



CTOS Data Systems Sdn Bhd (247651H)

Add: Unit 01-12, Level 09

Tower A, Vertical Business Suite

Avenue 3, Bangsar South

No. 8, Jalan Kerinchi

59200 Kuala Lumpur.

Tel: 03-2722 8833 Fax: 03-2722 8822

Email: sarus@ctos.com.my

Feedback Form / Borang Maklum Balas

* Mandatory field

* Full Name (as per IC): Name Penuh:	MOHAMAD REDZMI BIN MOHAMAD RADZUAN		
* New IC: Nombor KP Baru:	841203026013	Old IC: Nombor KP Lama:	
Passport No: Pasport:		* Mobile No: No Telefon Bimbit:	01135223120
Address / Alamat:	NO. 50 TAMAN IHSAN ,06000 JITRA KEDAH		
Email / Emel:	mredzmi@gmail.com	CTOS User ID:	Yes (/) No (/)

Date / Tarikh:	(DD / MM / YYYY)		
Type of Feedback: Jenis Maklum Balas:	Record Accuracy / Ketepatan Rekod (/)	Fraud or Mistake / Penipuan atau Kesilapan (/)	
	Consent Related / Isu Kebenaran (/)	Service Quality / Kualiti Perkhidmatan (/)	
Details of Feedback: Butir-Butir Maklum Balas:	I would like to request from CTOS to remove immediately my credit history from SECTION D.		
	I have fully settled the debts with UOB bank without any issue and the records of summons is not accurate because i havent attend or get summoned by them back in 2018		

Currently , this situations blocking myself to get any fresh loan especially when they referring into CTOS report as source of credit informations. I have escalated this to other credit information company and they helped me to removed it. Previously when i email CTOS , your replied is highlighted on keeping my informations for 24months under your ACT. But please bear in mind that as a user,client i also have my own right to protect my profile and privacy under AKTA PERLINDUNGAN DATA PERIBADI 2010 (AKTA 709) , which means my profile has been mismatched with my current credit profile and make me suffer to build up my financial reputations and it will give a huge impact into my entire life in case you still strict to 24months only will removed it. In current pandemic situation and based on my current profile i would like to appeal from CTOS side another round and might need to involve BNM and KKMM to help me to resolve this problem ASAP.

I hereby warrant that the contact particulars given to CTOS are valid until I change them by advising CTOS in writing. Also, I am fully aware and agreeable to the following:

CTOS can retain, process, use my information that I have provided to CTOS now or at any time in the future.

CTOS may communicate with me via any form of electronic messaging (including email, sms, etc) regarding my CTOS report and such shall be deemed good and valid means of communication.

Saya mengakui bahawa butir-butir hubungi saya yang diberikan adalah butir-butir saya yang sah sehingga saya menukarkannya dengan memberitahu CTOS secara bertulis. Selain daripada itu, saya juga sedar dan bersetuju seperti berikut:

CTOS boleh menyimpan, memproses, mengguna maklumat saya pada masa sekarang atau pada bila masa di masa depan.

CTOS boleh berkomunikasi dengan saya melalui pelbagai jenis mesej elektronik (termasuk emel, sms, dll) mengenai laporan CTOS dan itu akan dianggap sebagai cara komunikasi yang sah.

Applicant's Signatory / Tandatangan Pemohon

Internal Use:

Date of Receipt:

(DD / MM / YYYY)

Officer in charge:

Manager in charge: