

Tangoe Mobile Guide Me Process

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Tangoe Mobile Guide Me Processes

Tangoe Mobi is the mobile phone ordering platform for Fresenius North America. Tangoe refers to orders or requests as activities. If you have trouble figuring out how to submit your activity you can use the Guide Me process below.

Tangoe Mobile Guide Me Processes for Employees

On the Right hand side, click on the ? icon

Select Orders and Replacements dropdown and select what type of order you are needing assistance with.

Once Selected, The tool will have an assistance popup that will navigate you where to select

Tangoe Mobile Guide Me Processes for Manager/Admin Roles

Managers and Admin roles have a slightly different view.

Selecting orders and replacements will only have 1 option for managers/admins which is obtain activity status. The assistance popups will work the same if you select any of the items listed below.

Tangoe Mobile Help has User Guides that will assist all users with helpful documents