HDFC ERGO General Insurance Company Limited



Enhancement Authorization letter to the Hospital for Treatment & Guarantee of Payment.

Valid for admission till 16/04/2019

The authorization is valid subject to confirmation from HDFC ERGO on date & time of admission and room type for the hospitalization

BHARDWAJ HOSPITAL, BHARDWAJ HOSPITAL.

CCN: RC-HS18-10667550 2 (Please Quote this CCN in all Future correspondence)

We hereby authorize you to provide cashless claim service for hospitalization expenses to the patient as per the details given below.

Details of Patient

Name of the Patient: Kamlesh Kumar Present Age (as completed): 28 yrs

Nature of Illness: FALL FROM HEIGHT WATERFALL 7 FEETS

Surgical Procedure:

HDFC ERGO ID : EC1902216366-01E

Approved Maximum Length of Stay (LOS): 9 Days

Corporate Name: AGREEYA SOLUTIONS INDIA PRIVATE LIMITED

Relationship with Insured: Self

Gender: Male

Class of Accommodation: Semi-Private,

Guarantee Payment Upto: Rs 101171 (One Lac One Thousand One Hundred Seventy One only). Previous Total Approved amount vide AL Letter No RC-HS18-10667550 dated 27/03/2019 & time 07:30:54 hrs for above patient is Rs.56000 (Fifty Six Thousand only).

Claim No	Service Type	Claimed Amount	Deduction Amount	Discount	Approved Amount	Remarks
RC-HS18-10667550	Total Rent	24000	0	0	24000	
RC-HS18-10667550	Others	8445	8445	0	0	
RC-HS18-10667550	Investigations	10000	0	0	10000	
RC-HS18-10667550	Consumables	20000	0	0	20000	
RC-HS18-10667550	Anesthetist	10134	10134	0	0	
RC-HS18-10667550	Surgeon charge	33780	33780	0	0	
RC-HS18-10667550	OT Charge	13512	13512	0	0	
RC-HS18-10667550	Physician Charge	2000	0	0	2000	
RC-HS18- 10667550_2		112412	67241	0	45171	
	Total	234283	133112	0	101171	

(Less) Co Payment:	0
Total Authorized Amount:	101171

Special / Conditional Remarks

Covered for medical management. Admission for unrelated treatment & only for investigation & evaluation" is not payable. Claim will be settled as per tariff irrespective of approved amount..please collect non-medical expenses. Room Rent Restricted as per per-auth request Form, 10%co-payment

If the hospital bill exceeds the authorization amount, a letter requesting additional amount needs to be send to HDFC ERGO for review and enhancement of the total authorization amount. If no Further Guarantee is available, the Hospital Must collect the excess amount directly from the patient at the time of admission or Prior to discharge(from the Hospital).

Document Required

Hospital bill summary, detailed final bill of each services along with xerox copies of Indoor case papers, duly attested and paginated (authenticated by the patients signature). Detailed discharge summary / card and reports of all investigations (original), prescriptions of medicines, copy of authorization letter, invoice of implant / sticker and any other document relevant to the claim. HDFC ERGO will not be liable to make any payment if the claim file along with all the necessary and relevant documents are not received within a period of 7 working days from the date of discharge. Please send us the above mentioned documents within 7 days of patient's discharge date.

Following conditions or expenses will not be considered for payment

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- 1. Convalescence, general debility, run-down condition or rest cure; congenital external disease; sterility, venereal disease, intentional self injury, suicide or attempted suicide and use of intoxicating drugs or alcohol.
- 2.HDFC ERGO will not be held liable for the payment in the event of any discrepancy between the facts presented at the time of admission & mentioned in the final documents submitted.
- 3.All expenses arising out of any condition directly or indirectly caused due to or associated with Human T-cell Lymphographic Virus Type 111 (HTLB-111) or Lymphadinopathy Associated Virus (LAV) or the Mutants Derivative or Variations Deficiency Syndrome or any Syndrome or condition of a similar kind commonly referred to as AIDS.
- 4. Naturopathy Treatment.
- 5. Any admission primarily for investigation and evaluation purpose.
- 6. Expenses like telephone expenses, attendants stay, washing charges, private nurses, food supplements, toiletries like soap, shampoos, oil etc.

Disclaimer: The cashless claims service in HDFC ERGO network is merely a facility. HDFC ERGO does not guarantee the availability, quality and outcome of the treatment. Choosing of a network or non network hospital is a prerogative of the beneficiary.

Undertaking by the Patient / Insured I Kamlesh Kumar Authorize the hospital / Service Provider to submit the Original Discharge card and all other original documents related to my Treatment to HDFC ERGO which will ensure Timely payment to the Hospital. Signature of the Patient /beneficiary