

# GSD. Global – Mobile Phone - How to Setup iOS Device using Existing Apple ID Account

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General Information:

Possible symptoms/errors:

How to Setup iOS Device using Existing Apple ID Account

Alternative names of the system:

N/A

IMPORTANT NOTICE:

N/A

Solution:

The Apple-ID is user's verification key for all Apple products. It can be used for logging into the user's device and backup their files. This article guides the user how to setup the iOS device using their existing Apple ID account.

NOTE: This step is done after activating iOS.

Details:1. In the Apple ID log in page, ask the user to enter their existing Apple ID account and to press return

2. Ask the user to tap "Continue" on the next screen.

3. Now the welcome screen displays, the user needs to tap "Get Started"

Assignment Group:

Ext\_WW\_Mobile-Workplace\_SLS\_Capgemini

Ticket Creation:

Template: N/A

Configuration Item: N/A

Category: N/A

Subcategory: N/A

Important Links:

N/A