

GSD. Hardware - Local Printers - Requests

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General Information:

Possible symptoms/errors:

Local Printers – Requests

Alternative names of the system:

N/A

IMPORTANT NOTICE:

Dell is currently expecting extended delivery times (approx. 14 weeks) for monitors.

Solution:

To order hardware of any kind, users should use the SRM Instore. To order the appropriate service (e. g. for printers), they need to go to the IT Service Portal.

In case of replacement for loss / theft for the companies of Fresenius Medical Care, user should send an information / email to Mr. Frank Piontek , IT Coordination.

SRM Instore:

Fresenius Kabi: <https://portal-kabi.intra.fresenius.de/irj/portal/kabi?cts=1659345165738#>

Fresenius Digital Technology: <http://portal-fnc.intra.fresenius.de/irj/portal/fnc?NavigationTarget=navurl:/9475a05d3735f55405069188c7d195e8&cts=1659345165740>

Fresenius Medical Care: <https://portal-fme.intra.fresenius.de/irj/portal/kabi?cts=1659345165741>

Home Office Users:

If user needs to order accessories or monitors for Home Office use, they can enter their private address during the ordering process to have them delivered directly to their home. This is possible for accessories as well as for monitors only.

NOTE: Many printers are enabled for network use! (Except HP OfficeJet Pro 8210 & HP Office Jet Pro 9010 + 9012 All-in-One)

Available hardware configurations:

For the up-to-date overview of the available hardware advise the user to visit the hardware catalog in the Fresenius Intranet:

<https://fred.intra.fresenius.com/display/portfolio/Hardware>

Assignment Group:

Ext_WW_Procurement_SLS_Capgemini

Ticket Creation:

Template: N/ACategorization:

Configuration Item: N/ACategory: N/Subcategory: N/A

Important Links:

N/A