How to enable diagnostic traces in Power BI Desktop?

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For any issue you might encounter in Power BI Desktop, getting diagnostic traces can help find the cause and the solution to the problem. This article explains how to enable tracking for diagnostic purposes.

Details:

1. Click "File" in the application's head bar.

2. Next, click "Options and Settings", followed by "Options".

3. In the new dialogue box, navigate to "Diagnostics" and check the box next to "Enable tracing". Then close the box by clicking "OK".

4. Rerun the process that was causing problems.

5. Open the dialogue box once more by following steps 1 to 3 again.

6. To find the diagnostic traces, click "Open crash dump/traces folder".

This will show the folder where your diagnostic traces have been saved. You can then copy them and send them to support so they can find the cause for the issue more easily.

Note: After the issue has been resolved, you should uncheck the box next to "Enable tracing" again. If not, diagnostic traces can unnecessarily fill the hardrive. You can also click "Clear Traces folder" to delete traces when you don't need them any longer.