Department of Health and Human Services Bureau of Family Assistance PO Box 181 Concord, NH 03302



## NH DEPARTMENT OF HEALTH AND HUMAN SERVICES

November 24, 2020

JAMES A COUGHLIN 26H NE PISCASSIC ST UNIT 302 NEWMARKET NH 03857 Aviso importante acerca de sus beneficios. Por favor llame a la Oficina del Distrito si tiene alguna duda o pregunta. También puede solicitar servicios gratuitos de un intérprete.

You must provide certain proofs in order to receive assistance. Please read the section below, note the due dates and return all copies of the items listed to the address above. You may also bring this information to the District Office or upload them to your NH EASY Gateway to Services account. Proof of earned and unearned income must always clearly show the gross amount. You will not get the assistance you need or your assistance may end if we do not get copies of the proofs for the following items by the due dates below.

#### Verifications

Verifications for: James A Coughlin

Proof of	Examples of what to send	Program	Due Date
Amt/frequency of NH Unemployment Compensation	Check stubs, letter from NHES	Medical Coverage, SNAP	12/04/2020
Amt/frequency of rent payments	Lease, Rental form, shared shelter statement or signed/dated DFA Form 768	SNAP	12/04/2020
Checking account no. and current balance	Current account statement	SNAP	12/04/2020
Residence	Lease, utility bill, tax bill, DFA Form 775, Rental Verification Request	SNAP	12/04/2020
Savings Account no. and current balance	Current account statement	SNAP	12/04/2020

#### Additional Verification/Clarification

Case# 927667791 Telephone: (603) 271-9700 or (800) 852-3345 (NH Only)
ID : AE0026 TDD Access: (800) 735-2964 (NH Only)

Shared shelter form for proof of residence, rent amount, and meal arrangement. Bank statements from checking and savings account showing current balance. Proof of unemployment benefits. Written statement stating that you have been using your savings account to meet monthly expenses and now hoping that unemployment benefits will begin since savings account is running low, signed and dated. Thank you.

If you are having trouble getting the proofs, don't understand what is needed, or need help getting the proofs, contact us at the telephone number below before the due date above.

#### **EXPEDITED SNAP HOUSEHOLDS:**

We will change your SNAP benefit amount starting next month without advance notice if the proof you provide changes your benefit amount.

#### OTHER SNAP APPLICANTS:

If you provide the proof after the due date but within 30 days of your application date, you may still be eligible for SNAP for the application month. Proofs can still be provided between 30 and 60 days from your application date, but if you are eligible, benefits will begin on the date you provide the proofs, not the date of your application.

#### **RECERTIFYING SNAP HOUSEHOLDS:**

If you provide all proof before the end of your certification period, and you are still eligible, your benefit will not be interrupted. If you do not complete your recertification before the end of your certification month, your case will close. If this happens, your benefits for the first month of your new certification period will be prorated from the date you provide everything we need to determine your eligibility.

#### **SHARED SHELTER ARRANGEMENTS**

Client Name:						Case Number:		
Physical Address:						Telephone Number:	•	
Mailing Address:						Number.		
	MEAL ARRANGEMENT FOR FOOD STAMPS List everyone who lives with you (include all family members and roommates).							
Name	Relationship to you	Telephone Number	Is this per name or shelter lease	the 's	buy hi foo separa	his person s/her own d & eat ately from you?	Person's Signature (if over age 18)	Date
			☐ Yes ☐	No	☐ Yes	s □ No		
			☐ Yes ☐	] No	☐ Yes	S No		
			☐ Yes ☐	] No	☐ Yes	S 🗌 No		
			☐ Yes ☐	] No	☐ Yes	S 🗌 No		
			☐ Yes ☐	] No	☐ Yes	S 🗌 No		
			☐ Yes ☐	] No	☐ Yes	S No		
SHELTER ARRANGEMENT—RENT, ROOM, BOARD, HEAT, UTILITIES, TELEPHONE, ETC.								
			lonthly /	n of rent is Bi-weekly / ircle one)		-		
I am responsible for a portion of the heating costs separate and apart from my rent:  Yes No					onsible for from my re	telephone costs sepent:	oarate	
costs se	responsible for a portion of the electricity s separate and apart from my rent:  Yes  \text{No}			m [	onths? ] Yes	☐ No	assistance in the pa	
I am responsible for a portion of internet service (including mobile data) separate and apart from rent:     Yes  No					rent:			
		Client Signa	ature				Dat	e
Return to: Centralized Scanning Unit (CSU), P.O. Box 181, Concord,			, NH 03	301		BFA SR 20-3 (3Y		

#### FOOD STAMP PROGRAM CHANGE REPORT FORM

Use this form only when reporting changes that will affect your Food Stamp eligibility or benefits.

