

# How to use the CMDB Bulk CI Updater to update multiple CIs at ones

**Article ID:** KB0037262

**Created:** 2024-09-27 06:08:24

**Updated:** 2024-10-25 15:38:27

**Author:** {'link':

'https://fmcnadev.service-now.com/api/now/table/sys\_user/c8866b561bda4e50dd910d00604bcb67',

'value': 'c8866b561bda4e50dd910d00604bcb67'} }

**Category:** {'link':

'https://fmcnadev.service-now.com/api/now/table/kb\_category/e316cbcc873a2910b536a86e0ebb35df',

'value': 'e316cbcc873a2910b536a86e0ebb35df'} }

How to use the CMDB Bulk CI Updater to update multiple CIs at ones:

Open a new 'Bulk CI Update' form Select the table just added to the system property.

Apply some filter conditions to obtain the Configuration item(s). Example Filter: Name = KorusClick on UI action 'Search'

Validate that the form field Target records is not empty

Update the fields that needs to be changed. example: IT owner = Purushottam Sane (3185401) Click on the UI action 'Execute'

Click on the link in the popup message.

After clicking on the link validate the modified CIs. Validate the Configuration item(s) that have the been modified.