Set up an Exchange connection to your email in Outlook

Article ID: KB0000009

Created: 2011-01-28 00:08:43 **Updated:** 2016-01-19 12:26:00

Category: {'link':

'https://fmcnadev.service-now.com/api/now/table/kb_category/626ef6656f01120070404a950d3ee404',

'value': '626ef6656f01120070404a950d3ee404'}

Set up an Exchange connection to your email in Outlook 2010 or Outlook 2013

Open Outlook 2010 or Outlook 2013. If the Microsoft Outlook Startup wizard appears, on the first page of the wizard, click Next. Then, on the E-mail Accounts page, click Next to set up an email account.

If the Microsoft Outlook Startup wizard doesn't appear, on the Outlook toolbar, click the File tab. Then, just above the Account Settings button, click Add Account.

On the Auto Account Setup page, Outlook may automatically fill in the Your Name and E-mail Addresssettings based on how you're logged on to your computer. If the settings are filled in and they're correct, clickNext to have Outlook finish setting up your account. If the settings on the Auto Account Setup page aren't filled in or aren't correct, do the following:

If the settings on the Auto Account Setup page aren't filled in, type the correct settings based on the information that was provided to you by the person who manages your email account. If the name in the Your Name box isn't correct, you may need to reset the options on the Auto Account Setup page before you can edit your name. To reset the options, click the option button next to Manually configure server settings or additional server types, and then click the option button next to E-Mail Account.

After you click Next on the Auto Account Setup page, Outlook will search online to find your email server settings. You'll be prompted to enter your user name and password during this search. Make sure that you enter your full email address (for example, tony@contoso.com) as your user name.

If Outlook is able to set up your account, you'll see the following text: "Congratulations! Your email account is successfully configured and ready to use." Click Finish.