

# Marvin Castro

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| <https://mrcastro7.github.io/UpdatedPortfolio/>

Passionate and motivated full-stack web developer. Always motivated to learn new technologies. Works well in teams.

## EDUCATION

**George Mason University**; Fairfax, VA

Sept. 2010 – Dec. 2013

Bachelor of Science in Finance with a Minor in Information Technology

**George Washington University**; Arlington, VA

Oct.. 2019 – Apr. 2020

Full Stack Web Development

## SKILLS & QUALIFICATIONS

- ✓ Build a frontend website either from scratch or by utilizing a frontend framework
- ✓ Deploy static and dynamic websites to the cloud
- ✓ Write SQL commands to perform Create, Read, Update and Delete commands
- ✓ Create a full stack Single Page Application with AJAX communication
- ✓ Create RESTful APIs utilizing JSON as data format
- ✓ Communicate the basics of serving a web page and how the browser renders code

## EXPERIENCE

**Personal Banker @ Capital One Bank**; Reston, VA

Jan. 2016 – Present

*Actively engages employees and customers throughout Capital One's banking transformation to a digital company*

- Utilizes financial analytical insights on client portfolios to provide effective recommendations and solutions
- Performs monthly forecasting analyses at the client level, incorporating inputs from sales pipeline for specific products
- Conducts quality assurance activities that guarantee compliance with investor guidelines, internal policies and procedures, in addition to federal compliance requirements
- Leads daily multi-branch meetings to set focus and tone for the day based on leadership direction
- Achieves business results through productive, positive collaboration and leadership of a wide range of ecosystem partners including local branch partners, mortgage lenders and financial advisors

**Server & Trainer @ Hard Times Café**; Fairfax, VA

Feb. 2013 –

Mar. 2016

*Improved my time management, team collaboration and organization skills working full-time while studying*

- Applied cost accounting skills through recommendation of measures to management to improve production methods and costs
- Assisted management with revenue analysis, including trend reports
- Conducted cash and check reconciliation of registers at close of business

- Demonstrated methods and trained employees in tasks, equipment operation and establishment protocols
- Effectively communicated with customers and team members while delivering high-quality service in a fast-paced environment

**Senior Teller @ BB&T Bank; Herndon, VA**

Nov. 2010 –

Mar. 2013

*Built functional knowledge through application of academic financial skills in a workplace environment*

- Recommended appropriate solutions to meet customer needs and provided excellent customer service by referring appropriate clients to financial specialists or advisors to assist in meeting specific needs
- Conducted data research for clients
- Produced clear and concise client reports on a daily and monthly basis
- Resolved existing discrepancies within client accounts to ensure satisfaction
- Executed sales, servicing banking transactions accurately while following compliance and security procedures.

**Teller @ Wells Fargo Bank; Chantilly, VA**

Jan. 2009 – Apr. 2010

*Functioned as primary contact with the public, responsible for exhibiting good product knowledge and serving customers*

- Gained in-depth knowledge of the different banking channels and promoted opportunities to introduce the multichannel customer to these capabilities
- Developed and deepened customer relationships by demonstrating ownership and resolving customer problems efficiently, turning servicing requests and routine transactions into sales opportunities
- Consistently processed numerous financial transactions with efficiency and accuracy
- Managed consignment items, ATM facility, maintained inventory and documented incidents
- Ensured complete adherence to guidelines and protocols
- Participated in daily team meetings to improve branch performance

## **ADDITIONAL QUALIFICATIONS**

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- ✓ HTML
- ✓ CSS
- ✓ JavaScript
- ✓ Bootstrap
- ✓ Heroku
- ✓ Git
- ✓ Github

