GSD. Global – Mobile Phone – Change iOS Device Name

General Information:

Possible symptoms/errors:

User wants to change their names for easy identification purposes.

Alternative names of the system:

App StoreIntuneCompany Portal

IMPORTANT NOTICE:

N/A

Solution:

IOS devices let change users names for easy identification purposes. Device identification is important in case user wants to share files with another person.

Advise user to tap Settings on their iPhone or iPad.

Then user must tap General.

Then, tap About.

Inform user to tap the first line that indicates their device name.

Now user must modify the device's name according to their preference then tap Done.

Assignment Group:

Ext_WW_Mobile-Workplace_SLS_Capgemini

Ticket Creation:

Template: N/ACategorization:

Configuration Item: N/ACategory: N/ASubcategory: N/A

Important Links:

N/A