

# HP Warranty Repair Process for F4F

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'https://fmcnadev.service-now.com/api/now/table/sys\_user/acaf843397d74958f7e3bb8fe153afe3',

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**Category:** {'link':

'https://fmcnadev.service-now.com/api/now/table/kb\_category/3f860cccc3821a100acd330015013170',

'value': '3f860cccc3821a100acd330015013170'}

This article lists information and details for HP warranty cases.

Supplier

HP

Inforsacom Logicalis

Inforsacom Logicalis

Which services are handled by the supplier?

PPU (Germany), CarePack other countries europe.

Delivery HP printers / MFPs, delivery toner

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Information about the supplier:

Germany

Austria

Spain

Is the order address (including telephone, e-mail, contact person, etc.) known per country?

Pauly Büromaschinen-Vertriebs GmbH, Kapellenstraße 1, 65555 Limburg-Offheim, email:

fresenius@pauly.de

Inforsacom Logicalis GmbH, Martin-Behaim-Strasse 19-21, 63263 Neu-Isenburg, Sebastian Wendland,  
Fax 06102-7786-666

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Fax 06102-7786-666

Is maintenance and support done through a partner? Exact address and contact details

vasDACHsupply@hp.com - for supplies orders

vasDACHBF@hp.com - for Preventive Maintenance and Break & Fix requests, phone numbers

Telephone (office) 06995307107

Other information

Message ID: vas.team2@hp.com

Support according to the Carepack and the Support Hotline +4313602773907

Support according to the Carepack and the Support Hotline +34913754770

Note: Only supported when a ticket is received for support of the service