

GSD. Global – Mobile Phone - Icon Guide for MobileIron Docs@Work in iOS

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General Information:

Possible symptoms/errors:

User wants to know how to navigate with icons that have specific functions in Docs@Work

Alternative names of the system:

IconsIcon guideMobileIronDocs@Work

IMPORTANT NOTICE:

N/A

Solution:

MobileIron Docs@Work extends an array of features meant for convenient business document access. The app is easy to navigate with its icons that have specific functions. This guide introduces the app's icons to users.

Details:

A. Icons within the navigation pane with their descriptions:

Sites: Displays the Sites dashboard with a list of added content sites. My Files: Displays the My Files

folder that contain downloaded files for offline viewing. Recents/ Recent Files: Displays the list of

recently used files. Starred/ Favorites: Displays files that are marked as favorite and available for

viewing. The star icon can also be found beside the documents on a list. Settings: Displays Docs@Work information including Terms of Service and Privacy Policy and instructions to using the app.

B. Icons within all Sites and folders with their descriptions:

Group site: Indicates sites that are configured by administrators and cannot be deleted. They are automatically pushed to Docs@Work. This icon can be displayed in green or grey. Published site:

Published sites are group sites that update automatically and available for offline use. Refreshing will update the files to their latest versions. This icon can be displayed in green or grey. User added site:

Sites added by the user. They can also delete these sites from their devices. This icon can be displayed in green or grey.

NOTE: For the icons above, green versions indicate that the user is authenticated to the site. Grey versions indicate that the user is not authenticated to the site.

More info icon: Displays available properties or actions for a site, folder or file.

Assignment Group:

Ext_WW_Mobile-Workplace_SLS_Capgemini

Ticket Creation:

Template: N/ACategorization:

Configuration Item: N/ACategory: N/Subcategory: N/A

Important Links:

N/A