

GSD. Hardware - Network Printers - Requests

Article ID: KB0039854

Created: 2024-12-19 14:03:41

Updated: 2024-12-19 14:03:41

Author: {'link':

'https://fmcnaddev.service-now.com/api/now/table/sys_user/acaf843397d74958f7e3bb8fe153afe3',

'value': 'acaf843397d74958f7e3bb8fe153afe3'}

Category: {'link':

'https://fmcnaddev.service-now.com/api/now/table/kb_category/b513d404c3ca1a100acd3300150131fb',

'value': 'b513d404c3ca1a100acd3300150131fb'}

General Information:

Possible symptoms/errors:

Local Printers – Requests

Alternative names of the system:

N/A

IMPORTANT NOTICE:

Dell is currently expecting extended delivery times (approx. 14 weeks) for monitors.

Solution:

To order hardware of any kind, users should use the SRM Instore. To order the appropriate service (e. g. for printers), they need to go to the IT Service Portal. Please be aware that for ordering a service related to a new printer, it is mandatory to place an order for hardware via SRM Instore in advance.

In case of replacement for loss / theft for the companies of Fresenius Medical Care, user should send an information / email to Mr. Frank Piontek , IT Coordination.

SRM Instore:

Fresenius Kabi: <https://portal-kabi.intra.fresenius.de/irj/portal/kabi?cts=1659345165738#>

Fresenius Digital Technology: <http://portal-fnc.intra.fresenius.de/irj/portal/fnc?NavigationTarget=navurl:/9475a05d3735f55405069188c7d195e8&cts=1659345165740>

Fresenius Medical Care: <https://portal-fme.intra.fresenius.de/irj/portal/kabi?cts=1659345165741>

Available hardware configurations:

For the up-to-date overview of the available hardware advise the user to visit the hardware catalog in the Fresenius Intranet:

<https://fred.intra.fresenius.com/display/portfolio/Hardware>

Assignment Group:

Ext_WW_Procurement_SLS_Capgemini

Ticket Creation:

Template: N/A Categorization:

Configuration Item: N/ACategory: N/Subcategory: N/A

Important Links:

N/A