GSD. Printer - How to log in to the printer to use FollowPrint

General Information:

Possible symptoms/errors:

User wants to know how to log in to the printer to use FollowPrint

Alternative names of the system:

FollowPrint

IMPORTANT NOTICE:

N/A

Solution:

FollowPrint is a comfortable way to print documents on different printers within the company.

To use this service, user has to register their employee card for the login to the multifunctional devices once. The following manual shows how to conveniently set up this service.

In the following you will find a tutorial video in German; the English manual can be found below.

Details:

Log in to the printer using FollowPrint

Advise user to enter their Fresenius email address and their Windows password on the login screen directly on the printer's touchscreen.

To apply, user must press OK and confirm with the green tick ✓ below the number pad.

NOTES:

If user's Windows password contains special characters, problems may occur when they log on to the printer for the first time. Passwords with the characters "!", ".", "$", "%" and "," were successfully tested. Other special characters may work, but we cannot guarantee this.If user should not have their employee card with them, they may use the login screen for login to the device at any time.

User must press the button Registration ID-Card and place their employee card on the card reader next to the touchscreen.

NOTES:

To log off user must place their employee card on the card reader again. If they forget to log off, this will be automatically done after some time of inactivity.Once they have registered their employee card they

just have to place it on the card reader for login.

Assignment Group:

N/A

Ticket Creation:

Template: N/ACategorization:

Configuration Item: N/ACategory: N/ASubcategory: N/A

Important Links:

N/A