If you only get Food Stamps and are certified for 4, 5, or 6 months, you have special reporting requirements: You only have to report those changes that cause your household's gross monthly income to exceed the 130% threshold for your household size. This kind of change must be reported by the 10<sup>th</sup> day after the month in which your household's income rises above the 130% threshold. Refer to DFA Form 215, Reporting Requirements Handout, which you received from your Family Services Specialist, for further information.

If your Food Stamp certification period is not 4, 5, or 6 months OR you also receive cash, Child Care, or Medicaid: Refer to DFA Form 215, Reporting Requirements Handout, for those changes you must report. Those changes listed must be reported within 10 days of when the change actually happens. You may report changes by mail, fax, phone, or in person. The Client Services phone number is shown on the reverse side of this form.

Reporting only those changes that you are required to report will help us make sure that you get the full amount of Food Stamp benefits that you are entitled to receive. Return as much proof of the changes as you can, along with this form, to the address on the back of this form. Examples of proof that would verify your changes are shown on the reverse side of this form.

If you are unsure about what kinds of changes you should report, please call the number on the back of this form.

If Your Income Changes			
support, alimony, etc.) goes	up or down by more thar		come from private sources (child me has been averaged over your nt.
<u>Name</u>	Source of Incom	ne Total New Amour	<u>How Often Received?</u>
	_		
If Someone Leaves or Jo	ins Your Household		
If any individuals join or lea	ave your household, you i	must report the change.	
<u>Name</u>	Joined Left Disabl	ed Date of Birth	<b>Gross Income Each Month</b>
	_		-
			<u> </u>
If You Move or Your Shel			
If you move, you must rep	ort your new:		
Telephone Number:			
Address:	ailing Address	Citv	State Zip Code
		- 7	e the deduction. <i>If you do not</i>
		ive a deduction for those cost	
Type of Costs	Monthly Expense	Type of Costs	Monthly Expense
Rent or Mortgage	\$	Gas for Heating/Cooking	\$
Property Taxes	\$	Oil For Heating	\$
Insurance on Your Home	\$	Water and Sewage Fees	\$
Telephone	\$	Garbage and Trash	\$
Electricity	\$	Other:	\$
If Your Dependent Care (	Costs Change	Dependent Car	re Costs Each Week
If your household pays for the			
adult so another member can			
the home, and the costs went for more Food Stamp benefits		ility	

(Over) DFA SR 12-04 (1YC)

If Your Resources Change	How much does your household now have?			
You <b>must</b> report to us if the total amount of money that the members of your household have in cash, bank accounts and in stocks and bonds increases to more than \$2,000.				
If You Change Cars or Registered Vehicles				
You <b>must</b> report changes in cars, trucks, boats, campers, sno	w machines, motorcycles, etc. that you own.			
Acquired Sold for \$	Acquired Sold for \$			
Make <u>Model</u> <u>Year</u>	Make Model Year			
Do you expect the changes you have reported will re	main the same next month? YES NO			
If no, please explain:				
<b>EXAMPLES OF PROOF</b> - Additional or alternative proof ma	ay be requested by the District Office.			
Unearned Income. Copies of checks; check stubs; letter from	the private source making the payments.			
<b>Earnings/Work Status</b> . Most recent pay stubs for at least 4 c 756.	onsecutive weeks; letter from the employer; or our DFA Form			
Employment Expenses. (Taxes; childcare; transportation, etc.	c.). Pay stubs; receipts; letter from the employer/provider.			
Cash Resources (balances must be current). Passbooks; bar	·			
Personal Property. (Cars, trucks, campers, boats, motorcycles, snowmobiles). A title and registration; bill of sale.				
<b>Child/Dependent Care Expenses</b> . Receipts for the cost of care; hours of service provided. Letters from employers or schools indicating employment or training status.				
Real Estate. (Personal and business property). All documents including deeds, mortgages, tax bills, insurance policies.				
<b>Residence/Shelter Expenses</b> . (Rent, mortgage payments, taxes, heat, electricity, insurance, telephone, sewage and garbage fees). A current rent receipt signed by your landlord (with your name, address, date, amount of rent and whether heat or utilities are included) or by the person you live with (regarding charges for room or food); canceled checks; or our DFA Form 775 or DFA Form 768.				
PENALTY WARNING AND STATEMENT OF UNDERSTANDING				
Anyone in your household who purposely breaks any of the rules can be barred from the Food Stamp Program for periods ranging from 24 months to permanently, and may be fined up to \$250,000, imprisoned up to 20 years, or both, and may be subject to prosecution under other applicable federal laws. DO NOT:				
<ul> <li>give false information in order to continue receiving Food Stamp benefits.</li> <li>trade or sell Food Stamp benefits to anyone who is not authorized to use them for your household.</li> <li>use Food Stamp benefits to buy ineligible items such as alcoholic drinks and tobacco.</li> <li>use any Food Stamp benefits that your household was not entitled to receive.</li> </ul>				
I understand the penalty for hiding or giving false information. I understand I will owe the value of any extra Food Stamp benefits I receive because I do not fully report changes in my household. I agree to prove any changes I report, when asked. My answers on this form are correct and complete to the best of my knowledge.				
Signature: Name (Print):				
A deliro co.				

