

GSD. Global – Mobile Phone - Setup Azure Information Protections in iOS

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Author: {'link':

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General Information:

Possible symptoms/errors:

User wants to know how to Setup Azure Information Protections (Email Encryption) in iOS device

Alternative names of the system:

Azure Information ProtectionsEmail Encryption

IMPORTANT NOTICE:

N/A

Solution:

This article guides how to install and setup Azure Information Protection which users use to open encrypted documents on their iOS device.

Details:

Advise user to click Apps@Work on their mobile device.

Inform user to navigate to Category Enterprise Mobility.

User must search for Azure Information Protection and tap Install.

NOTE: They will not receive any notification or feedback once the app is installed. They need to go back to the Home screen to see the Azure Information Protection (AIP) icon.

Advise user to tap the AIP Icon on the home screen.

User must wait for the setup to complete.

Next time that they received an encrypted email or document, they must just tap open with AIP Viewer to view it.

Assignment Group:

Ext_WW_Mobile-Workplace_SLS_Capgemini

Ticket Creation:

Template: N/ACategorization:

Configuration Item: N/ACategory: N/Subcategory: N/A

Important Links:

N/A