



"RFID Library Security System in Library Department"

Notice Inviting Tender For
"RFID Library Security System in Library Department"

For Central Library At

All India Institute of Medical Sciences, Bathinda

CRITICAL DATE SHEET

| | | |
|------------------------------------|------------|----------|
| Published Date | 15/03/2023 | 06:00 PM |
| Bid Document Download / Start Date | 15/03/2023 | 06:00 PM |
| Clarification Start Date | — | |
| Clarification End Date | — | |
| Bid Submission Start Date | 15/03/2023 | 06:00 PM |
| Bid Document Download/End date | 15/03/2023 | 06:00 PM |
| Bid Submission End Date | 06/04/2023 | 12:00 PM |
| Bid Opening Date | 07/04/2023 | 12:00 PM |

All India Institute of Medical Sciences, Bathinda

Mandi Dabwali Road, Bathinda -151001 (Punjab)

02642867865, email:- Libaray.aiimsbathinda@gmail.com

Website: www.aiimsbathinda.edu.in

R Khakkal
OIC
Central Library
AIIMS Bathinda

Ankitkankaria 5/1/2023
DR. ANKITA KANKARIA
Assistant Professor
Dept. of Community & Family Medicine
AIIMS, BATHINDA

Page 10 of

DR. BERTI MAGAN 5/1/23
DR. BERTI MAGAN
Assistant Professor
Dept. of Physiology
AIIMS, Bathinda

1. Online bids are invited on behalf of Director, AIIMS Bathinda on single stage two bid systems for "**Supply of Library Security System**" as per Technical specification for Department of Central Library. Manual bids shall not be accepted.
2. Tender document may be downloaded from AIIMS, Bathinda web site www.aiimsbathinda.edu.in (for reference only) and CPPP site <https://eprocure.gov.in/eprocure/app> as per the schedule as given in CRITICAL DATE SHEET as under.
3. Bid shall be submitted online at CPPP website: <https://eprocure.gov.in/eprocure/app>.
4. Bid documents may be scanned with 100 dpi option which helps in reducing size of the scanned document.
5. Tenderer who has downloaded the tender from the **AIIMS web site** Error and Central Public Procurement Portal (CPPP) e-procurement website <https://eprocure.gov.in/eprocure/app> shall not tamper/modify the tender form including downloaded price bid template in any manner. In case if the same is found to be tempered /modified in any manner, tender shall be summarily rejected and EMD would be forfeited and tenderer is liable to be banned from doing business with AIIMS Bathinda.
The Technical bid should include the detailed specifications of main item/equipment and its accessories. All items should be numbered as indicated in the Annexure-I (Any deviation should be clearly mentioned and supporting document should be submitted).
6. **Manual bid shall not be accepted in any circumstance.**
7. The complete bidding process in online bidding, Bidder should be in possession of valid digital Signature Certificate (DSC) for online submission of bids. Prior to bidding DSC need to be registered on the website mentioned above.
8. **Tenderers are advised to follow the instructions provided in the 'Instructions to the Tenderer for the e-submission of the bids online through the Central Public Procurement Portal for e Procurement at <https://eprocure.gov.in/eprocure/app>'.**
9. **Quotations should be valid for 180 days** from the tender due date i.e. tender opening date. The bidder should clearly indicate the period of delivery, AMC & warranty terms etc whichever is applicable.
10. Relevant literature pertaining to the items quoted with full specifications should be uploaded, where ever applicable.

11. The tender document must be accompanied by copy of PAN, Certificate of firm/company registration, GST registration.
12. The quantity shown against each item is approximate and may vary as per demand of the Institute at the time of placement of order.
13. The bidder must be able to provide the product/items within specified time period as prescribed in the Purchase Order, failing which the EMD will be forfeited. Furthermore, on completion of the stipulated time period, Purchase Order may be cancelled and award may be given to another qualified bidder with the negotiated terms & conditions as per Institutes norms.
14. In the event of any dispute or difference(s) between the vendee (AIIMS Bathinda) and the vendor(s) arising out of non-supply of material or supplies not found according to the specifications or any other cause what so ever relating to the supply or purchase order before or after the supply has been executed, shall be referred to the Director/AIIMS/Bathinda who may decide the matter himself or may appoint arbitrator(s) under the arbitration and conciliation Act 1996. The decision of the arbitrator shall be final and binding on both the parties.
15. The place of arbitration and the language to be used in arbitral proceedings shall be decided by the arbitrator.
16. All disputes shall be subject to Bathinda Jurisdiction only.
17. **AIIMS Bathinda reserves the rights to accept/reject any bid in full or in part or accept any bid other than the lowest bid without assigning any reason thereof. Any bid containing incorrect and incomplete information shall be liable for rejection.**
18. The Tender/Bid will be opened on Store office at AIIMS Bathinda Premises.
 - i) Only those financial bids will be opened whose technical bids are found suitable by the expert committee appointed for the concerned instrument/equipment.
 - ii) No separate information shall be given to individual bidders. In incomparable situation, the committee may negotiate price with the technically and financially qualified bidder before awarding the bid.
19. Copies of original documents defining the constitution or legal status, place of registration and principal place of business of the company or firm or partnership, etc.
20. **Award of Contract**
The Purchaser will award the contract to the bidder whose quotation has been determined to be substantially responsive and who has bided the lowest evaluated quotation price.

- i) Not with standing the above, the Purchaser reserves the right to accept or reject any quotations and to cancel the bidding process and reject all quotations at any time prior to the award of contract.
- ii) The bidder whose bid is accepted will be notified of the award of contract by the Purchaser prior to expiration of the bid validity period. The terms of the accepted bid shall be incorporated in the purchase order.(if applicable)
21. Normal comprehensive warranty/guarantee and AMC (if applicable) shall be applicable to the supplied goods as per Annexure-I.
22. Rates should be quoted inclusive of packing, forwarding, postage and transportation charges etc.
23. The competent authority reserves all rights to reject the goods if the same are not found in accordance with the required description/ specifications/quality.
24. A brochure displaying the product clearly is to be attached with the tender if required.
25. **Earnest Money:** Earnest money (i.e. Rs. 1,00,000.00) for "RFID Library Security System" by means of a Bank Demand Draft/ FD is required to be submitted. A scanned copy of the same must be uploaded with the bid documents to be enclosed. It is also clarified that the bids submitted without earnest money will be summarily rejected. The DD/FD may be prepared in the name of "All India Institute of Medical Sciences, Bathinda (AIIMS Bathinda)". The Original EMD cost must reach at office of the Stores Officer Gate no. 5, Medical College Building, 2nd Floor, AIIMS, Bathinda before opening of tender.
- i) No request for transfer of any previous deposit of earnest money or security deposit or payment of any pending bill held by the AIIMS Bathinda in respect of any previous supply will be entertained. Tenderer shall not be permitted to withdraw his bid or modify the terms and conditions thereof. In case the tenderer fails to observe and comply with stipulations made herein or backs out after quoting the rates, the aforesaid amount of earnest money will be forfeited.
- ii) Tenders without Earnest Money or Tender cost will be summarily rejected.
- iii) No claim shall lie against AIIMS Bathinda in respect of erosion in the value or interest on the amount of EMD.
- iv) If MSME firm is registered under National Small Industries Corporation (NSIC) for above tendered item, then the firm will be exempted for submission of EMD amount. Firm must upload scanned copy of Certificate for claiming exemption failing which the claim will not be entertained.
- v) The earnest money will be returned/ refunded to the unsuccessful tenderers after the tender is decided.
- vi) EMD should remain valid for a period of 45 days beyond the final bid validity period. When the tenderer agrees to extend the validity of bid, he shall also extend the validity of EMD suitably.

