

Mobile Device Call Forwarding

Article ID: KB0028280

Created: 2025-03-03 14:06:07

Updated: 2025-03-03 17:04:46

Author: {'link':

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Category: {'link':

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Mobile Device Call Forwarding

All Call Forwarding must receive approval from supervisor

Verizon – Call Forwarding Instructions

Activate Call Forwarding:

Open your Phone App and dial *72 followed by the 10 digit phone number you wish to forward all calls to. Example: *72-123-456-7890 Press Send and you will receive a series of beeps and a message stating all calls are forwarded to 123-456-7890. End the call. All calls are now being forwarded to the selected number.

Forwarding no answer / busy calls

Open your Phone App and dial *71 followed by the 10 digit phone number you wish to forward all calls to. Example: *71-123-456-7890 Press Send and you will receive a series of beeps and a message stating all calls are forwarded to 123-456-7890. End the call. All unanswered or busy calls are now being forwarded to the selected number.

Deactivate Call Forwarding:

Open your Phone App and dial *73 You will receive a series of beeps similar to a busy signal. Call Forwarding is now deactivated.

AT&T; and First Net – Call Forwarding Instructions

Activate Call Forwarding:

Open your Phone App and dial **21* followed by the 10 digit phone number you wish to forward all calls to, followed by the pound sign. Example: **21*-123-456-7890# You will receive a message stating all calls are forwarded to 123-456-7890. All calls are now being forwarded to the selected number.

Deactivate Call Forwarding:

Open your Phone App and dial #21# You will receive a series of beeps similar to a busy signal. Call Forwarding is now deactivated.