

GSD. Outlook - How to Start Office Applications in Safe Mode

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General Information:

Possible symptoms/errors:

Users want to know what to know about Device in Quarantine after Outlook Installation on Mobile Device

Alternative names of the system:

Outlook 2016

IMPORTANT NOTICE:

N/A

Solution:

A. For Windows 7:1. Ask user to click on the Start button and then select Run...

NOTE: User can also type in the word "run" in the Windows search box and press Enter on the keyboard.

2. It will now display the Run box.

3. In the Run box, advise user to type one of these commands then click OK.

Description

Application

Windows 7

To open Excel in safe mode

Excel

excel /safe

To open Word in safe mode

Word

winword /safe

To open PowerPoint in safe mode

PowerPoint

powerpnt /safe

To open Outlook in safe mode

Outlook

outlook /safe

4. The application opens in Safe mode. It will load the application without any add-ins or extensions and without toolbar or command bar customization.B. For Windows 10:

1. Ask user to right-click the Start button (lower-left corner) in Windows, and click Run.

Note: Alternatively, you can press the Windows logo key and the R key on your keyboard.2. It will now display the Run box.

3. In the Run box, type one of these commands the click OK.

Description

Application

Windows 7

To open Excel in safe mode

Excel

excel /safe

To open Word in safe mode

Word

winword /safe

To open PowerPoint in safe mode

PowerPoint

powerpnt.exe /safe

To open Outlook in safe mode

Outlook

outlook /safe

4. The application opens in Safe mode. It will load the application without any add-ins or extensions and without toolbar or command bar customization.Note: To stop Office Safe Mode, advise user to exit and restart your Office application. It will start in normal mode unless there's a problem opening the application.

Assignment Group:

3rd Party e-mail address: One365Support@freseniusmedicalcare.com

Ticket Creation:

Template: N/ACategorization: N/A

Configuration Item: N/ACategory: N/Subcategory: N/A

Important Links:

N/A