

GSD. MS Teams – Spellcheck not working in Microsoft Teams

Article ID: KB0039180

Created: 2024-12-19 13:59:25

Updated: 2025-01-23 17:04:03

Author: {'link':

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'value': 'acaf843397d74958f7e3bb8fe153afe3'}

Category: {'link':

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'value': '67c11840c38a1a100acd33001501312a'}

General Information:

Possible symptoms/errors:

Spellcheck not working in Microsoft Teams.

Alternative names of the system:

N/A

IMPORTANT NOTICE:

N/A

Solution:

Details:

1. Advise the user to check whether the issue occurs in Teams online.

2. Now, user needs to close Teams application.

Ask them to right click over the Teams icon in the system tray, then to click Quit.

3. Advise the user to go to C:\Users\\AppData\Roaming\Microsoft\Teams\dictonaries.

In the address bar of a file explorer window, ask them to copy and paste the above location.

4. Tell the user to delete all the language (.bdic) files found in the location.

5. Advise the user to restart Microsoft Teams. Teams now downloads the updated/latest dictionary file.

Assignment Group:

3rd Party e-mail address: One365Support@freseniusmedicalcare.com

Ticket Creation:

Template: N/A Categorization:

Configuration Item: N/A Category: N/A Subcategory: N/A

Important Links:

Link to Microsoft Teams: <https://teams.microsoft.com/>