

# GSD. MS Teams – Is it possible to reuse the name of a deleted channel in Microsoft Teams?

**Article ID:** KB0039170

**Created:** 2024-12-19 13:59:25

**Updated:** 2025-01-23 17:03:39

**Author:** {'link':

'https://fmcnadev.service-now.com/api/now/table/sys\_user/acaf843397d74958f7e3bb8fe153afe3',

'value': 'acaf843397d74958f7e3bb8fe153afe3'}

**Category:** {'link':

'https://fmcnadev.service-now.com/api/now/table/kb\_category/67c11840c38a1a100acd33001501312a',

'value': '67c11840c38a1a100acd33001501312a'}

General Information:

Possible symptoms/errors:

Is it possible to reuse the name of a deleted channel in Microsoft Teams?

Alternative names of the system:

N/A

IMPORTANT NOTICE:

N/A

Solution:

In Microsoft Teams, user may have deleted a specific channel in the past and wanted to create a new one with the same name.

Details:

The reason for this is that channels can still be restored 30 days after being deleted. During this time, it is intentionally not supported to create a channel with the same name. After the 30 days, the name will be available.

To work around this, user can do the following:

Advise the user to restore the deleted channel. Please take note that it might take up to 24 hours to restore the deleted channel. After restoration, user needs to rename the channel. Once the channel is renamed, ask the user to delete it again.

Advise the user to select the channel and click More options then to click Delete this channel. (In this example, Test channel is renamed to Test channel 1)

Ask the user to confirm deletion by clicking on Delete.

The previously used name will now be available to use so user can create a new channel with the required name.

Assignment Group:

3rd Party e-mail address: One365Support@freseniusmedicalcare.com

Ticket Creation:

Template: N/ACategorization:

Configuration Item: N/ACategory: N/Subcategory: N/A

Important Links:

N/A