

# How to create a ServiceNow Incident Ticket.

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'https://fmcnadev.service-now.com/api/now/table/sys\_user/fc3e5dd71b226810d19f74c51a4bcb2b',

'value': 'fc3e5dd71b226810d19f74c51a4bcb2b'}

**Category:** {'link':

'https://fmcnadev.service-now.com/api/now/table/kb\_category/b8052f431b20025899fd6288b04bcbd5',

'value': 'b8052f431b20025899fd6288b04bcbd5'}

There are several ways to create an incident ticket.

Call the Help Desk at 866-491-8167.

Use the Teams Chatbot

Use the Create IT Incident option on the ServiceNow Portal.