Complex Analysis of Restaurant Reviews

Project of Group 56 - Text Mining @ Vrije Universiteit Amsterdam

Analyzing textual data for sentiment, entity recognition, and thematic content has become crucial in the quickly developing field of natural language processing in order to derive useful insights. This research project, takes a comprehensive journey through the analysis of restaurant reviews using Natural Language Processing (NLP) methods. In this notebook, three Natural Language Processing (NLP) techniques will be applied: Sentiment Analysis, Named Entity Recognition and Classification (NERC) and Topic Analysis. The goal of sentiment analysis is to classify text as positive, negative or neutral [1]. NERC identifies important entities and classifies them, such as Persons, Location or Date and Time [7]. Topic Analysis can categorize text entries - in the case of LDA - into pre-determined topics [9].

Importing the dataset

The initial phase of our research project involved looking for a dataset, and preparing that to our NLP analysis. We obtained the "Restaurant Customer Reviews" dataset from Kaggle (https://www.kaggle.com/datasets/vigneshwarsofficial/reviews). This consists of 1000 textual reviews from guests of a single restaurant. Each review was pre-labeled with binary sentiment values – 1 representing positive feedback and 0 stating negative opinions. The distribution between negative and positive reviews were equal, making in a perfectly balanced dataset. This structured dataset served as the foundational corpus for our analysis.

```
In []: import pandas as pd
        data = pd.read_csv('Restaurant_Reviews.tsv', sep='\t')
        print(data.iloc[0:10])
                                                     Review Liked
                                   Wow... Loved this place.
                                                                 0
      1
                                        Crust is not good.
                 Not tasty and the texture was just nasty.
      3
         Stopped by during the late May bank holiday of...
      4
         The selection on the menu was great and so wer...
            Now I am getting angry and I want my damn pho.
                     Honeslty it didn't taste THAT fresh.)
         The potatoes were like rubber and you could te...
      8
                                 The fries were great too.
                                                                 1
      9
                                             A great touch.
```

Preprocessing

The dataset underwent a number of preprocessing processes, which were essential for improving the precision of our NLP models. The binary sentiment labels were converted into two more comprehensible sting entries — "positive" and "negative" — to start the preprocessing pipeline. We utilized lemmatization to normalize the textual data to handle the variability and complexity of language. Using a WordNetLemmatizer and the Natural Language Toolkit (nltk), every word in the reviews was reduced to its lemma, also known as their basic form. Lemmatization was combined with the removal of unnecessary punctuation, such as commas and periods, and a filtering phase was used to remove any reviews that were empty or irrelevant, guaranteeing that the dataset had no null values. These preparation activities were essential to build a strong basis for the more complex analysis that came after.

```
In [ ]: import nltk
        from nltk.stem import WordNetLemmatizer
        from nltk.corpus import stopwords
        from nltk.tokenize import word_tokenize
        # Converting numerical values into text labels
        data['Liked'] = data['Liked'].replace({1: 'positive', 0: 'negative'})
        # Making all entries lowercase
        #data['Review'] = data['Review'].str.lower()
        # Applying lemmatization
        def lemmatize_sentence(sentence):
            lemmatizer = WordNetLemmatizer()
            word_list = word_tokenize(sentence)
            lemmatized_output = ' '.join([lemmatizer.lemmatize(w) for w in word_list])
            return lemmatized_output
        data['Review'] = data['Review'].apply(lambda x: lemmatize_sentence(x))
        # Removing periods
```

```
data['Review'] = data['Review'].str.replace('.', '', regex=False)
data['Review'] = data['Review'].str.replace(',', '', regex=False)

# Remove NaN values
data = data[data['Review'].notna() & (data['Review'] != '')]
print(data.iloc[0:10])

Review Liked
```

```
0
                              Wow Loved this place positive
           Crust is not good
Not tasty and the texture wa just nasty
                                                      negative
1
2
                                                      negative
  Stopped by during the late May bank holiday of... positive
3
  The selection on the menu wa great and so were...
4
                                                      positive
     Now I am getting angry and I want my damn pho
                                                      negative
            Honeslty it did n't taste THAT fresh )
                                                      negative
7
  The potato were like rubber and you could tell...
                                                      negative
8
                             The fry were great too
                                                       positive
                                      A great touch
                                                      positive
```

Sentiment Analysis - VADER

The Valence Aware Dictionary and sEntiment Reasoner (VADER) - a lexicon and rule-based sentiment analysis tool - was utilized in our study to conduct sentiment analysis [2]. By computing the valence ratings of each text input, VADER is designed to analyze text sentiment and determine whether it is positive, negative, or neutral. This method was selected in particular because it is good at managing slang, emoticons, and casual language—all of which are common in restaurant reviews [8].

VADER learned how to predict sentiment based on the Restaurant Review's "Liked" column. This indicated whether the review is positive or negative. Then predictions will be made with the help of this model, and those labels will be compared to the Gold Set, available with the Restaurant Review dataset.

With VADER there is an option to filter for Part-Of-Speech segments. Tests were carried out to assess how VADER's performance was affected by these selective examination of POS segments, however, these tests did not produce appreciable differences in the result, indicating the robustness of VADER across different textual contexts.

```
In [ ]: def run_vader(textual_unit,
                      lemmatize=False.
                      parts_of_speech_to_consider=None,
                      verbose=0):
            .....
            Run VADER on a sentence from spacy
            :param str textual unit: a textual unit, e.g., sentence, sentences (one string)
            (by looping over doc.sents)
            :param bool lemmatize: If True, provide lemmas to VADER instead of words
            :param set parts_of_speech_to_consider:
            -None or empty set: all parts of speech are provided
            -non-empty set: only these parts of speech are considered.
            :param int verbose: if set to 1, information is printed
            about input and output
            :rtvpe: dict
            :return: vader output dict
            doc = nlp(textual_unit)
            input_to_vader = []
            for sent in doc.sents:
                for token in sent:
                    to_add = token.text
                    if lemmatize:
                        to_add = token.lemma_
                        if to_add == '-PRON-':
                            to_add = token.text
                    if parts of speech to consider:
                        if token.pos_ in parts_of_speech_to_consider:
                            input_to_vader.append(to_add)
                        input_to_vader.append(to_add)
            scores = vader_model.polarity_scores(' '.join(input_to_vader))
```

```
if verbose >= 1:
               print()
               print('INPUT SENTENCE', sent)
               print('INPUT TO VADER', input_to_vader)
               print('VADER OUTPUT', scores)
           return scores
        def vader_output_to_label(vader_output):
           map vader output e.g.,
           {'neg': 0.0, 'neu': 0.0, 'pos': 1.0, 'compound': 0.4215}
           to one of the following values:
           a) positive float -> 'positive'
           b) 0.0 -> 'neutral'
           c) negative float -> 'negative'
           :param dict vader_output: output dict from vader
           :return: 'negative' | 'neutral' | 'positive'
           compound = vader_output['compound']
           if compound < 0:</pre>
               return 'negative'
           elif compound == 0.0:
               return 'neutral'
           elif compound > 0.0:
               return 'positive'
       In [ ]: from sklearn.metrics import classification_report
        import spacy
       nlp = spacy.load("en_core_web_sm")
        import nltk
        from nltk.sentiment.vader import SentimentIntensityAnalyzer
        vader_model = SentimentIntensityAnalyzer()
        reviews = []
       all_vader_output = []
       gold = []
       pos = set()
        for index, row in data.iterrows():
           the_review = row['Review']
           vader_output = run_vader(the_review,
                                   lemmatize=False,
                                   verbose=0)
           vader_label = vader_output_to_label(vader_output)
           reviews.append(the_review)
           all_vader_output.append(vader_label)
           gold.append(row['Liked'])
       print(classification_report(gold, all_vader_output))
                   precision
                              recall f1-score support
          negative
                        0.94
                                 0.49
                                           0.64
                                                     500
                        0.00
          neutral
                                 0.00
                                           0.00
          positive
                        0.81
                                 0.82
                                           0.82
                                                     500
         accuracy
                                           0.66
                                                    1000
                        0.58
                                 0.44
                                           0.49
                                                    1000
         macro avo
                                 0.66
                                           0.73
                                                    1000
      weighted avg
                        0.87
```

```
/Library/Frameworks/Python.framework/Versions/3.11/lib/python3.11/site-packages/sklearn/metrics/_classifica tion.py:1344: UndefinedMetricWarning: Recall and F-score are ill-defined and being set to 0.0 in labels with no true samples. Use `zero_division` parameter to control this behavior.
_warn_prf(average, modifier, msg_start, len(result))
/Library/Frameworks/Python.framework/Versions/3.11/lib/python3.11/site-packages/sklearn/metrics/_classifica tion.py:1344: UndefinedMetricWarning: Recall and F-score are ill-defined and being set to 0.0 in labels with no true samples. Use `zero_division` parameter to control this behavior.
_warn_prf(average, modifier, msg_start, len(result))
/Library/Frameworks/Python.framework/Versions/3.11/lib/python3.11/site-packages/sklearn/metrics/_classifica tion.py:1344: UndefinedMetricWarning: Recall and F-score are ill-defined and being set to 0.0 in labels with no true samples. Use `zero_division` parameter to control this behavior.
_warn_prf(average, modifier, msg_start, len(result))
```

While the model is very effective at classifying a review as negative, it only detects a small percentage of all negative reviews. This is equivalent to a high precision but moderate recall for negative sentiments. On the other hand, the model exhibits a great balance between recall and precision for positive sentiments, indicating a more dependable performance in identifying and categorizing positive reviews.

