Paul Reagan

Cybersecurity/Network Administrator | SOC Analyst

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SOC analyst with experience configuring and operating network security technologies in the Oracle Cloud Infrastructure and Palo Alto Networks Firewalls environments, as well as in Windows Operating Systems. Proven track record of exceptional customer relations and sales skills; generated the highest total amount of revenue amongst my hiring class while employed as a freight broker and logistics coordinator. Awarded 11 "Extraordinary Performance" recognition referrals by customers I serviced while employed at the Virginia Department of Motor Vehicles.

CERTIFICATIONS

- **Security +,** May 2022, CompTIA
- **PCNSA,** October 2022, Palo Alto Networks
- **CySA** + February 2023, CompTIA

SKILLS

Cloud: Oracle Cloud Infrastructure (OCI), logging and monitoring, Virtual Machines, Load Balancer, Virtual Private Network, Bastions, Security Lists, Network Security Groups (NSG), Firewall, Oracle CLI, Storage, Vertical/ Horizontal Scaling, OCI IAM, Linux Operating System, Windows Server Manager, Cisco Packet Tracer, Wireshark
Security Operations: Burp Suite, Vulnerability Scanning, Splunk monitoring, CrowdStrike, Event logging, Endpoint Compliance, Incident Remediation
Industry/Non-Technical: Data Collection, Data Analysis, Customer Relations, Sales

EXPERIENCE

SOC Trainee, Jacksonville, Fl   Feb 2022 – Oct 2022
Skill Storm

- Conducted vulnerability scanning of web servers using Burp Suite to ensure that sensitive corporate information is not available to the public.
- Implemented network security for Oracle resources, including firewalls, security groups, Bastion hosts, and public/private subnets
- Created rules and alerts in Splunk to identify suspicious activity within the enterprise environment
- Conducted investigations using the CrowdStrike EDR platform to triage and remediate security alerts
- Analyzed activity logs throughout the environment for suspicious activity and remediated root causes
- Configured CrowdStrike for automated remediation playbook execution.

Store Shift Lead, Springfield, VA   Nov 2022 - Present
Best Buy

- Achieved the highest average net promoter score & customer satisfaction rating at the Springfield, Virginia store for the first quarter of 2023
- Generated the highest total revenue amongst all Sales Associates for the month of August 2023 at the Springfield, Virginia store
- Severed as the acting shift lead in Best Buy's mobile and connected home life department, and resolved customer transaction complications that were escalated to management
- Lead and trained new employees with sales and customer relations skills to optimize the customer experience

EDUCATION

Bachelor of Arts, Political Science: Virginia Commonwealth University, Richmond, VA, May 2017
Professional Certificate, Cyber Security: Old Dominion University, Norfolk, VA, September 2021