How to activate Outlook Mobile App on your iOS device ?

Article ID: KB0039514
Created: 2024-12-19 14:01:56
Updated: 2024-12-19 14:01:56
Author: {'link': 'https://fmcnadev.service-now.com/api/now/table/sys_user/acaf843397d74958f7e3bb8fe153afe3', 'value': 'acaf843397d74958f7e3bb8fe153afe3'}
Category: {'link': 'https://fmcnadev.service-now.com/api/now/table/kb_category/7dd6c440c3c21a100acd33001501312a', 'value': '7dd6c440c3c21a100acd33001501312a'}

Check for Outlook Mobile App on your new Intune-registered iOS device.

Start Outlook Mobile App. The app recognize your email address from the System. Click on your Email address. The App will ask you to Add another account, but this is not necessary. Please choose Maybe Later.

On the pop-up message Enable Notifications, push Turn On and Allow Outlook to send you Notifications. The configuration of Outlook Mobile App is finishing.

If you have closed the app completely and open again, Outlook Mobile App will ask you to "Add Your Personal Account". Please "Dismiss" it.

Done !

Only if you receive a pop up regarding "Privacy Settings" in Outlook Mobile App, you need to check your Outlook Inbox on your PC for a quarantine/blocking information mail of Microsoft Outlook.

Now please check your Outlook Inbox on your PC for a quarantine/blocking information mail of Microsoft Outlook.

Open the block-information mail of Microsoft Outlook and push Forward.Forward the whole email to GlobalDTIServiceDesk@freseniusmedicalcare.com with information to unblock your device for using Outlook Mobile App (See pic below).

Now wait for the response of our O365 Team. They will take care to unblock your device for using the Outlook Mobile App. This could take some time.

Note: This could take some time.

After your device is unblocked for using Outlook Mobile App, you can check the Outlook Mobile App, if you are receiving your emails, calendars entries and more.

If you have closed the app completely and opened again, Outlook Mobile App will ask you to Add Your Personal Account. Please Dismiss it.