

# MRINMOY MANDAL

## BASIC INFORMATION

I am a professional Customer Service Representative with over one years plus experience in handling multi-state customers. My unique professional experience stems from years of providing excellent customer support, creative problem solving and building customer loyalty.

## PERSONALITY HIGHLIGHTS

- Cheerful disposition
- Neat and well-organized
- Motivated by problem solving
- Independent worker
- Works well with deadlines
- Collaborative and efficient

## LANGUAGES KNOWN

- Bengali (Native language)
- Hindi
- English

## CONTACT DETAILS

Khatra, Bankura, West Bengal,  
722160  
mrinmoym829@gmail.com

9002368963

## EDUCATION

Bachelor of technology in Computer Science & Engineering (pursuing, Batch of 2024 ) From MIT, Bishnupur, Bankura

Diploma(Electronics and Telecommunication Engineering,2018) from K.G. Eng. Institute

High Secondary Education. (2014)  
Board-West Bengal

Secondary Education. (2011)  
Board-West Bengall

## PROFESSIONAL EXPERIENCE

Customer Service Advisor,  
Dish Infra Services Private Limited  
March 2022-present