GSD. Excel – Check Microsoft Excel version

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Author: {'link':
'https://fmcnadev.service-now.com/api/now/table/sys_user/acaf843397d74958f7e3bb8fe153afe3',
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General Information:

Possible symptoms/errors:

User wants to know how to determine the Microsoft Excel version?

Alternative names of the system:

N/A

IMPORTANT NOTICE:

N/A

Solution:

Some add-ons for Microsoft Excel only work for some versions. This article explains how to determine user's currently used version.

Details:

Advise user to open Microsoft Excel.User must create a new worksheet.

Inform user to select the File ribbon in the top bar.

Advise them to click on Account at the bottom of the left row.

User must click the button About Excel.

User can read the current version in the top row of the opened window.

Assignment Group:

3rd Party e-mail address: One365Support@freseniusmedicalcare.com

Ticket Creation:

Template: N/ACategorization:

Configuration Item: N/ACategory: N/ASubcategory: N/A

Important Links:

N/A