GSD. Citrix - Changing Password by user in Citrix

General Information:

Possible symptoms/errors:

User wants to know How to Reset Password for Citrix Users

Alternative names of the system:

N/A

IMPORTANT NOTICE:

N/A

Solution:

If user is using Citrix, just like other applications, they would need to change its passwords due to expiration or if they just feel like doing so. To reset the password, user need to change it via AD portal by following this guide:

Enter this link https://adfs5.fresenius.com/adfs/portal/updatepassword Put Email address, old password and put the new one 2 timesClick Submit to accept the change.

Assignment Group:

EXT_WW_Global_Service_Desk_FLS_Capgemini

Ticket Creation:

Template: N/ACategorization:

Configuration Item: N/ACategory: N/ASubcategory: N/A

Important Links:

AD portal password reset: https://adfs5.fresenius.com/adfs/portal/updatepassword