

GSD. Global – Mobile Phone – Opening an Intranet Page on MobileIron in Android device

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Author: {'link':

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General Information:

Possible symptoms/errors:

User wants to open an Intranet Page on MobileIron in Android Enterprise

Alternative names of the system:

Intranet PageMobileIron

IMPORTANT NOTICE:

N/A

Solution:

1. Advise user to open Google Chrome in the "Work" tab on their Android device. Google Chrome can be recognized by the blue icon at the bottom right.
2. Inform user that the VPN tunnel gets automatically started if they open this browser. It will be now possible to access an Intranet Page.

Assignment Group:

Ext_WW_Mobile-Workplace_SLS_Capgemini

Ticket Creation:

Template: N/ACategorization:

Configuration Item: N/ACategory: N/Subcategory: N/A

Important Links:

N/A