



GARAGE MANAGEMENT SYSTEM

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Project Overview

The **Garage Management System** is designed to automate and streamline the operations of a vehicle service center. It manages customer details, service appointments, repair records, billing, and feedback through a centralized Salesforce application.

This system minimizes manual data entry and ensures efficient tracking of service processes — from appointment scheduling to billing and feedback collection.

The project leverages **Salesforce automation tools** such as *Custom Objects, Lookup Relationships, Validation Rules, Flows, Apex Triggers, and Reports/Dashboards* to create a smart and efficient garage management experience.

Objective

The primary objective of the Garage Management System is to simplify and automate the vehicle service process, enabling smooth interaction between customers, mechanics, and the management team.

Business Goals:

A. Simplify Customer and Appointment Management

Create a digital system that stores and manages all customer and appointment information efficiently.

B. Automate Billing and Service Records

Generate accurate billing details and automatically calculate service costs using triggers and flows.

C. Enhance Transparency and Feedback

Provide customers with clear billing summaries and enable feedback collection for service quality improvement.

D. Improve Workflow Efficiency

Automate repetitive tasks using Salesforce automation tools to save time and reduce human error.

E. Build Analytical Dashboards

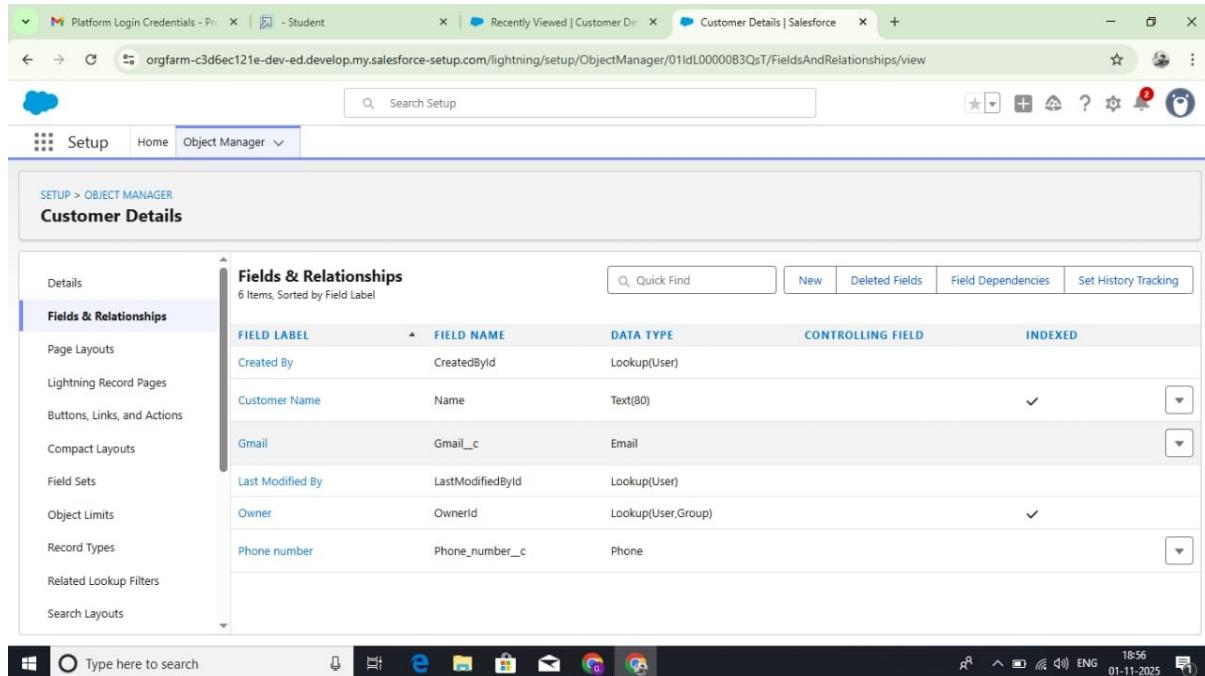
Generate insightful reports and dashboards to track service performance, customer satisfaction, and revenue trends.

Salesforce Key Features and Concepts Utilized Custom Objects

1. Customer Details

Stores customer information such as name, phone number, and email. Fields include:

- Customer Name (Record Name)
- Phone Number (Phone)
- Gmail (Email)



The screenshot shows the Salesforce Setup interface with the following details:

- Page Header:** Platform Login Credentials - Pr..., Student, Recently Viewed | Customer De..., Customer Details | Salesforce.
- Search Bar:** Search Setup
- Navigation:** Setup > Object Manager > Customer Details
- Left Sidebar:** Fields & Relationships (selected), Page Layouts, Lightning Record Pages, Buttons, Links, and Actions, Compact Layouts, Field Sets, Object Limits, Record Types, Related Lookup Filters, Search Layouts.
- Table:** Fields & Relationships (6 items, Sorted by Field Label)

FIELD LABEL	FIELD NAME	DATA TYPE	CONTROLLING FIELD	INDEXED
Created By	CreatedById	Lookup(User)		
Customer Name	Name	Text(80)		✓
Gmail	Gmail_c	Email		
Last Modified By	LastModifiedById	Lookup(User)		
Owner	OwnerId	Lookup(User,Group)		✓
Phone number	Phone_number_c	Phone		
- Bottom:** Windows taskbar with search bar, icons for File, Start, Task View, Edge, File Explorer, Mail, Photos, and Taskbar settings.

2. Appointment

Manages all service appointments with customers.

- Record Name: Auto Number (app-{000})
- Key Fields: Appointment Date, Vehicle Number Plate, Service Amount, Maintenance Service, Repairs, Replacement Parts

Fields & Relationships
20 Items, Sorted by Field Label

FIELD LABEL	FIELD NAME	DATA TYPE	CONTROLLING FIELD	INDEXED
Appointment Date	Appointment_Date_c	Date		
Appointment Id	Appointment_Id_c	Long Text Area(32768)		
Appointment Name	Name	Text(80)		✓
Contact	Contact_c	Lookup(Contact)		✓
Created By	CreatedBy	Lookup(User)		
Customer Details	Customer_Details_c	Lookup(Customer Details)		✓
Customer Id	Customer_Id_c	Text(60)		

3. Service Records

Tracks all service details linked to appointments.

