# Charles Wu

UX Designer & Developer

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# Objective

I aim to solve interaction problems through the use of research and prototyping, ensuring beautiful and effective results.

# Experience

## **UX** Designer and Developer

Crowd Curio Waterloo, ON

Jan-Jun 2015

- Created wireframes and web interfaces, designed specifically for crowd-sourcing citizen science project
- Developed front-end code to implement designs, and integrated using Git and Django

#### **UI** Designer

McKinsey Digital New York City, NY

Jun-Aug 2014

- Developed customer requirements by defining and creating objectives, data-driven designs, and interactive prototypes
- Designed wireframes, storyboards, and high level mock-ups for several Fortune 500 companies

### **UX/Android Developer**

Intelligent Mechatronics Systems Waterloo, ON Sep-Dec 2013

- Conducted user research and needs analyses to redesign a vehicle infotainment app and improve customer experience
- Analyzed, developed, and improved Android codebase, decreasing load time by over 50%

## iOS Mobile Developer

Ash City Worldwide Richmond Hill, ON

Jan-Apr 2013

- Managed product development lifecycle, prototyping, development, and testing of company inventory app
- Single-handedly developed, designed, and published product

#### **Web Content Developer**

Raymond James Ltd. Toronto, ON

May-Aug 2012

- Redesigned the Canada Intranet site using HTML5, CSS3, JS, Photoshop, and Flash
- Created and managed content for the Raymond James website, impacting hundreds of daily users

#### **Business Project Assistant**

York Municipality Newmarket, ON

Sep-Dec 2011

- Developed a new user feedback system that was then implemented in senior assistance centres
- Improved user experience through simplification and the reduction of required clicks per action

## **Skills**

**UX:** User Research, Problem Analysis, Prototyping (Adobe CS)

Dev: Front-End, iOS/Android

Other: Cognitive Ergonomics, Machine Intelligence, Production Management

### Education

Bachelors of Applied Science (BASc), Systems Design Engineering, 2015 Option in Management Science University of Waterloo, Canada

# **Projects and Interests**

#### **Projects**

- Curio-X: A citizen science and gamification project (UX design and web-dev)
- Co-op Storage: Co-Founder & Designer (2014)
- BufferBox (acquired by Google):
  Student Designer and Team Lead (2012)
- Proxima: Created a device to wirelessly transfer data via gestures
- Focus: Developed and published an Android study tool
- InFit: Developed a fitness tracking app to process sensor data

#### Volunteer

- Engineering Society Class Rep for Systems Design 2015 (2010 - 2015)
- Orientation Week Leader and Director (2012 2014)

#### Recreation

Photography, Bartending, Volleyball, Cinema, Short walks on the beach