Manual Analysis of Results

We manually examined a subset of the predicted labels and compared them to the original "Liked" labels. As seen above, VADER classifies text entries into three categories - positive, negative and neutral -, while the database only includes two of those categories - the two opposites, positive and negative. Further research could include rerunning the test with a dataset consisting of such three categories. These differences can be observed in the second code block below.

```
In [ ]: for i, tweet in enumerate(reviews[:10]):
                                                           print(gold[i], "-", all_vader_output[i], "__
                                                                                                               ___ Wow Loved this place
                        positive - positive
                        negative — negative _____ Crust is not good
                        \label{eq:negative} \begin{picture}{0.5\textwidth} \textbf{negative} - \textbf{negative} \begin{picture}{0.5\textwidth} \textbf{negative} \end{picture} \begin{picture}{0.5\textwidth} \textbf{Not tasty} \end{picture} \begin{picture}{0.5\textwidth} \textbf{negative} \begin{picture}{0.5\textwidth} \textbf{negative} \end{picture} \begin{picture}{0.5\textwid
                        positive - positive _
                                                                                                                       _ Stopped by during the late May bank holiday off Rick Steve recommendation and lo
                        ved it
                        positive — positive \_\_\_ The selection on the menu wa great and so were the price
                        negative — negative _____ Now I am getting angry and I want my damn pho negative — negative _____ Honeslty it did n't taste THAT fresh )
                        negative - positive ____
                                                                                                                        . The potato were like rubber and you could tell they had been made up ahead of ti
                        me being kept under a warmer
                        positive — positive \_\_\_ The fry were great too
                        positive - positive __
                                                                                                                     _ A great touch
In [ ]: for i, tweet in enumerate(reviews):
                                            if gold[i] != all_vader_output[i]:
                                                            if all_vader_output[i] == "neutral":
                                                                          print("GOLD:", gold[i], "VADER:", all_vader_output[i], "\n", tweet)
```

```
GOLD: positive VADER: neutral
Service wa very prompt
GOLD: negative VADER: neutral
Would not go back
GOLD: positive VADER: neutral
I tried the Cape Cod ravoli chicken with cranberry mmmm!
GOLD: negative VADER: neutral
Waitress wa a little slow in service
GOLD: positive VADER: neutral
So they performed
GOLD: negative VADER: neutral
 - They never brought a salad we asked for
GOLD: positive VADER: neutral
The only redeeming quality of the restaurant wa that it wa very inexpensive
GOLD: positive VADER: neutral
The shrimp tender and moist
GOLD: positive VADER: neutral
He came running after u when he realized my husband had left his sunglass on the table
GOLD: positive VADER: neutral
This place receives star for their APPETIZERS !!!
GOLD: negative VADER: neutral
We got the food and apparently they have never heard of salt and the batter on the fish wa chewy
GOLD: positive VADER: neutral
The deal included 5 tasting and 2 drink and Jeff went above and beyond what we expected
GOLD: negative VADER: neutral
It took over 30 min to get their milkshake which wa nothing more than chocolate milk
GOLD: negative VADER: neutral
The turkey and roast beef were bland
GOLD: negative VADER: neutral
say bye bye to your tip lady !
GOLD: negative VADER: neutral
We 'll never go again
GOLD: positive VADER: neutral
Will be back again!
GOLD: positive VADER: neutral
Food arrived quickly !
GOLD: positive VADER: neutral
Will go back next trip out
GOLD: negative VADER: neutral
At least 40min passed in between u ordering and the food arriving and it wan't that busy
GOLD: positive VADER: neutral
Check it out
GOLD: negative VADER: neutral
I just do n't know how this place managed to served the blandest food I have ever eaten when they are prep
aring Indian cuisine
GOLD: positive VADER: neutral
Phenomenal food service and ambiance
GOLD: negative VADER: neutral
I would n't return
GOLD: negative VADER: neutral
This place is way too overpriced for mediocre food
GOLD: negative VADER: neutral
Do n't do it!!!!
GOLD: negative VADER: neutral
The menu is always changing food quality is going down & service is extremely slow
GOLD: negative VADER: neutral
The service wa a little slow considering that were served by 3 people server so the food wa coming in a s
low pace
GOLD: negative VADER: neutral
I give it 2 thumb down
GOLD: negative VADER: neutral
Crostini that came with the salad wa stale
GOLD: positive VADER: neutral
I wa seated immediately
GOLD: positive VADER: neutral
Their menu is diverse and reasonably priced
GOLD: positive VADER: neutral
Restaurant is always full but never a wait
GOLD: positive VADER: neutral
Bacon is hella salty
GOLD: positive VADER: neutral
I ordered the Lemon raspberry ice cocktail which wa also incredible
GOLD: negative VADER: neutral
The live music on Fridays totally blow
GOLD: negative VADER: neutral
I 've lived here since 1979 and this wa the first ( and last ) time I 've stepped foot into this place
GOLD: negative VADER: neutral
Must have been an off night at this place
GOLD: positive VADER: neutral
The side are delish - mixed mushroom yukon gold puree white corn - beateous
GOLD: negative VADER: neutral
For about 10 minute we we 're waiting for her salad when we realized that it wa n't coming any time soon
GOLD: negative VADER: neutral
```

```
Wo n't go back
GOLD: positive VADER: neutral
Extremely Tasty !
GOLD: negative VADER: neutral
The shower area is outside so you can only rinse not take a full shower unless you do n't mind being nud
e for everyone to see !
GOLD: negative VADER: neutral
The service wa a bit lacking
GOLD: negative VADER: neutral
Lobster Bisque Bussell Sprouts Risotto Filet ALL needed salt and pepper and of course there is none at
the table
GOLD: negative VADER: neutral
As for the `` main '' also uninspired
GOLD: negative VADER: neutral
If it were possible to give them zero star they 'd have it
GOLD: positive VADER: neutral
Now this dish wa quite flavourful
GOLD: negative VADER: neutral
 -Drinks took close to 30 minute to come out at one point
GOLD: positive VADER: neutral
The lighting is just dark enough to set the mood
GOLD: positive VADER: neutral
The Greek dressing wa very creamy and flavorful
GOLD: positive VADER: neutral
They know how to make them here
GOLD: positive VADER: neutral
The restaurant atmosphere wa exquisite
GOLD: positive VADER: neutral
Plus it 's only 8 buck
GOLD: negative VADER: neutral
The service wa not up to par either
GOLD: positive VADER: neutral
The Veggitarian platter is out of this world !
GOLD: positive VADER: neutral
You ca n't beat that
GOLD: negative VADER: neutral
I think not again
GOLD: negative VADER: neutral
I waited and waited
GOLD: negative VADER: neutral
This place is not quality sushi it is not a quality restaurant
GOLD: negative VADER: neutral
Waited \bar{2} hour \& never got either of our pizza a many other around u who came in later did !
GOLD: negative VADER: neutral
 Just do n't know why they were so slow
GOLD: negative VADER: neutral
Never again will I be dining at this place !
GOLD: negative VADER: neutral
Will never ever go back
GOLD: negative VADER: neutral
She ordered a toasted English muffin that came out untoasted
GOLD: negative VADER: neutral
Never going back
GOLD: positive VADER: neutral
All the bread is made in-house !
GOLD: negative VADER: neutral
I go to far too many place and I 've never seen any restaurant that serf a 1 egg breakfast especially for
$ 400
GOLD: positive VADER: neutral
OMG the food wa delicioso !
GOLD: negative VADER: neutral
There is nothing authentic about this place
GOLD: positive VADER: neutral
5 star for the brick oven bread app !
GOLD: negative VADER: neutral
We sat another ten minute and finally gave up and left
GOLD: negative VADER: neutral
It should n't take 30 min for pancake and egg
GOLD: negative VADER: neutral
The buffet is small and all the food they offered wa BLAND
GOLD: negative VADER: neutral
My wife had the Lobster Bisque soup which wa lukewarm
GOLD: positive VADER: neutral
Would come back again if I had a sushi craving while in Vegas
GOLD: positive VADER: neutral
He deserves 5 star
GOLD: negative VADER: neutral
They dropped more than the ball
GOLD: negative VADER: neutral
I took back my money and got outta there
GOLD: negative VADER: neutral
I wo n't be back
GOLD: negative VADER: neutral
```

```
WILL NEVER EVER GO BACK AND HAVE TOLD MANY PEOPLE WHAT HAD HAPPENED
GOLD: positive VADER: neutral
I will come back here every time I 'm in Vegas
GOLD: positive VADER: neutral
Def coming back to bowl next time
GOLD: positive VADER: neutral
Today wa my first taste of a Buldogis Gourmet Hot Dog and I have to tell you it wa more than I ever though
t possible
GOLD: positive VADER: neutral
First time going but I think I will quickly become a regular
GOLD: negative VADER: neutral
 On the ground right next to our table wa a large smeared been-stepped-in-and-tracked-everywhere pile of
green bird poop
GOLD: negative VADER: neutral
 Furthermore you can't even find hour of operation on the website!
GOLD: negative VADER: neutral
I never come again
GOLD: negative VADER: neutral
 Ordered an appetizer and took 40 minute and then the pizza another 10 minute
GOLD: positive VADER: neutral
If you 're not familiar check it out
GOLD: negative VADER: neutral
I 'll take my business dinner dollar elsewhere
GOLD: negative VADER: neutral
 Will not be back
GOLD: negative VADER: neutral
 Sauce wa tasteless
GOLD: negative VADER: neutral
I do n't think we 'll be going back anytime soon
GOLD: positive VADER: neutral
Food wa so gooodd
GOLD: negative VADER: neutral
I am far from a sushi connoisseur but I can definitely tell the difference between good food and bad food
and this wa certainly bad food
GOLD: negative VADER: neutral
