

GSD. Mobile Phone – Adding a Site to MobileIron Docs@Work in Android

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General Information:

Possible symptoms/errors:

User wants to know how to add a new site to MobileIron Docs@Work in Android

Alternative names of the system:

Docs@WorkMobileIron

IMPORTANT NOTICE:

Text (e.g. In case of P1/P2 incidents, remember to follow the Major Incident Management Process; Remember to follow the user authorization process before executing the password reset.)

Solution:

Note:

MobileIron Docs@Work allows user to access and work on business documents. Additionally, it lets user access SharePoint sites and One Drive in one app.

1. Advise user to tap on the Docs@Work app on the Android device
2. Ask user to tap on the icon at the bottom right corner of the page to start adding a site
3. Let user select the site type to add from the site list. For example: SharePoint.
4. Advise user to enter the following information then tap on Add:

Note: User may need to get these details from their administrator.

URL: Site's URLName to display: Site's display name of user's choice.Authentication

type: Select Corporate

5. Inform user that their Fresenius credentials need to be entered when prompted. Then let user tap Sign In.

7. User should now see the newly added site on the homepage.

Assignment Group:

Ext_WW_Mobile-Workplace_SLS_Capgemini

Ticket Creation:

Template: N/ACategorization:

Configuration Item: N/ACategory: N/Subcategory: N/A

Important Links:

N/A