

GSD. Mobile phone - Where to Find Mobile Network, Wi-Fi, and Flight Mode Settings on an iOS Device

Article ID: KB0039846

Created: 2024-12-19 14:03:40

Updated: 2024-12-19 14:03:40

Author: {'link':

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General Information:

Possible symptoms/errors:

User wants to know where to Find Mobile Network, WiFi, and Flight Mode Settings on their iOS Device.

Alternative names of the system:

IOS

IMPORTANT NOTICE:

N/A

Solution:

iOS devices support wireless connection, mobile data, and flight mode. If user needs to know its settings, they can do the following steps on their iOS device.

Details:

1. Advise user to tap Settings on their iOS device.
2. Check the following sections to see the settings.

Mobile Data: This section shows user the options in activating and deactivating their mobile data as well as their data consumption.

Mobile Data Options: This lets user change their network services from 2G to 4G/LTE. This is particularly helpful for European users where they need to switch from 2G, 3G, and 4G/LTE to fix their mobile data connection.

Wi-Fi: This section displays all the list of wireless networks as well as options for activation and deactivation.

Airplane Mode: This section shows user the option in activating and deactivating the Airplane Mode.

Assignment Group:

Ext_WW_Mobile-Workplace_SLS_Capgemini

Ticket Creation:

Template: N/A Categorization: N/A

Configuration Item: N/ACategory: N/Subcategory: N/A

Important Links:

N/A