GSD. Software - How to Install an Application via Software Center (SCCM)

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General Information:

Possible symptoms/errors:

User wants to install an Application via Software Center.

Alternative names of the system:

SCCM

IMPORTANT NOTICE:

N/A

Solution:

Software Center or SCCM lets users install client applications that they need for work. They also have updates that will ensure user's application works properly. This article teaches about SCCM and how to install an application.

Details:

1. Advise the user to click the Start button on their Windows computer.

2. Instruct the user to type directly after clicking the Windows button on Windows 10, then to click Software Center in the search results.

Windows 7   Windows 10

3. If user cannot find the Software Center using the search bar, advise them to search for Microsoft Endpoint Manager in their start menu and to click on Software Center.

4. The Software Center opens. Under Applications, it shows the list of available applications in tiles or grids.

5. Clicking on one of those tiles will give user a short description of the program. There, user can click on Install to begin the installation of their selected application.

6. User can click Installation status to see the program's installation progress. This page also shows a list of installed applications on their computer.

Note:

Licensed applications are not listed. User must request them via IT Service Portal and the program will be installed automatically upon release.Installation of packages listed in the Software Center does not require local admin rights.

Assignment Group:

N/A

Ticket Creation:

Template: N/ACategorization:

Configuration Item: N/ACategory: N/ASubcategory: N/A

Important Links:

N/A: