

Reference # GITES2018/T134

SECTION -I(For Candidate's Use Only)

CANDIDATE'S INFORMATION :			
Student Full Name :			
Address :			
City :	State :	Zip :	Country :
Mobile :	Phone :	Email :	
TRAINING & COURSE DETAILS :			
Course Name :JAVA,J2EE		Date of Enrollment :18/04/2018	
GENERAL TERMS OF SERVICE :			

EXHIBIT A

The purpose of this form is to ensure that the element and commitments are in place to provide the online training delivered to the candidate by Global IT Experts Inc

EXHIBIT B**Service Scope**

1. Online training through web based software Cisco WebEx.2. Dedicated Industry oriented trainers to provide online training in respective skill set
2. Dedicated Industry oriented trainers to provide online training in respective skill set

EXHIBIT C**Service Availability :**

Service coverage parameters specific to the services covered in this agreement are as follows :

1. Telephone Support: 10.30 AM to 6.30 PM from Monday to Friday(Central Standard Time)
2. Online Chat Support: 10.30 AM to 6.30 PM from Monday to Friday(Central Standard Time)
3. Voicemail Support :Calls received after the office hours will be forwarded to voicemail and voicemails will be followed up the next working day
4. Email Support:24 x 7 email support

Note:Best way to reach is via email if not reachable through phone or online chat support.

EXHIBIT D

- 1) It is the candidate's responsibility to acquire all necessary software if required to maintain connectivity and to combat the menace of Internet hacking, such as but not limited to anti-virus, firewalls, vpn etc
- 2) The company is not responsible anyway for the software you are using for the training purpose and also the company is not responsible for the info you are providing for your background verification check.
- 3) You will not use the information obtained as a result of this training in any way against Global IT Experts Inc. or its employees.
- 4) In case the training has to be stopped or cancelled because of 'Acts- of-God' such as but not limited to sickness, earthquake, storm or any other natural disaster or reasons, Global IT Experts Inc. will refund to candidates prorated training fees
- 5) If Global IT Experts Inc. cannot start the training after 30 days of the tentative start date of the training, Global IT Experts Inc. will refund the full money collected as training fees within 7 business days.
- 6) Global IT Experts Inc. will only entertain any claims for refunds if and only if for a valid reason with supporting documents you cannot take the training or quit the training program and accordingly if you inform Global IT Experts Inc. within 3 calendar days of enrollment. Global IT Experts Inc. will refund you 70% of your training fees/ Security deposit which you have paid and if after 3 days of enrollment/ Training start date, you want to quit or discontinue with the training program for any reason whatsoever Global IT Experts Inc. will not refund you any money which you have paid as the training fees/ Security Deposit.
- 7) Global IT Experts Inc. reserves 48 hours every month for servicing and maintenance. These 48 hours can be together spread over the 30-day cycle. If for any reason the outage of service lasts more than the scheduled hours, Global IT Experts Inc. will compensate lost time with equal time.

GLOBAL IT EXPERTS INC TRAINING ENROLLMENT FORM

- 8) Global IT Experts Inc. reserves the right to pull any candidate out of the training with assigning a valid reason as per its own discretion. In such an incident Global IT Experts Inc. will prorate the number of hours attended by the candidate and refunds the rest of the money on a prorated basis.
- 9) Please understand that all communications should be via E-Mail and no E-Mails received from any other E-Mail addresses other than the one/ones registered while subscribing will be entertained
- 10) Global IT Experts Inc. will entertain any issues or queries only from the registered candidate only. Issues of registered candidate's spouse, husband, wife, son, daughter, friends, fiancé or colleagues will not be entertained at all.
- 11) Re-Scheduling of classes will be at the sole discretion of Global IT Experts Inc. management depending on trainer's availability.
- 12) If the candidate is absconding without any notice, Global IT Experts Inc. will not refund you any money which you have paid as the training fees.
- 13) After finishing the training Global IT Experts Inc. agrees to assist you for Job placement as per your location preferences.
- 14) All the payment will be process through Global IT Experts's partner Ayant Software Pvt. Ltd.
- 15) The training Fee/Security deposit is only refundable in your first paycheck once you start working in our client's project.

Acceptance by the Candidate:
I understand that all payments are final and I agree to the above 'General Terms of Service' and acknowledge the receipt of the service. I agree that I am making the total payment of \$700 through Credit/Debit Card/eCommerce/Internet Banking/PayPal/EFT/eCheck/ as JAVA,J2EETraining fees / Security Deposit only and this payment should not be mistaken as guaranteed job placement offers.
Candidate's Signature: _____ Date: _____

SECTION -II(For Payee's Use Only)
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PAYEE'S INFORMATION :
Payee Full Name:
Address :
City : State : Zip : Country :
Mobile : Phone : Email :

GLOBAL IT EXPERTS INC TRAINING ENROLLMENT FORM

Reference # GITES2018/T134

Acceptance by the Payee:

I understand that all payments are final and I agree to the above 'General Terms of Service' and acknowledge the receipt of the service

I _____ hereby, declare that the following payment has been made
by me on behalf of _____ (Candidate's Name/Self)
towards the training program/ Direct Marketing via _____ (Payment Mode) on

Payment Date : Wed Mar 28 19:07:13 IST 2018

Amount Payable : \$700

Amount Paid : \$350

Transaction ID : PAY-85176086T8790863DLK5ZVCI

Due Amount : N/A

Due Date : After complete Training

Payment Mode : Paypal

Candidate's ID Proof
While scanning this document, please attach your ID proof here.

Payee's ID Proof
While scanning this document, please attach your ID proof here

Payee's Signature: _____ Date: _____

Candidate's Signature: _____ Date: _____