GSD. General - How to check domain and username

Article ID: KB0039871
Created: 2024-12-19 14:03:43
Updated: 2024-12-19 14:03:43
Author: {'link':
'https://fmcnadev.service-now.com/api/now/table/sys_user/acaf843397d74958f7e3bb8fe153afe3',
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'value': 'b513d404c3ca1a100acd3300150131fb'}

General Information:

Possible symptoms/errors:

User wants to know how to check domain and username

Alternative names of the system:

N/A

IMPORTANT NOTICE:

N/A

Solution:

Introduction:

This article is about checking domains and usernames. It can be check in 2 ways:

· Universal method for all users

· Alternative method for users in Bad Homburg (Germany)

Universal method for all users:

Advise user to open the Windows start menu and type cmd.exe. User must open the command line by clicking Command Prompt.

Inform them to enter the Windows command whoami into the console window and execute it by pressing the enter key.

3. User's domain and username will be displayed in the second line (for example "fnc\da9375").

Assignment Group:

N/A

Ticket Creation:

Template: N/ACategorization:

Configuration Item: N/ACategory: N/ASubcategory: N/A

Important Links:

N/A