FREDNEL JEAN-JOSEPH

Ambitious, goal-oriented, and aspiring Web Developer with multiple years of self-taught and hands-on experience in C# and in ASP.Net with dedication to be skilled and master front and back-end web development. Currently completing a Full stack C#/.NET bootcamp training at Grand Circus to accelerate progress.

FULLSTACK .NET DEVELOPER
Student at Grand Circus of Detroit
mrjeanjoseph@gmail.com
GitHub / LinkedIn
(919) 590-0999

TECHNICAL SKILLS

Backend
- C#/.NET, ASP.NET MVC, Web API
- Linq2SQL, ADO.Net, DSA

Frontend
- HTML5, JSON, CSS3, Bootstrap
- JavaScript, Typescript/Angular

Databases
- MS SQL Server, CRUD, Dapper
- Entity Framework, SSRS, SSIS
- SQLite, ORM, T-SQL,

SDLC
- 12 Factor App, Agile, BRD
- OOP, SOLID Principle

Professional Expertise

Accenture PLC / CRM Analyst – 05/2019 to 04/2021

- Provide helpdesk support for North Carolina State Purchasing System, NC eProcurement.
- Resolve technical problems relating to business-critical customer facing portal resulting in system performance and scalability improvements.
- Diagnose, troubleshoot, and resolve ranges of software, and connectivity issues. Excel at probing and researching, analyzing, and rectifying problems.
- Receive excellent evaluations on monthly performance reviews for teamwork, customer service, communication skills and technical problem-solving.
- Software used to perform daily tasks include ServiceNow CRM, PowerBI, Advanced Excel, JIRA, and the continuous learning of the new software as they become necessary tools to solve customer related issues.

Keller Williams Realty / Real Estate Agent - 08/2016 to 06/2018

- Managed negotiation process with all involving in the buying process ensuring that clients understand their home purchase and closing process.
- Build and nurtured client relationship and deliver exceptional client satisfaction.
- Developed and maintain excellent relationships with relevant organization and influencers.

Sprint Nextel / Lead Retail Sales Consultant – 01/2013 to 02/2017

- Delivering sales and profit growth through strategic sales practices that resulted in 31% and above sales increase month over month.
- Recruit, train and retain exceptional team members.
- Analyzing the business to determine gaps and developing action plans to improve performance.
- Oversaw store operation and establish daily and weekly cash reconciliation process.
- Handled customer complaints and escalations and reduced churn by 50% month over month.

Education

East Carolina University – Spring 2018 to Summer 2019

- BSBA Management Information System
- GPA 3.775/4.00

Grand Circus of Detroit – April to June Bootcamp 2021

- Fulltime/Daytime C#/.NET Bootcamp
- Backend C#/Net, MVC, SQL and SSMS, Web API
- Frontend JavaScript, TypeScript/Angular, HTML/CSS/Bootstrap4.6

Activities & Honors

- Member of Beta Gamma Sigma (3.5 GPA qualification requirements)
- Awarded Top 17 Salesperson in the region at Sprint Corporation in 2013 & 2015.