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In case the supplier requires any elucidation regarding the tender documents, they are requested to contact to the Store Officer, AIIMS Bathinda through e-mail: storesaiimsbti@gmail.com

29. on or before end date of clarification as per critical date sheet.
30. The EMD of the successful bidder will be returned to them without any interest after the submission of Security deposit/PSD.
31. Other terms and condition applicable as per manual for procurement of goods 2017, GFR-2017 etc.

**Administrative Officer
AIIMS Bathinda**

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Other Terms & Conditions:

1. Pre-Qualification Criteria:

- a. Bidder should be the manufacturer/authorized dealer/Distributor/Trader/ Supplier. Letter of Authorization from Manufacturer for the same and specific to the tender should be uploaded in the prescribed place.
- b. An undertaking from the original Manufacturer is required stating that they would facilitate the bidder on regular basis with technology/product updates and extend support for the warranty as well. The scanned copy of same to be uploaded. (if applicable)

2. Performance Security Deposit:

- a. The successful bidder shall have to submit a performance security deposit (PSD) in the form of BG/DD/FDR within 30 days from the date of issue of Letter of Award (LOA). Extension of time for submission of PG beyond 30 days band up to 60 days from the date of issue of LOA may be given by the competent authority to sign the contract agreement however a penal interest of 15% per annum shall be charged for the delay beyond 30 days. i.e., 31st day after the date of issue of LOA. In case of the contract fails to submit the requisite PG even after 60 days from the date of issue of LOA the contract shall be terminated duly forfeiting the EMD and other dues if any payable against the contract. The failed contractor shall be debarred from participating in re-tender (if any) for that item. Performance Security Deposit is mandatory.
- b. Successful supplier/firm should submit performance Security as prescribed in favour of "AIIMS, Bathinda" and to be received in the Procurement Office, 2nd Floor, C-Block, Medical College Building, Bathinda (Punjab) Pin-151001 before the date of commencement of supply or 30 days from the date of acceptance of the purchase order, whichever is earlier. The performance Security Deposit to be furnished in the form of Bank Guarantee as per given Proforma of the tender documents, for an amount covering 10% of the contract value without AMC.
- c. The Performance Security Deposit should be established in favour of "AIIMS Bathinda" through any Schedule Bank with a clause to enforce the same on their local branch at Bathinda.
- d. Validity of the performance Security Deposit shall be for a period of 60 days beyond of entire warranty and AMC period from the date of issue of installation & commissioning.

- 3. Delivery & Installation:** The successful bidder should strictly adhere to the Specified delivery schedule Supply, Installation & commissioning should be effected **within 06 weeks** from the date of purchase order and this clause should be strictly adhere to failing which administrative action as deemed fit under rules will be taken against the defaulter. Liquidation Damages may also be imposed as per clause no.

4. Purchase order will be placed as per requirement of the consignee.

4. **Penalty:** If the suppliers fails to deliver, Installation & Commissioning and place any or all the Equipment or perform the service by the specified date as mention in purchase order, penalty at the rate of 0.5% per week of delayed value of goods subject to the maximum of 10% of delayed goods value will be deducted, afterwards another penalty may be imposed.

- 5. Training and Demonstration (If required):** Suppliers needs to provide adequate training and demonstration at AIIMS Bathinda to the nominated person of AIIMS Bathinda at their cost. AIIMS Bathinda will not bear any training or living expenditure in this regard. The Supplier should arrange for regular weekly visit to the AIIMS, Bathinda campus by its technical team and assist in maintenance of the item/equipment within warranty period. Assistance limited to locking companies with manufacturer will not be considered sufficient.
- 6. Right of Acceptance:** AIIMS, Bathinda reserves the right to accept or reject any or all bids/tenders/quotations without assigning any reason there of and also does not bind itself to accept the lowest quotation or any tender. AIIMS, Bathinda also reserves the rights to accept all the equipment/instruments in the given tender or only part of it in any given schedule without assigning any reason.
- 7. Validity of the bids:** The bids shall be valid for a **period of 180 days** from the date of opening of the tender. This has to be so specified by the tenderer in the commercial bid which may be extended, if required.
- 8. Risk Purchase & Recovery of sums due:**
- Failure or delay in supply of any or all items as per Requisition / Purchase Order, Specification or Brand prescribed in the tender, shall be treated as 'non compliance' or 'breach of contract' and the order in part or full be arranged from alternative source(s) at the discretion of the hospital authority and the difference in price has to be recovered from the tenderer as mentioned elsewhere.
 - The amount can be recovered from any of his subsequent / pending bills or security Deposit.
 - In case the sum of the above is insufficient to cover the full amount recoverable, the contractor shall pay to the purchaser, on demand the remaining balance due.
- 9. Installation & Warranty Declaration:** Suppliers must give the comprehensive onsite warranty of three years as per Annexure-I as required from the date of successful installation of item/equipment against any manufacturing defects. In the installation report the model number of instrument and all spares parts/ accessories numbers should be in the line of purchase order. And suppliers must undertake in the warranty declaration that "everything being supplied by us is free from all defects and faults in material, workmanship and is of the highest quality and material of the type ordered, Is in full conformity with the specification and is completed enough to carry out the experiments, as specified in the tender document." If any item covered under warranty fails, the same shall be replaced free of cost including all the applicable charges (shipping cost both ways). **Installation must be done within stipulated time period from the date of delivery of the item/ equipment as specified in the purchase order.**
- 10. Communication of Acceptance:** AIIMS, Bathinda reserves all right to reject any tender including of those tenderers who fails to comply with the instructions without assigning any reason whatsoever and does not bind itself to accept the lowest or any specific tender. The decision of this Institute in this regard will be final and binding.
- 11. Guarantee/Warranty, Service, Maintenance:**