Record Name: Auto Number (ser-{000})

- Key Fields: Service Status (Picklist), Quality Check Status (Checkbox), Service Date (Formula)

Fields & Relationships
9 Items, Sorted by Field Label

FIELD LABEL	FIELD NAME	DATA TYPE	CONTROLLING FIELD	INDEXED
Appointment	Appointment_c	Lookup(Appointment)		✓
Appointment Date	Appointment_Date_c	Date		
Created By	CreatedBy	Lookup(User)		
Last Modified By	LastModifiedBy	Lookup(User)		
Owner	OwnerId	Lookup(User,Group)		✓
Quality Check Status	Quality_Check_Status_c	Checkbox		
service date	service_date_c	Formula (Date)		

4. Billing Details and Feedback

Handles payment details and customer feedback after services.

- Record Name: Auto Number (bill-{000})

- Key Fields: Payment Paid (Currency), Payment Status (Picklist), Rating for Service (Text)

SETUP > OBJECT MANAGER
Billing details and feedback

FIELD LABEL	FIELD NAME	DATA TYPE	CONTROLLING FIELD	INDEXED
Billing details and feedback Name	Name	Auto Number		✓
Created By	CreatedById	Lookup(User)		
Last Modified By	LastModifiedById	Lookup(User)		
Owner	OwnerId	Lookup(User,Group)		✓
Payment Paid	Payment_Paid__c	Currency(18, 0)		
Payment Status	Payment_Status__c	Picklist		
Rating for service	Rating_for_service__c	Text(1)		

Relationships

1. Appointment ↔ Customer Details (Lookup Relationship) ○ Each appointment record is linked to a customer. ○ Ensures easy tracking of which customer booked which appointment.

Edit Battery Check

* = Required Information

*Appointment Name	Battery Check	Owner	Srinidhi P
Customer Details	Mac		
*Appointment Date	10/23/2025		
Maintenance service	<input checked="" type="checkbox"/>		
Repairs	<input checked="" type="checkbox"/>		
Replacement Parts	<input type="checkbox"/>		
Service Amount	\$5000		

2. Service Records ↔ Appointment (Lookup Relationship)
- Each service record belongs to an appointment.
 - Automatically updates service status based on quality checks.

Edit ser-020

Service records Name: ser-020

Owner: Srinidhi P

Appointment Date: 10/23/2025

Quality Check Status:

Service Status: Completed

service date: 10/31/2025

Created By: Srinidhi P. 10/30/2025, 10:54 PM

Last Modified By: Srinidhi P. 10/30/2025, 10:54 PM

Cancel Save & New Save

Recently Viewed

- 1. ser-020
- 2. ser-019
- 3. ser-018
- 4. ser-017
- 5. ser-016
- 6. ser-015
- 7. ser-014
- 8. ser-013
- 9. ser-012
- 10. ser-011
- 11. ser-010

3. Billing Details and Feedback ↔ Service Records (Lookup Relationship)
- Each billing record connects to a service record.

- Ensures that billing and feedback are tied to the correct service instance

Edit bill-015

Billing details and feedback Name: bill-015

Owner: Srinidhi P

Service records: ser-019

Payment Paid: \$7,000

Rating for service: 3

Payment Status: Completed

Created By: Srinidhi P. 10/30/2025, 2:26 AM

Last Modified By: Srinidhi P. 10/30/2025, 2:26 AM

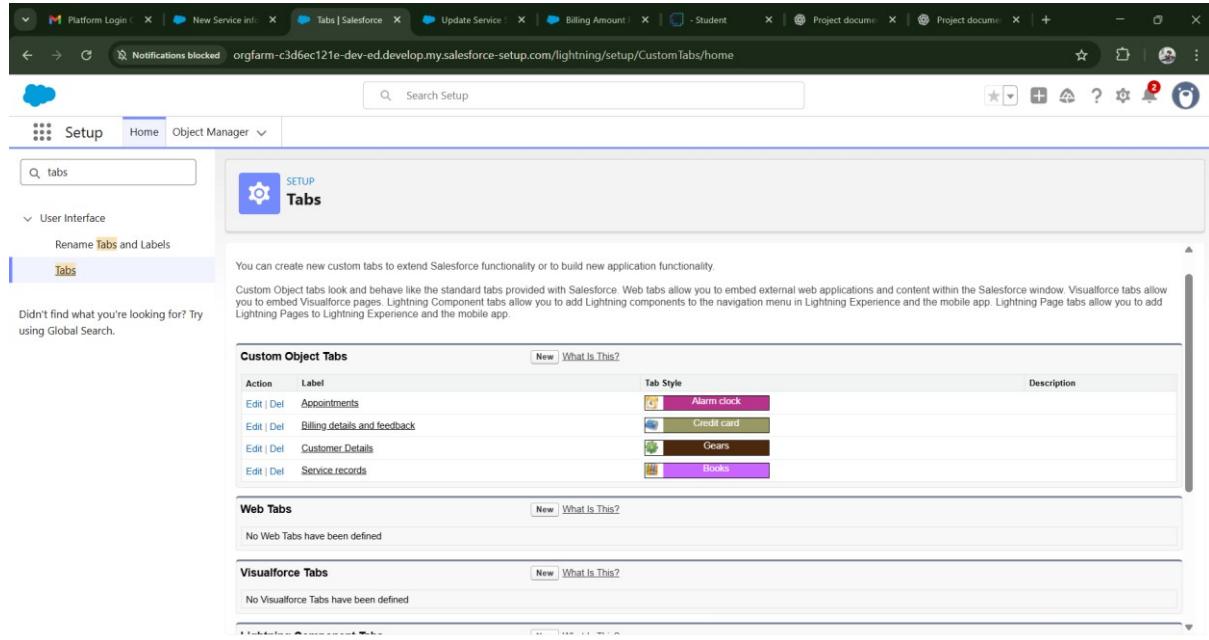
Cancel Save & New Save

Recently Viewed

- 1. bill-015
- 2. bill-014
- 3. bill-013
- 4. bill-012
- 5. bill-011
- 6. bill-010
- 7. bill-009
- 8. bill-008
- 9. bill-007
- 10. bill-006

