

# Lexmark Printer Maintenance Kits

**Article ID:** KB0024571

**Created:** 2025-04-22 10:06:34

**Updated:** 2025-04-22 12:39:50

**Author:** {'link':

'https://fmcnadev.service-now.com/api/now/table/sys\_user/fc3e5dd71b226810d19f74c51a4bcb2b',

'value': 'fc3e5dd71b226810d19f74c51a4bcb2b'}

**Category:** {'link':

'https://fmcnadev.service-now.com/api/now/table/kb\_category/b4c980c11ba10290525442e1b24bcb6e',

'value': 'b4c980c11ba10290525442e1b24bcb6e'}

What is a Maintenance Kit?

A Maintenance kit contains the fuser assembly, feed rollers, charge rollers and other parts necessary to keep the device running at peak performance.

Maintenance Kits are set to stop at the end of life. This is an automated process, and a tech will be dispatched to service the printer without the end user needing to call.

A FSE (Field Service Technician) will call prior to servicing the printer to ensure an office contact is available when they arrive. Maintenance Kits are monitored and auto ordered to ship to the office at the appropriate time. Please put in a safe place so not lost when technician arrives to install.