FMD – Metric Calculations omitting UF Only treatments

Article ID: KB0011808
Created: 2023-05-24 18:23:36
Updated: 2023-05-24 18:24:47
Author: {'link': 'https://fmcnadev.service-now.com/api/now/table/sys_user/6cc6ae23dbec7c10cdfdd37a4896197f', 'value': '6cc6ae23dbec7c10cdfdd37a4896197f'}
Category: {'link': 'https://fmcnadev.service-now.com/api/now/table/kb_category/ad057f341b0b2d10e4f7eb10604bcba5', 'value': 'ad057f341b0b2d10e4f7eb10604bcba5'}

Fluid Management Dashboard – Metric Calculations omitting UF Only treatments

Purpose: Follow this procedure when a user reports Fluid Management Dashboard – Metric Calculations omitting UF Only treatments.

Required Information to be documented in each incident:

Contact NameContact NumberClinic / Facility NumberPatient NamePatient MRNDetailed Description of the issue.Screen shot of the Error

Troubleshooting Process:

1. Confirm with user that the issue matches the issue reported.

2. Please document required information and troubleshooting details in the Incident.

3. Please attach any referenced knowledge articles to the incident.

4. Advise the user the following Metric calculations omit data from UF only treatments.

5+ Pre SBP > 1605+ Post SBP > 1405+ Pre SBP > 160 and Prior Post SBP > 140exclude for shortened portion of "1+ Missed Tx or 3+ Shortened Tx" but not for the missed Tx count3+ UFR > 13 mL/kg/hr3+ PWV > 1kg from EDW

5. The user can contact their CTEM for additional assistance.

6. Follow the resolution process.

Classification Requirements

Category

Software & Applications

Subcategory

Clinical Applications

Service

Fluid Management Dashboard

Resolution Process

Please review/update Classification and provide customer with the Incident number for their reference prior to resolving.

Resolution Categorization

Resolution Code

Solved Remotely (Permanently)

Resolution Category

Software & Applications

Service

Clinical Applications

Published By: DTI-EUX-Help Desk Clinical App Support