Not receiving email

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Author: {'link': 'https://fmcnadev.service-now.com/api/now/table/sys_user/61477b2f1b92a050d19f74c51a4bcb1d', 'value': '61477b2f1b92a050d19f74c51a4bcb1d'}
Category: {'link': 'https://fmcnadev.service-now.com/api/now/table/kb_category/db95b8a31be9829045 80ca21604bcb4b', 'value': 'db95b8a31be982904580ca21604bcb4b'}

Not receiving certain email messages? - please check your Junk folder.

At Fresenius Medical Care we deliver to the Junk folder messages identified as spam, marketing, or bulk email.

Why?

We have found that more often than not, our filters would identify some messages as spam and quarantine. By delivering them directly to the Junk folder you can manage which messages you want to receive with little or no delay in delivery.

Please watch the following video (pertains to desktop version of Outlook) with particular attention at the 3:10 mark

https://www.microsoft.com/en-us/videoplayer/embed/RWe8Pl?pid=ocpVideo1-innerdiv-oneplayer&post JsllMsg;=true&maskLevel;=20&reporting;=true&market;=en-us

If this does not resolve your issue, please contact the Service Desk.