

Clear O365 Cached Credentials from Chrome Web Browser - FORMATTED

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Author: {'link':

'https://fmcnadev.service-now.com/api/now/table/sys_user/aba7f71213225a44e358fc04e144b069',
'value': 'aba7f71213225a44e358fc04e144b069'}

(How to clear cached credentials from Chrome Web Browser)

How to clear cached credentials from Chrome Web Browser

Your computer retains data (cached credentials or “cookies”), which must be removed to update your computer with your new @freseniusmedicalcare.com email address. Follow the steps below to delete the data

1. At the top right of Chrome browser window, click the 3 dots
2. Select Settings
3. Select Security and Privacy
4. Select Cookies and other site data
5. Select See all cookies and site data
6. In the search cookies field – search for EACH of the following credentials. (See list below)
 - a. If you find any of the entries – click on the recycle icon to the right of each one
 - b.

(Please note searching is case sensitive- please make sure your search is all lower case. Additionally- you may not find entries for all the listed below. If you do delete them.)

dataviz.fmcna.com fmcna.com fmcwinlogin.fmcna.com manageaccess.intranet.fmcna.com
forms.office.com login.live.com login.microsoftonline.com oauth.online.office.com office.com
officeapps.live.com outlook.office.com outlook.office365.com portal.office.com protection.office.com
store.office.com support.microsoft.com tasks.office.com teams.microsoft.com
techcommunity.microsoft.com webshell.suite.office.com www.msoutlook.infowww.office.com

7. Reminder: This must be repeated for all the listed URLs listed. If any cached data is found delete entry for each one.

When you have completed searching: Close and restart Chrome browser and reattempt logon to O365 account.

If you have any questions or problems with Office 365, please contact
the Help Desk at (866) 491-8167 (Option 2) for assistance