GSD. Global – Mobile Phone - Out of office in MobileIron on iOS mobile device

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General Information:

Possible symptoms/errors:

User wants to enable 'Out of office' on iOS mobile device

Alternative names of the system:

Out of OfficeOutlookVacations

IMPORTANT NOTICE:

This article is only relevant for MobileIron.

Solution:

This article shows how to set up an Out of office message for users Outlook Fresenius e-mail account
with their iOS mobile device.

Details:

Advise user to open Settings.

Inform user to tap on Mail in the left column and then tap on Fresenius Mail on the right side of the
screen.

User must tap on Automatic Reply

Advise user to enable Automatic Reply by tapping the slider (slider should be in green color)

Now user will be able to fill out all the necessary fields. Advise them to tap Save to finish.

Assignment Group:

Ext_WW_Mobile-Workplace_SLS_Capgemini

Ticket Creation:

Template: N/ACategorization:

Configuration Item: N/ACategory: N/ASubcategory: N/A

Important Links:

N/A