

# GSD. MS Teams – How to Restore a Deleted Channel in Microsoft Teams

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General Information:

Possible symptoms/errors:

How to Restore a Deleted Channel in Microsoft Teams.

Alternative names of the system:

N/A

IMPORTANT NOTICE:

N/A

Solution:

User can restore a deleted channel in case they have accidentally deleted it or they want to recover an old one. This article shows a guide on how to do this in Microsoft Teams.

Note: Channels can be restored 30 days after being deleted.

Details:

1. In Teams, advise the user to select the Team where they want to restore the deleted channel.
2. Ask the user to click on More options then to select Manage team.
3. Advise the user to select the Channels tab to show the list of all the channels in the team.
4. Under Deleted, user needs to click Restore on the channel they want to recover.
5. Advise the user to confirm the restoration via the prompt by clicking on Restore.
6. The process of restoring the channel in Microsoft Teams may take up to 24 hours.

Assignment Group:

3rd Party e-mail address: One365Support@freseniusmedicalcare.com

Ticket Creation:

Template: N/ACategorization:

Configuration Item: N/ACategory: N/ASubcategory: N/A

Important Links:

N/A