

GSD. Citrix - Install Citrix (Terminal Server) via Software Center (SCCM)

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General Information:

Possible symptoms/errors:

User wants to know how to install Citrix (Terminal Server) via Software Center (SCCM)?

Alternative names of the system:

N/A

IMPORTANT NOTICE:

N/A

Solution:

To install the Citrix client via the Fresenius Netcare managed "Software Center" advise user to follow these steps:

User must open their start menu and search for Software the first hit should be Software Center as shown on the screenshot below:

If user can't find the Software Center using the search bar, inform them to search for "Microsoft System Center" in their start menu and click on "Software Center":

Under "Applications" user will find the Citrix client installation package. Advise them to click on it and select the "Install" option to start the installation:

After Installation is successful, it is recommended to reboot user's client one time. Then they will find the Citrix Client in their start menu and their system tray:

If user wants to access Citrix services in Bad Homburg advise them to start the Software Center again and install the below mentioned package (Citrix BHOConfiguration 1.0 MUI 02). This package will install all necessary settings on their PC for the Citrix client

Assignment Group:

Ext_WW_Physical-Workplace_SLS_Capgemini

Ticket Creation:

Template: N/A Categorization:

Configuration Item: N/A Category: N/A Subcategory: N/A

Important Links:

N/A