

# Mobile Device International Calling (within the US)

**Article ID:** KB0030068

**Created:** 2025-01-24 19:04:29

**Updated:** 2025-01-27 13:58:45

**Author:** {'link':

'https://fmcnadev.service-now.com/api/now/table/sys\_user/094923826fb9860070404a950d3ee4d9',

'value': '094923826fb9860070404a950d3ee4d9'}

**Category:** {'link':

'https://fmcnadev.service-now.com/api/now/table/kb\_category/5b6bc4091ba10290525442e1b24bcbf8',

'value': '5b6bc4091ba10290525442e1b24bcbf8'}

Teams is the standard for international calling. Carrier Options below are only for special use cases.

Standard Options (Calls via MS Teams)

International Calls within the company: Use Microsoft Teams Application on PC or Mobile Device.

International calling outside of the company: A Teams specific Phone Number and Dial Pad needs to be added to your profile. Please open a ticket via ServiceNow to be assigned to the Telecommunications group.

ServiceNow Queue Name: DTI-INF-Telecommunications - L1

Help Desk Link: ServiceNow

Non-Standard Option (Calls via Carrier)

Exceptions: To be added after approval from Director or above

AT&T;

Feature: AT&T; World Connect

Cost: \$3.99 a month. (Additional charges per minute depending on country. See rates via link below)

(Scroll to and Click on "See Countries and Rates") <https://www.att.com/international/long-distance/>

Verizon

Feature: International Services Enabled (Automatically Enrolled)

Cost: \$0 a month. (Additional charges per minute depending on country. See rates via link below)

Check Rates by Country <https://www.verizon.com/plans/international/international-calling/>