 The chicken wing contained the driest chicken meat I have ever eaten
GOLD: positive VADER: neutral
 Im in AZ all the time and now have my new spot
GOLD: negative VADER: neutral
I do n't think I 'll be running back to Carly 's anytime soon for food
GOLD: negative VADER: neutral
This is wa due to the fact that it took 20 minute to be acknowledged then another 35 minute to get our fo
od and they kept forgetting thing
GOLD: negative VADER: neutral
 The one down note is the ventilation could use some upgrading
GOLD: negative VADER: neutral
 Total letdown I would much rather just go to the Camelback Flower Shop and Cartel Coffee
GOLD: negative VADER: neutral
I dont think I will be back for a very long time
GOLD: positive VADER: neutral
 I will be back many time soon
GOLD: positive VADER: neutral
CONCLUSION: Very filling meal
GOLD: positive VADER: neutral
The ambiance wa incredible
GOLD: negative VADER: neutral
My gyro wa basically lettuce only
GOLD: positive VADER: neutral
Reasonably priced also !
GOLD: negative VADER: neutral
 it wa a drive to get there
GOLD: negative VADER: neutral
Anyway I do not think i will go back there
GOLD: positive VADER: neutral
 If you have n't gone here GO NOW!
GOLD: negative VADER: neutral
 first time there and might just be the last
GOLD: negative VADER: neutral
And it wa way to expensive
GOLD: positive VADER: neutral
 This wa my first time and I ca n't wait until the next
GOLD: positive VADER: neutral
 This place is two thumb up way up
GOLD: negative VADER: neutral
If there were zero star I would give it zero star
GOLD: negative VADER: neutral
We waited for thirty minute to be seated ( although there were 8 vacant table and we were the only folk wa
iting )
GOLD: negative VADER: neutral not even a `` hello we will be right with you ''
GOLD: negative VADER: neutral
I guess maybe we went on an off night but it wa disgraceful
GOLD: positive VADER: neutral
```

```
I * heart * this place
GOLD: negative VADER: neutral
My salad had a bland vinegrette on the baby green and heart of Palm
GOLD: negative VADER: neutral
The server went back and forth several time not even so much a an `` Are you being helped ? ''
GOLD: negative VADER: neutral
I consider this theft
GOLD: negative VADER: neutral
Eew This location need a complete overhaul
GOLD: negative VADER: neutral
Waited and waited and waited
GOLD: negative VADER: neutral
Over rated
GOLD: negative VADER: neutral
If you look for authentic Thai food go else where
GOLD: negative VADER: neutral
After I pulled up my car I waited for another 15 minute before being acknowledged
GOLD: positive VADER: neutral
The crouton also taste homemade which is an extra plus
GOLD: negative VADER: neutral
We got sitting fairly fast but ended up waiting 40 minute just to place our order another 30 minute bef
ore the food arrived
GOLD: negative VADER: neutral
I will not be eating there again
GOLD: positive VADER: neutral
An absolute must visit!
GOLD: negative VADER: neutral
I will not return
GOLD: negative VADER: neutral
I had the chicken Pho and it tasted very bland
GOLD: positive VADER: neutral
The grilled chicken wa so tender and yellow from the saffron seasoning
GOLD: positive VADER: neutral
High-quality chicken on the chicken Caesar salad
GOLD: negative VADER: neutral
Ordered burger rare came in we 'll done
GOLD: negative VADER: neutral
Tried to go here for lunch and it wa a madhouse
GOLD: negative VADER: neutral
I 'm not eating here !
GOLD: negative VADER: neutral
Maybe if they were n't cold they would have been somewhat edible
GOLD: negative VADER: neutral
We wo n't be going back anytime soon !
GOLD: negative VADER: neutral
Not much flavor to them and very poorly constructed
GOLD: positive VADER: neutral
Very convenient since we were staying at the MGM !
GOLD: positive VADER: neutral
Eclectic selection
GOLD: positive VADER: neutral
The staff wa very attentive
GOLD: positive VADER: neutral
The owner used to work at Nobu so this place is really similar for half the price
GOLD: negative VADER: neutral
Google mediocre and I imagine Smashburger will pop up
GOLD: negative VADER: neutral
dont go here
GOLD: positive VADER: neutral
I ca n't wait to go back
GOLD: negative VADER: neutral
Service wa slow and not attentive
GOLD: negative VADER: neutral
Your staff spends more time talking to themselves than me
GOLD: negative VADER: neutral
Went for lunch - service wa slow
GOLD: negative VADER: neutral
I wa mortified
GOLD: negative VADER: neutral
Needless to say we will never be back here again
GOLD: negative VADER: neutral
The chip that came out were dripping with grease and mostly not edible
GOLD: negative VADER: neutral
Not my thing
GOLD: positive VADER: neutral
2 Thumbs Up!!
GOLD: positive VADER: neutral
After one bite I wa hooked
GOLD: negative VADER: neutral
A FLY wa in my apple juice A FLY !!!!!!!!
GOLD: positive VADER: neutral
The Han Nan Chicken wa also very tasty
GOLD: negative VADER: neutral
```

```
The food wa barely lukewarm so it must have been sitting waiting for the server to bring it out to u
GOLD: positive VADER: neutral
They also now serve Indian naan bread with hummus and some spicy pine nut sauce that wa out of this world
GOLD: negative VADER: neutral
It wa way over fried
GOLD: negative VADER: neutral
Will not be back!
GOLD: positive VADER: neutral
An extensive menu provides lot of option for breakfast
GOLD: negative VADER: neutral
I have watched their price inflate portion get smaller and management attitude grow rapidly !
GOLD: positive VADER: neutral
The wonton were thin not thick and chewy almost melt in your mouth
GOLD: negative VADER: neutral
I had to wait over 30 minute to get my drink and longer to get 2 arepas
GOLD: positive VADER: neutral
One of the few place in Phoenix that I would definately go back to again
GOLD: positive VADER: neutral
 st Both the Hot & Sour & the Egg Flower Soups were absolutely 5 Stars !
GOLD: negative VADER: neutral
the food is not tasty at all not to say it `` real traditional Hunan style ''
GOLD: negative VADER: neutral
Their frozen margarita are WAY too sugary for my taste
GOLD: positive VADER: neutral
The nacho are a MUST HAVE !
GOLD: negative VADER: neutral
We will not be coming back
GOLD: negative VADER: neutral
Mediocre food
GOLD: positive VADER: neutral
I could eat their bruschetta all day it is devine
GOLD: negative VADER: neutral
This place is overpriced not consistent with their boba and it really is OVERPRICED!
GOLD: negative VADER: neutral
It wa packed!!
GOLD: negative VADER: neutral
Wo n't ever go here again
GOLD: negative VADER: neutral
For that price I can think of a few place I would have much rather gone
GOLD: negative VADER: neutral
Food is way overpriced and portion are fucking small
GOLD: positive VADER: neutral
I recently tried Caballero 's and I have been back every week since!
GOLD: negative VADER: neutral
I wo n't be back
GOLD: negative VADER: neutral
I probably would not go here again
GOLD: negative VADER: neutral
My fella got the huevos rancheros and they did n't look too appealing
GOLD: negative VADER: neutral
I probably wo n't be coming back here
GOLD: positive VADER: neutral
For sushi on the Strip this is the place to go
GOLD: negative VADER: neutral
I started this review with two star but I 'm editing it to give it only one
GOLD: negative VADER: neutral
There wa hardly any meat
GOLD: positive VADER: neutral
Go To Place for Gyros
GOLD: negative VADER: neutral
I found a six inch long piece of wire in my salsa
GOLD: negative VADER: neutral
The service wa extremely slow
GOLD: negative VADER: neutral
After 20 minute wait I got a table
GOLD: negative VADER: neutral
Pricing is a bit of a concern at Mellow Mushroom
GOLD: positive VADER: neutral
If you stay in Vegas you must get breakfast here at least once
GOLD: negative VADER: neutral
 Spend your money elsewhere
GOLD: negative VADER: neutral
The Buffet at Bellagio wa far from what I anticipated
GOLD: negative VADER: neutral
 -My order wa not correct
GOLD: negative VADER: neutral
We wo n't be returning
GOLD: negative VADER: neutral
How can you call yourself a steakhouse if you can't properly cook a steak I do n't understand!
GOLD: negative VADER: neutral
Needless to say I wo n't be going back anytime soon
GOLD: negative VADER: neutral
However there was o much garlic in the fondue it was barely edible
```

```
GOLD: negative VADER: neutral
It also took her forever to bring u the check when we asked for it
GOLD: negative VADER: neutral
WAAAAAAyyyyyyyyy over rated is all I am saying
GOLD: negative VADER: neutral
We wo n't be going back
GOLD: negative VADER: neutral
This place lacked style!!
GOLD: negative VADER: neutral
Probably not in a hurry to go back
GOLD: negative VADER: neutral
very slow at seating even with reservation
GOLD: negative VADER: neutral
The cashew cream sauce wa bland and the vegetable were undercooked
GOLD: negative VADER: neutral
It wa n't busy at all and now we know why
GOLD: negative VADER: neutral
Con: spotty service
GOLD: negative VADER: neutral
The fry were not hot and neither wa my burger
GOLD: negative VADER: neutral
But then they came back cold
GOLD: negative VADER: neutral
The only reason to eat here would be to fill up before a night of binge drinking just to get some carbs in
your stomach
GOLD: negative VADER: neutral
If someone order two taco do n't ' you think it may be part of customer service to ask if it is combo or a
la cart ?
GOLD: negative VADER: neutral
I do n't know what the big deal is about this place but I wo n't be back `` ya'all ''
GOLD: negative VADER: neutral
Overpriced for what you are getting
GOLD: negative VADER: neutral
I vomited in the bathroom mid lunch
GOLD: negative VADER: neutral
Food wa below average
GOLD: negative VADER: neutral
All in all Ha Long Bay wa a bit of a flop
GOLD: negative VADER: neutral
Shrimp- When I unwrapped it ( I live only 1/2 a mile from Brushfire ) it wa literally ice cold
GOLD: negative VADER: neutral
It lacked flavor seemed undercooked and dry
GOLD: negative VADER: neutral
The refried bean that came with my meal were dried out and crusty and the food wa bland
GOLD: negative VADER: neutral
Spend your money and time some place else
GOLD: negative VADER: neutral
A lady at the table next to u found a live green caterpillar In her salad
GOLD: negative VADER: neutral
I think food should have flavor and texture and both were lacking
GOLD: negative VADER: neutral
Appetite instantly gone
GOLD: negative VADER: neutral
The whole experience wa underwhelming and I think we 'll just go to Ninja Sushi next time
```

