

Erick Fernandes

 Data, BI & Innovation
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Skills

Excel & VBA

Advanced

Power BI

Intermediate

Databases

Intermediate

Languages

Portuguese

Native

English

Fluent

Spanish

Advanced

Work Experience

Management Information Analyst / Carrefour Bank

 Nov/2019 -  Today

- Create/Maintain Dashboards;
- Create/Maintain/Update Access databases for Reports update;
- Map & Remodel operational processes;
- Create/Update of Procedures Manual;
- Create/Maintain on demand Management Reports for decision making;
- Create/Update of Internal Controls;
- Report and Dashboard Automation (Oracle SQL, MS Access & VBA);

Processes Analyst / Carrefour Bank

 Aug/2019 - Nov/2019

- Incorporate new account reconciliation processes (Operations, Chargeback, e-Commerce, etc.);
- Account reconciliation on demand (daily, weekly, monthly, etc.);
- Information crosscheck between external files and the TSYS system to investigate pending issues;
- Interface with the financial and accounting areas to improve Reconciliation process;
- Monitoring, analysis and resolution of Accounting Recovery Requests;
- Analysis and improvement of processes for handling Accounting Resolution Requests;

Trainee / Ernst & Young

 Sep/2018 - Mar/2019

- Accounting Compliance;
- Assistance on the Financial Statements building;
- Support the Audit of Financial Reports and Investigation of Frauds and Disputes;

Incentives Analyst / IBM

 Jun/2016 - Aug/2018

- Support to salespeople and sales managers (Ticket System);
- Interaction with other areas (Finance & Accounting) for assistance in problem solving;
- Monitor issues related to commission and incentives;
- Responsible for financial adjustments (achievement and monetary);
- Audit and troubleshoot processed adjustments;

Intern / L'Oréal Brazil

 Aug/2015 - Mar/2016

- Improvement the stock monitoring process in Market Supply Logistics;
- Improvement of statistical reports between area divisions;
- Update monthly database for Statistical Reports;
- Interface between factory and operations on Monthly Supply Needs (1 year view);

Project Assistant / CIEDS

 Apr/2015 - Jul/2015

- Prepare & Archive physical and digital documentation;
- Assistance on interface between company and partners;
- Data entry;
- Assistance on project logistics;
- Elaborate and implement administrative control processes based on demand;
- Participate in the personal & professional development of peers;



Intern / Federal University of Rio de Janeiro

 Nov/2013 - Apr/2015

- Assistance on Coordination of others interns, giving instructions for task execution;
- Direct interaction with the University Postgraduate and Medical Residency Departments;
- Analyze internal processes related to the creation and restructuring of Stricto and Lato Sensu courses, as well as those referring to class opening;
- Manage records in the Integrated System of Academic Management (SIGA) and internal system of the Dean of Graduate Studies;

Education

IT Programming / Intervale College

 2021 -  Today

Lato Sensu Postgraduate

IT Management / Intervale College

 2021 -  Today

Lato Sensu Postgraduate

Defense and International Strategic Management / Federal University of Rio de Janeiro

 2011 - 2016

Bacharelado

Extracurricular Activity

Certified Scrum Master / Scrum Alliance

 2019 - 2019

Certification

Agile Methodology Champion / IBM

 2018 - 2018

Certification

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