NxStage/PD/HT Patient Tablet Return

Tablets should only be returned if equipment is broken. (Broken Screen, Charge Port, Home Button)

The below steps will show you how to create a return request. The vendor will ship out boxes and return labels for your tablets.

Login to FMC4ME and select ServiceNow Tickets

Search for Tablet Return in the How can we help area. Select HT Patient Tablet Return

3. Complete the return form. Location ID is your clinic number. Cost Center/Profit Center is either your location ID with 4 – 0000 at the end or you might have an Alpha Numeric number. If you are not sure ask your manager. Below is an Example only! Do not use information.

Add your serial numbers for return.

Complete tablet information and click add. If you have multiple tablets complete step 4 again.

Click Submit at the top right of the page when complete.

Save your request number from the system. The vendor will attach the tracking number to the request once it ships.