Proportion of Results

The poster corresponding to this project includes a figure, showcasing the proportion of each sentiment label. This is calculated in this step.

```
In [ ]: gold_pos = 0
        gold_neg = 0
        pred_pos = 0
        pred_neg = 0
        pred_neu = 0
        for i, tweet in enumerate(reviews):
            if gold[i] == "positive":
                gold_pos += 1
            else:
                gold_neg += 1
            if all_vader_output[i] == "positive":
                pred pos +=1
            elif all_vader_output[i] == "negative":
                pred_neg += 1
            else:
                pred_neu += 1
        print("pos:",pred_pos,"neg:",pred_neg,"neu:",pred_neu)
```

pos: 510 neg: 262 neu: 228

Evaluating on Baseline Dataset

An additional analysis has been run to asses VADER's performance. This was performed on the baseline dataset provided by the teaching staff of the Text Mining course. This baseline dataset includes sentences with labeled sentiments, aiming to provide a baseline to assess the trained model's performance and transferability.

```
In [ ]: import pandas as pd
        test_data = pd.read_csv('sentiment-topic-test.tsv', sep='\t')
        predictions = []
        for text in test_data['text']:
            vader_output = run_vader(text, lemmatize=True, verbose=False)
            predictions.append(vader_output_to_label(vader_output))
        print(classification_report(test_data['sentiment'], predictions, target_names=['negative', 'neutral', 'pos
                    precision
                                recall f1-score
                                                    support
          negative
                         0.00
                                   0.00
                                             0.00
                         0.33
                                   0.33
                                             0.33
                                                          3
           neutral
          positive
                         0.20
                                   0.33
                                             0.25
                                                          3
                                             0.20
                                                         10
          accuracy
                         0.18
                                   0.22
                                             0.19
                                                         10
         macro avg
      weighted avg
                         0.16
                                   0.20
                                             0.17
```

The model is unable to correctly identify any negative instances, suggesting a significant obsticle in classifying negative sentiments. However, it did have limited capability in recognizing positive and neutral sentiments. Despite this, overall accuracy is still poor, indicating poor transferability of the VADER model trained on the Restaurant Review dataset. This is understandable, as the baseline dataset contains a variety of topics, while the scope of the Restaurant Review dataset, which was used for training, is strictly reviews of the food, staff and the place.

Sentiment Analysis - RoBERTa

Expanding upon basic sentiment analysis carried out with VADER, our study explored the potential of advanced deep learning models, including the HuggingFace transformer model RoBERTa (Robustly Optimized BERT Pretraining Approach). The choice was motivated by RoBERTa's established ability to understand natural language and its adaptability in handling unique classification tasks, allowing a more detailed analysis of sentiment in our datase [3]. The flexibility of RoBERTa was especially helpful in enabling a binary sentiment classification technique that matched the positive and negative labels present in our corpus.

To guarantee reliable model evaluation and optimization, the dataset was divided into training, testing, and development sets. In order to improve performance, we carefully set up the model's parameters. For example, we used early stopping conditions to avoid overfitting and adjusted learning rates for best convergence [8].

The model's loss metrics were closely monitored during training, providing valuable information regarding the process of learning and the need for model adjustments. In the assessment phase that followed, predictions were made on the test set and compared to the true labels in order to evaluate the model's accuracy and performance.

```
In [ ]: import pandas as pd
                       import numpv as np
                       from simpletransformers.classification import ClassificationModel, ClassificationArgs
                       from sklearn.model_selection import train_test_split
                      import matplotlib.pyplot as plt
                  /Library/Frameworks/Python.framework/Versions/3.11/lib/python3.11/site-packages/tensorflow/python/debug/clues/frameworks/Python.frameworks/Python.frameworks/Python.frameworks/Python.frameworks/Python.frameworks/Python.frameworks/Python.frameworks/Python.frameworks/Python.frameworks/Python.frameworks/Python.frameworks/Python.frameworks/Python.frameworks/Python.frameworks/Python.frameworks/Python.frameworks/Python.frameworks/Python.frameworks/Python.frameworks/Python.frameworks/Python.frameworks/Python.frameworks/Python.frameworks/Python.frameworks/Python.frameworks/Python.frameworks/Python.frameworks/Python.frameworks/Python.frameworks/Python.frameworks/Python.frameworks/Python.frameworks/Python.frameworks/Python.frameworks/Python.frameworks/Python.frameworks/Python.frameworks/Python.frameworks/Python.frameworks/Python.frameworks/Python.frameworks/Python.frameworks/Python.frameworks/Python.frameworks/Python.frameworks/Python.frameworks/Python.frameworks/Python.frameworks/Python.frameworks/Python.frameworks/Python.frameworks/Python.frameworks/Python.frameworks/Python.frameworks/Python.frameworks/Python.frameworks/Python.frameworks/Python.frameworks/Python.frameworks/Python.frameworks/Python.frameworks/Python.frameworks/Python.frameworks/Python.frameworks/Python.frameworks/Python.frameworks/Python.frameworks/Python.frameworks/Python.frameworks/Python.frameworks/Python.frameworks/Python.frameworks/Python.frameworks/Python.frameworks/Python.frameworks/Python.frameworks/Python.frameworks/Python.frameworks/Python.frameworks/Python.frameworks/Python.frameworks/Python.frameworks/Python.frameworks/Python.frameworks/Python.frameworks/Python.frameworks/Python.frameworks/Python.frameworks/Python.frameworks/Python.frameworks/Python.frameworks/Python.frameworks/Python.frameworks/Python.frameworks/Python.frameworks/Python.frameworks/Python.frameworks/Python.frameworks/Python.frameworks/Python.frameworks/Python.frameworks/Python.frameworks/Python.frameworks/Python.frameworks/Python.frameworks/Python.frameworks/Python.framewor
                  i/debugger_cli_common.py:19: DeprecationWarning: module 'sre_constants' is deprecated
                        import sre constants
                   /Users/markbartos/Library/Python/3.11/lib/python/site-packages/tqdm/auto.py:21: TqdmWarning: IProgress not
                  found. Please update jupyter and ipywidgets. See https://ipywidgets.readthedocs.io/en/stable/user_install.h
                  tml
                  from .autonotebook import tqdm as notebook_tqdm
In []: # Converting sentiment labels back to numerical format
                      data['labels'] = data['Liked'].map({'negative': 0, 'positive': 1})
                       # Split the data into training and testing sets
                      train, test = train_test_split(data, test_size=0.2, random_state=42, stratify=data[['labels']])
                      train, dev = train_test_split(train, test_size=0.1, random_state=0, stratify=train[['labels']])
                       # Model configuration
                      model_args = ClassificationArgs()
```

```
model_args.overwrite_output_dir=True
        model_args.evaluate_during_training=True
        model_args.num_train_epochs=10
        model_args.train_batch_size=32
        model_args.learning_rate=4e-6
        model_args.max_seq_length=256
        model_args.use_early_stopping=True
        model_args.early_stopping_delta=0.01
        model_args.early_stopping_metric_minimize=True
        model_args.early_stopping_metric='eval_loss'
        model_args.early_stopping_patience=2
        model_args.evaluate_during_training_steps=50
        model = ClassificationModel('roberta', 'roberta-base', num_labels=2, args=model_args, use_cuda=False)
       Some weights of RobertaForSequenceClassification were not initialized from the model checkpoint at roberta-
       base and are newly initialized: ['classifier.dense.bias', 'classifier.dense.weight', 'classifier.out_proj.b
       ias', 'classifier.out_proj.weight']
       You should probably TRAIN this model on a down-stream task to be able to use it for predictions and inferen
      ce.
In [ ]: # Training the model
```