Tabs:

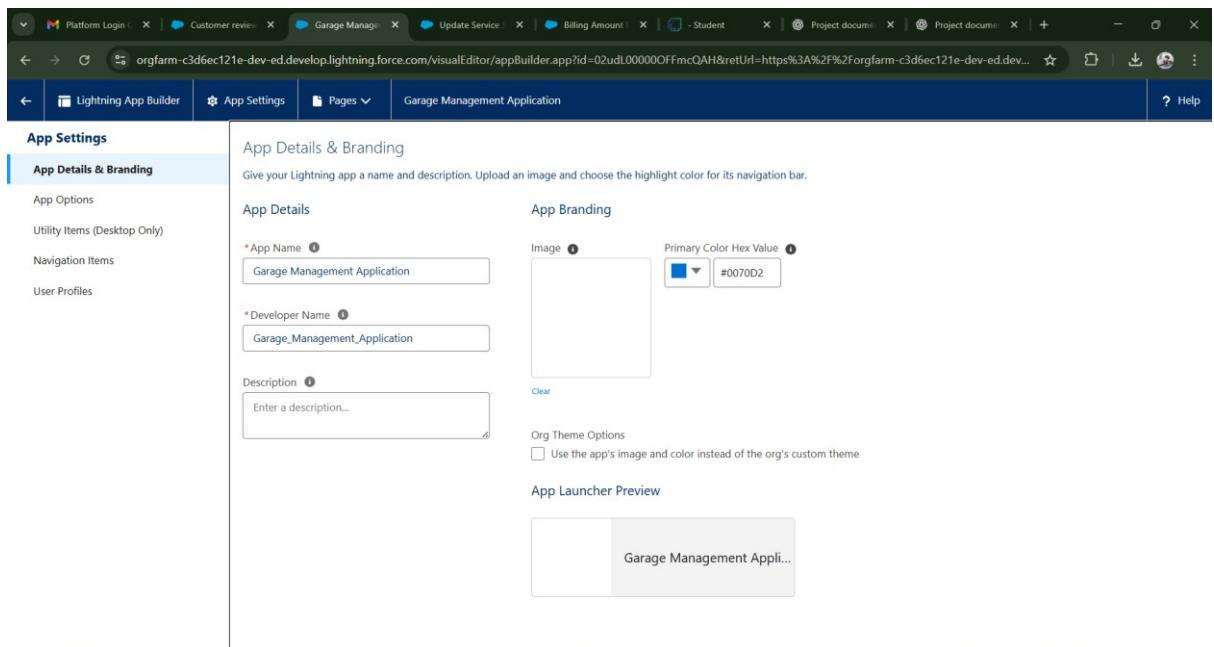
Custom tabs were created for **Customer Details**, **Appointments**, **Service Records**, and **Billing Details & Feedback** to enable easy navigation within the Garage Management System. Each tab helps users quickly access and manage related records, improving workflow efficiency.



The screenshot shows the Salesforce Setup interface with the 'Tabs' page selected. The page title is 'SETUP Tabs'. It includes a search bar and a sidebar with sections for 'User Interface' and 'Tabs'. A note says 'You can create new custom tabs to extend Salesforce functionality or to build new application functionality.' Below this, there are three sections: 'Custom Object Tabs', 'Web Tabs', and 'Visualforce Tabs'. The 'Custom Object Tabs' section lists four tabs: 'Appointments' (Alarm clock style), 'Billing details and feedback' (Credit card style), 'Customer Details' (Gears style), and 'Service records' (Books style). The 'Web Tabs' and 'Visualforce Tabs' sections both state 'No [Type] Tabs have been defined'.

Lightning App Development

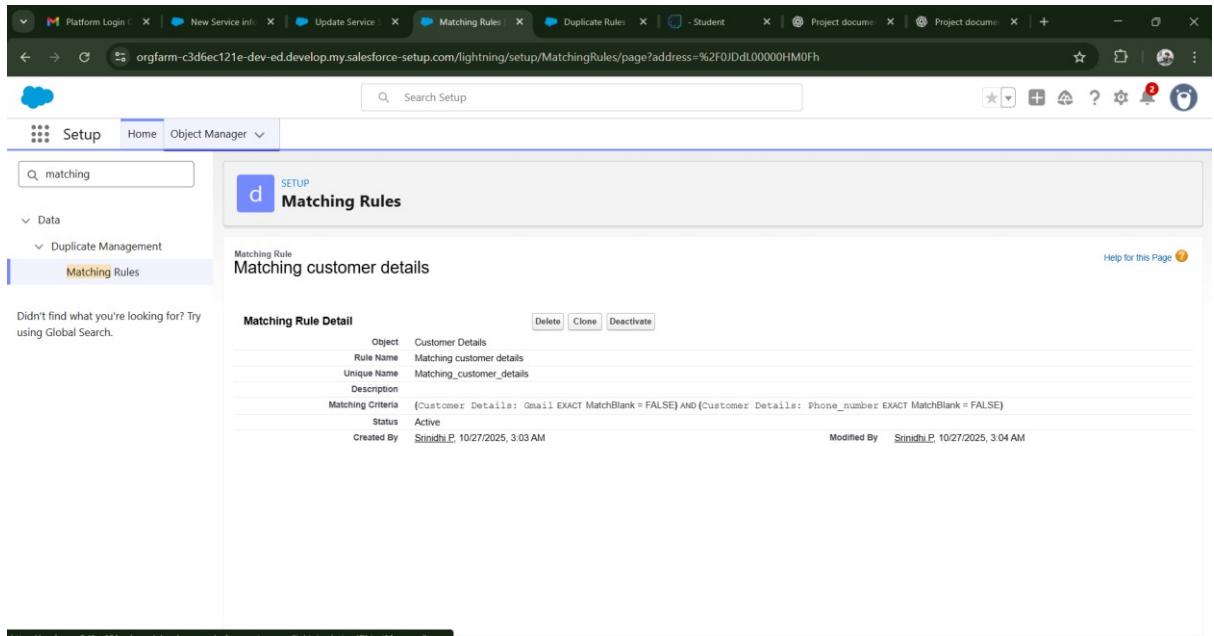
- **App Name:** Garage Management Application
- Added Tabs: Customer Details, Appointments, Service Records, Billing Details & Feedback, Reports, Dashboards
- Profile Access: System Administrator
- Ensures all essential modules are accessible within one interface.



