GSD. Global – Mobile Phone - Re-enroll an iOS Device in MobileIron App

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General Information:

Possible symptoms/errors:

User wants to know how to Re-enroll an iOS Device in MobileIron App

Alternative names of the system:

MobileIroniOS

IMPORTANT NOTICE:

Before start, advise user to make sure that they do not have any applications running in the background.

Solution:

Advise user to launch the MobileIron app

Then user needs to select Settings.

Inform user to select Re-enroll Device.

Advise user to click on Re-enroll when they see the prompt below:

Assignment Group:

Ext_WW_Mobile-Workplace_SLS_Capgemini

Ticket Creation:

Template: N/ACategorization:

Configuration Item: N/ACategory: N/ASubcategory: N/A

Important Links:

How to Close Running Apps in Background in iOS.

https://fmcna.service-now.com/sp?id=kb_article&sysparm;_article=KB0039123