

# GSD. Hardware - Scanners and Multifunction Printers - Requests

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**Category:** {'link':

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General Information:

Possible symptoms/errors:

Scanners and Multifunction Printers – Requests.

Alternative names of the system:

N/A

IMPORTANT NOTICE:

N/A

Solution:

To order hardware of any kind, users should use the SRM Instore. To order the appropriate service (e. g. for printers), they need to go to the IT Service Portal. Please be aware that for ordering a service related to a new printer, it is mandatory to place an order for hardware via SRM Instore in advance.

In case of replacement for loss / theft for the companies of Fresenius Medical Care, user should send an information / email to Mr. Frank Piontek , IT Coordination.

SRM Instore:

Fresenius Medical Care: <https://portal-fme.intra.fresenius.de/irj/portal/kabi?cts=1659345165741>

Assignment Group:

FDT IT Workplace Delivery (HG)

Ticket Creation:

Template: N/A Categorization:

Configuration Item: N/A Category: N/A Subcategory: N/A

Important Links:

N/A