

GSD. MS Teams – How to Change Account Details in Microsoft Teams

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General Information:

Possible symptoms/errors:

How to Change Account Details in Microsoft Teams.

Alternative names of the system:

N/A

IMPORTANT NOTICE:

N/A

Solution:

This article shows a guide on how to update or edit profile data in Microsoft Teams.

Details:

Editing personal details in Microsoft Teams is not enabled within Fresenius. Some details, such as account name, job title may be provided by user's IT or human resources department.

If user wants to update those details, they should follow the process for personal data update described in KB0016149 GSD. General – PDB Maintenance of user data in ServiceNow instead of phonebook to change the details in the Active Directory account.

Assignment Group:

N/A

Ticket Creation:

Template: N/A Categorization:

Configuration Item: N/A Category: N/A Subcategory: N/A

Important Links:

KB0016149 GSD. General – PDB Maintenance of user data in ServiceNow instead of phonebook:

https://fmesp.service-now.com/sp?id=kb_article&sysparm_article=KB0016149