GSD. Procurement issues - Assignment list

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General Information:

This article will inform you which procurement issues should be assigned to which team

Possible symptoms/errors:

User calls with an issue and/or request related to procurement

Alternative names of the system:

N/A

IMPORTANT NOTICE:

N/A

Solution:

All procurement queries related to SAP P11 Purchase Orders and queries:

Telekom queriesSAP related orders – only SAP P11Order statusAB incident - order confirmations mainly for Dell, Pauly, Bechtle orders.Austrittsmeldung incident – Telekom Offboarding User Incident CHG list check (list of LEASING Purchase Orders)PO correctionPO creationRequest for offerWarranty for deviceDatavolume and Fred queries (Intranet page)Datanet user data maintenanceDatanet ordering

Need to be assigned to CAP-EMEA-DE-IT PURCHASING

Assignment Group:

CAP-EMEA-DE-IT PURCHASING

Ticket Creation:

Template: N/ACategorization:

Configuration Item: N/ACategory: N/ASubcategory: N/A

Important Links:

N/A