

# GSD. Mobile Phone - Apple ID to use for iOS Device

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General Information:

Possible symptoms/errors:

User wants to know which Apple ID should be used for iOS Device.

Alternative names of the system:

App Store

IMPORTANT NOTICE:

N/A

Solution:

Company Portal (Intune) is a Microsoft public free of charge Application, available in Apple App Store.

To get the access to Apple App Store, which is one of the services offered by Apple, user needs to have Apple Identifier - commonly known as an Apple ID.

If they already have an Apple ID, they can use it. Otherwise, they need to create one under this link

-> <https://appleid.apple.com/>

Note: Apple ID is needed to use Apple services and is not anyhow associated or managed by Fresenius.

A single Apple ID and password gives them access to all Apple services. Learn more about Apple ID

For more information or help, advise user to visit Apple Support.

Assignment Group:

Ext\_WW\_Mobile-Workplace\_SLS\_Capgemini

Ticket Creation:

Template: N/A Categorization:

Configuration Item: N/A Category: N/A Subcategory: N/A

Important Links:

Apple ID Creation <https://appleid.apple.com/> Learn more about Apple ID <https://appleid.apple.com/faq>

Apple Support

<https://www.apple.com/support/appleid/>