

GSD. Excel - Problems with the Analysis Add-in on Microsoft Excel 2016

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General Information:

Possible symptoms/errors:

User wants to know how to Resolve Problems with the Analysis Add-in on Microsoft Excel 2016. User receives an error message about Analysis Add-in when they try to launch Excel. User gets error: "The launcher was not able to connect Analysis Add-in. Make sure that Analysis Add-in is not disabled by Office Application."

Alternative names of the system:

Microsoft Excel Excel 2016 Analysis Add-in

IMPORTANT NOTICE:

N/A

Solution:

There are instances where user receives an error message about Analysis Add-in when they try to launch Excel. In this case, the Analysis Add-in may have been disabled by the application. This guide shows the instructions on how to resolve the issue.

Details:

In Excel, advise user to click on the File tab and select Options.

On the left-hand pane of the Excel Options window, user must click Add-ins.

At the bottom of the window, advise user to select Disabled Items from the "Managed" and click on Go....

NOTE: If the Analysis Add-in is on the list of disabled items, user must select the add-in and click on Enable.

If the Analysis Add-in is not showing up under the Disabled Items, advise user to go back to the Excel Options window and then choose Excel Add-ins in the Manage list and then click Go...

Inform user to make sure to have the Analysis Add-In checked then click OK.

Assignment Group:

3rd Party e-mail address: One365Support@freseniusmedicalcare.com

Ticket Creation:

Template: N/ACategorization:

Configuration Item: N/ACategory: N/ASubcategory: N/A

Important Links:

N/A