_, history = model.train_model(train[['Review', 'labels']], eval_df=dev[['Review', 'labels']])

```
/Library/Frameworks/Python.framework/Versions/3.11/lib/python3.11/site-packages/simpletransformers/classifi
cation/classification_model.py:608: UserWarning: Dataframe headers not specified. Falling back to using col
umn 0 as text and column 1 as labels.
  warnings.warn(
  0%|
                     | 0/1 [00:00<?, ?it/s]huggingface/tokenizers: The current process just got forked, after par
allelism has already been used. Disabling parallelism to avoid deadlocks...
To disable this warning, you can either:
           - Avoid using `tokenizers` before the fork if possible
           - Explicitly set the environment variable TOKENIZERS_PARALLELISM=(true | false)
huggingface/tokenizers: The current process just got forked, after parallelism has already been used. Disab
ling parallelism to avoid deadlocks...
To disable this warning, you can either:
           - Avoid using `tokenizers` before the fork if possible
           Explicitly set the environment variable TOKENIZERS_PARALLELISM=(true | false)
2it [00:05, 2.71s/it]
Epochs 1/10. Running Loss:
                                         0.6904: 100%| 23/23 [03:55<00:00, 10.26s/it]
/Library/Frameworks/Python.framework/Versions/3.11/lib/python3.11/site-packages/simpletransformers/classifi
cation/classification_model.py:1452: UserWarning: Dataframe headers not specified. Falling back to using co
lumn 0 as text and column 1 as labels.
  warnings.warn(
huggingface/tokenizers: The current process just got forked, after parallelism has already been used. Disab
ling parallelism to avoid deadlocks...
To disable this warning, you can either:
           - Avoid using `tokenizers` before the fork if possible
           Explicitly set the environment variable TOKENIZERS_PARALLELISM=(true | false)
1it [00:05, 5.65s/it]
Epochs 2/10. Running Loss:
                                        0.7092: 100%
                                                                    23/23 [03:55<00:00, 10.25s/it]
/Library/Frameworks/Python.framework/Versions/3.11/lib/python3.11/site-packages/simpletransformers/classifi
cation/classification_model.py:1452: UserWarning: Dataframe headers not specified. Falling back to using co
lumn 0 as text and column 1 as labels.
  warnings.warn(
huggingface/tokenizers: The current process just got forked, after parallelism has already been used. Disab
ling parallelism to avoid deadlocks...
To disable this warning, you can either:
           - Avoid using `tokenizers` before the fork if possible

    Explicitly set the environment variable TOKENIZERS PARALLELISM=(true | false)

1it [00:05, 5.06s/it]
Epoch 3 of 10: 20%|■
                                          | 2/10 [08:18<33:13, 249.14s/it]/Library/Frameworks/Python.framework/Version
s/3.11/lib/python3.17/site-packages/simpletransformers/classification/classification_model.py:1452: UserWar
ning: Dataframe headers not specified. Falling back to using column 0 as text and column 1 as labels.
  warnings.warn(
huggingface/tokenizers: The current process just got forked, after parallelism has already been used. Disab
ling parallelism to avoid deadlocks...
To disable this warning, you can either:
           - Avoid using `tokenizers` before the fork if possible
           - Explicitly set the environment variable TOKENIZERS_PARALLELISM=(true | false)
1it [00:04, 4.84s/it]
                                       0.6703: 100%
Epochs 3/10. Running Loss:
                                                                 23/23 [04:07<00:00, 10.76s/it]
/Library/Frameworks/Python.framework/Versions/3.11/lib/python3.11/site-packages/simple transformers/classifiles/lib/python3.11/site-packages/simple transformers/simple tran
cation/classification_model.py:1452: UserWarning: Dataframe headers not specified. Falling back to using co
lumn 0 as text and column 1 as labels.
  warnings.warn(
huggingface/tokenizers: The current process just got forked, after parallelism has already been used. Disab
ling parallelism to avoid deadlocks...
To disable this warning, you can either:
           - Avoid using `tokenizers` before the fork if possible
           Explicitly set the environment variable TOKENIZERS_PARALLELISM=(true | false)
1it [00:07, 7.11s/it]
Epochs 4/10. Running Loss:
                                        0.6489: 100%
                                                                   23/23 [03:49<00:00, 9.97s/it]
/Library/Frameworks/Python.framework/Versions/3.11/lib/python3.11/site-packages/simpletransformers/classifi
cation/classification_model.py:1452: UserWarning: Dataframe headers not specified. Falling back to using co
lumn 0 as text and column 1 as labels.
  warnings.warn(
huggingface/tokenizers: The current process just got forked, after parallelism has already been used. Disab
ling parallelism to avoid deadlocks...
To disable this warning, you can either:
           - Avoid using `tokenizers` before the fork if possible
           Explicitly set the environment variable TOKENIZERS_PARALLELISM=(true | false)
1it [00:05, 5.25s/it]
Epoch 5 of 10: 40%
                                          | 4/10 [17:24<26:09, 261.55s/it]/Library/Frameworks/Python.framework/Version
s/3.11/lib/python3.17/site-packages/simpletransformers/classification/classification_model.py:1452: UserWar
ning: Dataframe headers not specified. Falling back to using column 0 as text and column 1 as labels.
huggingface/tokenizers: The current process just got forked, after parallelism has already been used. Disab
ling parallelism to avoid deadlocks...
To disable this warning, you can either:
           - Avoid using `tokenizers` before the fork if possible
           - Explicitly set the environment variable TOKENIZERS_PARALLELISM=(true | false)
```

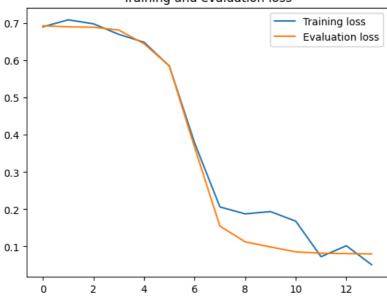
```
1it [00:05, 5.08s/it]
                                                    23/23 [04:05<00:00, 10.65s/it]
Epochs 5/10. Running Loss:
                             0.3781: 100%
/Library/Frameworks/Python.framework/Versions/3.11/lib/python3.11/site-packages/simpletransformers/classifi
cation/classification_model.py:1452: UserWarning: Dataframe headers not specified. Falling back to using co
lumn 0 as text and column 1 as labels.
  warnings.warn(
huggingface/tokenizers: The current process just got forked, after parallelism has already been used. Disab
ling parallelism to avoid deadlocks...
To disable this warning, you can either:
        - Avoid using `tokenizers` before the fork if possible
        Explicitly set the environment variable TOKENIZERS_PARALLELISM=(true | false)
1it [00:05, 5.55s/it]
                             0.2062: 100%
                                                23/23 [03:47<00:00, 9.87s/it]
Epochs 6/10. Running Loss:
/Library/Frameworks/Python.framework/Versions/3.11/lib/python3.11/site-packages/simpletransformers/classifi
cation/classification_model.py:1452: UserWarning: Dataframe headers not specified. Falling back to using co
lumn 0 as text and column 1 as labels.
  warnings.warn(
huggingface/tokenizers: The current process just got forked, after parallelism has already been used. Disab
ling parallelism to avoid deadlocks...
To disable this warning, you can either:
        - Avoid using `tokenizers` before the fork if possible
        - Explicitly set the environment variable TOKENIZERS_PARALLELISM=(true | false)
1it [00:05, 5.00s/it]
Epoch 7 of 10: 60%
                              \label{linear_state} \begin{array}{lll} & 6/10 & [25:45<16:56,\ 254.21s/it]/Library/Frameworks/Python.framework/Version \\ \end{array}
s/3.11/lib/python3.11/site-packages/simpletransformers/classification/classification_model.py:1452: UserWar
ning: Dataframe headers not specified. Falling back to using column 0 as text and column 1 as labels.
  warnings.warn(
huggingface/tokenizers: The current process just got forked, after parallelism has already been used. Disab
ling parallelism to avoid deadlocks...
To disable this warning, you can either:
        - Avoid using `tokenizers` before the fork if possible
        - Explicitly set the environment variable TOKENIZERS_PARALLELISM=(true | false)
1it [00:05, 5.04s/it]
Epochs 7/10. Running Loss:
                             0.1938: 100%| 23/23 [04:05<00:00, 10.67s/it]
/Library/Frameworks/Python.framework/Versions/3.11/lib/python3.11/site-packages/simpletransformers/classifi
cation/classification_model.py:1452: UserWarning: Dataframe headers not specified. Falling back to using co
lumn 0 as text and column 1 as labels.
  warnings.warn(
huggingface/tokenizers: The current process just got forked, after parallelism has already been used. Disab
ling parallelism to avoid deadlocks...
To disable this warning, you can either:

    Avoid using `tokenizers` before the fork if possible

        Explicitly set the environment variable TOKENIZERS_PARALLELISM=(true | false)
1it [00:04, 4.93s/it]
                             0.1679: 100%
                                                   23/23 [03:49<00:00, 9.97s/it]
Epochs 8/10. Running Loss:
/Library/Frameworks/Python.framework/Versions/3.11/lib/python3.11/site-packages/simpletransformers/classifi
cation/classification_model.py:1452: UserWarning: Dataframe headers not specified. Falling back to using co
lumn 0 as text and column 1 as labels.
  warnings.warn(
huggingface/tokenizers: The current process just got forked, after parallelism has already been used. Disab
ling parallelism to avoid deadlocks...
To disable this warning, you can either:
        - Avoid using `tokenizers` before the fork if possible
        Explicitly set the environment variable TOKENIZERS_PARALLELISM=(true | false)
1it [00:05, 5.34s/it]
Epoch 9 of 10: 80%|■■
                          8/10 [34:10<08:24, 252.50s/it]/Library/Frameworks/Python.framework/Version
s/3.11/lib/python3.11/site-packages/simpletransformers/classification/classification_model.py:1452: UserWar
ning: Dataframe headers not specified. Falling back to using column 0 as text and column 1 as labels.
  warnings.warn(
huggingface/tokenizers: The current process just got forked, after parallelism has already been used. Disab
ling parallelism to avoid deadlocks...
To disable this warning, you can either:
        - Avoid using `tokenizers` before the fork if possible
        Explicitly set the environment variable TOKENIZERS_PARALLELISM=(true | false)
1it [00:04, 4.91s/it]
Epochs 9/10. Running Loss:
                             0.1019: 100%
                                                   23/23 [04:03<00:00, 10.59s/it]
/Library/Frameworks/Python.framework/Versions/3.11/lib/python3.11/site-packages/simpletransformers/classifi
cation/classification_model.py:1452: UserWarning: Dataframe headers not specified. Falling back to using co
lumn 0 as text and column 1 as labels.
  warnings.warn(
huggingface/tokenizers: The current process just got forked, after parallelism has already been used. Disab
ling parallelism to avoid deadlocks...
To disable this warning, you can either:
        - Avoid using `tokenizers` before the fork if possible
        Explicitly set the environment variable TOKENIZERS_PARALLELISM=(true | false)
1it [00:04, 4.75s/it]
                               0.0510: 100%
                                                    23/23 [03:50<00:00, 10.01s/it]
Epochs 10/10. Running Loss:
/Library/Frameworks/Python.framework/Versions/3.11/lib/python3.11/site-packages/simpletransformers/classifi
cation/classification_model.py:1452: UserWarning: Dataframe headers not specified. Falling back to using co
```

plt.legend()
plt.show()