Duplicate Rules:

Matching Rule:

A matching rule was created on the **Customer Details** object to identify duplicate records based on the **Gmail** and **Phone Number** fields. It ensures that each customer is unique by comparing new entries with existing records, maintaining clean and accurate customer data.



Duplicate

Rule:

A duplicate rule was configured for the **Customer Details** object using the created matching rule. It prevents users from adding duplicate customer records by displaying a warning or blocking the save action when a matching Gmail or phone number already exists.

The screenshot shows the 'Duplicate Rules' page in the Salesforce Setup. A specific rule named 'Customer Detail duplicate' is selected. The rule details are as follows:

- Rule Name:** Customer Detail duplicate
- Description:** Customer Details Duplicate Rule
- Object:** Customer Details
- Record-Level Security:** Enforce sharing rules
- Action On Create:** Allow
- Action On Edit:** Allow
- Alert Text:** Use one of these records?
- Active:** ✓
- Matching Rule:** Matching_customer_details (Mapped)
- Matching Criteria:** {Customer_Details: Gmail_exact MatchBlank = FALSE} AND {Customer_Details: Phone_number exact MatchBlank = FALSE}
- Created By:** Srinidhi P. 10/27/2025, 3:06 AM
- Modified By:** Srinidhi P. 10/27/2025, 3:06 AM

Validation Rules

1. **Appointment Object - Vehicle Number Plate Validation** Ensures that vehicle numbers follow a proper format.

Error Message: “Please enter valid number.”

The screenshot shows the 'Validation Rules' page for the 'Appointment' object. A validation rule named 'Vehicle' is selected. The rule details are as follows:

- Rule Name:** Vehicle
- Error Condition Formula:** NOT(REGEX(Vehicle_number_plate__c, "[A-Z]{2}[0-9]{2}[A-Z]{2}[0-9]{4}"))
- Error Message:** Please enter valid number
- Description:**
- Created By:** Srinidhi P. 10/27/2025, 2:59 AM
- Modified By:** Srinidhi P. 10/27/2025, 2:59 AM

2. **Billing Details and Feedback - Rating Validation** Ensures feedback rating is between 1 and 5.

Error Message: “Rating should be from 1 to 5.”

The screenshot shows the Salesforce Setup interface with the following details:

- Page Title:** SETUP > OBJECT MANAGER
- Section:** Billing details and feedback
- Validation Rule Detail:**
 - Rule Name:** rating_should_be_less_than_5
 - Error Condition Formula:** NOT(REGEX(Rating_for_service__c, '[1-5][1]'))
 - Error Message:** rating should be from 1 to 5
 - Description:** (empty)
 - Created By:** Srinidhi_P, 10/27/2025, 3:01 AM
 - Active:** checked
 - Error Location:** Rating for service
 - Modified By:** Srinidhi_P, 10/27/2025, 3:01 AM
- Left Sidebar:** Details, Fields & Relationships, Page Layouts, Lightning Record Pages, Buttons, Links, and Actions, Compact Layouts, Field Sets, Object Limits, Record Types, Related Lookup Filters, Search Layouts, List View Button Layout, Restriction Rules.

Profiles

1. Manager

- Full access to all objects.
- Session timeout: 8 hours.
- Passwords never expire.

The screenshot shows the Salesforce Setup interface with the following details:

- Page Title:** SETUP > Profiles
- Profile Name:** Manager
- Profile Detail:**
 - Name:** Manager
 - User License:** Salesforce
 - Description:** (empty)
 - Created By:** Srinidhi_P, 10/27/2025, 3:07 AM
 - Modified By:** Srinidhi_P, 10/29/2025, 6:45 AM
 - Custom Profile:** checked
- Page Layouts:**
 - Standard Object Layouts:** Global (Global Layout [View Assignment]), Email Application (Not Assigned [View Assignment]), Home Page (Home Page [View Assignment]).
 - Location Group Assignment:** Global (Location Group Assignment Layout [View Assignment]), Macro (Macro Layout [View Assignment]).

2. Sales Person

- Limited access (create/view own records).
- Default app: Garage Management.

The screenshot shows the Salesforce Setup interface under the Profiles section. A profile named "sales person" is selected. The profile details include:

- Name: sales person
- User License: Salesforce Platform
- Description: (empty)
- Created By: Srinidhi P. 10/27/2025, 9:33 AM
- Modified By: Srinidhi P. 10/29/2025, 6:45 AM

Under Page Layouts, the following assignments are listed:

Standard Object Layouts	Global	Lead	Location
Global Layout [View Assignment]	Lead Layout [View Assignment]	Location Layout [View Assignment]	
Email Application Not Assigned [View Assignment]			

Roles

- **Manager Role** (top level)
- **Sales Person Role** (under Manager)

The screenshot shows the Salesforce Setup interface under the Roles section. The role hierarchy is displayed as follows:

- Then Kamavar sangam college of technology
 - CEO
 - Add Role
 - CFO
 - Add Role
 - Manager
 - Add Role
 - Salesperson
 - Add Role
 - SVP Customer Service & Support
 - Add Role
 - Customer Support International
 - Add Role
 - Customer Support North America
 - Add Role
 - Installation & Repair Services
 - Add Role
 - SVP Human Resources
 - Add Role
 - SVP Sales & Marketing
 - Add Role

User Details:

Multiple users were created to manage different roles within the Garage Management System. The **Manager** user oversees all operations and data access, while **Salesperson** users handle appointments, service records, and billing activities. This setup helps test role-based permissions and data-sharing functionalities effectively.

