GSD. Windows - Which Windows versions are in use

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General Information:

Possible symptoms/errors:

User wants to know which version of Windows are in use

Alternative names of the system:

Windows

IMPORTANT NOTICE:

N/A

Solution:

Details:

Fresenius employees use either a notebook with a Windows 7 or Windows 10 installation.

NOTE: Windows 7 will be not supported soon, and it's recommended to upgrade windows version to 10

In case user is not sure which version is installed, follow the article - How to check your Windows version and build

In case that user wants to upgrade Windows version to 10, follow this article – What to Know about Windows 10 Upgrade Process

NOTE: This upgrade process is only used until Windows 10 20H2. Starting with 21H2, the upgrade will be deployed like an monthly security update with only less impact (one reboot) for the user

Assignment Group:

N/A

Ticket Creation:

Template: N/ACategorization:

Configuration Item: N/ACategory: N/ASubcategory: N/A

Important Links:

N/A