Training and evaluation loss



```
Sentence: Awesome selection of beer
Predicted Sentiment: positive
Sentence: Not much flavor to them and very poorly constructed
Predicted Sentiment: negative
Sentence: Worse of all he humiliated his worker right in front of me Bunch of horrible name calling
Predicted Sentiment: negative
Sentence: Host staff were for lack of a better word BITCHES!
Predicted Sentiment: positive
Sentence: Great brunch spot
Predicted Sentiment: positive
Sentence: The service wa great even the manager came and helped with our table
Predicted Sentiment: positive
Sentence: Of all the dish the salmon wa the best but all were great
Predicted Sentiment: positive
Sentence: Service is quick and even `` to go '' order are just like we like it!
Predicted Sentiment: positive
Sentence: I 've never been more insulted or felt disrespected
Predicted Sentiment: negative
Sentence: Hard to judge whether these side were good because we were grossed out by the melted styrofoam an
d did n't want to eat it for fear of getting sick
Predicted Sentiment: negative
Sentence: This is a good joint
Predicted Sentiment: positive
Sentence: I wa seated immediately
Predicted Sentiment: positive
Sentence: What a great double cheeseburger !
Predicted Sentiment: positive
Sentence: The chipolte ranch dipping sause wa tasteless seemed thin and watered down with no heat
Predicted Sentiment: negative
Sentence: The place wa not clean and the food oh so stale !
Predicted Sentiment: negative
Sentence: Very disappointing !!!
Predicted Sentiment: negative
Sentence: The decor is nice and the piano music soundtrack is pleasant
Predicted Sentiment: positive
Sentence: Worst service to boot but that is the least of their worry
Predicted Sentiment: negative
Sentence: I found this place by accident and I could not be happier
Predicted Sentiment: positive
Sentence: My girlfriend 's veal wa very bad
Predicted Sentiment: negative
Sentence: A couple of month later I returned and had an amazing meal
Predicted Sentiment: positive
Sentence: Once your food arrives it 's meh
Predicted Sentiment: negative
Sentence: Food wa really good and I got full petty fast
Predicted Sentiment: positive
Sentence: But I definitely would not eat here again
Predicted Sentiment: negative
Sentence: It 's a great place and I highly recommend it
Predicted Sentiment: positive
Sentence: Service wa good and the company wa better !
Predicted Sentiment: positive
Sentence: Nicest Chinese restaurant I 've been in a while
Predicted Sentiment: positive
Sentence: I miss it and wish they had one in Philadelphia!
```

```
Predicted Sentiment: positive
Sentence: I came back today since they relocated and still not impressed
Predicted Sentiment: negative
Sentence: This is a great restaurant at the Mandalay Bay
Predicted Sentiment: positive
Sentence: The manager wa the worst
Predicted Sentiment: negative
Sentence: We had fantastic service and were pleased by the atmosphere
Predicted Sentiment: positive
Sentence: You ca n't beat that
Predicted Sentiment: negative
Sentence: I want to first say our server wa great and we had perfect service
Predicted Sentiment: positive
Sentence: This really is how Vegas fine dining used to be right down to the menu handed to the lady that h
ave no price listed
Predicted Sentiment: negative
Sentence: A lady at the table next to u found a live green caterpillar In her salad
Predicted Sentiment: negative
Sentence: This place lacked style !!
Predicted Sentiment: negative
Sentence: Waited 2 hour & never got either of our pizza a many other around u who came in later did!
Predicted Sentiment: negative
Sentence: Despite how hard I rate business it actually rare for me to give a 1 star
Predicted Sentiment: negative
Sentence: Hot dish are not hot cold dish are close to room tempI watched staff prepare food with BARE HAND
S no glovesEverything is deep fried in oil
Predicted Sentiment: negative
Sentence: Needless to say we will never be back here again
Predicted Sentiment: negative
Sentence: Great food and service huge portion and they give a military discount
Predicted Sentiment: positive
Sentence: How awesome is that
Predicted Sentiment: positive
Sentence: Not my thing
Predicted Sentiment: negative
Sentence: We asked for the bill to leave without eating and they did n't bring that either
Predicted Sentiment: negative
Sentence: Favorite place in town for shawarrrrrrma !!!!!
Predicted Sentiment: positive
Sentence: It also took her forever to bring u the check when we asked for it
Predicted Sentiment: negative
Sentence: If you want healthy authentic or ethic food try this place
Predicted Sentiment: positive
Sentence: So they performed
Predicted Sentiment: negative
Sentence: I got home to see the driest damn wing ever !
Predicted Sentiment: negative
Sentence: It wa delicious !!!
Predicted Sentiment: positive
Sentence: I wa n't really impressed with Strip Steak
Predicted Sentiment: negative
Sentence: I love the decor with the Chinese calligraphy wall paper
Predicted Sentiment: positive
Sentence: I 've had better not only from dedicated boba tea spot but even from Jenni Pho
Predicted Sentiment: positive
```

