

GSD. Access - Database Issue in Microsoft Access

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Author: {'link':

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General Information:

Possible symptoms/errors:

User wants to know how to Fix "The database has been placed ... opened or locked Issue" in Microsoft AccessUser gets error message "The database has been placed in a state by user on machine that prevents it from being opened or locked"

Alternative names of the system:

Microsoft AccessDatabase

IMPORTANT NOTICE:

N/A

Solution:

Details:

Advise user to close and restart Microsoft Access application.User must make sure that Access is set to open in shared mode.

Note: This is the default setting but still needs to be checked. If you open the database in exclusive mode, it will interfere with data availability.

In Microsoft Access, advise user to click on File > Options.

In the Access Options box, user must click Client Settings.

In the Advanced section, under the Default open mode, advise user to select Shared. Under Default record locking, user must select No Locks. Once done, inform user to click OK then close the Access Application.

Advise user to Relaunch Access and check if error will appear.

Assignment Group:

3rd Party e-mail address: One365Support@freseniusmedicalcare.com

Ticket Creation:

Template: N/ACategorization:

Configuration Item: N/ACategory: N/ASubcategory: N/A

Important Links:

N/A