

# GSD. Global – Mobile Phone - Settings after MobileIron installation for iOS Devices

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**Author:** {'link':

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General Information:

Possible symptoms/errors:

User wants to know how to configure recommended Settings after MobileIron installation for iOS Devices

Alternative names of the system:

MobileIron InstallationRecommended Settings

IMPORTANT NOTICE:

N/A

Solution:

Recommended settings after MobileIron installation for iOS Devices

After MobileIron installation users may have one question: "What should I do as next?".

This guide will help them to configure their Apple device after MobileIron installation.

Advise user to follow these steps to configure their mobile device after MobileIron installation:

Video Guide:

Video

Advise user to open Settings.

Inform user to tap on Mail and check if available if the Default Account is Fresenius Mail.

If they do not see the field Default Account, Fresenius Mail is automatically the default account.

Advise user to tap on Contacts and check if their Default Account is set to Fresenius Mail.

User must tap on Calendar and click on Default Calendar.

Now make sure that user select Fresenius Mail Calendar as default calendar.

Advise user to tap on Calendar again and click on Sync.

Now user can select the time frame, which they prefer.

Advise them to tap on Notes and check if the Default Account is set to Fresenius Mail.

Basic Configuration has been completed.

Now user can use their device for operational purposes.

Assignment Group:

Ext\_WW\_Mobile-Workplace\_SLS\_Capgemini

Ticket Creation:

Template: N/ACategorization:

Configuration Item: N/ACategory: N/Subcategory: N/A

Important Links:

Video guide:

[https://fmesp.service-now.com/sp?sys\\_kb\\_id=e081d9574740fd98650987bd436d43e9&id;=kb\\_article\\_v\n\niew&sysparm;\\_rank=1&sysparm;\\_tsqueryId=612d8a001b890e90233f979a9b4bcb3b](https://fmesp.service-now.com/sp?sys_kb_id=e081d9574740fd98650987bd436d43e9&id;=kb_article_v\n\niew&sysparm;_rank=1&sysparm;_tsqueryId=612d8a001b890e90233f979a9b4bcb3b)