

**Shihab Aldeen Ahmad Eshtaiwi**  
**Acting Program Manager**  
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## **Summary**

A passionate educator with a proven track record of inspiring others to excel in their work. Dedicated to leaving a positive impact in all endeavors, I bring innovative thinking, a growth mindset, and a strong commitment to sharing knowledge. Experienced in motivating individuals to achieve their highest potential.

## **Experience**

- Abdul Aziz Al Ghurair School of Advanced Computing (ASAC)
  - o **Acting Program Manager [Dec 2023 – Sep 2024]**
    - Monitored and tracked the progress of 100+ students, providing personalized feedback to improve graduation rates.
    - Oversaw daily operations, managing schedules, resources, and team coordination to ensure timely delivery of 5+ courses.
    - Conducted quality assessments and implemented feedback loops, increasing overall program satisfaction.
    - Led a team of 5+ instructors, 10+ TAs, facilitating weekly meetings to align goals and improve team performance.
    - Stay updated on tech and education trends for innovation.
    - Trained 3+ instructors on advanced teaching techniques.
  - o **Senior Instructor - Coding Program [Mar 2023 – Dec 2023]**
    - Mentored 50+ students in resume crafting, resulting more than 90% employment rate.
    - Conducted 20+ mock technical and behavioral interviews.
    - Optimized LinkedIn profiles and portfolios for 50+ students, boosting their online presence and engagement by 50%.
    - Provided personalized career coaching for 30+ students.
    - Designed and implemented a new full-stack development curriculum.
  - o **Instructor - Coding Program [Mar 2021 - Mar 2023]**
    - Taught full stack development (ReactJS, NodeJS, PostgreSQL) to 70+ students, achieving a 95% course completion rate.
    - Supervised and evaluated 50+ student projects, ensuring a 90% on-time submission rate and enhancing project quality.
    - Led a team of 10+ teaching assistants, improving overall teaching efficiency by 30% through effective delegation.
    - Enhanced learning environment by integrating hands-on coding labs, boosting student engagement and satisfaction by 85%.
    - Tracked and reported student performance metrics, identifying areas of improvement
  - o **Teacher Assistant - Coding Program [Oct 2019 - Mar 2021]**
    - Debugged and resolved coding issues for 200+ students.
    - Graded 300+ assignments, including code challenges.
    - Coached 100+ students, enhancing their readiness for advanced coding modules
- Al Hussein Technical University (HTU) NATIONAL ICT Upskilling Program - Internship. [Jul 2019 - Sep 2019]
- XPSBOX - Co-founder [2012 - 2019]
- UNRWA - Computer Teacher [2010 - 2012]

## **Education**

Jordan University of Science and Technology Bachelor's degree [2004 – 2009] Computer and Information Systems.  
GPA very good (80%).

## **Soft Skills**

Team Leadership, Project Management, Teamwork, Problem-solving, Emotional Intelligence, Self-Motivation, Collaboration, Networking, and Attention to Detail, Resilience, Team Building, and Motivation.

## **Technical Skills**

Nodejs, PostgreSQL,sequelize , Reactjs, Data structures and algorithm, Git/Github,bootstrap, socket-io, jwt, Swagger, postman, HTML, CSS, AWS, CI/CD.

## **Languages**

Arabic, English.