The tenderers must quote for **03 (Three) years onsite warranty** for "RFID Library Security System" will full specification as per the mentioned on the **Annexure-I**

from the date of completion of the satisfactory installation as certified by the stipulated Department. The warranty changes shall not be quoted separately otherwise the bid shall be summarily rejected. Also the bidder should submit their quote for subsequent **03 (Three) years** onsite AMC for "**RFID Library Security System**" as per Annexure (includes free labour, repair other service & spare parts) but it should not be more than **4 % of the quoted unit price** otherwise offer may be summarily rejected. Failure to comply with this condition will entail the rejection of the Bids. The Price comparison shall be made taking into account on basic price and post warranty AMC. The amount of AMC would be released to the supplier on successful completion of the maintenance of that particular year duly certified by the department. (If applicable)

12. Insolvency etc.: In the event of the firm being adjudged insolvent or having a receiver appointed for it by a court or any other under the Insolvency Act made against them or in the case of a company the passing any resolution or making of any order for winding up, whether voluntary or otherwise, or in the event of the firm failing to comply with any of the conditions herein specified AIIMS, Bathinda shall have the power to terminate the contract without any prior notice.

13. Force Majeure: If, at any time during the subsistence of this contract, the performance in whole or in part by either party of any obligation under this contract is prevented or delayed by reasons of any war or hostility, act of public enemy, civil commotion, sabotage, fire, floods, epidemics, quarantine restriction, strikes lockout or act of God (hereinafter referred to as events) provided notice of happening of any such eventuality is given by one party to other within 21 days from the date of occurrence thereof, neither party shall by reason of such event be entitled to terminate this contract nor shall either party have any claim for damages against other in respect of such non-performance or delay in performance and deliveries.

Further, that if the performance in whole or in part of any obligation under this contract is prevented or delayed by reason of any such event for a period exceeding 60 days, AIIMS, Bathinda may, at its option to terminate the contract.

14. Breach of Contract: In case of breach of any terms and conditions as mentioned Agreement/Contract, the Competent Authority, will have the right to cancel the contract without assigning any reasons thereof and nothing will be payable by AIIMS, Bathinda. In that event the security deposit shall also stand forfeited.

15. Subletting of contract: The firm shall not assign or sublet the contract or any part of it to any other person or party without having prior permission from AIIMS, Bathinda, which will be at liberty to refuse if thinks fit.

16. Right to call upon information regarding status of contract: The AIIMS, Bathinda will have the right to call upon information regarding status of contract at any point of time.

17. Payment Term:-

17.1 Payment shall be made subject to recoveries, if any, by way of liquidated damages or any other charges as per terms & conditions of contract in the following manner.

A) Payment for Indigenous Goods

Payment shall be made in Indian Rupees as specified in the contract in the following manner:

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- (a) **On Delivery** - 70% payment of the contract price less AMC Cost shall be paid on receipt of goods in good condition at the consignee premises and upon the submission of the following documents:
- i) Four copies of supplier's invoice showing contract number, goods description, quantity, unit price and total amount with revenue stamp.
 - ii) Two copies of packing list identifying contents of each package
 - iii) Certificate of origin and certificate of guarantee and warranty.
 - iv) Consignee receipt certificate in original issued by the authorized representative of the consignee.
- (b) **On Acceptance** - Balance 30% payment would be made against 'Final Acceptance Certificate' of goods to be issued by the consignees subject to recoveries, if any, on account of non-rectification of defects/deficiencies not attended by the supplier or otherwise.

OR

100% payment after received and acceptance of Material.

B) Payment for Imported Goods: (If applicable)

Payment of foreign currency portion shall be made in the currency as specified in the contract in the following manner:

(a) On Shipment:

Seventy (70) % of the CIP (CIP Price less Indian Agent Commission) destination price of the goods shipped shall be paid through irrevocable, non-transferable Letter of Credit (LC) in favour of the supplier in a bank in his country in case of Foreign Tenderer and upon submission of documents specified here under:

- (i) Four copies of supplier's invoice showing contract number, goods description, quantity, Unit price and total amount with revenue stamp.
- (ii) Original and four copies of the negotiable clean, on-board Bill of Lading/Airway bill, marked freight pre-paid and four copies of non-negotiable Bill of Lading/Airway Bill.
- (iii) Four copies of packing list identifying contents of each package.
- (iv) Insurance Certificate and a document also to be submitted for payment of LC confirming that dispatch documents has already been sent to all concerned as per the contract within 24 hours.
- (v) Manufacturer's/Supplier's warranty certificate.
- (vi) Certificate of origin.

(b) On Acceptance:

Balance payment of 30% of net CIP price of goods would be made against 'Final Acceptance Certificate' to be issued by the consignee through irrevocable, non-transferable Letter of Credit (LC) opened in favour of the Foreign Principal in a bank in his country, subject to recoveries, if any.

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(c) Payment of Indian Agent Commission:

Indian Agency Commission will be paid to the manufacturer's agent in the local currency for an amount in Indian rupees indicated in the relevant Price Schedule (as per prevailing rate of exchange ruling on the date of contract) and shall not be subject to further escalation/exchange variation. Payment shall be paid in Indian Rupees to the Indian Agent on proof of 100% payment to the Foreign Principal. **Commission Charges must be filled in price bid BOQ and it is mandatory.**

(d) Payment for Annual Comprehensive Maintenance Contract Charges: (if applicable)

The consignee will enter into AMC with the supplier at the rates as stipulated in the contract. The payment of AMC will be made on yearly basis after satisfactory completion of said period duly certified by the concerned Department.

- 17.2** The supplier shall not claim any interest on payment in any circumstances.
- 17.3** Where there is a statutory requirement for tax deduction at source, such deduction towards income tax and other tax as applicable will be made from the bills payable to the supplier rates as notified from time to time.
- 17.4** No payment shall be made for rejected stores. Rejected equipment's must be removed by the supplier within two weeks of the date of issue of rejection advice at their own cost & replace immediately. In case these are not removed these will be auctioned at the risk and responsibility of the suppliers without notice.

18. Compulsory Enlistment of Indian Agents -

As per the Compulsory Enlistment Scheme of the Department of Expenditure, Ministry of Finance, it is compulsory for Indian agents who desire to quote directly on behalf of their foreign manufacturers/principals, to get themselves enlisted with the Department of Expenditure, through the Central Purchase Organization (e.g. DGS&D).

The compulsory enlistment of Indian Agents under the scheme of Ministry of Finance is simpler and differs from the registration of Indian Agents with the Central Purchase Organization (e.g., DGS&D) described in the earlier paragraphs.

