

GSD. General – How to check for local admin rights

Article ID: KB0039798

Created: 2024-12-19 14:03:36

Updated: 2024-12-19 14:03:36

Author: {'link':

'https://fmcnadev.service-now.com/api/now/table/sys_user/acaf843397d74958f7e3bb8fe153afe3',

'value': 'acaf843397d74958f7e3bb8fe153afe3'}

Category: {'link':

'https://fmcnadev.service-now.com/api/now/table/kb_category/50a39c48c3ca1a100acd33001501314c',

'value': '50a39c48c3ca1a100acd33001501314c'}

General Information:

Possible symptoms/errors:

User wants to know how to check for local admin rights.

Alternative names of the system:

N/A

IMPORTANT NOTICE:

N/A

Solution:

Admin rights allow to install software which is not part of the Software Distribution System (SCCM). In order to check if user has local admin rights, advise them to follow the steps below.

NOTE: Previously employees who use a notebook which has been setup in Bad Homburg or Oberursel could check status of their local admin rights status in ip.exe app, however this functionality is not available in the application's new version.

The method described below is applicable for all employees:

Advise user to open the Computer Management console according to their operating system.

For Windows 7

Click Start button > right click Computer and select Manage.

For Windows 10

Advise user to click Start button > type This PC.

User must right click on This PC and select Manage.

Inform user to click "Yes" on the User Access Control if prompted to allow the action.

In the next window, user must click Local Users and Groups > Groups.

Advise user to double click Administrators. If user's windows logon name is listed then they have local admin rights.

Assignment Group:

N/A

Ticket Creation:

Template: N/ACategorization:

Configuration Item: N/ACategory: N/Subcategory: N/A

Important Links:

N/A