GSD. Global - Excel - "File name is not valid" error message in Microsoft Excel

General Information:

Possible symptoms/errors:

User gets "File name is not valid" error message in Microsoft Excel

Alternative names of the system:

Excel issue

IMPORTANT NOTICE:

N/A

Solution:

Some of the errors that user may encounter in Excel are errors about opening an existing Excel file or concerning saving a file or excel document. They appear as either of the following messages:

Filename is not valid.The file could not be accessed.The path you entered, '', is too long. Enter a shorter path. could not be found. Check the spelling of the filename, and verify that the file location is correct.'.' could not be found (found in Excel 2000).

This article describes what may be the reason why users are receiving these error messages and the instructions which they can try to fix these issues.

Details:

One of these error messages may occur when saving or opening a file due to one of the following reasons:

Path of file including file name may exceed 218 number of characters limitThe file name may be incorrectThe path may not be appropriateFile location or drive may not be correctly givenLimitation of characters in name of folderBackslash between foldersCharacters in the file nameThe file name may be correct but had been renamed or move to another location or got accidentally deleted.

Advise user to make sure that the file path contains fewer than 256 characters (218 for Excel 2000). Guide them to try one of the following:

To rename the file to a shorter name.To rename one or more folders that contain the file so that they have shorter names.To move the file to a folder with a shorter path name.

Assignment Group:

Ext_WW_Collaboration_SLS_Capgemini

Ticket Creation:

Template: N/ACategorization:

Configuration Item: N/ACategory: N/ASubcategory: N/A

Important Links:

N/A