Sentence: I wa so insulted

```
Predicted Sentiment: negative
Sentence: Definitely a turn off for me & i doubt I 'll be back unless someone else is buying
Predicted Sentiment: negative
Sentence: Never had anything to complain about here
Predicted Sentiment: negative
Sentence: Never again will I be dining at this place !
Predicted Sentiment: negative
Sentence: Food wa below average
Predicted Sentiment: negative
Sentence: What I really like there is the crepe station
Predicted Sentiment: positive
Predicted Sentiment: positive
Sentence: Our server wa very nice and attentive a were the other serving staff
Predicted Sentiment: positive
Sentence: The patio seating wa very comfortable
Predicted Sentiment: positive
Sentence: The selection of food wa not the best
Predicted Sentiment: negative
Sentence: I wo n't try going back there even if it 's empty
Predicted Sentiment: negative
Sentence: It really is impressive that the place ha n't closed down
Predicted Sentiment: positive
Sentence: Classy/warm atmosphere fun and fresh appetizer succulent steak ( Baseball steak ! ! ! !!
Predicted Sentiment: positive
Sentence: Ample portion and good price
Predicted Sentiment: positive
Sentence: 2 time - Very Bad Customer Service !
Predicted Sentiment: negative
Sentence: I hate those thing a much a cheap quality black olive
Predicted Sentiment: negative
Sentence: The buffet is small and all the food they offered wa BLAND
Predicted Sentiment: positive
Sentence: The server are not pleasant to deal with and they do n't always honor Pizza Hut coupon
Predicted Sentiment: negative
Sentence: Food wa great and so wa the serivce !
Predicted Sentiment: positive
Sentence: The classic Maine Lobster Roll wa fantastic
Predicted Sentiment: positive
Sentence: Great place fo take out or eat in
Predicted Sentiment: positive
Sentence: Plus it 's only 8 buck
Predicted Sentiment: positive
Sentence: I know this is not like the other restaurant at all something is very off here!
Predicted Sentiment: negative
Sentence: The only reason to eat here would be to fill up before a night of binge drinking just to get some
carbs in your stomach
Predicted Sentiment: negative
Sentence: Not a weekly haunt but definitely a place to come back to every once in a while
Predicted Sentiment: positive
Sentence: Google mediocre and I imagine Smashburger will pop up
Predicted Sentiment: negative
Sentence: If you look for authentic Thai food go else where
Predicted Sentiment: positive
Sentence: Great pork sandwich
Predicted Sentiment: positive
```

```
Sentence: I have been here several time in the past and the experience ha always been great
Predicted Sentiment: positive
Sentence: Great place to eat reminds me of the little mom and pop shop in the San Francisco Bay Area
Predicted Sentiment: positive
Sentence: Some may say this buffet is pricey but I think you get what you pay for and this place you are ge
tting quite a lot !
Predicted Sentiment: positive
Sentence: I also decided not to send it back because our waitress looked like she wa on the verge of having
a heart attack
Predicted Sentiment: negative
Sentence: Waiter wa a jerk
Predicted Sentiment: negative
Sentence: Not tasty and the texture wa just nasty
Predicted Sentiment: negative
Sentence: Tonight I had the Elk Filet special and it sucked
Predicted Sentiment: negative
Sentence: If it were possible to give them zero star they 'd have it
Predicted Sentiment: negative
Sentence: We 'd definitely go back here again
Predicted Sentiment: positive
Sentence: And service wa super friendly
Predicted Sentiment: positive
Sentence: Both great !
Predicted Sentiment: positive
Sentence: I started this review with two star but I 'm editing it to give it only one
Predicted Sentiment: negative
Sentence: - They never brought a salad we asked for
Predicted Sentiment: negative
Sentence: This place receives star for their APPETIZERS !!!
Predicted Sentiment: positive
Sentence: The staff is super nice and very quick even with the crazy crowd of the downtown jury lawyer an
d court staff
Predicted Sentiment: positive
Sentence: The food wa n't good
Predicted Sentiment: negative
Sentence: We are so glad we found this place
Predicted Sentiment: positive
Sentence: Waited and waited and waited
Predicted Sentiment: negative
Sentence: This place is pretty good nice little vibe in the restaurant
Predicted Sentiment: positive
Sentence: I 'm super pissd
Predicted Sentiment: negative
Sentence: Paying $ 785 for a hot dog and fry that look like it came out of a kid 's meal at the Wienerschni
tzel is not my idea of a good meal
Predicted Sentiment: negative
Sentence: Perfect for someone ( me ) who only like beer ice cold or in this case even colder
Predicted Sentiment: negative
Sentence: There wa a warm feeling with the service and I felt like their guest for a special treat
Predicted Sentiment: positive
Sentence: The sergeant pepper beef sandwich with auju sauce is an excellent sandwich a well
Predicted Sentiment: positive
Sentence: Ryan 's Bar is definitely one Edinburgh establishment I wo n't be revisiting
Predicted Sentiment: positive
Sentence: The vanilla ice cream wa creamy and smooth while the profiterole ( chou ) pastry wa fresh enough
Predicted Sentiment: positive
```

```
Sentence: Furthermore you can't even find hour of operation on the website!
Predicted Sentiment: negative
Sentence: This wa my first crawfish experience and it wa delicious !
Predicted Sentiment: positive
Sentence: The ambience is wonderful and there is music playing
Predicted Sentiment: positive
Sentence: This is a really fantastic Thai restaurant which is definitely worth a visit
Predicted Sentiment: positive
Sentence: We recently witnessed her poor quality of management towards other quest a well
Predicted Sentiment: negative
Sentence: Not to mention the combination of pear almond and bacon is a big winner !
Predicted Sentiment: positive
Sentence: Weird vibe from owner
Predicted Sentiment: negative
Sentence: I 've had better atmosphere
Predicted Sentiment: negative
Sentence: The atmosphere here is fun
Predicted Sentiment: positive
Sentence: The black eyed pea and sweet potato UNREAL!
Predicted Sentiment: negative
Sentence: I do love sushi but I found Kabuki to be over-priced over-hip and under-services
Predicted Sentiment: negative
Sentence: Food is way overpriced and portion are fucking small
Predicted Sentiment: negative
Sentence: We 've tried to like this place but after 10+ time I think we 're done with them
Predicted Sentiment: negative
Sentence: The food is good
Predicted Sentiment: positive
Sentence: i felt insulted and disrespected how could you talk and judge another human being like that ?
Predicted Sentiment: negative
Sentence: The waitress and manager are so friendly
Predicted Sentiment: positive
Sentence: The chicken I got wa definitely reheated and wa only ok the wedge were cold and soggy
Predicted Sentiment: negative
Sentence: The chip that came out were dripping with grease and mostly not edible
Predicted Sentiment: negative
Sentence: It wa pretty gross !
Predicted Sentiment: negative
Sentence: Kind of hard to mess up a steak but they did
Predicted Sentiment: negative
Sentence: There is not a deal good enough that would drag me into that establishment again
Predicted Sentiment: negative
Sentence: I just do n't know how this place managed to served the blandest food I have ever eaten when they
are preparing Indian cuisine
Predicted Sentiment: negative
Sentence: Appetite instantly gone
Predicted Sentiment: negative
Sentence: Overall I like there food and the service
Predicted Sentiment: positive
Sentence: This place deserves one star and 90 % ha to do with the food
Predicted Sentiment: positive
Sentence: The description said `` yum yum sauce '' and another said `` eel sauce '' yet another said `` sp
icy mayo '' well NONE of the roll had sauce on them
Predicted Sentiment: negative
Sentence: Not good for the money
Predicted Sentiment: negative
```

```
Sentence: First - the bathroom at this location were dirty- Seat cover were not replenished & just plain yu
cky ! ! !
Predicted Sentiment: negative
Sentence: And the bean and rice were mediocre at best
Predicted Sentiment: negative
Sentence: I think this restaurant suffers from not trying hard enough
Predicted Sentiment: negative
Sentence: Must have been an off night at this place
Predicted Sentiment: negative
Sentence: Food quality ha been horrible
Predicted Sentiment: negative
Sentence: This place is amazing !
Predicted Sentiment: positive
Sentence: Their daily special are always a hit with my group
Predicted Sentiment: positive
Sentence: As for the `` main '' also uninspired
Predicted Sentiment: negative
Sentence: Then our food came out disappointment ensued
Predicted Sentiment: negative
Sentence: Im in AZ all the time and now have my new spot
Predicted Sentiment: positive
Sentence: I had to wait over 30 minute to get my drink and longer to get 2 arepas
Predicted Sentiment: negative
Sentence: They brought a fresh batch of fry and I wa thinking yay something warm but no !
Predicted Sentiment: positive
Sentence: They have a good selection of food including a massive meatloaf sandwich a crispy chicken wrap
a delish tuna melt and some tasty burger
Predicted Sentiment: positive
Sentence: DELICIOUS !!
Predicted Sentiment: positive
Sentence: My husband said she wa very rude did not even apologize for the bad food or anything
Predicted Sentiment: negative
Sentence: say bye bye to your tip lady !
Predicted Sentiment: negative
Sentence: Pricing is a bit of a concern at Mellow Mushroom
Predicted Sentiment: negative
Sentence: Damn good steak
Predicted Sentiment: positive
Sentence: Anyway this FS restaurant ha a wonderful breakfast/lunch
Predicted Sentiment: positive
Sentence: definitely will come back here again
Predicted Sentiment: positive
Sentence: The real disappointment wa our waiter
Predicted Sentiment: negative
Sentence: Today is the second time I 've been to their lunch buffet and it wa pretty good
Predicted Sentiment: positive
Sentence: As for the service : I 'm a fan because it 's quick and you 're being served by some nice folk
Predicted Sentiment: positive
Sentence: Probably not in a hurry to go back
Predicted Sentiment: negative
Sentence: What a mistake that wa!
Predicted Sentiment: negative
Sentence: You get incredibly fresh fish prepared with care
Predicted Sentiment: positive
Sentence: Our waiter wa very attentive friendly and informative
Predicted Sentiment: positive
```

```
Sentence: In the summer you can dine in a charming outdoor patio - so very delightful
Predicted Sentiment: positive
Sentence: Went for lunch - service wa slow
Predicted Sentiment: negative
Sentence: Everything on the menu is terrific and we were also thrilled that they made amazing accommodation
for our vegetarian daughter
Predicted Sentiment: positive
Sentence: I do n't each much pasta but I love the homemade /hand made pasta and thin pizza here
Predicted Sentiment: positive
Sentence: Talk about great customer service of course we will be back
Predicted Sentiment: positive
Sentence: Lobster Bisque Bussell Sprouts Risotto Filet ALL needed salt and pepper and of course there i
s none at the table
Predicted Sentiment: negative
Sentence: The management is rude
Predicted Sentiment: negative
Sentence: Then a if I had n't wasted enough of my life there they poured salt in the wound by drawing out
the time it took to bring the check
Predicted Sentiment: negative
Sentence: Not good by any stretch of the imagination
Predicted Sentiment: negative
Sentence: I had high hope for this place since the burger are cooked over a charcoal grill but unfortunate
ly the taste fell flat way flat
Predicted Sentiment: negative
Sentence: Great time - family dinner on a Sunday night
Predicted Sentiment: positive
Sentence: The warm beer did n't help
Predicted Sentiment: negative
Sentence: The best place in Vegas for breakfast ( just check out a Sat or Sun
Predicted Sentiment: positive
Sentence: Their monster chicken fried steak and egg is my all time favorite
Predicted Sentiment: positive
Sentence: Strike 2 who want to be rushed
Predicted Sentiment: negative
Sentence: Shrimp- When I unwrapped it ( I live only 1/2 a mile from Brushfire ) it wa literally ice cold
Predicted Sentiment: negative
Sentence: I checked out this place a couple year ago and wa not impressed
Predicted Sentiment: negative
Sentence: I love the fact that everything on their menu is worth it
Predicted Sentiment: positive
Sentence: You cant go wrong with any of the food here
Predicted Sentiment: positive
Sentence: The staff are now not a friendly the wait time for being served are horrible no one even say hi
for the first 10 minute
Predicted Sentiment: negative
Sentence: We made the drive all the way from North Scottsdale and I wa not one bit disappointed!
Predicted Sentiment: positive
Sentence: I have been to very few place to eat that under no circumstance would I ever return to and this
top the list
Predicted Sentiment: negative
Sentence: I LOVED it!
Predicted Sentiment: positive
Sentence: So flavorful and ha just the perfect amount of heat
Predicted Sentiment: positive
Sentence: The owner are super friendly and the staff is courteous
Predicted Sentiment: positive
Sentence: I would recommend saving room for this!
Predicted Sentiment: positive
```

```
Sentence: Pretty good beer selection too
Predicted Sentiment: positive
Sentence: We were sat right on time and our server from the get go wa FANTASTIC!
Predicted Sentiment: positive
Sentence: But I do n't like it
Predicted Sentiment: negative
Sentence: The fry were great too
Predicted Sentiment: positive
Sentence: The sweet potato fry were very good and seasoned well
Predicted Sentiment: positive
Sentence: The crêpe wa delicate and thin and moist
Predicted Sentiment: positive
Sentence: One nice thing wa that they added gratuity on the bill since our party wa larger than 6 or 8 and
they did n't expect more tip than that
Predicted Sentiment: negative
Sentence: They also have the best cheese crisp in town
Predicted Sentiment: positive
Sentence: That 's right the red velvet cake ohhh this stuff is so good
Predicted Sentiment: positive
Sentence: We will not be coming back
Predicted Sentiment: negative
Sentence: Bacon is hella salty
Predicted Sentiment: positive
Sentence: The food wa very good and I enjoyed every mouthful an enjoyable relaxed venue for couple small f
amily group etc
Predicted Sentiment: positive
```

Above you can see all sentiments assigned to the reviews by Huggingface's model.

```
In [ ]: from sklearn.metrics import classification_report
        true_labels = test['labels'].tolist()
        print(classification_report(true_labels, predictions, target_names=['negative', 'positive']))
                    precision
                               recall f1-score support
          negative
                         0.93
                                  0.92
                                             0.92
                                                        100
          positive
                         0.92
                                  0.93
                                             0.93
                                                        100
                                             0.93
                                                        200
          accuracy
                         0.93
                                   0.93
                                                        200
         macro avg
                                             0.92
      weighted avg
                         0.93
                                   0.93
                                             0.92
                                                        200
```

An overall accuracy and macro-average f1-score of 0.93 were obtained on a dataset with equal support (100 instances each) for both categories, as both precision and recall were tightly aligned at roughly 0.93. This illustrates how well the model consistently distinguishes between positive and negative classes.

