

# How to setup an Apple iPhone or iPad

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## iOS Mobile Enrollment Process

Before enrolling a replacement iOS device, make sure that the end user has either:

Set up and configured the Okta application on their devices. Set up a backup number such as their personal phone to get the MFA challenge.

Note: You need to have a reliable network connection, preferably connecting to a strong Wi-Fi network, during initial set up to ensure the device enrolls properly. Please remain connected to this network throughout the whole enrollment process.

Swipe up and Choose English>Select United StatesAppearance screen, tap Continue.Quick Start select Setup without another device.Select Set up manually.Choose a Wi-Fi Network Select from the available networks listed. Login and select Next.It may take a few minutes to activate your phone.Press Continue on the Data and Privacy screen.On the Apps & Data screen choose Don't Transfer AnythingOn the Remote Management screen press Enroll this iPhoneEnter your Fresenius email address and press Next.Then enter your Fresenius email address again and press Next.Enter in your password and press Verify.Then select either enter a code, get push notification, or phone send a Push or enter a code from the Okta App to complete the Okta MFAChoose to set up later for Face ID (Not recommended for use on the work iPhone)Create a unique 6-digit numeric passcode and confirm the passcode.Terms and Conditions press Agree.Press on Continue on the Keep Your iPhone Up to Date screen.Select Enable Location ServicesPress Continue on the True Tone Display screen.Choose your appearance and press Continue.You will then be brought to the home screen of the device Allow the needed applications to download and install completely (this could take 5-10 mins. The Apps download on the 2nd page as well. Swipe left to access.)Launch the Company Portal App and choose Sign InEnter your Fresenius email address and press Next.Get notified so you don't lose access. Tap Ok. Tap Allow for the device to send you notifications.Select Begin to Set up Fresenius Medical Care access.Press Continue to verify device settings (This may take a few minutes to verify)You're all set! Tap on Done. Company Portal will now display the featured Apps screen. Press on View All to see, and download all Microsoft Apps

Microsoft Outlook, Microsoft Teams, Microsoft Authenticator, Okta Verify and Beyond Trust Remote Support will install on the device outside of the Comp Portal App. You can login to Microsoft Outlook for email access.

Note: The device will automatically connect to the Wi-Fi Nickel network when it is in range.