

Mahmoud Shafaamry

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Authorized to work in the US for any employer

Work Experience

IT Specialist

Farmers Insurance Group - Las Vegas, NV

October 2023 to Present

In my role at Farmers Insurance, I service, maintain and protect our tech ranging from smart phones all the way to routers and switches for internet access.

Operations Manager

Pioneer Distribution - Las Vegas, NV

November 2022 to October 2023

Marketing Specialist

Farmers Insurance Group - Salt Lake City, UT

November 2021 to November 2022

Education

Bachelor's degree in Computer Science

UNLV - Las Vegas, NV

December 2023 to Present

Certification in Cybersecurity

UNLV - Las Vegas, NV

December 2023 to Present

High school diploma

Entrada - UT

Skills

- Software troubleshooting
- MySQL (1 year)
- Microsoft Windows Server
- Linux
- LAN
- Network Administration

- Information Security
- Customer support
- Splunk (1 year)

Certifications and Licenses

Technical Support Fundamentals

October 2023 to Present

I gained skills required to succeed in an entry-level IT job and learned to perform day-to-day IT support tasks including computer assembly, wireless networking, installing programs, and customer service.

Exploratory Data Analysis for Machine Learning IBM

March 2024 to Present

The IBM Machine Learning Professional Certificate introduces you to Machine Learning and the content of the professional certificate. In this course you will realize the importance of good, quality data.

Cisco Network Basics

May 2024 to Present

The Cisco Network Basics certification allowed me to understand the internet and how it operates and how devices are able to exist and operate on it.

Assessments

Technical support — Proficient

April 2024

Performing software, hardware, and network operations

Full results: [Proficient](#)

Indeed Assessments provides skills tests that are not indicative of a license or certification, or continued development in any professional field.