Active Users

Action	Full Name	Alias	Username	Role	Active	Profile
<input type="checkbox"/>	Chatter Expert	Chatter	shamu_00dd000000frzhu0@chatter.salesforce.com		<input checked="" type="checkbox"/>	Chatter Free User
<input type="checkbox"/>	EPIC_OrgFarm	OEPI_C	epic_7ed89ea8274e@confirm.salesforce.com		<input checked="" type="checkbox"/>	System Administrator
<input type="checkbox"/>	Edit Kim	kim	kimsmith78@gmail.com	salesperson	<input checked="" type="checkbox"/>	sales person
<input type="checkbox"/>	Edit Lorette_Maya	maya	maya@lorette.maya!	salesperson	<input checked="" type="checkbox"/>	sales person
<input type="checkbox"/>	Edit Mikaelson_Niklaus	niklaus	niklaus@mikaelson.nik	Manager	<input checked="" type="checkbox"/>	Manager
<input type="checkbox"/>	P_Srinidi	sl	srinidhiandian76527@epenforce.com	salesperson	<input checked="" type="checkbox"/>	System Administrator
<input type="checkbox"/>	Edit Para_Ted	ted	ted@ocean.it		<input checked="" type="checkbox"/>	sales person
<input type="checkbox"/>	Edit User_Integration	integ	integration@00dd000000frzhu0.com		<input checked="" type="checkbox"/>	Analytics Cloud Integration User
<input type="checkbox"/>	Edit User_Security	sec	insightssecurity@00dd000000frzhu0.com		<input checked="" type="checkbox"/>	Analytics Cloud Security User

Public Group

- **Group Name:** Sales Team
- **Members:** Users with Sales Person Role.

Sales Team

Label	Sales Team
Group Name	Sales_Team
Grant Access Using Hierarchies	<input checked="" type="checkbox"/>
Description	
Created By	Srinidhi_P 10/28/2025, 9:28 PM
Modified By	Srinidhi_P 10/28/2025, 9:29 PM

Members

Name	Type
sales.person	Role

Sharing Settings

- Service Records → Private.
- Sharing Rule:

- Records owned by Sales Person are shared with Manager (Read/Write access).

The screenshot shows the Salesforce Sharing Settings page. The left sidebar has a search bar and navigation links for Setup, Home, Object Manager, and Sharing. Under Sharing, 'Sharing Settings' is selected. The main area displays sharing rules for different objects:

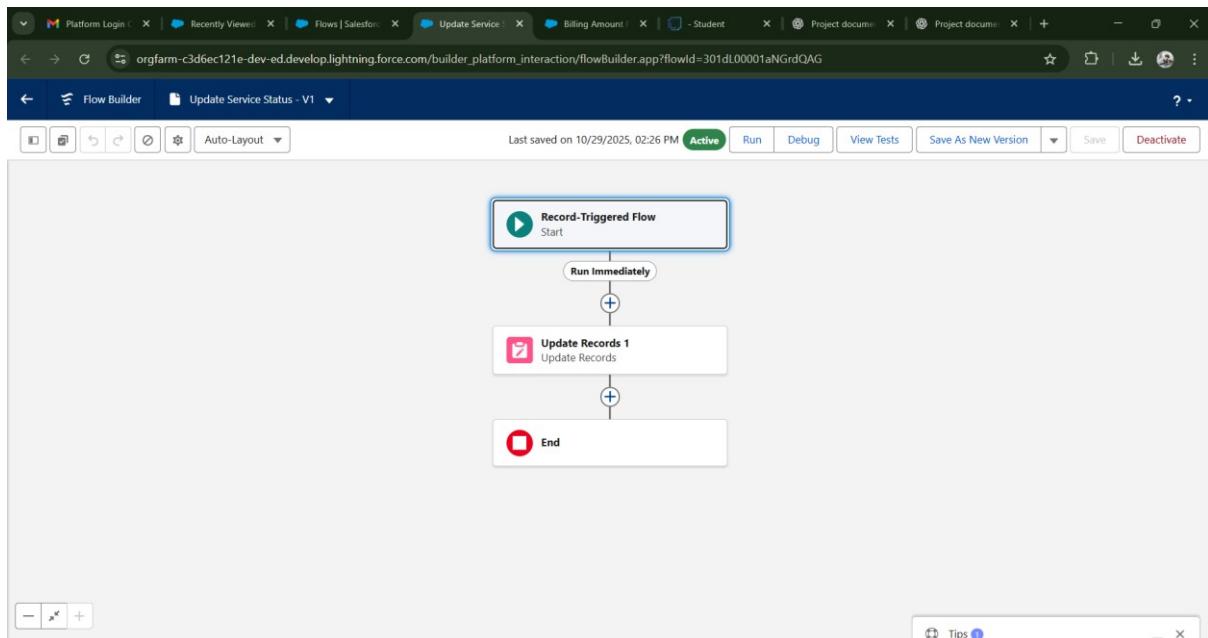
Object	Sharing Rule Type	Access Level	Status
Appointment	Public Read/Write	Private	<input checked="" type="checkbox"/>
Billing details and feedback	Public Read/Write	Private	<input checked="" type="checkbox"/>
Customer Details	Public Read/Write	Private	<input checked="" type="checkbox"/>
Service records	Private	Private	<input checked="" type="checkbox"/>

Below this is the 'Other Settings' section with options for Manager Groups, Secure guest user record access, and Require permission to view record names in lookup fields. The 'Sharing Rules' section shows 'Lead Sharing Rules' with a 'New' button and a note that no sharing rules are specified.

