

Clear O365 Credentials from Credential Manager on Windows 10- FORMATTED

Article ID: KB0016429

Created: 2022-04-07 15:03:24

Updated: 2022-04-07 15:04:08

Author: {'link':

'https://fmcnadev.service-now.com/api/now/table/sys_user/aba7f71213225a44e358fc04e144b069',
'value': 'aba7f71213225a44e358fc04e144b069'}

(How to clear O365 Credentials from Windows 10)

How to clear O365 Credentials from Windows 10

Windows 10 retains data (cached credentials or “cookies”), which must be removed to update your computer with your new @freseniusmedicalcare.com email address. Follow the steps below to delete the data

1. Close all Microsoft Office applications.
2. Right click on Windows Start button, select Search
3. In the Search window type Credential Manager
4. Select Credential Manager
5. Select Windows Credentials
6. In both the Windows Credentials and Generic Credentials sections, remove all stored credentials referencing the Office 365, Microsoft Office, or OneDrive
7. Remove any other sets of credentials that have the word Outlook, OneDrive, or MicrosoftOffice in the name from Credential Manager. Close the window when finished.

If you have any questions or problems with Office 365, please contact the Help Desk at (866) 491-8167 (Option 2) for assistance