

# GSD. Global – Mobile Phone – How to delete a Site from MobileIron Docs@Work in iOS

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**Category:** {'link':

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General Information:

Possible symptoms/errors:

User wants to access business documents saved from various sites

Alternative names of the system:

iOS

IMPORTANT NOTICE:

N/A

Solution:

MobileIron Docs@Work provides easy access to business documents saved from various sites. User can also customize manage their list of sites through this app. This guide teaches how to delete a site.

Note: User can only delete sites that they have added. They cannot delete group and published sites. Deleting a site does not delete the contents from the storage site. They are only deleting the site instance and documents cached or marked as favorites from their device. However, if user has permissions to delete files or folder within a site, they will delete the content from the device and content storage location.

Details:

1. Advise user to tap on the Docs@Work icon on the iOS device.2. On the dashboard, ask user for tapping and holding the site they want to delete, for several seconds until it starts to jiggle. Advise user to tap on the X icon on the upper-left corner.3. Advise user to choose Delete on the next prompt to confirm deletion.

4. The removed site should now be unavailable on the sites list.

Assignment Group:

Ext\_WW\_Mobile-Workplace\_SLS\_Capgemini

Ticket Creation:

Template: N/ACategorization: N/A

Configuration Item: N/ACategory: N/Subcategory: N/A

Important Links:

N/A