

GSD. - OneDrive - OneDrive for Business Restrictions and Limitations

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General Information:

Possible symptoms/errors:

User wants to know what are OneDrive for Business Restrictions and Limitations.

Alternative names of the system:

N/A

IMPORTANT NOTICE:

N/A

Solution:

This article provides information about some of OneDrive for Business restrictions and limitations which user can be aware of.

A. Limitations

File Size Limit

There is a 15GB file size limit per file.

File Upload Size Limit

This limit applies to an individual file being uploaded or synced, not user's total storage. File Upload size limit is 15GB.

File/ Folder Name and Path Length Limit

Each file name path (including the folder and the file name) cannot be longer than 400 characters. If user exceeds any limits, they'll receive an error message.

Thumbnails and Previews Limit

Thumbnails are not generated for images larger than 100 MB. PDF previews are not generated for files larger than 100 MB.

Number of items that can be synced or copied

user can sync up to 20,000 items in a OneDrive for Business library. This includes folders and files.

Multiple files with the same name

Creating multiple files of the same name in the same folder is not supported by OneDrive for Business.

B. Restrictions

Invalid Characters

The following characters are invalid in a file name:

" * : < > ? / \ |

NOTE: Uploading a file that has one of these characters in the file name may prevent files and folders from syncing and may get an error message.

Folder Name Restriction

These names aren't supported for files or folders in OneDrive for Business:

.lock, CON, PRN, AUX, NUL, COM0 - COM9, LPT0 - LPT9, _vti_, desktop.ini, any filename starting with ~\$.

NOTES:

"_vti_" cannot appear anywhere in a file name "forms" isn't supported when the folder is at the root level for a library.

If this article did not resolve the issue, send an e-mail from ServiceNow ticket to One365Support@freseniusmedicalcare.com.

Assignment Group:

3rd Party e-mail address: One365Support@freseniusmedicalcare.com

Ticket Creation:

Template: N/A Categorization:

Configuration Item: N/A Category: N/A Subcategory: N/A

Important Links:

N/A