

# GSD. Global – Mobile Phone - Add a Site to MobileIron Docs@Work in iOS

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General Information:

Possible symptoms/errors:

User wants to add a Site to MobileIron Docs@Work in iOS.

Alternative names of the system:

SiteMobileIronDocs@work

IMPORTANT NOTICE:

N/A

Solution:

MobileIron Docs@Work allows users to access and work on business documents. What makes this application more helpful is that it lets them access SharePoint sites, Dropbox, and other cloud storage in one app.

Details:

Advise user to tap Docs@Work app on the iOS device.

Inform user to tap on Add Site or the plus sign (+) icon.

User must select the site type.

Advise user to enter the following information:

Name: Site's display name (e.g., SharePoint as shown in the image)URL: Site's URLAuthentication type: Select Corporate

NOTE: User may need to get the required information from their administrator.

User must tap Add.

Inform user to enter their credentials if prompted and then tap Sign In.

NOTE: Some sites may recognize their existing authenticated session if they are already logged into them on their device. Thus, User will not be prompted for them again.

Now the site is added to the dashboard as a user site.

Assignment Group:

Ext\_WW\_Mobile-Workplace\_SLS\_Capgemini

Ticket Creation:

Template: N/ACategorization:

Configuration Item: N/ACategory: N/ASubcategory: N/A

Important Links:

N/A