

How to clear the workbook cache in Analysis for Office?

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In some cases it might help to clear the Analysis for Office workbook cache. This article explains how to do that.

Details:

1. Close Excel completely and make sure that no workbook is open. Otherwise the cache might not be deleted completely and any issue that prompted you to empty it might persist.
2. Open Analysis for Microsoft Excel again from the windows start menu.
3. Navigate to the File ribbon.
4. Select Analysis on the far left column.
5. Click on the Customize Analysis button and select Options from the dropdown menu.
6. Navigate to the tab Platform and click the button Clear the cache.
7. This clears your workbook cache. In order to also clear the connections cache, please click on the button Open folder.
8. After a Windows Explorer window has opened, please copy the following line and paste it into the field as shown below, then hit enter:

%APPDATA%\SAP AG\SAP BusinessObjects Advanced Analysis\cache
9. Delete all the cache files as shown below.