GSD. Global – Mobile Phone – Check iOS version on Apple Device

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General Information:

Possible symptoms/errors:

User wants to know how to check version of iOS on their Apple device.

Alternative names of the system:

iOS version

IMPORTANT NOTICE:

N/A

Solution:

IOS devices come in different versions. Some users would like to know if their devices have been updated or what version does the device comes with to know their compatible applications. Here are the steps on how to find out your iOS' version.

Advise user to tap Settings on their iOS device.

Inform user to tap General.

Then, user needs to select About.

Inform user to check the information under Software Version.

Assignment Group:

Ext_WW_Mobile-Workplace_SLS_Capgemini

Ticket Creation:

Template: N/ACategorization:

Configuration Item: N/ACategory: N/ASubcategory: N/A

Important Links:

N/A