



Erick Fernandes

Data, BI & Innovation
 São Paulo, SP - Brasil
 mdrakend@hotmail.com
 +55 (21) 9-6484-0796

Skills

Excel & VBA



Power BI



Databases



Languages

Portuguese



English



Spanish



Work Experience

Management Information Analyst / Carrefour Bank

Nov/2019 - Today

- Creation and maintenance of Dashboards;
- Creation and maintenance of Access databases for use in Reports;
- Mapping and remodeling of operational processes;
- Creation and updating of Procedures Manual;
- Creation and maintenance of Management Reports for analysis and decision making;
- Creation of Internal Control Reports;
- Report and Dashboard Automation (Oracle SQL, MS Access & VBA);

Processes Analyst / Carrefour Bank

Aug/2019 - Nov/2019

- Incorporation of the reconciliation processes of all the Institution's accounts (Operations, Chargeback, e-Commerce, etc.);
- Account reconciliation on demand (daily, weekly, monthly, etc.);
- Information crosscheck between external files and the TSYS system to investigate pending issues;
- Interface with the financial and accounting areas to improve the Reconciliation process;
- Monitoring, analysis and resolution of Accounting Recovery Requests;
- Analysis and improvement of processes for handling Accounting Resolution Requests;

Trainee / Ernst & Young

Sep/2018 - Mar/2019

- Accounting Compliance;
- Assistance in the preparation of Financial Statements;
- Support in the Audit of Financial Reports and Investigation of Frauds and Disputes;

Incentives Analyst / IBM

Jun/2016 - Aug/2018

- Support to salespeople and sales managers (Ticket System);
- Interaction with other areas of the company for assistance in solving problems (Finance & Accounting);
- Monitoring of issues related to commission and incentives;
- Processing of financial adjustments (attainment and monetary);
- Auditing and troubleshooting related to processed adjustments;

Intern / L'Óreal Brazil

Aug/2015 - Mar/2016

- Improvement and harmonization of the products stock monitoring process in Market Supply Logistics (Division of Products for the General Public);
- Improvement of statistical reporting between the divisions of the area;
- Responsible for updating the monthly database, used in the preparation of statistical reports for the divisions;
- Interface between factory and operations in the definition of monthly Supply Needs with a 12-month view;

Project Assistant / CIEDS

Apr/2015 - Jul/2015

- Preparation and archiving of physical and digital documents;
- Communication between company and partners;
- Database feeding;
- Participation in project logistics;
- Elaboration and implementation of administrative control processes;
- Participation in the personal development of agents;

Intern / UFRJ

Nov/2013 - Apr/2015

- Coordinate the group of interns, applying instructions for the execution of tasks;
- Keep in touch with the UFRJ Postgraduate and Medical Residency Departments;
- Analyze internal processes related to the creation and restructuring of Stricto and Lato Sensu courses, as well as those referring to class opening;
- Manage records in the Integrated System of Academic Management (SIGA) and internal system of the Dean of Graduate Studies;

Education

IT Programming / Intervale College

2021 - Today

Lato Sensu Postgraduate

IT Management / Intervale College

2021 - Today

Lato Sensu Postgraduate

Defense and International Strategic Management / Federal University of Rio de Janeiro

2011 - 2016

Bacharelado

Extracurricular Activity

Certified Scrum Master / Scrum Alliance

2019 - 2019

Certification

Agile Methodology Champion / IBM

2018 - 2018

Certification