

GSD. Citrix - Access Citrix via Web Browser to <https://fmeone.cloud.com>

Article ID: KB0039907

Created: 2024-12-19 14:03:46

Updated: 2024-12-19 14:03:46

Author: {'link':

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General Information:

Possible symptoms/errors:

User wants to know How to access Citrix via web browser.

Alternative names of the system:

N/A

IMPORTANT NOTICE:

This article is applicable for FMO Citrix only

Solution:

NOTE: As an alternative to access Citrix via dedicated application like Citrix Workspace, user can access Citrix farm via browser.

Advise user to start their web browser.

2. Go to <https://fmeone.cloud.com>

3. Ask user to log-in with the FME account (firstname.lastname@fmeone.com).

4. After user should click on Detect Workspace to allow browser to start installing Citrix software.

Ask user to click on Open Citrix Workspace Launcher.

5. Afterwards user should provide their credentials to sign in.

6. After being logged in user will see account assigned applications and desktops. The applications may be changed by clicking on icon for it.

7. Advise user to click on the application/desktop they want to be opened, it will start Citrix application and ask it to connect to the requested environment.

Assignment Group:

GG-DE-EK1-CTX-Prod01-SDE5-StandardGG-DE-EK1-CTX-Prod01-SDE5-SSISDevelopersGG-DE-EK1-CTX-Prod01-SDE5-GSDGG-DE-EK1-CTX-Prod01-SDE5-DiamantGG-DE-EK1-CTX-Prod01-SDE5-Admin

Ticket Creation:

Template: N/ACategorization:

Configuration Item: N/ACategory: N/ASubcategory: N/A

Important Links:

<https://fmeone.cloud.com>