GSD. Mobile phone - How to add contacts and VIP contacts in Email+

General Information:

Possible symptoms/errors:

User wants to know how to add contacts and VIP contacts in Email+

Alternative names of the system:

MobileIronEmail+

IMPORTANT NOTICE:

N/A

Solution:

Adding a contact

Advise user to Open the app Contacts and to tap the blue plus symbol in the bottom right corner of the start screen.An input mask opens up. Ask user to Enter all relevant information.Advise user to Save the contact. The new contact information will be shared automatically between the applications.

Adding a VIP contact

Creating a VIP contact requires user to create a regular contact first (as shown above)On start screen, ask user to tap the contact they want to add to the VIP listThe contact details open up. Advise user to Tap the star symbol on the right sideVIP Contacts will be automatically tagged as such inside the Email+ app. User can identify them by the small star next to their email address.Emails from these people will also be automatically saved inside the VIP folder in the Email+ app.

Assignment Group:

Ext_WW_Mobile-Workplace_SLS_Capgemini

Ticket Creation:

Template: N/ACategorization: N/A

Configuration Item: N/ACategory: N/ASubcategory: N/A

Important Links:

N/A