The registration of the foreign manufacturer is not a must for enlisting the Indian Agent under this scheme. No Inspection Report in respect of the foreign manufacturer/principal is necessary.

The enlistment under the scheme is not equivalent to the Registration with DGS&D. Such firms do not enjoy the same status as that of DGS&D registered suppliers. A note to this effect is given in the Enlistment Letter to the firm.

19. GST Clause -

GST rates applicable on the quoted item may please be mentioned in the bid document. It may be confirm if there is any (Upward/Reduction) in the Basic Price structure. And you are also required to pass the Input Credit as per the following Anti Profiteering Clause of GST. **Upon Implementation of GST, any reduction in the rate of tax on supply of goods or service or the benefit of input tax credit shall be passed on to AIIMS Bathinda by way of commensurate reduction in the prices".**

20. Custom Duty on Imported Goods

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In respect of imported goods, the tenderers shall also specify separately **the total amount of custom duty included in the quoted price**. The tenderers should also indicate correctly the rate of custom duty applicable for the goods in question and the corresponding Indian Customs Tariff Number. Where customs duty is payable, the contract should clearly stipulate the quantum of duty payable etc. in unambiguous terms. AIIMS, Bathinda is exempted from payment of excise duty and is eligible for concessional rate of custom duty. Necessary certificate will be issued as demand. AIIMS, Bathinda will not make any arrangements for clearance of imported goods at the airport.

21. Custom Duty Reimbursement:

The supplier will pay the customs duty wherever applicable, and only that amount of customs duty will be reimbursed which is included in quoted price after submission of documentary evidence. The custom duty exemption certificate will be provided to the supplier as and when required.

22. Fall Clause:

1. Prices charged for supplies under Rate Contract by the supplier should in no event exceed the lowest prices at which he bids to sell or sells the stores of identical description to any other State Government/DGS&D/Public Undertaking during the period of the contract.
2. If at any time during the period of contract, the prices of tendered items is reduced or brought down by any law or Act of the Central or State government, the supplier shall be bound to inform Purchasing Authority immediately about such reduction in the contracted prices, in case the supplier fails to notify or fails to agree for such reduction of rates, the Purchasing authority will revise the rates on lower side. If there is a price increase for any product after quoting the rates, the bidder will have to supply the item as per quoted rates. This office will not accept any higher rates afterwards.
3. If at any time during the period of contract, the supplier quotes the sale price of such goods to any other State Govt./DGS&D and Public Undertakings at a price lower than the price chargeable under the rate contract he shall forthwith notify such reduction to Purchasing Authority and the prices payable under the rate contract for the equipment's supplied from the date of coming into force of such price stands correspondingly reduced as per above stipulation.

Any deviation in the material and the specifications from the accepted terms may liable to be rejected and the suppliers need to supply all the goods in the specified form to the satisfaction/specifications specified in the Purchase order and demonstrate at their own cost.

23. Option Clause/ Tolerance Clause:

The purchaser retains the right to place the orders for an additional quantity up to a specified percentage of the originally contracted quantity at the same rate and terms of contract. This clause and percentage should be a part of bid document and the contract and ideally should not exceed 25 – 30 %.

24. Arbitration:

If any difference arises concerning this agreement, its interpretation or payment to the made there under, the same shall be settled out by mutual consultation and negotiation. If attempts for conciliation do not yield any result within a period of 30 days, either of the parties may make a request to the Director, AIIMS Bathinda to settle the dispute by Sole Arbitrator. Sole arbitrator will be appointed by the Director, AIIMS Bathinda. In case of such arbitrator refusing,

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unwilling or becoming incapable to act or his mandate having been terminated under law, another arbitrator shall be appointed in the same manner from among the panel of three persons to be submitted by the claimant. The provision of Arbitration and Conciliation Act, 1996 and the rule framed there under and in force shall be applicable to such proceedings.

25. Legal Jurisdiction:

The agreement shall be deemed to have been concluded in Bathinda, Punjab and all obligations hereunder shall be deemed to be located at Bathinda, Punjab and Court within Bathinda, Punjab will have Jurisdiction to the exclusion of other courts.

26. Item wise comparison of the quotes will be made and L1* for each item will be determined accordingly. In this context, the decision of the committee will be final and binding and no claim in this regard shall be entertained. The quantity indicated is tentative and may vary, and any decision in this regard by Director AIIMS Bathinda shall be final.

L1* = Total Price of equipment including 03 year warranty & All Taxes (FOR AIIMS

Bathinda) + 3 Years AMC Price after warranty period (Including of all Taxes)

**Administrative Officer
AIIMS Bathinda**

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The following documents are required to be uploaded by the Bidder along with Technical Bid as per the tender document:

- a) Scanned Copy of EMD Cost must be uploaded.
- b) Please mention that the bidder is Manufacture /Distributor /Dealer / Trader/Supplier relevant document should be uploaded.
- c) In case of distributor/dealer/trader/supplier must upload tender specific authorization certificate from OEM/ manufacturer (Form C) should be uploaded.
- d) Copy of PAN Card should be uploaded.
- e) Firm/Company registration certificate should be uploaded.
- f) **The GST registration details may please be furnished.**
- g) Income Tax Return of last three years should be uploaded.
- h) Tenderer must provide evidence of experience/supplied materials as mentioned in tender document.
- i) Annual turnover & balance sheet of last three year duly certified by CA as mentioned in tender document should be uploaded.
- j) BIS/ISO/CE/USFDA Certificate as per mentioned in Annexure-1 should be uploaded.
- k) "Declaration by the Bidder "(Form B) should be uploaded as mentioned in tender document.
- l) Relevant brochure/catalogue pertaining to the items quoted with full specifications etc should be uploaded.
- m) An undertaking of manufacturer as per serial no. 1b of tender document page no. 07 in case of Distributor /Dealer / Trader/Supplier should be uploaded.
- n) Form A with duly filled by bidder should be uploaded.
- o) Technical Specifications Compliance Report should be uploaded.
- p) Have you previously supplied these items to any government/ reputed private organization? If yes, attach the relevant proof. Please provide a certificate on letter head that you have not quoted the price higher than previously supplied to any government Institute/Organization/reputed Private Organization or DGS&D rate in recent past. If you don't fulfil this criteria, your tender will be outrightly rejected.

PRICE BID

- (a) Price bid in the form of BOQ_XXXX.xls
- (b) AMC price Bid in the form of PDF.
- (c) Custom Duty Tariff No. in the form of PDF.
- (d) Miscellaneous in the form of PDF.

