{32}~exponential(**1**)
4	T(4) ~ exp(**3**)	3 2	1 2	T_{43}~exponential(**1**) T_{42}~exponential(**2**)

$$Q = \begin{pmatrix} -5 & ? & ? & ? \\ ? & -5 & ? & ? \\ ? & ? & -2 & ? \\ ? & ? & ? & -3 \end{pmatrix} \Rightarrow Q = \begin{pmatrix} -5 & 3 & 2 & 0 \\ ? & -5 & ? & ? \\ ? & ? & -2 & ? \\ ? & ? & ? & -3 \end{pmatrix} \Rightarrow Q = \begin{pmatrix} -5 & 3 & 2 & 0 \\ 0 & -5 & 0 & 5 \\ 1 & 1 & -2 & 0 \\ 0 & 2 & 1 & -3 \end{pmatrix}$$



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$$Q = \begin{pmatrix} -5 & ? & ? & ? \\ ? & -5 & ? & ? \\ ? & ? & -2 & ? \\ ? & ? & ? & - \end{pmatrix}$$

Check the matrix Q:

Rows sum to 0.

Diagonal is negative (or zero)

Off-diagonal positive (or zero)

$$Q = \begin{pmatrix} -5 & 3 & 2 & 0 \\ 0 & -5 & 0 & 5 \\ 1 & 1 & -2 & 0 \\ 0 & 2 & 1 & -3 \end{pmatrix}$$