

# GSD. OneDrive - Block File Download in OneDrive for Business

**Article ID:** KB0039725

**Created:** 2024-12-19 14:03:30

**Updated:** 2024-12-19 14:03:30

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'https://fmcnadev.service-now.com/api/now/table/sys\_user/acaf843397d74958f7e3bb8fe153afe3',

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**Category:** {'link':

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'value': '0ae11c04c38a1a100acd3300150131ce'}

General Information:

Possible symptoms/errors:

User wants to know how to Block File Download in OneDrive for Business

Alternative names of the system:

N/A

IMPORTANT NOTICE:

N/A

Solution:

Details:

Advise user to go to Office 365 Online Portal then to select OneDrive icon.

Under My files, inform user to select the file they want to share and click on Show actions icon then click on Share.

NOTE: A file is always Private until they share it.

Under Send Link, user must click on People you specify can edit.

Under Other settings, user must enable the Block Download toggle by unchecking the Allow editing box. Advise them to toggle the Block Download option on then to click Apply.

Guide user to continue entering the recipient's name then click Send.

Recipient of the shared file receives an email with the link to the shared document. Clicking on Open will open the document in the online application (Word, Excel, PowerPoint, etc.).

Assignment Group:

3rd Party e-mail address: One365Support@freseniusmedicalcare.com

Ticket Creation:

Template: N/ACategorization:

Configuration Item: N/ACategory: N/Subcategory: N/A

Important Links:

N/A