PARTICULARS FOR PERFORMANCE GUARANTEE BOND

(To be typed on Non-judicial stamp paper of the value of Indian Rupees of Two Hundred)

(TO BE ESTABLISHED THROUGH ANY OF THE SCHEDULED BANK (WHETHER SITUATED AT BATHINDA OR OUTSTATION) WITH A CLAUSE TO ENFORCE THE SAME ON THEIR LOCAL BRANCH AT BATHINDA. BONDS ISSUED BY CO- OPERATIVE BANKS ARE NOT ACCEPTED)

To,
The Director
All India Institute of Medical Sciences (AIIMS),
Mandi Dabwali Road, Bathinda- 151001 (PB)

LETTER OF GUARANTEE

WHERE AS All India Institute of Medical Sciences (AIIMS) Bathinda (Buyer) have invited Tenders vide Tender No.....Dt.....for purchase of.....AND

WHERE AS the said tender document

requires the supplier/firm(seller)whose tender is accepted for the supply of instrument/machinery, etc. in response there to shall establish an irrevocable Performance Guarantee Bond in favour of "AIIMS Bathinda" in the form of Bank Guarantee for Rs.....[10% (ten percent)of the purchase value] which will be valid for entire warranty period from the date of installation & commissioning, the said Performance Guarantee Bond is to be submitted within 30(Thirty) days from the date of Acceptance of the Purchase Order.

NOW THIS BANKHERE BY GUARANTEES that in the event of the said supplier/firm (seller) failing to abide by any of the conditions referred to intender document/purchase order/performance of the instrument/machinery, etc. This Bank shall pay to All India Institute of Medical Sciences (AIIMS) Bathinda on demand and without protest or demur
(Rupees.).

This Bank further agrees that the decision of All India Institute of Medical Sciences (AIIMS) Bathinda (Buyer) as to whether the said supplier/firm (Seller) has committed a breach of any of the conditions referred in tender document/ purchase order shall be final and binding.

We,(name of the Bank& branch) here by further agree that the Guarantee herein contained shall not be affected by any change in the constitution of the supplier/firm(Seller)and/or All India Institute of Medical Sciences (AIIMS) Bathinda (Buyer).

Not with standing anything contained herein:

- a. Our liability under this Bank Guarantee shall not exceed`.....
Rupees.(Indian only).
- b. This Bank Guarantee shall be valid upto..... (date) and Claim Period Should be Six Months beyond the date of Validity.
- c. We are liable to pay the guaranteed amount or any part thereof under this bank guarantee only and only if AIIMS Bathinda serve upon us a written claim or demand on or before (Date). Claim Period Should be Six Month beyond the date of Validity.

This Bank further agrees that the claims if any, against this Bank Guarantee shall be enforceable at our branch office at

situated
at
(Address of local branch).

Yours truly,

Signature and seal of the Guarantor

Name of the Bank:.....

Complete Postal Address:

(68)
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Form-A

PARTICULARS FOR REFUND OF EMD TO SUCCESSFUL/UNSUCCESSFUL BIDDER

RTGS/National Electronic Fund Transfer (NEFT)Mandate Form

| | | |
|---|--|--|
| 1 | Name of the Bidder | |
| 2 | Permanent Account No(PAN) | |
| 3 | Particulars of Bank Account | |
| | a) Name of the Bank | |
| | b) Name of the Branch | |
| | c) Branch Code | |
| | d) Address | |
| | e) City Name | |
| | f) Telephone No | |
| | g) NEFT/IFSC Code | |
| | h) RTGS Code | |
| | i) 9 Digit MICR Code appearing on the cheque book | |
| | j) Type of Account | |
| | k) Account No. | |
| 4 | Email id of the Bidder | |
| 5 | Complete Postal Address of the bidder | |

FORM-B

Declaration by the Bidder:

1. I/We have downloaded the tender from the internet site and I/We have not tampered /modified the tender documents in any manner. In case the same is found tampered/ modified, I/We understand that my/our offer shall be summarily rejected and I/We are liable to be banned from doing business with AIIMS Bathinda and/or prosecuted as per laws.
2. I/We have read and fully understood all the terms and conditions contained in Tender document regarding terms & conditions of the contract& rules and I/we agree to abide them.
3. The bidder should not have been blacklisted before at any government organization
4. No other charges would be payable by Client and there would be no increase in rates during the Contract period.

Place:

(Signature of Bidder with seal)

Date:

Name :

Seal :

Address:

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(A)
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Form-C

MANUFACTURER's / PRINCIPAL's AUTHORIZATION FORM

To
The Director,
All India Institute of Medical Sciences Bathinda-151001 (PB)

Dear Sir,

TENDER: _____.

we, _____, who are established and reputable manufacturers of _____, having factories at _____ and _____, hereby authorize Messrs. (Authorized Dealer/Sole Distributor/Supplier) _____ (Name and address of agents) to bid, negotiate and conclude the contract with you against Tender No. _____ for the above goods manufactured by us. No company or firm or individual other than Messrs. _____ are authorized to bid, negotiate and conclude the contract in regard to this business against this specific tender.

We hereby extend our full guarantee and warranty as per the conditions of tender for the goods bided for supply against this tender by the above firm.

The authorization is valid up to

Yours faithfully,

(Name)

For and on behalf of M/s. _____
(Name of manufacturers)/Principal

(92)

RFID Library Security System

| S. No. | Description | Qty |
|--------|--|--------|
| 1 | RFID tags with anti-theft sticker | 15,000 |
| 2 | HF Staff station with biometric | 1 |
| 3 | HF kiosk with biometrics | 1 |
| 4 | Security gate/ Antenna | 1 |
| 5 | Biometric and RFID interface software for KOHA | 1 |
| 6 | Biometric scanner | 2 |
| 7 | Mini library book vending machine | 1 |
| 8 | RFID book drop | 1 |
| 9 | Patron check | 1 |
| 10 | Security check | 1 |
| 11 | Smart cards with printing | 1500 |
| 12 | KOHA implementation | 1 |
| 13 | Training | 1 |





Annexure-1**Technical Specification for RFID System****1. RFID Tag with anti theft sticker - (15,000 Quantity)**

The RFID chip used in the tag should have been designed specifically for Library use. i.e. it should have three sections

- Lockable section for item identification
- Re-writable section for library specific use
- Security function (EAS) for item anti-theft (which can be activated and deactivated),
- The RFID chip should have multi read function, i.e. several tags can be read at the same time

