

# GSD. Mobile Phone – Searching for In-Site or In-Folder Documents in MobileIron Docs@Work in Android

**Article ID:** KB0039386

**Created:** 2025-05-12 09:57:41

**Updated:** 2025-05-12 14:01:35

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General Information:

Possible symptoms/errors:

User wants to search for in-site or in-folder documents in MobileIron Docs@Work in Android.

Alternative names of the system:

MobileIronDocs@Work

IMPORTANT NOTICE:

N/A

Solution:

1. Ask user to tap Docs@Work on the Android device.
2. Advise user to tap the specific folder or site where they wish to search on the Sites dashboard. For example: My Sharepoint

Note: If you are not directed to Sites dashboard, tap the menu icon beside Docs@Work (as seen in this screenshot) to draw out the navigation pane then select Sites.

3. Let user tap the magnifying glass icon.
4. Ask the user to type a keyword on the search text box. For example: presentation. Tap the magnifying glass button on the keypad to start searching.
5. User should now be able to find the needed document on the search results.

Assignment Group:

Ext\_WW\_Mobile-Workplace\_SLS\_Capgemini

Ticket Creation:

Template: N/A Categorization:

Configuration Item: N/A Category: N/A Subcategory: N/A

Important Links:

N/A