

Nuruddin Gokal

Computational Thinking | Growth Mindset | Persistence | Teamwork

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EXPERIENCE

RE-LCD, Dallas TX— *Technical Specialist*

May 2016- PRESENT

- Managed data wipe on mobile devices, hard drives and SSDs as per standard.
- Perform functional testing for Computers, Phones, & Tablets
- Install and configure thermal and network printers.
- Diagnose and support computer hardware, software and networking issues.
- Install and support IP and NVR Camera Systems.
- Disassemble Laptop and Desktop parts.
- Configure and install router and switch.
- Market and Setup ebay account to increase inventory turn around.

Resale Remarketing, Grand Prairie TX— *IT Support*

Jan 2010 - May 2016

- Troubleshoot computer hardware, software & networking related issues.
- Install and integrate FedEx, UPS & USPS via ODBC.
- Install and configure thermal and network printers.
- Remotely managed routers, switches, file servers, network printers
- Configure windows file server to support QuickBooks.
- Procure backups for disaster recovery.
- Setup & managed WAN, LAN,WIRELESS & VPN between Sisters Company (SPLUSTECH, SPCTEK), Asia offices.

Splus Technologies, Grand Prairie TX— *IT Support*

Jan 2010 - May 2016

- Diagnose and repair desktop, laptops and peripheral devices.
- Perform installation, diagnosis & repair of all computers and network
- Install and integrate FedEx UPS & USPS via ODBC.
- Managed routers, switches, file servers and network printers.
- Disassemble Laptop and Desktop parts.
- Maintain adequate Inventory for business efficiency.
- Setup & managed WAN, LAN,WIRELESS & VPN between Dallas, Asia offices.
- Installed servers, switches, patch cables in server racks.
- Procure backups for disaster recovery.

Software Developer Skills

Command line, Git & Github,
HTML, CSS, JavaScript,
Bootstrap.

IT Support Skills

Google Workspace, Office365,
Networking,TCP/IP, DNS &
DHCP,Routers & Switches,
Client/Server Administration,
Windows Servers 2003/2008,
Windows XP / 7 / 8 / 10, VoIP
Management, NVR Camera
System

LANGUAGES

English ,Urdu, Hindi

- Data wipe on hard drives and SSD as per standard.

EFU GENERAL INSURANCE, Pakistan

Hardware & Networking Support Internship – January 2007

- Troubleshooting printers and providing support for desktops, laptops with Windows 98, Windows 2000, Windows ME & Windows XP
- Supported software applications including MS Outlook 98, MS Outlook 2000, MS Office 97, MS Office XP Professional 2002 & 2003.
- Troubleshooting hardware & software related issues.

The AGA KHAN UNIVERSITY, Pakistan— *Voluntary Service*

Information Technology Department July 2005 to February 2006 (Voluntary Services) 729 hours of Voluntary Services

- Scanning Documents & Books
- Paper Works

EDUCATION

- Generations USA : Full Stack Java Development Program July 2021-Present
- North Lake College : (July 2011) A+ Certification
- University of Karachi : (2007-2008 Pakistan) Bachelors of Commerce
- Career Development Society CDS (2008 Karachi Pakistan) Diploma In IT Support
- Noor College: (2007 Karachi Pakistan) Certificate Short Course Web Designing (Photoshop, Flash, Dreamweaver)
- Govt. Premier College : (2005-2006 Karachi Pakistan)HSC (Higher Secondary Certificate)
- Platinum Library& Reading Room : (2004 Karachi Pakistan) Certificate Short Course Hardware Maintenance (PC Assembling , Hardware, Networking Concepts, Operating Systems)
- St. Lawrence's Boys School (2003-2004Karachi Pakistan) SSC (Secondary School Certificate) 2004 From Karachi Pakistan.

PROJECTS

Task List — *Add Task to Webpage*

The project was made using Javascript, HTML, BOOTSTRAP, and CSS to organize tasks. Users were able to add, update, edit and delete tasks. Javascript API local storage was to persist data.