GSD. Intranet - How to request access to Jira

Article ID: KB0039752

Created: 2025-01-28 11:33:13 **Updated:** 2025-01-28 13:08:49

Author: {'link':

'https://fmcnadev.service-now.com/api/now/table/sys_user/acaf843397d74958f7e3bb8fe153afe3',

'value': 'acaf843397d74958f7e3bb8fe153afe3'}

Category: {'link':

'https://fmcnadev.service-now.com/api/now/table/kb_category/a9925c08c38a1a100acd3300150131f8',

'value': 'a9925c08c38a1a100acd3300150131f8'}

General Information:

Possible symptoms/errors:

Jira access request

Alternative names of the system:

Jiraintranet

IMPORTANT NOTICE:

N/A

Solution:

To request access to Jira, user must go to Service Request portal and fill out one of these forms:

Advise user to click Submit to send the form.

Assignment Group:

Ext_WW_BXS-JIRA_SLS_Capgemini

Ticket Creation:

Template: N/ACategorization:

Configuration Item: N/ACategory: N/ASubcategory: N/A

Important Links:

Service Request portal

https://fmcna.service-now.com/sp