

GSD. Hardware - Notebooks / Laptops - Requests

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General Information:

Possible symptoms/errors:

Notebooks / Laptops - Requests

Alternative names of the system:

N/A

IMPORTANT NOTICE:

Dell is currently expecting extended delivery times for laptops (approx. 3 weeks) and docking stations (approx. 9 weeks).

Solution:

To order hardware of any kind, users should use the SRM Instore. To order the appropriate service (e. g. for printers), they need to go to the IT Service Portal.

In case of replacement for loss / theft for the companies of Fresenius Medical Care, user should send an information / email to Mr. Frank Piontek , IT Coordination.

SRM Instore:

Fresenius Kabi: <https://portal-kabi.intra.fresenius.de/irj/portal/kabi?cts=1659345165738#>

Fresenius Digital Technology: <http://portal-fnc.intra.fresenius.de/irj/portal/fnc?NavigationTarget=navurl:/9475a05d3735f55405069188c7d195e8&cts=1659345165740>

Fresenius Medical Care: <https://portal-fme.intra.fresenius.de/irj/portal/kabi?cts=1659345165741>

Global standards save costs - internationally valid standards for Kabi and FME EMEALA

To achieve further improvements and streamline Fresenius-internal processes, Fresenius Medical Care EMEA LA defined new updated standard configurations. These configurations run under Windows 10 only. Hardware upgrades are no longer available.

In case that the defined standard configurations seem insufficient, user can request an exception/deviation from the standard by the respective IT responsables mentioned below:

Kabi - Global IT

Contact: Derek Dixon

FME - IT Coordination, Commercial Services

Contact: Tim Begett / Michael Mann

Please note that approved exceptions can only be ordered if the related approval is attached to the request form (Purchase Requisition). If this documentation is missing, the request cannot be processed.

Also, deviations may trigger additional efforts to ensure availability to/compatibility with the company's IT infrastructure. Advise the user to contact their local IT representatives prior to placing an order for individual information on feasibility and related extra cost.

Available hardware configurations:

The list of currently available hardware can be checked on the FRED Intranet page:
<https://fred.intra.fresenius.com/pages/viewpage.action?pageId=231692976>

Assignment Group:

FDT IT Workplace Delivery (HG)

Ticket Creation:

Template: N/A Categorization:

Configuration Item: N/A Category: N/A Subcategory: N/A

Important Links:

N/A