Shihab Aldeen Ahmad Eshtaiwi

Senior Instructor / Acting Program Manager

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Summary

A passionate educator with a proven track record of inspiring others to excel in their work. Dedicated to leaving a positive impact in all endeavors, I bring innovative thinking, a growth mindset, and a strong commitment to sharing knowledge. Experienced in motivating individuals to achieve their highest potential.

Experience

- Al Hussein Technical University (HTU)

  - **Instructor - Part-Time [Oct 2024 – Jan 2025]**

    - Designed and updated a project-based curriculum focused on HTML, CSS, JavaScript, PHP, and database management.
    - Conducted engaging lectures and practical coding labs to enhance hands-on learning and technical expertise.
    - Evaluated student progress through detailed feedback and tailored mentorship.
    - Delivered one-on-one support to address individual challenges and promote skill development.
    - Guided students in career preparation, including portfolio enhancement and professional readiness.

- Abdul Aziz Al Ghurair School of Advanced Computing (ASAC)

  - **Acting Program Manager [Dec 2023 – Sep 2024]**

    - Monitored and tracked the progress of 100+ students, providing personalized feedback to improve graduation rates.
    - Oversaw daily operations, managing schedules, resources, and team coordination to ensure timely delivery of 5+ courses.
    - Conducted quality assessments and implemented feedback loops, increasing overall program satisfaction.
    - Led a team of 5+ instructors, 10+ TAs, facilitating weekly meetings to align goals and improve team performance.
    - Stay updated on tech and education trends for innovation.
    - Trained 3+ instructors on advanced teaching techniques.

  - **Senior Instructor - Coding Program [Mar 2023 – Dec 2023]**

    - Mentored 50+ students in resume crafting, resulting more than 90% employment rate.
    - Conducted 20+ mock technical and behavioral interviews.
    - Optimized LinkedIn profiles and portfolios for 50+ students, boosting their online presence and engagement by 50%.
    - Provided personalized career coaching for 30+ students.
    - Designed and implemented a new full-stack development curriculum.

- o **Instructor - Coding Program [Mar 2021 - Mar 2023]**

  - Taught full stack development (ReactJS, NodeJS, PostgreSQL) to 70+ students, achieving a 95% course completion rate.
  - Supervised and evaluated 50+ student projects, ensuring a 90% on-time submission rate and enhancing project quality.
  - Led a team of 10+ teaching assistants, improving overall teaching efficiency by 30% through effective delegation.
  - Enhanced learning environment by integrating hands-on coding labs, boosting student engagement and satisfaction by 85%.
  - Tracked and reported student performance metrics, identifying areas of improvement.

- o **Teacher Assistant - Coding Program [Oct 2019 - Mar 2021]**

  - Debugged and resolved coding issues for 200+ students.
  - Graded 300+ assignments, including code challenges.
  - Coached 100+ students, enhancing their readiness for advanced coding modules.

- Al Hussein Technical University (HTU) NATIONAL ICT Upskilling Program - **Internship**. [Jul 2019 - Sep 2019]

- XPSBOX - Co-founder [2012 - 2019]

  - **Customer Support:** Responded to customer inquiries and requests through phone calls and social media platforms, ensuring prompt and effective resolution.
  - **Social Media Management:** Created and managed daily posts and advertising campaigns on Facebook to drive engagement and visibility.
  - **Logistics Coordination:** Monitored and coordinated customer orders with the shipping company to ensure timely delivery and order tracking.

- UNRWA - Computer Teacher [2010 - 2012]

  - **Assessment Creation:** Developed exams and quizzes to evaluate student understanding and progress effectively.
  - **Education Management Systems:** Managed the Eduwave system, maintaining accurate student records and tracking academic performance.
  - **IT Lab Oversight:** Monitored and maintained school computer labs, ensuring all equipment was functional and up-to-date.
  - **E-Learning Integration:** Created and managed eLearning classes to enhance digital literacy and provide flexible learning options.
  - **Student Mentorship:** Provided guidance to students, helping them develop foundational computer skills and fostering a passion for technology.

Education

Jordan University of Science and Technology Bachelor's degree [2004 – 2009] Computer and Information Systems. GPA very good (80%).

Soft Skills

Team Leadership, Project Management, Teamwork, Problem-solving, Emotional Intelligence, Self-Motivation, Collaboration, Networking, and Attention to Detail, Resilience, Team Building, and Motivation.

Technical Skills

Nodejs, PostgreSQL,sequlize , Reactjs, Data structures and algorithm, Git/Github,bootstrap, socket-io, jwt, Swagger, postman, HTML, CSS, AWS, CI/CD.

Languages

Arabic, English.