## **International Travel Tips (Mobile)**

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International Travel Tips

iOS Devices

**Enable Data and Voice Roaming** 

Settings>Cellular>Roaming>Toggle Data and Voice Roaming to On (Green)

Most Service issues can be remedied by powering your devices off and back on. Making calls outside of the US will always require:

International Access CodeCountry Code (US Country Code is 1)Local Number

On the dial pad, hold down on the zero until the plus sign appears. Enter the Country Code, then dial the number you want to call. If you have contacts stored on your phone, double check that you have included the "+" and Country Code.

## **Android Devices**

Open the Settings app: Locate and open the Settings app on your Android device. Find Connections or Network & internet: Depending on your device, look for either "Connections" or "Network & internet". Select Mobile Networks: Tap on "Mobile Networks" or "Cellular Networks". Toggle Data Roaming: Locate the "Data Roaming" option and toggle it to the "On" position. Verify Mobile Data: If the "Data Roaming" toggle is greyed out, make sure that Mobile Data is also enabled.

Verizon (TravelPass)

## Coverage Maps

"Get unlimited talk, text and data\* for \$0/day in Canada & Mexico and \$5/day in 210+ countries and destinations. Once added, you'll only be charged on the days you make or receive a call, send texts or use data on your device while abroad, so there's no need to remove it when you return. If you choose to travel to a country that is not included in the TravelPass list you'll be charged Pay as You Go rates.\*You'll get 5GB of high speed data, then unlimited data at 3G speeds for the remainder of the session."

AT&T; (Custom International Day Pass for Business)

Includes the ability to use your domestic plan in International Day Pass countries (att.com/globalcountries) for \$7/day. Your data, talk & text usage is applied against your domestic plan allowances with domestic overage rates. U.S. Talk to other international destinations is billed at international long distance pay-per-use rates (att.com/intlcalling). International roaming pay-per-use rates (att.com/intlppurates) apply in all other locations.

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