GSD. How to use 'User_checker' script in PowherShell

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General Information:

Possible symptoms/errors:

How to use User_checker script in PowherShellHow to check user's password expiry date.How to check user's domain account status.

Alternative names of the system:

N/A

IMPORTANT NOTICE:

N/A

Solution:

User_checker script can be used by the Service Desk to check user's domain account status and other details such as password setup date, lockout status, etc.

How to use User_checker script in PowherShell:

On your Citrix desktop you will find a file named „O365_user_checker_AD_27" -> Right-click on it. In the drop-down menu select Run with PowerShell.

A moment later, the script will start in PowerShell window.As per the instruction in the window, you can search for users by their name, surname, email address, ID.

Type in the concerned user's details following the criteria described above (e.g. in the screenshot below, user is searched for by their surname "karankiewicz") and press Enter. The script will find and display the list of all user objects that contain word "karankiewicz".Select the concerned user from the list and click OK. The script will show all the details about the user's account. To search for another user type in 'y' in the PowerShell window and press Enter. The script should be ready for a new search.

Assignment Group:

N/A

Ticket Creation:

Template: N/ACategorization:

Configuration Item: N/ACategory: N/ASubcategory: N/A

Important Links:

N/A