

GSD. New Software installation on a Server

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Author: {'link':

'https://fmcnadev.service-now.com/api/now/table/sys_user/e26fbaa71bf90a5470daciaa3604bcb11',

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Category: {'link': 'https://fmcnadev.service-now.com/api/now/table/kb_category/819e0d3ac3d716940acd3300150131be', 'value': '819e0d3ac3d716940acd3300150131be'}

General Information:

Possible symptoms/errors:

How to request new software to be installed on a server.

Alternative names of the system:

N/A

IMPORTANT NOTICE:

N/A

Solution:

A request for new software installation on a server must be raised by the user via the IT Request Tool.

The guidelines for the IT Request Tool can be found here (available only via Fresenius network):

<https://fred.intra.fresenius.com/display/portfolio/IT+Request+Tool>IT Request Tool (available only via Fresenius network):<https://portal-fnc.intra.fresenius.de/irj/portal/itrequests?cts=1674466654444>

Assignment Group:

N/A

Ticket Creation:

Template: N/ACategorization:

Configuration Item: N/ACategory: N/Subcategory: N/A

Important Links:

IT Request Tool guidelines: <https://fred.intra.fresenius.com/display/portfolio/IT+Request+Tool>

Request Tool:<https://portal-fnc.intra.fresenius.de/irj/portal/itrequests?cts=1674466654444>