

GSD. MS Teams - When User Should Contact Their IT Manager/Coordinator About Microsoft Teams Migratio

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General Information:

Possible symptoms/errors:

When User Should Contact Their IT Manager/Coordinator About Microsoft Teams Migration Schedule

Alternative names of the system:

N/A

IMPORTANT NOTICE:

N/A

Solution:

Microsoft Teams will be the latest office communication tool within Fresenius as Skype replacement. MS Teams migration is done per batch, so not everyone is currently migrated to the platform, which leads to questions about migration schedule. This article will provide more information about when user needs to contact their IT manager about Teams migration schedule.

Details:

Note that user's IT Manager/Coordinator is their primary contact for the following:

If they wish to know their Teams migration schedule. If they wish to delay or postpone your Teams migration. If they wish to be migrated to Teams. If they wish to decline Teams migration.

Note: User can consult their IT Manager about this, and that person will be the one to decide about user's request.

2. For German users, the following are the IT Managers within these organizations:

FME EMEA – Michael Mann FME GMQS – Winfried Doell FME GRD – Patrick Spalt

3. If user doesn't know who their IT Manager/Coordinator is, advise them to inquire within their organization or search their Intranet pages.

Assignment Group:

3rd Party e-mail address: One365Support@freseniusmedicalcare.com

Ticket Creation:

Template: N/ACategorization:

Configuration Item: N/ACategory: N/Subcategory: N/A

Important Links:

N/A