Passwordless Hardware Installation on Windows Workstations

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Purpose: The purpose of this document is to provide step by step instructions for installing HID card readers for use with the Passwordless Platform on Windows workstations

Prerequisite: HID OMNIKEY 5022 Smart Card USB Reader

Note: This installation is limited to Nurses' Station PCs and Clinic Manager laptop/desktop only

Unbox the HID Card Reader and insert into a USB port on the workstation or keyboard if available:

Ensure there is enough slack in the cable of the NFC reader so that it can placed in a comfortable position for the user to scan their wristband.Restart the workstation.Double-click the Firefox Chairside icon to open it and verify the screen message shows the blue NFC icon indicating the service is ready for Yubikey scanning, "If you have a key/wrist band, please scan it now."

Installation is complete and the HID card reader is ready for use with Chairside.If users are experiencing problems logging in with the yubikey please open a ticket via chat, the helpdesk portal, or calling helpdesk at 866-491-8167.