Automations and Flows

Update Service Status Flow:

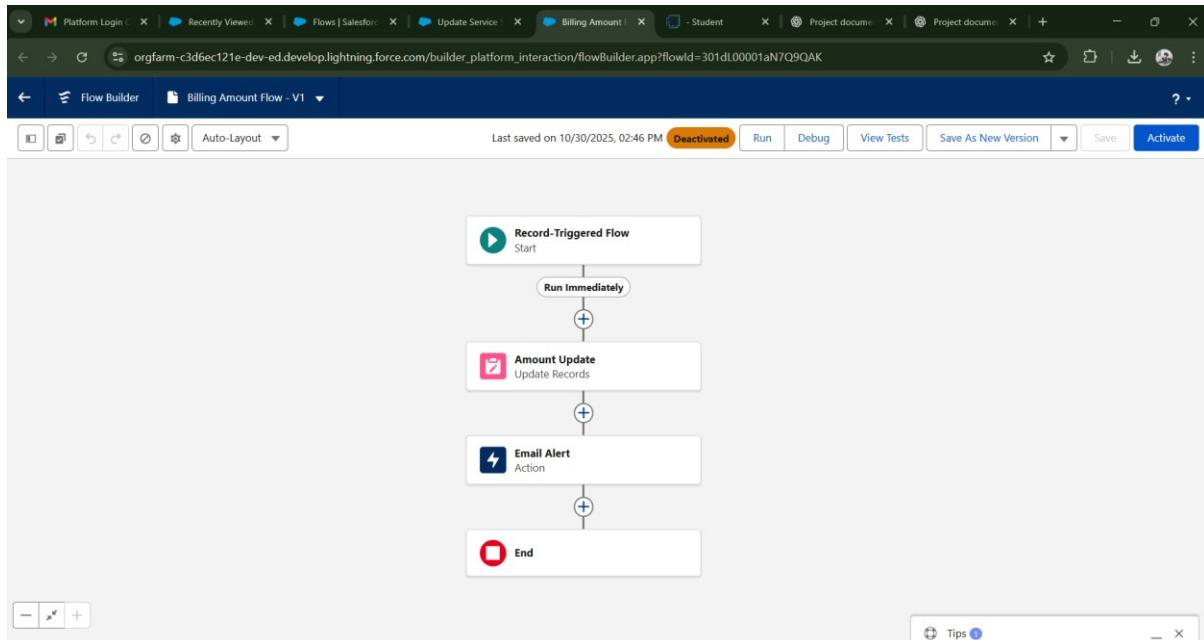
This flow automatically updates the **Service Status** field in the Service Records object to **Completed** when the **Quality Check Status** checkbox is marked true, ensuring that completed services are tracked accurately without manual intervention.



Billing Amount Flow:

This flow automatically updates the **Payment Paid** field in the Billing Details and Feedback object based on the related **Service Amount** from the Appointment object.

Once the payment status is marked as *Completed*, it also sends a confirmation email to the customer.



Apex Trigger and Handler

1. Apex Trigger:

The **AmountDistribution** trigger runs before insert and update operations in the **Appointment** object, calling the handler to execute the service amount calculation automatically.

```
trigger AmountDistribution on Appointment__c (before insert, before update) {
    if(trigger.isbefore && trigger.isinsert || trigger.isupdate){
        AmountDistributionHandler.amountDist(trigger.new);
    }
}
```

2. Apex Handler:

The **AmountDistributionHandler** class automatically calculates the total **Service Amount** based on selected services like Maintenance, Repairs, and Replacement Parts, ensuring accurate and consistent billing.

The screenshot shows the Salesforce Developer Console interface. The top navigation bar includes 'File', 'Edit', 'Debug', 'Test', 'Workspace', 'Help', and a download icon. Below the bar, the URL is displayed as 'orgfarm-c3d6ec121e-dev-ed.develop.my.salesforce.com/_ui/common/apex/debug/ApexCSIPage'. The main area shows the code for 'AmountDistributionHandler.apxc' with the following content:

```
1 public class AmountDistributionHandler {  
2  
3  
4  
5     public static void amountDist(list<Appointment__c> listApp){  
6  
7         list<Service__records__c> serList = new list <Service__records__c>();  
8  
9  
10  
11        for(Appointment__c app : listApp){  
12  
13            if(app.Maintenance_service__c == true && app.Repairs__c == true && app.Replacement_Parts__c == true){  
14                app.Service_Amount__c = 10000;  
15            }  
16        }  
17    }  
18}
```

The code implements a static method 'amountDist' that takes a list of 'Appointment__c' objects. It iterates through each appointment and sets the 'Service_Amount__c' field to 10000 if both 'Maintenance_service__c' and 'Repairs__c' fields are true, and the 'Replacement_Parts__c' field is also true.

Filter

Page 10 of 11

1. Customer Details: Created records with customer name, phone number, and Gmail to store client information.

The screenshot shows a web browser with multiple tabs open, including "Platform Login", "All | Customer List", "Garage Manager", "Update Service", "Billing Amount", "Student", "Project document", and "Project document". The main page is titled "Garage Management Appl..." and features a navigation bar with "Customer Details", "Appointments", "Billing details and feedback", "Service records", "Reports", and "Dashboards". A search bar at the top right contains the placeholder "Search...". Below the navigation is a section titled "Customer Details" with a "All" filter button. A toolbar below the list includes "New", "Import", "Change Owner", "Printable View", and "Assign Label". The main content area displays a list of 11 items, each with a checkbox and a name: 1. Aarav Kumar, 2. Ananya Singh, 3. Arjun Patel, 4. Diya Sharma, 5. Isha Nair, 6. Kabir Joshi, 7. Mac, 8. Rohan Mehta, 9. Sanya Kapoor, 10. Tara Verma, and 11. Vivaan Rao. Each item has a "More" icon (pencil and dropdown) to its right.