1. Tag size should be 81mm x 49mm with at least 2kb memory, multi-read and antitheft
2. Integrated Circuit (IC) NXP ICode SLIX
3. Tags Air interface protocol should be ISO 15693, ISO 28650 and ISO 18000-3 compliant with supporting proof
4. Life time replacement Guarantee of Tags and replacement of defective tags if found during first time tagging
5. Enclose specimen of Tag

| Mechanical dimensions | | | |
|--|------------|----------|------------------|
| Coil size | 45 x 76 mm | ± 0,5 mm | 1,772 x 2,992 in |
| Die-cut size | 49 x 81 mm | ± 0,2 mm | 1,929 x 3,189 in |
| Web width | 53 mm | ± 0,5 mm | 2,087 in |
| Pitch, length per piece MD | 85 mm | ± 1,5 mm | 3,346 in |
| Die-cut to web edge | 2 mm | ± 1,5 mm | 0,079 in |
| Die-cut to register mark | 0,5 mm | ± 1,0 mm | 0,020 in |
| Coil to die-cut (MD) | 2,5 mm | ± 1,5 mm | 0,098 in |
| Coil to die-cut (CD) | 2 mm | ± 1,5 mm | 0,079 in |
| Thickness of the IC | 120 µm | ± 15 % | |
| Overall thickness of transponder package (excluding IC and siliconized paper) | 208 µm | ± 10 % | |
| Thickness of the siliconized paper | 56 µm | ± 5 % | |

2. Library Staff Station with biometric-(1 No)

- Read/Write/Anti-theft programming should be done in one single operation
- Biometric Enabled for staff station
- Read/Write distance of Up to 35 cm and programming time of 1 second
- Should be ISO 15693, ISO 28650 and ISO 18000-3 compliant with supporting proof
- Library will only have to operate KOHA (no extra key to be pressed for staff station toggling)





| Parameter | Technical Specs |
|-------------------------|---------------------------------------|
| Operating Frequency | 13.56 MHz ± 7 kHz |
| Sub Carrier | 424 kHz |
| Power Supply | 12V |
| Power Consumption | 1.2W minimum |
| Transmitting Power | 4W minimum |
| Read Range | Up to 35 cm |
| Communication Interface | USB/RS232/Ethernet |
| Supported Transponders | ISO 15693, ISO 28650 and ISO 18000:3 |
| Indicators | LED for power, read verification etc. |
| Baud Rate | 26.5 kbps |
| Operating Temperature | -10°C to +70°C |

3. HF Self-Service Kiosk with biometrics (1 no)

- RFID Integrated
- Biometric for patron identification
- Student photo to be displayed during transaction
- Book issue, book return and book renewal functionality
- 80mm Receipt printer

Mechanical Specifications:

| | |
|------------|--------------------------------------|
| Make | Metal and acrylic |
| Aesthetics | Dual color based on library interior |

Hardware:

| | |
|------------------------------|--------------------|
| RFID transponder supported | ISO15693; ISO18000 |
| Input voltage | 230V |
| Output | 12V DC |
| Transmitting power | 1.2W max |
| Read distance [iso15693] | 35 to 40cm |
| Patron identification method | Biometrics |

4. Security Antenna (6feet): (1No)

EAS Pedestals Library Security Gate

Security gate should include two theft detection pedestals, which are interdependent of each other and also have an overlapping protection zones providing additional security. The system should have suitable number of I/O ports for Standard electronic counter, Locking gates, etc. The offer must be complete in all respects and must include all the components required for the functionality of the system. Library security gate would have at least following specifications as mentioned below:

- Security gate should be atleast 1800mm tall.
- Two pedestal with 13.56 MHz frequency range
- Phase Change (patented technology) real 3D detection (Should not Interdependent one another)
- EAS - Electronic Article Surveillance on detection system sounds an alarm, different types of Tag ID, date and time are stored. (Not necessary to be linked to the library database – Standalone mode)
- Should be ISO 15693 compliant with supporting proof
- Security gate should have OEM certificate from GEM

| Parameter | Technical Specs |
|--------------------------|------------------------------|
| Operating Frequency | 13.56 MHz |
| Power Supply | AC 230V / 50Hz |
| Power consumption | 30W maximum |
| Transmitting Power | 6 W RF Power |
| Read Range | Up to 1 m with pair of gates |
| Communication Interface | RS232/Ethernet |
| Supported Transponders | ISO 15693, I Code |
| Operating Temperature | -10°C to +70°C |
| Alarms | Lights and buzzer |
| People Counter | Counts in/out traffic |
| Communication Parameters | Baud Rate: 115200 Kbps |

5. Biometric and RFID interface Software:-(1No)

- Interface software to link biometric registration to koha
- Egates software integrated with biometrics linked with koha
- Report should be directly available from the koha Egates
- Tagging, retagging and un-tagging of books
- Circulation of books
- Circulation should be activated only through biometrics



6. Biometric Scanner:-(2 No)

| | |
|-----------------------|---------------------------------------|
| Fingerprint Sensor | Optical (IP65 sensor surface) |
| Resolution | 500 dpi / 256 gray |
| Sensing Area | 16 x 18 mm |
| Image Size | 288 x 320pixel |
| Interface | Ethernet |
| O/S | Microsoft Windows & Linux |
| Operation Temperature | -10~50°C |
| Certification | CE, FCC, KCC, WHQL |
| Standards | ISO19794-2, ISO19794-4, ANSI-378, WSQ |

7. Mini library book vending machine: - (1 No)

1. Library staff shall be able to load 80 - 100 number of books into the book vending machine.
2. This machine should be designed in safe and secure way, so that it can be place in common areas.
3. User shall be able to select the book and the machine should issue the book under the user account after the book is dispatched from the machine
4. Book shall be vended to the user only after showing the user ID card
5. The Remote software shall at all times show the collection of books inside the machine
6. Once book is issued to any user, the remote software shall be alerted with a notification.
7. Mini library machine shall be placed in departments, hostels etc
8. This machine shall operate as mini library without any staff;

8. RFID Book Drop Station: (1 no)

The RFID Book drop Station must operate with industry standard tags and cards at **13.56 MHz**. It supports global Standards like **ISO 15693-3 (ISO 180003 Mode. It should be compatible with existing RFID setup.**

- (a) The book will be shown on dropbox by the user and then dropped;
- (b) The dropbox should have option to read card before opening the flap
- (c) On the slider, the book stops at the RFID reader. After it is being read, it will be moved to the bin.
- (d) Two RFID readers to be used. One for to control books going in. Second reader to read and return the book.
- (e) To work integrated with the existing library software via SIP2

It should have the following:

1. Two iso 15693 RFID readers
2. 80mm receipt printer
3. roller with 80rpm motor and 75kg torque
4. Webcam to record the user transacting



Mechanical Specifications:

| | |
|------------|--------------------------------------|
| Make | Metal and acrylic |
| Aesthetics | Dual color based on library interior |

9. Patron Check station (1 no)

The patron check station is a quick facility for the library members to check the account summary of their respective accounts without need to login. The library patron has to simply place the RFID smart card on the reader and it shall display the account summary like book checkout, due date etc.

