

APAC Help Desk Support Contact Numbers - EN

Article ID: KB0031782

Created: 2024-09-24 21:28:35

Updated: 2024-09-24 21:32:27

Author: {'link':

'https://fmcnadev.service-now.com/api/now/table/sys_user/d13f81751b7cf51070dacao3604bcb3b',

'value': 'd13f81751b7cf51070dacao3604bcb3b'}

Category: {'link':

'https://fmcnadev.service-now.com/api/now/table/kb_category/4d67ab0f1b20025899fd6288b04bcb3f',

'value': '4d67ab0f1b20025899fd6288b04bcb3f'}

APAC Helpdesk Contact NumbersTo Create a ServiceNow ticket and require IT assistance, you may call respective country's DTI helpdesk numbers;

Country

External Number

FME Cisco IP Phone

India

+91 12 4664 2570

9112570

Sri Lanka

+94 11 783 6966

9416966

Bangladesh

+852 25831 144

8801144

Pakistan

+92 42 3598 4605

9204605

Philippines

+63 2 8705 9815

6329815

Taiwan

+886 2 7745 7819

8867819

Hong Kong

+852 2583 0866

8520866

China - Shanghai CDC

+86 21 80210324

8620324

Indonesia

+62 21 2934 6298

100 1111

Malaysia

+603 7952 5988

100 1111

Singapore

+65 6681 3196

100 1111

Australia / NZ

+61 (0) 2 9466 8086

100 1111

South Korea

+82 2 2146 8853

8228853

Japan

+81 50 3502 7792

100 1111

Thailand

+6626 5053 5559 (ext 408)

100 1111

China - Shanghai FMC

+86 400 6302800

8622800

Vietnam

+8428 3866 0126

100 1111

China - Jiangsu

+86 5125231 6899

8656899