

Mobile Device International Calling (Outside of the US)

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The below are standard features on every corporate issued mobile line.

AT&T;

Feature: Custom International Day Pass for Business

Cost: \$7 Daily (Automatically enabled when connected to international cellular network)

AT&T; International Wireless Care:

800-335-4685 from domestic location

314-925-6925 from International location

VERIZON

Feature: Travel pass Custom Canada and Mexico (Free data/voice in Canada and Mexico. All other countries are \$5 Daily)

Cost: \$5 Daily (Automatically enabled when connected to international cellular network)

Verizon: Global Customer Service: +1 908-559-4899 (Plus sign is 0 on the dial pad)

If your mobile is not hitting a cellular network, make sure roaming is enabled.

How do I turn on roaming on my Apple?

From a Home screen, navigate: Settings> Cellular.Cellular Data Options. (This option is unavailable when both the physical SIM and the eSIM are activated)Tap the 'Data Roaming' switch to turn on.

How do I turn on roaming on my Android?

Go to the 'Settings' app and tap on 'Connections'Tap on 'Mobile Networks'Then, tap on the switch to activate 'Data Roaming'