

GSD. Work Instruction - How to handle Sirius application issues

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General Information:

Possible symptoms/errors:

How to handle Sirius application issues.

Alternative names of the system:

N/A

IMPORTANT NOTICE:

N/A

Solution:

Sirius is a monitoring system used for monitoring temperatures in the climatic cabinets in laboratories and production. The know-how for this application is only available at the St. Wendel location, since the employees there are probably the only ones who use this system.

Tickets concerning any issues or requests related to the Sirius application should be passed to the FLS team in St. Wendel: Int_DE_SWE_FLS_FME assignment group in ServiceNow.

Assignment Group:

Int_DE_SWE_FLS_FME

Ticket Creation:

Template: N/A Categorization:

Configuration Item: N/A Category: N/A Subcategory: N/A

Important Links:

N/A