

GSD. Global - Mobile Phone - How to distribute a mobile Application for iOS and Android devices

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General Information:

Possible symptoms/errors:

How to distribute a mobile Application for iOS and Android devices

Alternative names of the system:

N/A

IMPORTANT NOTICE:

N/A

Solution:

User wants to release a new mobile Application in the Fresenius App Store or update an app that is already available? They can do this via the "Mobile App Distribution Service".

Please advise the user to fill out the form with the requested information, to start the process.

Timeline

On Average, handling of an App Distribution request takes about 3 working days. For productive releases, it is recommended to plan one week for the whole process.

Types

There are four different types of the Service:

Type 1 - Management of Mobile Application

(I001005, typical estimated effort: 2 hours)

Changes to an already existing App (e.g. adding more users, deleting the App,...)

Type 2 - Deployment of public Mobile Application

(I001006, typical estimated effort: 4 hours)

Advise user to choose this option, if they want to deploy a mobile App in Fresenius, that is currently already available in the public App Store (Apple AppStore / Google PlayStore).

Type 3 - Deployment of custom Mobile Application

(I001007, typical estimated effort: 1 person day)

Ask user to choose this option, if they want to deploy an application that has been specially developed or configured for their use-case and should now be made available in Fresenius. Also the App doesn't need access to internal resources (like Websites or servers, only available via the Intranet or VPN)

Type 4 - Deployment of custom Mobile Application with internal access

(I001008, typical estimated effort: 2 person days)

Refer user to this option, if they want to deploy an application that has been specially developed or configured for their use-case and should now be made available in Fresenius. Also the App needs access to internal resources (like Websites or servers, only available via the Intranet or VPN)

Fields

Comments

The content of the comment field is dependent on the selected Type. e.g. for Type 1, inform user to add the additional users that should get access to the App or should get removed the access.

App Name

Ask users to specify the name of your App, as shown on the Mobile Devices, here.

Version

Let the user specify the version number of your App (e.g. 1.0.23)

Description

Advise user to add a short description of your App here. This description will also be used in the internal store, when possible.

IT-Demand Number

Please add the number of your IT-Demand or another unique identifier of your purchase process here.

Is the request an update for already distributed app?

Ask user to choose "yes" if the App has already been deployed via this Service.

Otherwise, please choose "no".

Licensing matters

Let the user confirm that the application owner holds all responsibility for licensing matters. All licenses in the application have to be acquired properly.

Only Option Yes is valid for submitting request.

Is the App already available in the official Apple/Google App Stores?

Inform user to choose "yes" if the App is already available in the Apple AppStore / Google PlayStore and should now be made available for Fresenius employees.

Ask user to choose "no", if the App has been developed/configured for your use-case, and the developer has made the App Files (ipa/apk) available for you.

Download Package Links

Let the user specify the Links where their App can be downloaded.

If user's App is already available in the Apple AppStore / Google PlayStore, they should add the Links to the Stores.

If the App has been developed/configured for their use-case, they should specify the Links to the App files (ipa/apk).

Developer contact

Refer user to provide the contact (e.g. Name, E-Mail, telephone, address) of the App developer.

Internal access

Ask user to choose "yes" if the App needs access to internal resources (like Websites or servers, only available via the Intranet or VPN), otherwise choose "no".

Providing the name of the desired store

Advise user to choose "Fresenius App Store", if the App should be distributed through the Fresenius AppStore to Fresenius company devices. (This option is necessary if user answered with "yes" for internal access)

User should choose "Apple App Store", if the App is developed for Apple iOS devices (iPhone, iPad, AppleTV) and should be made available publicly.

Ask user to choose "Google Play Store", if the App is developed for Android devices (iPhone, iPad, AppleTV) and should be made available publicly.

Providing the name of the test users

Inform user to enter at least one user E-Mail address, that should test the App distribution.

Example:

E-Mail Addresses

Active-Directory Group

Providing the name of the productive users

Advise user to enter the E-Mail addresses of the users, the App should be distributed to (only "Fresenius App Store"). They can also provide an Active-Directory group alternatively.

Example:

E-Mail addresses