Lexmark Cartridge Collection Program (LCCP)

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How to recycle toner, image cartridges, and waste toner bottles when used:

1. Receive the first shipment of three containers.

2. Assemble the first container (s) and place in area (s) for disposal of empty cartridges.

3. Place empty cartridges into the LCCP box.

4. When the LCCP container is full, simply set in designated UPS pick area or contact UPS pickup (UPS will use the already attached prepaid label).

5. Upon Lexmark receipt of the second of the first three containers, another three containers will be shipped for use.

Lexmark LCCP FAQ

Q: Do I have to order the boxes once mine are full?

A: No, once you return two full LCCP boxes, Lexmark automatically ships a container of three more. Please note the shipment time is approximately two weeks from receipt of the full units.

Q: Do I have to print a shipping label for the LCCP box?

A: No, there is a pre-printed shipping label on every LCCP box.

Q: If I do not have LCCP boxes, how do I sign up for my site to get one?

A: Open a ServiceNow ticket, "Requesting Lexmark Cartridge Collection Program, LCCP boxes." The ticket will be routed to Lexmark and Lexmark will order a set of three for your site.