IF YOU HAVE ANY QUESTIONS ABOUT THIS NOTICE, PLEASE CALL 1-800-852-3345 ext. 9700
TTY/TDD Access: Relay NH 1-800-735-2964 or 711

Return to: Centralized Scanning Unit (CSU), P.O. Box 181, Concord, NH 03301

#### Reporting Requirements if You Just Get SNAP

If I just get SNAP (Food Stamps) what household changes do I need to report?

If your household just gets SNAP (Food Stamps), you must tell us if:

- Your household income increases above a certain amount;
- An ABAWD in your household has their work hours fall below 20 hours per week averaged monthly;
   See BFA Form 216 Are you an ABAWD? for more information; or
- A household member wins \$3,500 or more in a single game or lottery.
- If your household experiences one of the above changes, you must report the change by the 10<sup>th</sup> of the month following the month when the change occurred. If your income decreases, you do not have to report it but doing so might increase your benefits.

What changes in income do I need to report?

Your last Notice of Decision will tell you what income changes you must report. If you do not have your NOD an explanation of changes you must report is below.

If your income was at or below 130% of the Federal Poverty Guidelines (FPG) at your application or most recent redetermination, you must tell us if your household income goes above 130% of the FPG. If your household income was above 130% of FPG at your last application or redetermination, you must tell us if your household income goes above 185% of FPG. If you do not have you last Notice of Decision you can find out what income changes you must report by doing the following steps:

Step 1: Determine your household size.	
Step 2: Find your gross monthly income at application or your last redetermination.	

**Step 3:** Match your household size from Step 1 to the corresponding row on the table below. If your income from Step 2 is at or lower than the amount in the correct row in Column A, and you have a child in your household, then this amount is your income limit. If your income from Step 3 is higher than the amount in the correct row in Column A, then the amount in the correct row in Column B is your income limit. You must report when your gross monthly income goes above your income limit.

Household Size	Column A (130% FPG)	Column B (185% FPG)
1	\$1,383	No child in household
2	\$1,868	\$2,658
3	\$2,353	\$3,349
4	\$2,839	\$4,040
5	\$3,324	\$4,730
6	\$3,809	\$5,421
7	\$4,295	\$6,112
8	\$4,780	\$6,802
For each additional	\$486	\$691
household member		
add:		

**Example:** Jane Doe is the head of a SNAP household of 3 people. Her household's monthly income was \$2,500 at her last redetermination. Jane looks at the row for a household size of 3. She sees that the amount in column A is lower than her household income. Jane then looks to Column B to see that she must report if her income increases above \$3,349 per month

See other side for reporting requirements if you get cash, NH Child Care Scholarship, or Medicaid.

BFA SR 20-25 (N/A)

# If you receive cash, NH Child Care Scholarship, or Medicaid, see below for reporting requirements.

For any of the programs above you must report all changes in:

- source of income;
- hours worked by a household member;
- amount of income of any member in your household;
- assistance group or household composition;
- resources (e.g. cash, stocks, bonds, or money in a bank or savings account);
- receipt of any lump sum payment or settlement;
- a change in tax filing status or in private medical insurance coverage:
- · child care costs, child support payments or medical deductions; or
- other changes that may affect the amount of your household's benefits.

#### REPORT WITHIN 10 CALENDAR DAYS AFTER THE CHANGE HAPPENS.

#### **Nondiscrimination Statement**

This institution is prohibited from discriminating on the basis of race, color, national origin, disability, age, sex and in some cases religion or political beliefs.

The U.S. Department of Agriculture also prohibits discrimination based on race, color, national origin, sex, religious creed, disability, age, political beliefs or reprisal or retaliation for prior civil rights activity in any program or activity conducted or funded by USDA.

Persons with disabilities who require alternative means of communication for program information (e.g. Braille, large print, audiotape, American Sign Language, etc.), should contact the Agency (State or local) where they applied for benefits. Individuals who are deaf, hard of hearing or have speech disabilities may contact USDA through the Federal Relay Service at (800) 877-8339. Additionally, program information may be made available in languages other than English.

