GSD. FollowPrint - How to Install the FollowPrint queue

General Information:

Possible symptoms/errors:

FollowPrint queue setup

Alternative names of the system:

n/a

IMPORTANT NOTICE:

n/a

Solution:

To install FollowPrint queue, please follow the below steps:

Click the Windows start button on the taskbar and type followprint.

Note: Do not type the whole word, otherwise the command will not be visible.

Open the command by clicking on it.

If Above window will not appear while entering followprint than please execute below link on your system in file Explorer. After that black window will appear.

\\ads.fresenius.com\NETLOGON\DE\EK1\PrintService\MPS\FollowPrint.exeA black window will appear, initiating the process and checking the network connection before the user can select the manufacturer of the printer (e.g., in EK3 "RICOH"). Then confirm by clicking OK.

In the next step the user must choose the preferred queue as default. There are two options presented below:

with the addon BW (In this case: FollowRICOHBW-) for black and white printing orwithout the addon (In this case: FollowRICOH-) for colour printing

After clicking OK, the user can use the queue for the applications and pick up the prints on any multi-functional device setup for FollowPrint.Note: Please advise the user to wait 15 minutes before submitting the first print job.

Assignment Group:

n/a

Ticket Creation:

Template: N/ACategorization: N/A

Configuration Item: N/ACategory: N/ASubcategory: N/A

Important Links:

n/a