

GSD. Global – Mobile Phone - Install other Fresenius Business Applications using MobileIron in iOS

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General Information:

Possible symptoms/errors:

User wants to know how to install application using MobileIron.

Alternative names of the system:

MobileIronFresenius Business Applications

IMPORTANT NOTICE:

N/A

Solution:

Users have the ability to install additional Fresenius Business applications through MobileIron. Applications that they might need to perform their task or work. This article guides you how to help user to install application using MobileIron.

Instruction:

Advise user to open Apps@Work app.

User must select category "Enterprise Mobility" to see all company provided business apps.

User will see the list of available applications, inform user to select their preferred application.

For this example: "Microsoft Teams".

Advise user to push Install.

They will get the message "App Installation in progress". User must push OK.

After a moment, App Installation Notification will appear, to continue user must click on Install.

The app will be installed on their device.

Assignment Group:

Ext_WW_Mobile-Workplace_SLS_Capgemini

Ticket Creation:

Template: N/A Categorization:

Configuration Item: N/A Category: N/A Subcategory: N/A

Important Links:

N/A