	Customer Name	Action
1	Aarav Kumar	
2	Ananya Singh	
3	Arjun Patel	
4	Diya Sharma	
5	Isha Nair	
6	Kabir Joshi	
7	Mac	
8	Rohan Mehta	
9	Sanya Kapoor	
10	Tara Verma	
11	Vivaan Rao	

2. Appointment: Created records linked to customers with appointment date, vehicle number plate, and selected service options.

The screenshot shows the Garage Management Application interface on a web browser. The top navigation bar includes tabs for Platform Login, Recently Viewed, Garage Manage, Update Service, Billing Amount, Student, Project docum, and Project docum. The main menu has options for Customer Details, Appointments (selected), Billing details and feedback, Service records, Reports, and Dashboards. Below the menu, a section titled 'Appointments' shows a list of 'Recently Viewed' items. The list contains 11 items, each with a checkbox and a service name: 1. Battery Check, 2. Battery Check, 3. Tire Rotation, 4. Oil Replacement, 5. Brake Inspection, 6. Engine Checkup, 7. Full Service, 8. AC Repair, 9. Transmission Flush, 10. Wheel Alignment, and 11. General Maintenance. A search bar at the top right says 'Search...' and a toolbar below it includes buttons for New, Import, Change Owner, and Assign Label.

3. Service Records: Generated records connected to appointments, marking service progress and performing quality checks.

The screenshot shows the Garage Management Application interface on a web browser. The top navigation bar includes tabs for Platform Login, All | Service recs (selected), Garage Manage, Update Service, Billing Amount, Student, Project docum, and Project docum. The main menu has options for Customer Details, Appointments, Service records (selected), Billing details and feedback, Reports, and Dashboards. Below the menu, a section titled 'Service records' shows a list of items. The list contains 11 items, each with a checkbox and a service record name: 1. ser-010, 2. ser-011, 3. ser-012, 4. ser-013, 5. ser-014, 6. ser-015, 7. ser-016, 8. ser-017, 9. ser-018, 10. ser-019, and 11. ser-020. A search bar at the top right says 'Search...' and a toolbar below it includes buttons for New, Import, Change Owner, Printable View, and Assign Label.

4. Billing Details & Feedback: Added billing records with payment status, payment amount, and service rating to verify automation and flows.

The screenshot shows a Salesforce Lightning interface for the Garage Management Application. The top navigation bar includes tabs for Customer Details, Appointments, Service records, Billing details and feedback (which is selected), Reports, and Dashboards. Below the navigation is a search bar and a toolbar with buttons for New, Import, Change Owner, Printable View, and Assign Label. A secondary search bar labeled "Search this list..." is also present. The main content area displays a list titled "Billing details and feedback" with 10 items, sorted by Name. The list includes entries from bill-006 to bill-015. Each entry has a checkbox and a downward arrow icon.

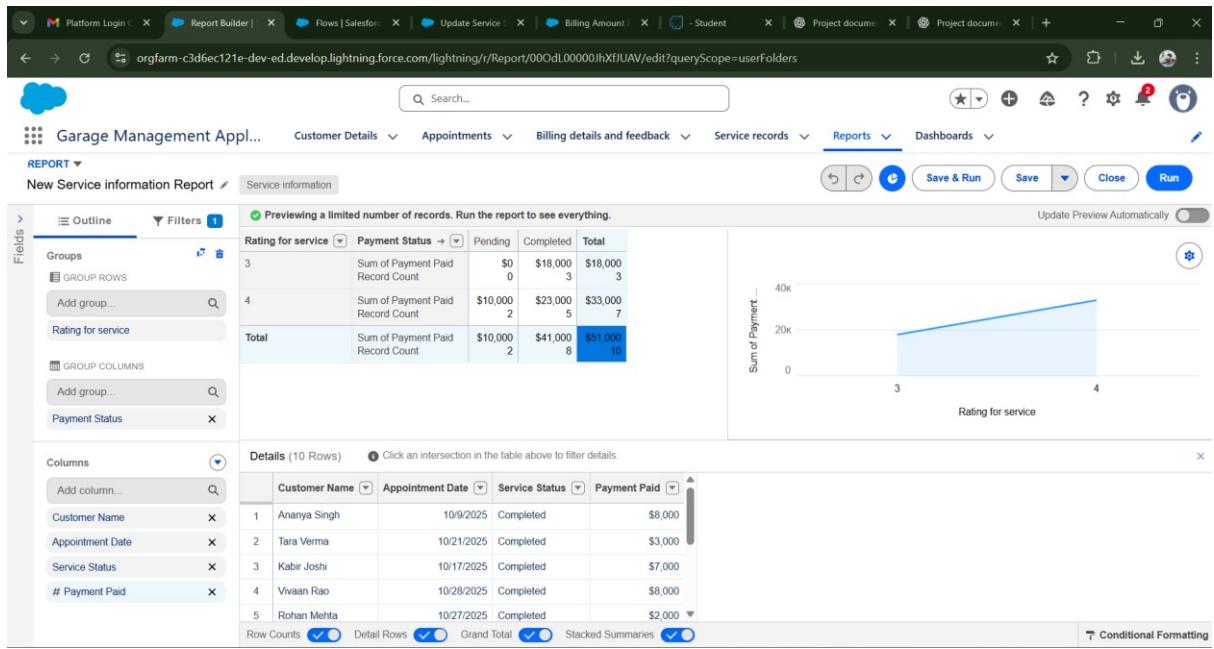
Report Type: “Service Information”

- **Primary Object:** Customer Details
- **Related Objects:** Appointment → Service Records → Billing Details and Feedback
- **Displays:** Customer Name, Appointment Date, Service Status, Payment Paid, Rating for Service.

