

SAP support

Article ID: KB0039434

Created: 2024-12-19 14:01:49

Updated: 2024-12-19 14:01:49

Author: {'link':

'https://fmcnadev.service-now.com/api/now/table/sys_user/acaf843397d74958f7e3bb8fe153afe3',

'value': 'acaf843397d74958f7e3bb8fe153afe3'}

Category: {'link':

'https://fmcnadev.service-now.com/api/now/table/kb_category/4fc5804cc3421a100acd3300150131d6',

'value': '4fc5804cc3421a100acd3300150131d6'}

SAP Support

E-Mail Europe, Middle-East, Africa emea.sap.support@fresenius.com

Raise a ticket

Healthcare+49 6172 608 5199 Mo - Fr 9-16 GMT +1 Human Capital Management (HCM/P13)+49 6172 608 7699 Mo - Th 9-17, Fr 9-16 GMT +1 Sam. ware+49 6851 807 123 Mo - Fr 8 - 16 GMT +1

SAP Password Reset

SAP service desk:

Europe, Middle-East, Africa+49 6172 608 1111 Mo.-Fr. 08:00-17:00 GMT+1

[Back to support overview](#)

FDT Service Department: SAP Functional Shared Services*

The SAP Basis & Platform Services spectrum not only includes the basic administration of the global SAP landscape in our data centers, but we are keen that our customers benefit from our expertise and support.

Fresenius' business operations are primarily supported by SAP. In order to give you the best possible support for questions revolving around SAP, FNC runs an extensive SAP support organization.

For Non-SAP solutions there is an according team which is your partner for state-of-the-art applications outside the classical ERP world. We offer specialised services for the global healthcare industry from mobile apps for nurses to validated quality management solutions.

Photo: Steve Buissinne, Pixabay

Related topics and links

Photo: Claudio Scott, Pixabay

[SAP Portal*](#)

[SAP issue or small request form](#)

[SAP User Administration*](#)

[SAP technical shared services*](#)

[SAP Basis & Platform Services*](#)

[Non-SAP Services*](#)

* Might require a connection to the Fresenius network (VPN or local network)