

Spectra or Korus

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Document Name

Contact Assistance Request Task

Author(s)

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Document Purpose

Spectra or Korus - 12205

Overview

Spectra or Korus

- Any issues related to Spectra or Korus is out of Scope for us.
- Kindly Provide below numbers to users.
- Spectra Labs – East: 800-522-4662
- Spectra Labs – West: 800-433-3773

Required information

The following information is required when creating the Contact Assistance Request Task:

1. Caller Name – Name of person you are trying to reach.
2. Contact Number – Phone number of person you are trying to reach.
3. E-Mail Address – E-Mail address of person you are trying to reach.
4. EMP ID – EMP id of person you are trying to reach.
5. Issue – Short description of Issue the Caller is experiencing.
6. Reason for request – Short description of why you are attempting to reach the caller and what information you require from the caller.

Other Information

NA

Process

Spectra or Korus

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