

Enable Hot Spot on Mobile Device

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The current plans we have with each of our carriers allows each user unlimited talk, text for cell phones and a set amount of data usage which include the mobile hotspot feature for free.

If you were using the hotspot on your previous device and recently upgraded your phone, will need to go into the settings and change the name of your new phone to read differently you're your previous device in order connect.

After a certain amount of data has been consumed in the bill cycle, the carrier will reduce (throttle) speeds.

What steps need to take:

If the network connection between the phone and device gets corrupted the easiest fix, I have found is to change the name of the iPhone. This in turns makes the laptop think this is a new connection and reconfigures the connection between the phone and laptop. These are the instructions I provide or walk the end user thru to correct the issue

Change the name of your iPhone, iPad, or iPod touch to

On your device, go to Settings > General, then tap About. Tap the first line, which shows the name of your device. Rename your device, then tap Done.

Set up Personal Hotspot on an iPhone:

1. On your device, go to Settings > Personal Hotspot, then toggle Allow Others to Join to Green
2. Once Hotspot is active, you will be able to connect Wi-Fi capable devices searching for the name of your iPhone and entering the password on that device. (Directions for connection below)