

ADEX-ENT Kronos Float pay codes

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ADEX-ENT Kronos Float pay codes

Document Name

Float pay codes

Author(s)

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Document Purpose

To help L1 support address KRONOS Managers/editors who are asking for Float pay codes

Overview

If the caller is stating one of the following:

1. When a manager is missing float option or pay code
2. When a manager is unable to edit float option or pay code

Required Information

1. Caller name
2. Contact number
3. E-Mail address
4. Issue
5. Reason for request
6. Job Title

Other Information

Note 1: The user must hold manager license to get access to float pay codes

Process

Please provide the below resolution notes:

Kronos Users must request access to the FT Rotational Pool pay code set through FMS Compensation

Send an email to FMSCompensation@fmc-na.com expressing justification for the need.

Kronos Support cannot adjust any User's pay code edit profile to FT Rotational Pool without FMS Compensation's direction

After providing information to user the ticket can be closed at L1