

Tableau Server access issue

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Author: {'link':

'https://fmcnadev.service-now.com/api/now/table/sys_user/acaf843397d74958f7e3bb8fe153afe3',

'value': 'acaf843397d74958f7e3bb8fe153afe3'}

Category: {'link':

'https://fmcnadev.service-now.com/api/now/table/kb_category/36f35c88c3ca1a100acd330015013135',

'value': '36f35c88c3ca1a100acd330015013135'}

Login to Tableau Server Qual: <https://qdata-qual.intra.fmeone.comProd> :

<https://qdata.intra.fmeone.com> Check the last login of user

Add the user to Tableau server if user is not available in tableau server. If user is already added and unable to access server, raise incident with AD team to check whether the user is active in AD. Also check whether user is mapped to correct OUAD Team Email :

(freseniusactivedirectory.in@capgemini.com) Assignment Group : Ext_WW_AD_SLS_CapgeminiAD team will activate user and map to correct OU.