GSD. MS Teams - Show and hide channels in Microsoft Teams

General Information:

Possible symptoms/errors:

User wants to know how to show and hide channels in Microsoft Teams

Alternative names of the system:

N/A

IMPORTANT NOTICE:

N/A

Solution:

Microsoft Teams provides features to customize your channel list. User can show and hide their channels so they can keep up with the more important ones and hide those which they do not frequently use or need.

Details:

Hide or show a channel:

From within the channel, advise user to select More options > Hide.If user wants to unhide the channel, they must select hidden channels > Show.

Customize channel notifications:

Advise user to select More options > Channel notifications.User must choose the settings they want such as new post notifications or channel mentions.Inform them to select Save.

Notifications appear based on your preferred settings.

Assignment Group:

3rd Party e-mail address: One365Support@freseniusmedicalcare.com

Ticket Creation:

Template: N/ACategorization:

Configuration Item: N/ACategory: N/ASubcategory: N/A

Important Links:

N/A