## **R2P Mobile App**

Article ID: KB0027696

**Created:** 2024-04-18 22:18:19 **Updated:** 2024-04-18 22:18:50

Author: {'link':

'https://fmcnadev.service-now.com/api/now/table/sys\_user/fc3e5dd71b226810d19f74c51a4bcb2b',

'value': 'fc3e5dd71b226810d19f74c51a4bcb2b'}

Category: {'link':

'https://fmcnadev.service-now.com/api/now/table/kb\_category/5b6bc4091ba10290525442e1b24bcbf8',

'value': '5b6bc4091ba10290525442e1b24bcbf8'}

If you are having trouble logging in to the R2P Mobile App or has lost access, most issues can be resolved by uninstalling and reinstalling the App from the App Store (Apple) or the Google Play Store (Android)

If this does not resolve the issue, there is an R2P Helpdesk that can be reached via phone or email.

R2P Helpdesk 866-576-8324R2P lockout 855-457-3375