

# GSD. Mobile phone - How to use the Phish Alert Button in Outlook mobile?

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'https://fmcnadev.service-now.com/api/now/table/sys\_user/acaf843397d74958f7e3bb8fe153afe3',

'value': 'acaf843397d74958f7e3bb8fe153afe3'}

**Category:** {'link':

'https://fmcnadev.service-now.com/api/now/table/kb\_category/50a39c48c3ca1a100acd33001501314c',

'value': '50a39c48c3ca1a100acd33001501314c'}

General Information:

Possible symptoms/errors:

User wants to know how to use the Phish Alert Button in Outlook mobile.

Alternative names of the system:

Intune

**IMPORTANT NOTICE:**

N/A

Solution:

**WARNING:**

Only valid for Intune Company Portal users.

Whenever user receive a suspicious email, please advise them to:- not click on the links contained in the message

- not open any of the attachments

- not reply to the message

Note: For further information on the characteristics of a phishing email, user may check out the following knowledge article: How to detect a phishing email.

1. To report a suspicious email, advise user to select the respective message and click on "..." in the upper right corner of your message.

2. A new window opens. Now ask user to select "Phish Alert" to report the suspicious email.

3. User will then be asked if you want to report this message. Ask them to click on "Phish Alert".

4. All steps have now been taken to report the suspicious e-mail. The message will now be removed from user mailbox and automatically forwarded to the Fresenius Phish Analyzer.

Assignment Group:

Ext\_WW\_Mobile-Workplace\_SLS\_Capgemini

Ticket Creation:

Template: N/ACategorization: N/A

Configuration Item: N/ACategory: N/Subcategory: N/A

Important Links:

N/A