Steven Green

Full Stack Developer

Portfolio (Click)

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GitHub (Click) 🎧
LinkedIn (Click) 💼

Skills

MERN Stack • MongoDB & Mongoose • Express.js • React • Node.js • Progressive Web Application (PWA) • Regex • Model-View-Controller (MVC) • Express-Handlebars • MySQL & Sequelize • Object-Relational Mapping (ORM) • SQL • Object-Oriented Programming (OOP) • Server-Side API • Third Party API • JQuery • Moment.js • Web API • JavaScript • Bootstrap • CSS • HTML

Education

JAN 2023

Full-Stack Coding Certificate/University of Arizona, Tucson, AZ

MAY 2016

Associate in Business/Estrella Mountain Community College, Avondale, AZ

Experience

2023 - PRESENT

Teaching Assistant – Full Stack Web Development/edX, Phoenix, Arizona

- o Assisting an instructor teaching 30+ students at a coding bootcamp for full stack web development.
- o Helping students with comprehending coding material in the main class, breakout rooms, and office hours.
- o Take attendance, push coding solutions at the end of class, and grade student projects.

2024 - 2025

Junior Developer/ScriptScouts, Phoenix, Arizona

- o Build, maintain, and debug ScriptScouts website/applications.
- o Mainly tasked with front-end (React) tickets (Jira).

2020 - 2023

Patient Access Representative III/Accredo (Cigna's new specialty pharmacy), Phoenix, AZ

- o Resolved 50+ rejected insurance claims a day for specialty medications. Reached out to insurance plans, providers, and patients for any updates or overrides.
- o Participated in 2 pilot programs to help streamline the insurance change process. The process was to isolate insurance change claims only using a new insurance change application.
- o Assisted instructors with 2 training classes of 10 to 15 people as a subject matter expert.

2018 - 2020

Pharmacy Technician/Cigna Specialty Pharmacy, Phoenix, AZ

- Loaded incoming prescriptions from the raw script the provider faxed in. Reached out to providers   offices to resolve or clarify any issues on the prescription.
- After Rx has been processed, I would bill the insurance. If the claim was rejected, I would reach out to the patient's insurance plan to resolve the rejection.
- Helped trainer by assisting in class of 10 people as a subject matter expert on failed claims.
- Participated in a failed claims pilot program to increase efficiency by having some techs just work on a single task instead of the entire process.

2017 - 2018

Customer Service Advocate/Cigna Medical, Phoenix, AZ

- Provided customer service for 60+ inbound calls a day from members and providers in the medical benefits and claim department.
- When a member or provider called in, I would outline the members benefits for them. Such as coverage, network status, and copays/coinsurance.
- I resolved escalated member calls for various claim issues. Such as out-of-network, high copays, prior authorization, and appeal issues.