GSD. Excel - "Available Resources" errors in Microsoft Excel

General Information:

Possible symptoms/errors:

User wants to know How to Troubleshoot "available resources" errors in Microsoft Excel

Alternative names of the system:

Out of Memory

IMPORTANT NOTICE:

N/A

Solution:

This article shows a guide on how to troubleshoot the below error messages in Microsoft Excel.

"Excel cannot complete this task with available resources. Choose less data or close other applications.""Out of Memory""Not enough System Resources to Display Completely""There isn't enough memory to complete this action. Try using less data or closing other applications. To increase memory availability, consider:

- Using a 64-bit version of Microsoft Excel.

- Adding memory to your device."

As per Microsoft, these error messages can be generic and do not always identify the real cause of the issue. However, if user's file is large or contains a large number of features, it is possible that they are running low on available memory resources.

Details:

Advise user to check the content of the spreadsheet:

if the error is showing when performing specific actions in Excel such as inserting a row or column, sorting, performing calculations, copy and pasting.

User must verify/install the latest updates

They might have download and install recommended Windows updates.Installing any important, recommended, and optional updates can frequently correct problems by replacing out-of-date files and fixing vulnerabilities.

Inform user to check Microsoft Excel Add-ins.

User must open the Excel in Safe Mode (by doing this, add-ins get disabled). If the application works in Safe Mode, advise user to check the Add-ins one by one. If the issue is Add-in related, inform the user to disable the affected Add-in. Refer to

Assignment Group:

3rd Party e-mail address: One365Support@freseniusmedicalcare.com

Ticket Creation:

Template: N/ACategorization:

Configuration Item: N/ACategory: N/ASubcategory: N/A

Important Links:

How to Start Office Application in Safe Mode

https://fnc.service-now.com/sp?id=kb_article&sysparm;_article=KB0011458

How to Manage Add-ins in Microsoft Excel

https://fnc.service-now.com/sp?id=kb_article&sysparm;_article=KB0012188

Repair the Office application

https://fnc.service-now.com/sp?id=kb_article&sysparm;_article=KB0010876