

# GSD. User Administration - User's data have been wrongly created

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'https://fmcnadev.service-now.com/api/now/table/sys\_user/acaf843397d74958f7e3bb8fe153afe3',

'value': 'acaf843397d74958f7e3bb8fe153afe3'}

**Category:** {'link':

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'value': 'a9925c08c38a1a100acd3300150131f8'}

General Information:

Possible symptoms/errors:

New User has been created but the user's data is not correct.

Alternative names of the system:

N/A

IMPORTANT NOTICE:

N/A

Solution:

If user reports that their user account has been created but some of the data or account configuration is incorrect gather details about the issue and user's contact details and assign a ticket to the Ext\_WW\_OCC-User-Administration\_SLS\_Capgemini queue in ServiceNow.

Assignment Group:

Ext\_WW\_OCC-User-Administration\_SLS\_Capgemini

Ticket Creation:

Template: N/A Categorization:

Configuration Item: N/A Category: N/A Subcategory: N/A

Important Links:

N/A