

GSD. Outlook - How to Use .pst File in Outlook

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Author: {'link':

'https://fmcnadev.service-now.com/api/now/table/sys_user/acaf843397d74958f7e3bb8fe153afe3',

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'value': '56f11880c38a1a100acd330015013196'}

General Information:

Possible symptoms/errors:

User want to know How to Use .pst File in Outlook

Alternative names of the system:

N/A

IMPORTANT NOTICE:

N/A

Solution:

An Outlook Data File (.pst) contains the messages and other items in user Outlook and is saved on their computer. It can be used to backup or export items from any type of email account.

However, usage of .pst file is not allowed within Fresenius and is disabled due to security policy.

Assignment Group:

3rd Party e-mail address: One365Support@freseniusmedicalcare.com

Ticket Creation:

Template: N/ACategorization:

Configuration Item: N/ACategory: N/ASubcategory: N/A

Important Links:

https://fmcna.service-now.com/sp?id=kb_article&sysparm;_article=KB0039429