

# GSd. WinRA - FME Logistik - How to handle questions and issues with WinRa - FME Logistik

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**Category:** {'link':

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General Information:

Possible symptoms/errors:

FME User reports an issue after February 2nd, 2024 with one or more applications from the list:

WinRA - FME Logistik

Alternative names of the system:

N/A

IMPORTANT NOTICE:

N/A

Solution:

1. In case of any questions or issues with WinRa - FME Logistik, please assign ticket to Ext\_WW\_Sharepoint\_SLS\_Capgemini with necessary info:

Name of affected user E-Mail Name of affected application / affected URL Error message Browser  
(Name, Version) Location/region/time zone Connection type (LAN/Wi-Fi /VPN/ Other)

Assignment Group:

Ext\_WW\_Sharepoint\_SLS\_Capgemini

Ticket Creation:

Template: N/A Categorization:

Configuration Item: N/A Category: N/A Subcategory: N/A

Important Links:

N/A