The software installed on the patron check station must have a friendly interface and the software should integrate with the Library Management software installed in the library.

- The software should have the option to be customized as per requirements of the Library.
- The patron check station computer system must have the following configuration: -
- Operating System Windows 10
- The Smart card reader must have following features: -
- Smart Card Reader – USB
- Supports both 13.56 MHz contactless and contact smart card technology
- Can be used with existing ID cards
- Supports all relevant operating systems of Windows platforms
- Readily Compliant

10. Security Check Station: (1 no)

The Security Check System at Exit shall facilitate the staff to track the status of the book directly from the Library Management Software (LMS) using the RFID Reader with inbuilt Antenna.

The RFID Reader with inbuilt Antenna must have the following specifications:-

- } Integrated reader and antenna in single unit

- } USB/RS232/Ethernet
- } Operating Frequency 13.56 MHz
- } ICode2 ,ISO 15693, ISO 18000 & ISO 14443A compliant } Multi read option
- } Compatible with existing tags and smart cards
- } Read/Write distance of Up to 25 cm
- } Operating Systems Supported should be Windows 7,8,10 (32 & 64 Bit)

The Application Software for Security Check System must have the features:-

- } The software must display the status of the book whether checked-in or check-out when the official places the book on the RFID Reader.
- } The software must have the option to customize features of the software when required.
- } When multiple books (3-5) are placed on the RFID Reader the software must display the status of each book along with the accession numbers.
- } The Software must also display the status of the books that are not tagged and has only barcode.

11. Smart Cards with printing (1500 no)

| No | Description | Compliance (Y/N) |
|----|--|------------------|
| 1 | Smart Cards with Mifare 1K Chips, 1000 nos to be supplied | |
| 2 | printed with the Institute Approved Design and data | |
| 3 | Programmed with Institute provided details (software application to be supplied) | |
| 4 | Memory of Cards: Minimum 1K | |
| 5 | Size of Cards: ISO ID Card Standard | |
| 6 | ISO Standard: ISO 14443A/B | |
| 7 | Cards with guarantee of minimum 5 years | |

13. Koha Software with Online Software Catalogue (1 no)

| | Description | Compliance (Y/N) |
|---|---|------------------|
| 1 | Latest Version of Koha Software installed on a latest branded Linux Server with minimum 4GB RAM, 500 GB Hard disk. 100,000 sms pack included for alerts and reminders. | |
| 2 | OPAC hosted on internet website, hosting to be provided for first 2 years free of cost. | |
| 3 | Customized website for Library with customized mobile app | |
| 4 | <p>The following list of features is meant to be used as a brief overview but is in no way comprehensive:</p> <p>1. OPAC/Public Catalog</p> <ul style="list-style-type: none"> • Fully responsive theme should adjust properly on all devices <p>• Keyword and advanced searching</p> <p>• Search filtering by location, item type, subjects etc</p> <p>• Cover images from over 5 popular services</p> <p>• Enhanced OPAC content from external products such as Open Library, Syndetics, Baker & Taylor, Library Thing, Novelist Select and iDreamBooks</p> <p>• Tagging, commenting and star ratings</p> <p>• Availability and online resource links shown on search results</p> <p>• Virtual shelf browser</p> <p>• Social network share buttons</p> <p>• Permanent URLs throughout</p> <p>• Overdrive API Integration</p> <p>• Personalized patron experience:</p> <p>• Ability to place, suspend and cancel holds</p> <p>• List of current and past checkouts</p> <p>• Account history (fines and payments)</p> <p>• Private lists</p> <p>• Ability to register for a library card online</p> <p>• Access to account information</p> <p>• Subscribe/Unsubscribe to/from library notices via email, SMS and/or phone</p> <p>• Make purchase suggestions</p> <p>2. Circulation</p> | |

| | | |
|--|--|--|
| | <ul style="list-style-type: none">• Check in and out with a barcode scanner or manually• Enter calendar of closings for calculating fines and due dates• Book drop mode to backdate check ins• Ability to forgive fines on check in• Holds pull list generated on your schedule• Course reserves• Offline circulation for Windows and/or Firefox• Place, suspend and cancel holds for patrons• Transfer materials between branches• Set circulation, fine and holds rules for each branch• Perform collection inventory• POS connectivity• Communication with collection management companies• Web-based self-checkout module<ul style="list-style-type: none">• Checkout by keyword, title, call number, etc <p>3. Patrons</p> <ul style="list-style-type: none">• Upload patrons in bulk• Upload patron images individually or in bulk• Create patron cards• Batch modify patrons• Run reports on circulation custom to your library• Search patrons by phone, email address, name and more | |
|--|--|--|

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- Browse patrons by name
- Connect children to guardians and see an entire family's current checkouts on one screen
- Set rules to prevent check out of inappropriate materials to children
- Add custom searchable fields to patron records

4. Cataloging

- Add bibliographic and authority records by batch uploading
- Add bibliographic and authority records by copy cataloging with a built in Z39.50 search engine
- Add bibliographic and authority records using the OCLC Connexion client
- Add bibliographic and authority records using original cataloging
- Add and modify items individually or in a batch
- Add and link to authority records
- Duplicate bibliographic records for sudo-original cataloging
- Catalog following AACR2 or RDA rules
- Create custom cataloging templates with pre-set values for efficient cataloging
- Built in links to Library of Congress cataloging help
- Create spine and barcode labels
- Batch modify and delete item records
- Create public lists of records at the library
- Technical processing and database development
- Standards supported
- Import of MARC-21 records
- Editing records using the: MARC-21 template
- Editing Authority Files
- Advance Searching the Catalogue

5. Reports

- Complete access to all data stored in Koha; write any report you want
- Custom reports shared publicly on the Koha wiki
- Easily run any saved report at any time
- Group reports by branch, category or any custom criteria
- Enter filters on reports to run them on for specific item types, branches, patron categories, time frames and so much more
- Search reports for easy access

6. Acquisitions

- Enter budgets and funds
- Duplicate budgets and funds for the following year
- Keep track of all vendor information
- Order from vendor files
- Order using EDI
- Order multiple copies
- Order copies of existing records
- Order by searching Z39.50 targets
- Track order status





- | | | |
|--|--|--|
| | <ul style="list-style-type: none">• Generate late reports and claim letters• Track budget encumbrances and expenditures• Create 'on order' items to allow patrons to place holds• Accept purchase suggestions and keep patrons notified as the item moves through the Acquisitions process• Importing and overlaying of pre-processing records | |
|--|--|--|

7. Serials

- Create subscriptions with full prediction patterns
 - Receive issues one at time or in bulk
 - Barcode serials on receipt if desired
 - Generate late issue reports and claim emails
 - See full serial history
 - Print routing lists for each subscription
 - Duplicate subscriptions for multiple branches
- Library defined numbering frequencies and patterns

14. Trainings, Deployment and any other related hardware/software/service

| Description | Compliance (Y/N) |
|--|------------------|
| System installation with 10 days training, deployment of all software and hardware systems | |

Instructions for Online Bid Submission:

The bidders are required to submit soft copies of their bids electronically on the CPP Portal, using valid Digital Signature Certificates. The instructions given below are meant to assist the bidders in registering on the CPP Portal, prepare their bids in accordance with the requirements and submitting their bids online on the CPP Portal. More information useful for submitting online bids on the CPP Portal may be obtained at: <https://eprocure.gov.in/eprocure/app>.

