**MRIDUL KHANNA**  House No. 471,  
Male, 23 Years Housing Board Colony,

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**PROFILE SUMMARY**

* 1.9 Years of Total Experience in IT Industry.
* 1.5 Years of experience in Oracle Retail and Database.
* Currently working for WIPRO TECHNOLOGIES Pvt. Ltd. as a Project Engineer.
* Good exposure in ORMS.
* Excellent analytical and communication skills and good team player.

**EDUCATION DETAILS**

|  |  |  |
| --- | --- | --- |
| **Degree** | **Institute/ Year** | **Percentage** |
| M.Tech (Software Engineering) | BITS, Pilani (2016-Present) |  |
| Bachelors, Major in Computer Applications | Guru Nanak Dev University,  Amritsar (2012-2015) | 62.5 % |
| Intermediate/ +2 | CBSE, 2012 | 67.2% |
| Matriculation | CBSE, 2010 | 8.4 GPA |

**STARTUP EXPOSURE**

Worked as Affiliate Marketing Assistant for a Mumbai-based Startup: Cloudstweet. Cloudstweet ([www.cloudstweet.com](http://www.cloudstweet.com)), an upcoming Cloud Services Marketplace.

**RELEVANT TRAININGS UNDERTAKEN**

* Unix App, Shell Scripting, Perl Scripting, Oracle Retail Fundamentals
* C, C++ Training Course- VMM Education, Amritsar: July’13- October’13

-Basic Banking Program in C++

* ASP .Net Training Course- VMM Education, Amritsar: August’14- November’14

-Basic Airline Reservation System Website Design

**PROFESSIONAL EXPERIENCE**

**Project:** ASM INDIA SHARED SERVICES – Oct 2015 - Present

**Designation:** Project Engineer

**Client:** (DDF, NISA, WE Fashions, Ahold Europe, WSI and MAKRO) - Oct 2015-Present  
**Team Size:** 16  
**Tools:** Putty, PL/SQL Developer, Control-M, Tivoli, AppWorx, Service Now, Redwood, Topdesk, Webdesk

**Responsibilities:**

* Monitoring the retail batches and providing 24x7 supports.
* Performing daily activities and providing batch and other ad hoc reports.
* Documenting new process change and mentoring and knowledge transfer other/new team members.
* Creation and assignment of tickets to respective support team.
* Shift lead and transitioning updates to subsequent shift members.

**EXTRA CURRICULAR ENDEAVORS**

* Represented Green House in various inter-house events at school.
* Actively participated in various Co-curricular activities, Debates, Writing and story-telling contests, Cambridge University’s YLE Flyer’s course, various science and talent search contests like: AET 2004-06, National Level Talent Search Exam, IUPSC Exam, National Cyber Olympiad and CBSE Science Olympiad during my tenure at school.
* Secured School merit in 9th class.