How to Handle Issues with Power Apps and Power Automate

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MS Power Apps and Power Automate service is now available for you at Fresenius as part of Office 365.

This article shows the process on how tickets related to these apps should be handled.

Details:

1. Collect all the needed information from the user and provide a detailed description of the issue.

2. Include this in your work notes:

Per alignment process with O365 TLS, tickets related to Power Apps and Power Automate should be escalated to SharePoint SLS team.

3. Escalate the ticket to Ext_WW_Sharepoint_SLS_Capgemini.