

GSD. Anaqua - How to handle Anaqua questions and issues

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Author: {'link':

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General Information:

Possible symptoms/errors:

User has question or issue with Anaqua

Alternative names of the system:

N/A

IMPORTANT NOTICE:

N/A

Solution:

1. Anaqua is an application accessible via URL:

<https://anaqua.intra.fmeone.de/anaqua/Public/Login.aspx>

2. In case of any questions or issues to the applications listed above, please assign ticket to

Ext_WW_Sharepoint_SLS_Capgemini with necessary info:

Name of affected user E-Mail Name of affected application / affected URL Error message Browser
(Name, Version) Location/region/time zone

Assignment Group:

Ext_WW_Sharepoint_SLS_Capgemini

Ticket Creation:

Template: N/ACategorization:

Configuration Item: N/ACategory: N/Subcategory: N/A

Important Links:

N/A