

**Quality Assurance Technician & Certified Software Tester**

I am a self-starter, trained in dedicated Software Testing course, followed by working experience in the field to solidify and apply the training, looking for new opportunities to further challenge me professionally.

**Testing Competencies**

- ◆ Understanding of STLC
- ◆ Test Planning
- ◆ Test Case Development
- ◆ Visual Studio Experience
- ◆ Experience with TFS
- ◆ PCB/CPU/Ports/Slots/Memory Knowledge
- ◆ Device Testing (Hardware Testing)
- ◆ Mobile/Web Testing
- ◆ JIRA (Installed, Configured)
- ◆ PowerShell, Shell (User Admin Level)
- ◆ Agile Testing Practices
- ◆ Automation (Selenium)
- ◆ Regression Testing
- ◆ Functional Testing
- ◆ Localization Testing

**Tool Belt**

**Testing/Collaboration Tools:** TFS, Visual Studio, HLK, JIRA (administered), HP Mercury Quality Center, Soap UI, Selenium, TestRail, Quip, Fiddler.

**Programming/Scripting Languages:** Java, JavaScript.

**Automation:** Java (Selenium scripts), PowerShell (User Admin, Process automation), SQL (Queries, tables, data migration).

**Operating Systems:** Worked on Windows, MAC OSX, Linux, Android, iOS, VR (HTC, Oculus, and Google).

**Hardware/Networking:** Troubleshooting with Ports/Slots/Memory. Input/output devices.

**Professional Experience**

**Employer:** TEKSystems

**Position(s):** Senior Software Test Engineer

**12/2018 – Current**

**Applying the knowledge and expertise to drive the quality of software products.**

- ◆ Creating manual testing plans for daily and release testing schedules. (TestRail)
- ◆ Creating, executing and maintaining test case database and a local knowledge base documents.
- ◆ Closely collaborating with developers to drive new product features and maintain the quality of the existing functionality.
- ◆ Exceeding performance output, by writing simple task automation scripts. (PowerShell, Batch)
- ◆ Mastered testing areas for creating and running training sessions leading to increased team performance.

**Employer:** Q Analysts LLC

**Position(s):** Test Associate

**12/2017 – 12/2018**

**Expanding on testing and leading experience while working on multiple projects. (VR/Mobile)**

- ◆ Created, executed and streamlined manual testing plans for daily and release testing schedules. (TestRail)
- ◆ Demonstrated ability to manage multiple projects simultaneously, consistent adherence to deadlines, & quality standards.
- ◆ Gathered and reviewed product telemetry within the data collection framework to allow for precise data analysis.
- ◆ Gathered and analyzed team metrics leading to establishment of better testing workflow. (SQL)
- ◆ Mastered testing areas for creating and running training sessions leading to increased team performance.

**Employer:** Manpower Group

**Client:** Microsoft, Redmond, WA. **Position(s):** Test Associate

**07/2017 – 12/2017**

**Testing AAA Title game for a final release**

- ◆ Automating build deployment processes to help allow for faster validation testing. (PowerShell)
- ◆ Creating testing reports and logging bugs. (TFS/Visual Studio)
- ◆ Running queries for streamlining work progress and eliminating duplicate results. (MySQL)
- ◆ Working on test passes for a product validation. (Excel)
- ◆ Testing build network stability. (Fiddler)

**Employer: Blueprint Inc.**

**Client: Valve, Bellevue, WA. Position(s): Consultant**

**08/2015 – 07/2016**

**Started in Customer Support for gaming platform. Moved to testing the platform, taking on more challenges to learn and lead**

- ◆ Customer support localization with promotion to Game Localization Testing and later leading UAT Hardware Testing team.
  - ◆ Hands on experience with gaming platform testing (Including installing and uninstalling the platform).
  - ◆ Leading initiative to move to Jira, configured, administered it to improve web/mobile application testing flow.
  - ◆ Triaging of issues and processes, including closely collaborating with developers and senior staff. (Jira)
  - ◆ Eliminated bottlenecks & flaws in customer support process, resulting in documented improved throughput of five times.
  - ◆ Performed SDLC documentation reviews from requirements to Test Plans. (Excel)
  - ◆ Applied technical knowledge for solving user-end technical problems.
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**Employer: iTechnologies, Inc, Kent, WA. Position: QA Test Engineer**

**10/2014 – 08/2015**

**Tested Database software with focus on Process Automation while wearing multiple other hats.**

- ◆ Worked in Agile environment, logged, monitored, regressed, updated defects through Selenium. (Java)
  - ◆ Proposed and initiated Cloud Integration testing for mobile and web application.
  - ◆ Created technical documentation for product presentations. (Excel)
  - ◆ Worked with variety of computer systems, disassembling & fixing electronics ranging from PC's to mobile devices.
  - ◆ Hands-on experience with BGA rework machine (SV560-A), working on most SMD's.
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#### **Freelance/Volunteer work**

- ◆ Building/Maintaining Websites (HTML/CSS/JavaScript/Java)/Example: (<http://pcpartsoutlet.com/>) 2012 – 2015
- ◆ uTest/Independent software tester (SoapUI, Bugzilla, PowerShell, Microsoft Office/Outlook) 11/2012 – 08/2014

#### **Training**

**QA-101 Consulting Group, Kirkland WA - Internship**

**09/2012 – 12/2012**

QA-101 is an intense training class based on the current testing model. Hands on approach to testing using the latest testing tools used by AT&T Mobility, including Job Shadowing.

- ◆ Proven to have full understanding of SDLC, Software Testing Methodologies and Requirements.
- ◆ Shown ability to learn quickly and learned using JIRA and HP Mercury Quality Center.
- ◆ Demonstrated ability to over-achieve on tests and exams.

#### **Education/Certification/Legal**

**Software Testing Institute. QA / STE certificate, 2012. Kirkland, WA.**

- ◆ Studied SDLC, Testing Methodologies, OSI, HP QC 11.0 ALM, Interpersonal skills.

**University of Washington. Bachelors in Bioengineering with minor in Computer Science. Seattle, WA.**

- ◆ Pursued Bachelors in 2012.