To file a program complaint of discrimination, complete the <u>USDA Program Discrimination Complaint Form</u>, (AD-3027), found online at: <u>How to File a Complaint</u>, and at any USDA office, or write a letter addressed to USDA and provide in the letter all of the information requested in the form. To request a copy of the complaint form, call (866) 632-9992. Submit your completed form or letter to USDA by:

(1) mail: U.S. Department of Agriculture
Office of the Assistant Secretary for Civil Rights
1400 Independence Avenue, SW
Washington, D.C. 20250-9410

(2) fax: (202) 690-7442; or

(3) email: program.intake@usda.gov.

For any other information dealing with Supplemental Nutrition Assistance Program (SNAP) issues, persons should either contact the USDA SNAP Hotline Number at (800) 221-5689, which is also in Spanish or call the <a href="State Information/Hotline Numbers">State Information/Hotline Numbers</a> (click the link for a listing of hotline numbers by State); found online at: <a href="SNAP Hotline">SNAP Hotline</a>.

To file a complaint of discrimination regarding a program receiving Federal financial assistance through the U.S. Department of Health and Human Services (HHS), write: HHS Director, Office for Civil Rights, Room 515-F, 200 Independence Avenue, S.W., Washington, D.C. 20201 or call (202) 619-0403 (voice) or (800) 537-7697 (TTY).

This institution is an equal opportunity provider.

#### **WEBSITE FORMS**

My signature certifies that I have agreed to review the understand that I will be held responsible for the informa right to ask for a paper copy of these forms at any time:	•
Signature of Applicant	 Date

Printed Name of Applicant

Website that I agree to visit: www.dhhs.nh.gov/dfa/apply.htm

#### Forms I agree to review on the website:

- Programs & Services Guide (BFA Form 800A)
- Your Rights & Responsibilities (BFA Form 811R)
- Reporting Requirements Handout (BFA Form 215)
- How to Report a Change in Your Case (BFA Form 217)
- It Takes A Village (BFA Form 77U)
- Your Rights to an Administrative Appeal

#### Additional forms I agree to review on the website if applying for Food Stamp benefits:

- SNAP Pamphlet (BFA Form 77d)
- How To Use Your NH EBT Card (BFA Form 77G)
- Change Report Form (BFA Form 470)

#### Additional forms I agree to review on the website if applying for FANF Cash:

- Cash Restrictions Fact Sheet (BFA Form 214)
- FANF Fact Sheet (BFA Form 260)
- FANF Pamphlet (BFA Form 77A)
- Lump Sum Payments and FANF (BFA Form 77i)
- 60-Month Time Limit (BFA Form 242)
- How Your Benefits Will Change When You Go To Work (BFA Form 757)

#### Other information I agree to review on the website if applying for NH Child Care Scholarship:

- Information on eligibility for reimbursement for child care services can be found at the Child Development Bureau (CDB) website. [http://www.dhhs.nh.gov/dcyf/cdb/index.htm]
- Billing and reimbursement forms needed for NH Child Care Scholarship on the CDB site. [http://www.dhhs.nh.gov/dcyf/cdb/forms.htm]
- The Child Care Resource & Referral site for information about how to find affordable and supportive child care in NH. [http://nh.childcareaware.org/]

### Additional forms I agree to review on the website and complete if applying for any Adult Cash or Medical Assistance Program:

- Cash Restrictions Fact Sheet (DFA Form 214)
- NH State Supplement Programs (DFA Form 77c)
- Liens and Estate Claims Pamphlet (DFA Form 77s)
- Reimbursement Agreement and Acknowledgment (DFA Form 770)

#### Additional forms I agree to review on the website if applying for Long-Term Care:

- Verification Checklist, Long-Term Care
- Release of Information, Long-Term Care

BFA SR 19-29 (3YS)

#### **Non-Discrimination Statement**

This institution is prohibited from discriminating on the basis of race, color, national origin, disability, age, sex and in some cases religion or political beliefs.

The U.S. Department of Agriculture also prohibits discrimination based on race, color, national origin, sex, religious creed, disability, age, political beliefs or reprisal or retaliation for prior civil rights activity in any program or activity conducted or funded by USDA.

Persons with disabilities who require alternative means of communication for program information (e.g. Braille, large print, audiotape, American Sign Language, etc.), should contact the Agency (State or local) where they applied for benefits. Individuals who are deaf, hard of hearing or have speech disabilities may contact USDA through the Federal Relay Service at (800) 877-8339. Additionally, program information may be made available in languages other than English.

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   Washington, D.C. 20250-9410
- (2) fax: (202) 690-7442; or
- (3) email: program.intake@usda.gov.

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