GSD. MS Teams – How to View Call History in Microsoft Teams

General Information:

Possible symptoms/errors:

How to View Call History in Microsoft Teams.

Alternative names of the system:

N/A

IMPORTANT NOTICE:

N/A

Solution:

In Microsoft Teams, user can see the list of all their incoming, outgoing and missed calls. This article shows a guide on how to view call history in Microsoft Teams.

Details:

1. In Teams, advise the user to click on Calls then to select History.

2. Under History, user will see the list of all their incoming, outgoing and missed calls.

3. To call someone back, user needs to double-click the person's name in their call history list.

Note: The functionality of exporting the report about call history/session details can be checked and monitored from the Teams admin center. Only O365 admins can see history of calls of each user.

Assignment Group:

3rd Party e-mail address: One365Support@freseniusmedicalcare.com

Ticket Creation:

Template: N/ACategorization:

Configuration Item: N/ACategory: N/ASubcategory: N/A

Important Links:

N/A