

# Missing connection to SAP - SNC package for SAPGUI 7.60

**Article ID:** KB0039139

**Created:** 2024-12-19 13:58:05

**Updated:** 2024-12-19 13:58:05

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**Category:** {'link':

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The installation of SNC package for SAPGUI 7.6 might lead to problems under Windows 7 or Windows 10.

Support: Local PC Service Desk +49 6172 608 1111 (selection menu: 3)

## Symptom

When logging on to an SAP-system via SAP GUI, you see the error as below:

GSS-API(min): A2200210:Peer certificate verification failed target="SNC Name"

GSS-API(min): A2200223:Peer certificate path not trusted target="SNC Name"

SncPDLinit()==SNCERR\_INIT Unable to load GSS-API DLL named "sncgss32.dll"

## Cause

The peer certificate sent by target SAP system is not trusted by front-end PC where you run SAP GUI.

## Resolution

Please restart the PC at first and try to deinstall and install SAP FrontendConfigwithSNC 20210203 MUI 01 via Softwarecenter again.

Please request Temporary Local Admin Rights (I000383) and import FNCSNC.crt

1. Double-click the certificate file.2. Click "Install Certificate..."3. Select "Current User" or "Local Machine" and click "Next".4. Select "Place all certificates in the following store" and Select "Browse..."5. Select "Trusted Root Certification Authorities" and click "Next".6. Click "Finish".7. Click "Yes" in "Security Warning" popup.

## Workaround

In SAP Logon create a connection to a single SAP System by deactivation of SNC (see video)