How to report ServiceNow issues or raise a ServiceNow-related question

Article ID: KB0039137
Created: 2024-12-19 13:58:04
Updated: 2024-12-19 13:58:05
Author: {'link': 'https://fmcnadev.service-now.com/api/now/table/sys_user/acaf843397d74958f7e3bb8fe153afe3', 'value': 'acaf843397d74958f7e3bb8fe153afe3'}
Category: {'link': 'https://fmcnadev.service-now.com/api/now/table/kb_category/d9a55c04c34e1a100acd3300150131d1', 'value': 'd9a55c04c34e1a100acd3300150131d1'}

The ServiceNow IT Service Portal is your one-stop-shop for Fresenius Netcare IT Services: whether you'd like to order a Service, search the Knowledge Base, or report an issue, the IT Service Portal is here to help.

If you ever encounter an issue with the IT Service Portal or just want to raise a ServiceNow-related question, please feel free to contact us using one of the following two options:

Send an email to ServiceNow.Support@fresenius-netcare.com. A ticket will be created for you automatically.Click Report an issue to use the Self-Service Incident creation form. Select "ServiceNow Service Portal" in the Service field. Note: Please note that "Report an issue" is not yet available everywhere.