The screenshot shows a Salesforce Lightning interface for the Garage Management Application. The top navigation bar includes tabs for Customer Details (selected), Appointments, Billing details and feedback, Service records, Reports, and Dashboards. Below the navigation is a search bar and a toolbar with buttons for New, Import, Change Owner, and Assign Label. A secondary search bar labeled "Search this list..." is also present. The main content area displays a list titled "Customer Details" with 2 items, updated a few seconds ago. The list includes entries for Mac and Aarav Kumar. Each entry has a checkbox and a downward arrow icon.

Report Creation

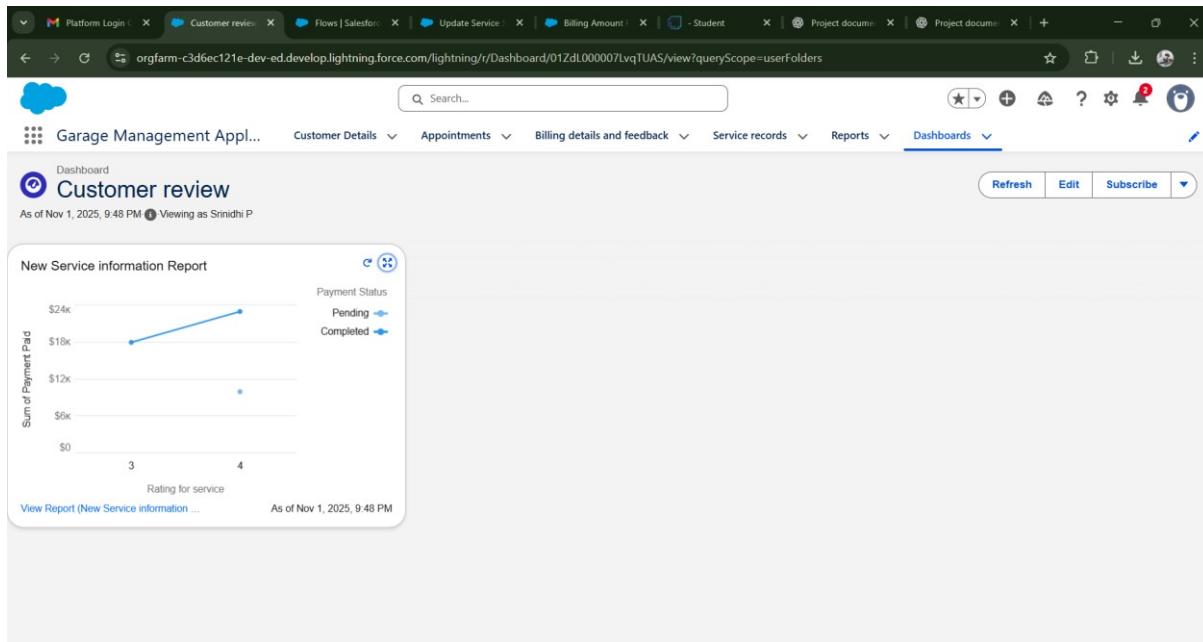
- Filters unnecessary fields.
- Groups by *Payment Status* and *Rating for Service*.
- Adds a **Line Chart** for payment insights.



Dashboard:

Dashboard Creation

- Folder Name: *Service Rating Dashboard*
- Displays visual analytics of:
 - Service Completion Rate
 - Payment Status Summary
 - Customer Ratings Overview
- Subscription set to **Weekly (Every Monday)**.



Key Scenarios Addressed by Salesforce in the Implementation Project:

- **Efficient Customer Management:**
Salesforce centralized all customer details, making it easy to track contact information and service history.
- **Automated Appointment Scheduling:**
The system managed appointment creation and linking with customers, reducing manual scheduling errors.
- **Service Tracking and Quality Updates:**
Automated flows updated service status to *Completed* when quality checks were done, ensuring real-time tracking.
- **Billing and Payment Automation:**
The Billing Amount Flow updated payment details and sent confirmation emails automatically when payments were completed.
- **Feedback and Performance Monitoring:**
Customer feedback was collected through billing records, helping assess service quality and customer satisfaction.
- **Role-Based Access and Security:**
Different profiles and roles ensured that managers and salespersons had proper data access and sharing permissions.
- **Reporting and Dashboard Insights:**
Custom reports and dashboards provided visual insights into payments, service performance, and customer ratings for better decision-making.

12. Conclusion

The **Garage Management System** provides an integrated, automated solution for managing all aspects of vehicle servicing.

This screenshot shows a report titled "Report: Service information" for "New Service info". The report displays a summary table with "Total Records" (10) and "Total Payment Paid" (\$51,000). Below the summary is a horizontal bar chart showing the distribution of service ratings from 3 to 4. A table below the chart lists 10 service details, including customer names, appointment dates, service statuses, and payment amounts. The table has columns for Customer Name, Appointment Date, Service Status, and Payment Paid.

	Customer Name	Appointment Date	Service Status	Payment Paid
1	Ananya Singh	10/9/2025	Completed	\$8,000
2	Tara Verma	10/21/2025	Completed	\$3,000
3	Kabir Joshi	10/17/2025	Completed	\$7,000
4	Vivaan Rao	10/28/2025	Completed	\$8,000
5	Rohan Mehta	10/27/2025	Completed	\$2,000

This screenshot shows the same report as the previous one, but with a different filter applied. The "Rating for service" dropdown is set to "3". The summary table now shows a total of 3 services with a total payment of \$18,000. The table below shows 10 rows of service details, with the last row (Isha Nair) highlighted in blue. The table has columns for Customer Name, Appointment Date, Service Status, and Payment Paid.

	Customer Name	Appointment Date	Service Status	Payment Paid
7	Sanya Kapoor	10/22/2025	Completed	\$8,000
8	Aarav Kumar	10/12/2025	Completed	\$2,000
9	Arijun Patel	10/2/2025	Completed	\$2,000
10	Isha Nair	10/15/2025	Completed	\$8,000