Clear O365 Cached Credentials from Edge Browser - FORMATTED

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(How to clear cached credentials from Edge Browser)

How to clear cached credentials from Edge Browser

Your computer retains data (cached credentials or "cookies"), which must be removed to update your computer with your new @freseniusmedicalcare.com email address. Follow the steps below to delete the data

1. At the top right of Edge browser window, click the 3 dots

2. Select Settings

3. Select Cookies and site permissions

4. Select Manage and delete cookies and site data

5. Select See all cookies and site data

6. In the search cookies field – search for EACH of the following credentials. (See list below)

a. If you find any of the entries – click the down arrow and then the recycle icon

b.

(Please note searching is case sensitive- please make sure your search is all lower case. Additionally- you may not find entries for all the listed below. If you do delete them.)

dataviz.fmcna.com fmcna.com fmcwinlogin.fmcna.com manageaccess.intranet.fmcna.com forms.office.com login.live.com login.microsoftonline.com oauth.online.office.com office.com officeapps.live.com outlook.office.com outlook.office365.com portal.office.com protection.office.com store.office.com support.microsoft.com tasks.office.com teams.microsoft.com techcommunity.microsoft.com webshell.suite.office.com www.msoutlook.infowww.office.com

7. Reminder: This must be repeated for all the listed URLs listed. If any cached data is found delete entry for reach one.

When you have completed searching sign out of your old FMC account in Edge profile. At the top right of Edge browser window, click the three dots & Settings.

8. If you find your fmc-na.com account listed Under Your Profile- click Sign Out.

9. Restart Edge and log in with your freseniusmedicalcare.com email account

If you have any questions or problems with Office 365, please contact

the Help Desk at (866) 491-8167 (Option 2) for assistance