REGISTRATION

- 1) Bidders are required to enroll on the e-Procurement module of the Central Public Procurement Portal (URL: <https://eprocure.gov.in/eprocure/app>) by clicking on the link "Online bidder Enrollment" on the CPP Portal which is free of charge.
- 2) As part of the enrolment process, the bidders will be required to choose a unique username and assign a password for their accounts.
- 3) Bidders are advised to register their valid email address and mobile numbers as part of the registration process. These would be used for any communication from the CPP Portal.
- 4) Upon enrolment, the bidders will be required to register their valid Digital Signature Certificate (Class II or Class III Certificates with signing key usage) issued by any Certifying Authority recognized by CCA India (e.g. Sify / nCode / eMudhra etc.), with their profile.
- 5) Only one valid DSC should be registered by a bidder. Please note that the bidders are responsible to ensure that they do not lend their DSC's to others which may lead to misuse.
- 6) Bidder then logs in to the site through the secured log-in by entering their user ID / password and the password of the DSC / e-Token.

SEARCHING FOR TENDER DOCUMENTS

- 1) There are various search options built in the CPP Portal, to facilitate bidders to search active tenders by several parameters. These parameters could include Tender ID, Organization Name, Location, Date, Value, etc. There is also an option of advanced search for tenders, wherein the bidders may combine a number of search parameters such as Organization Name, Form of Contract, Location, Date, Other keywords etc. to search for a tender published on the CPP Portal.
- 2) Once the bidders have selected the tenders they are interested in, they may download the required documents / tender schedules. These tenders can be moved to the respective 'My Tenders' folder. This would enable the CPP Portal to intimate the bidders through SMS / e-mail in case there is any corrigendum issued to the tender document.



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- 3) The bidder should make a note of the unique Tender ID assigned to each tender, in case they want to obtain any clarification / help from the Helpdesk.

PREPARATION OF BIDS

- 1) Bidder should take into account any corrigendum published on the tender document before submitting their bids.
- 2) Please go through the tender advertisement and the tender document carefully to understand the documents required to be submitted as part of the bid. Please note the
- 3) Number of covers in which the bid documents have to be submitted, the number of documents - including the names and content of each of the document that need to be submitted. Any deviations from these may lead to rejection of the bid.
- 4) Bidder, in advance, should get ready the bid documents to be submitted as indicated in the tender document / schedule and generally, they can be in PDF / XLS / RAR / DWF/JPG formats. Bid documents may be scanned with 100 dpi with black and white option which helps in reducing size of the scanned document.
- 5) To avoid the time and effort required in uploading the same set of standard documents which are required to be submitted as a part of every bid, a provision of uploading such standard documents (e.g. PAN card copy, annual reports, auditor certificates etc.) has been provided to the bidders. Bidders can use "My Space" or "Other Important Documents" area available to them to upload such documents. These documents may be directly submitted from the "My Space" area while submitting a bid, and need not be uploaded again and again. This will lead to a reduction in the time required for bid submission process.

SUBMISSION OF BIDS

- 1) Bidder should log into the site well in advance for bid submission so that they can upload the bid in time i.e. on or before the bid submission time. Bidder will be responsible for any delay due to other issues.
- 2) The bidder has to digitally sign and upload the required bid documents one by one as indicated in the tender document.
- 3) Bidder has to select the payment option as "offline" to pay the tender fee / EMD as applicable and enter details of the instrument.
- 4) Bidder should prepare the EMD as per the instructions specified in the tender document. The original should be posted/couriered/given in person to the concerned official, latest by the last date of bid submission or as specified in the tender documents. The details of the DD/any other accepted instrument, physically sent, should tally with the details available in the scanned copy and the data entered during bid submission time. Otherwise the uploaded bid will be rejected.
- 5) Bidders are requested to note that they should necessarily submit their financial bids in the format provided and no other format is acceptable. If the price bid has been given as a standard BoQ format with the tender document, then the same is to be downloaded and to be filled by all the bidders. Bidders are required to download the BoQ file, open it and complete the white colored (unprotected) cells with their respective financial quotes and other details (such as name of the bidder). No other cells should be changed. Once the details have been completed, the bidder should save it and submit it online, without changing the filename. If the BoQ file is found to be modified by the bidder, the bid will be rejected.

-
- 6) The server time (which is displayed on the bidders' dashboard) will be considered as the standard time for referencing the deadlines for submission of the bids by the bidders, opening of bids etc. The bidders should follow this time during bid submission.
 - 7) The documents being submitted by the bidders would be encrypted using PKI encryption all techniques to ensure the secrecy of the data. The data entered cannot be viewed by unauthorized persons until the time of bid opening. The confidentiality of the bids is maintained using the secured Socket Layer 128 bit encryption technology. Data storage encryption of sensitive fields is done. Any bid document that is uploaded to the server is subjected to symmetric encryption using a system generated symmetric key.
 - 8) Further this key is subjected to asymmetric encryption using buyers/bid opener's public keys. Overall, the uploaded tender documents become readable only after the tender opening by the authorized bid openers.
 - 9) The uploaded tender documents become readable only after the tender opening by the authorized bid openers.
 - 10) Upon the successful and timely submission of bids (ie after Clicking "Freeze Bid Submission" in the portal), the portal will give a successful bid submission message & a bid summary will be displayed with the bid no. and the date & time of submission of the bid with all other relevant details.
 - 11) The bid summary has to be printed and kept as an acknowledgement of the submission of the bid. This acknowledgement may be used as an entry pass for any bid opening meetings.

ASSISTANCE TO BIDDERS

- 1) Any queries relating to the tender document and the terms and conditions contained therein should be addressed to the Tender Inviting Authority for a tender or the relevant contact person indicated in the tender.
- 2) Any queries relating to the process of online bid submission or queries relating to CPP Portal in general may be directed to the 24x7 CPP Portal Helpdesk number 0120-4200462, 0120-4001002.