

GSD. Hardware - PC Accessories - Requests

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General Information:

Possible symptoms/errors:

PC Accessories – Requests

Alternative names of the system:

N/A

IMPORTANT NOTICE:

Dell is currently expecting extended delivery times for laptops (approx. 3 weeks) and docking stations (approx. 9 weeks).

Solution:

To order hardware of any kind, users should use the SRM Instore. To order the appropriate service (e. g. for printers), they need to go to the IT Service Portal.

In case of replacement for loss / theft for the companies of Fresenius Medical Care, user should send an information / email to Mr. Frank Piontek , IT Coordination.

SRM Instore:

Fresenius Kabi: <https://portal-kabi.intra.fresenius.de/irj/portal/kabi?cts=1659345165738#>

Fresenius Digital Technology: <http://portal-fnc.intra.fresenius.de/irj/portal/fnc?NavigationTarget=navurl:/9475a05d3735f55405069188c7d195e8&cts=1659345165740>

Fresenius Medical Care: <https://portal-fme.intra.fresenius.de/irj/portal/kabi?cts=1659345165741>

Home Office Users:

If user needs to order accessories or monitors for Home Office use, they can enter their private address during the ordering process to have them delivered directly to their home. This is possible for accessories as well as for monitors only.

Available items:

The list of currently available hardware can be checked on the FRED Intranet page:

<https://fred.intra.fresenius.com/pages/viewpage.action?pageId=231692976>

Assignment Group:

FDT IT Workplace Delivery (HG)

Ticket Creation:

Template: N/ACategorization:

Configuration Item: N/ACategory: N/ASubcategory: N/A

Important Links:

N/A