GSD. General - How to handle HR related questions

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General Information:

Possible symptoms/errors:

How to handle HR related questions and issues

Alternative names of the system:

HR

IMPORTANT NOTICE:

N/A

Solution:

Any assistance in case of HR issues is Out of Scope for Service Desk.

Details:

Refer user to HR department in case of any issues or questions related to HR topics.

Necessary details can be found in Bluespace intranet:
https://fmc.intra.fresenius.com/display/FMEGHR.

Assignment Group:

N/A

Ticket Creation:

Template: N/ACategorization:

Configuration Item: N/ACategory: N/ASubcategory: N/A

Important Links:

N/A