Evaluating on Baseline Dataset

In a similiar manner as before, an additional analysis has been run to asses RoBERTa's performance. This was performed on the baseline dataset provided by the teaching staff of the Text Mining course. This baseline dataset includes sentences with labeled sentiments, aiming to provide a baseline to assess the trained model's performance and transferability.

```
In [ ]: test_data = pd.read_csv('sentiment-topic-test.tsv', sep='\t')
         sentiment_mapping = {'negative': 0, 'neutral': 1, 'positive': 2}
         test_data['numerical_sentiment'] = test_data['sentiment'].map(sentiment_mapping)
         sentences = test_data['text'].tolist()
         # Predicting
        predictions, raw_outputs = model.predict(sentences)
         from sklearn.metrics import classification_report
         print(classification\_report(test\_data[\begin{subarray}{c} "numerical\_sentiment"], predictions, target\_names=sentiment\_mapping. \\
```

```
Oit [00:00, ?it/s]huggingface/tokenizers: The current process just got forked, after parallelism has alread
y been used. Disabling parallelism to avoid deadlocks..
To disable this warning, you can either:
        - Avoid using `tokenizers` before the fork if possible
        - Explicitly set the environment variable TOKENIZERS_PARALLELISM=(true | false)
1it [00:04, 4.29s/it]
             1/1 [00:00<00:00, 1.52it/s]
100%
              precision
                           recall f1-score
                                              support
    negative
                   0.33
                             0.75
                                       0.46
                   0.00
     neutral
                             0.00
                                       0.00
                                                    3
    positive
                   0.00
                             0.00
                                       0.00
                                                    3
                                       0.30
                                                   10
    accuracy
                   0.11
                             0.25
                                       0.15
                                                   10
   macro avq
weighted avg
                   0.13
                             0.30
                                       0.18
```

```
/Library/Frameworks/Python.framework/Versions/3.11/lib/python3.11/site-packages/sklearn/metrics/_classifica tion.py:1344: UndefinedMetricWarning: Precision and F-score are ill-defined and being set to 0.0 in labels with no predicted samples. Use `zero_division` parameter to control this behavior.
_warn_prf(average, modifier, msg_start, len(result))
/Library/Frameworks/Python.framework/Versions/3.11/lib/python3.11/site-packages/sklearn/metrics/_classifica tion.py:1344: UndefinedMetricWarning: Precision and F-score are ill-defined and being set to 0.0 in labels with no predicted samples. Use `zero_division` parameter to control this behavior.
_warn_prf(average, modifier, msg_start, len(result))
/Library/Frameworks/Python.framework/Versions/3.11/lib/python3.11/site-packages/sklearn/metrics/_classifica tion.py:1344: UndefinedMetricWarning: Precision and F-score are ill-defined and being set to 0.0 in labels with no predicted samples. Use `zero_division` parameter to control this behavior.
_warn_prf(average, modifier, msg_start, len(result))
```

The results indicate an imbalanced performance across three categories (negative, neutral, positive), with a significantly high recall of 0.75 for the negative class but zero recall for both neutral and positive classes. The model's overall accuracy for a dataset of 10 instances is 0.30.

NERC

We analyze Named Entity Recognition and Classification (NERC) in this section by pre-training a Support Vector Machine (SVM) model on a chosen NERC database from Kaggle (Annotated Corpus for Named Entity Recognition). The aim of this advanced phase of our research was to identify and categorize named entities in the restaurant reviews dataset [4].

After the NERC model was pre-trained using the annotated corpus - that was then carefully split into training and testing sets - with DictVectorizer, we were able to convert the textual data into a numerical format that could be processed by machine learning techniques. After being trained on these features, the SVM model was able to identify different types of entities in the text, including words and Parts-of-Speech, which are essential for identifying named entities [5][7].

The database used for pre-training, Annotated Corpus for Named Entity Recognition, consists of 1.050.795 entries, mainly – mirroring real language – 'O's (Outside of Named Entities), with a high number of time, peson, location and organizations in a BIO stuctured format.

Pre-Training the Model

```
In [ ]: from sklearn.feature_extraction import DictVectorizer
        from sklearn import svm
        import nltk
        # Importing the NERC Database
        path = '/Users/markbartos/Library/Mobile Documents/com~apple~CloudDocs/DRIVE/EDUCATION/VU_AI/YEAR3 PERIOD
        kaggle_dataset = pd.read_csv(path, on_bad_lines='skip')
        # Splitting the database into train and test sets
        df_train = kaggle_dataset[:100000]
        df_test = kaggle_dataset[100000:120000]
        #print(kaggle_dataset.iloc[0])
In [ ]: train_features = []
        train_labels = []
        for _, row in df_train.iterrows():
            a_dict = {
                'words': row['word'],
                'pos': row['pos']
            train_features.append(a_dict)
            train_labels.append(row['tag'])
```

```
test_features = []
        test_labels = []
        for _, row in df_test.iterrows():
           a_dict = {
                'words': row['word'],
               'pos': row['pos']
           test_features.append(a_dict)
           test_labels.append(row['tag'])
        # Using DictVectorizer to one-hot encode
        vec = DictVectorizer(sparse=False)
        all_features = train_features + test_features
        all_features_vec = vec.fit_transform(all_features)
        # Splitting back into train and test set
        num_training = len(train_features)
        train_features_vec = all_features_vec[:num_training]
        test_features_vec = all_features_vec[num_training:]
      {'words': 'Thousands', 'pos': 'NNS'}
In [ ]: clf = svm.LinearSVC()
        clf.fit(train_features_vec, train_labels)
        predicted_labels = clf.predict(test_features_vec)
        from sklearn.metrics import classification_report
        print(classification_report(test_labels, predicted_labels, zero_division=0))
                    precision
                               recall f1-score support
             B-art
                        0.00
                                  0.00
                                            0.00
                                                        4
                        0.00
                                  0.00
             B-eve
                                            0.00
                                                        0
                        0.80
                                  0.76
                                            0.78
                                                      741
             B-aeo
             B-gpe
                        0.96
                                  0.92
                                            0.94
                                                      296
                        1.00
                                  0.50
                                            0.67
             B-nat
                        0.64
                                  0.51
                                            0.57
                                                      397
             B-org
             B-per
                        0.81
                                  0.53
                                            0.64
                                                      333
             B-tim
                        0.91
                                  0.76
                                            0.83
                                                      393
             I-art
                        0.00
                                  0.00
                                            0.00
                                                       0
                                  0.00
                                            0.00
             T-eve
                        0.00
                                                        0
             I-geo
                        0.74
                                  0.50
                                            0.60
                                                      156
             I-gpe
                        1.00
                                  0.50
                                            0.67
                                                        2
                        0.80
                                  1.00
                                            0.89
                                                        4
             I-nat
                                                      321
             I-org
                        0.65
                                  0.44
                                            0.53
             I-per
                        0.42
                                  0.90
                                            0.57
                                                      319
                        0.41
                                  0.08
                                            0.14
                                                      108
             I-tim
                 0
                        0.98
                                 0.99
                                            0.99
                                                    16918
                                            0.94
                                                     20000
          accuracy
                        0.60
                                  0.49
                                                    20000
         macro avg
                                            0.52
      weighted avg
                        0.95
                                  0.94
                                            0.94
                                                    20000
```

Following training, we applied this model to the restaurant review dataset, identifying and classifying named entities.

Tokenizing the reviews, applying Part-of-Speech labels to each token, and using the trained SVM model to predict entity tags were the steps involved in this approach.

Since there was no gold data avaliable for named entities in the original dataset, a random subset of 500 predictions were annotated and nominated as the gold standard. With this approach, we were able to test the accuracy and performance of our NERC model and validate its efficacy. We found it important to mention, as some bias - even to our best efforts - might have occoured.

Preprocessing the Restaurant Review Dataset for NERC Analysis

```
[{'words': 'Wow', 'pos': 'NNP'}, {'words': 'Loved', 'pos': 'VBD'}, {'words': 'this', 'pos': 'DT'}, {'words': 'place', 'pos': 'NN'}, {'words': 'Crust', 'pos': 'NNP'}, {'words': 'is', 'pos': 'VBZ'}, {'words': 'not', 'pos': 'RB'}, {'words': 'good', 'pos': 'JJ'}, {'words': 'Not', 'pos': 'RB'}, {'words': 'tasty', 'pos': 'JJ'}]
```

Exporting Predicted NERC Labels for Manual Evaluation

```
In [ ]: predicted_entity_tags = clf.predict(all_features_vec2)
         words_and_entities = zip([feature['words'] for feature in all_features], predicted_entity_tags)
         words_and_entities = list(zip([feature['words'] for feature in all_features_flat], predicted_entity_tags))
df_words_entities = pd.DataFrame(words_and_entities, columns=['Word', 'Predicted_Entity'])
         subset_for_manual_eval = df_words_entities.sample(n=500, random_state=42)
         #subset_for_manual_eval.to_csv('subset_for_manual_evaluation.csv', index=False) # <----- Uncomment to ove
         #print(subset for manual eval[0:10])
In [ ]: annotated_data = pd.read_csv('annotated-subset.csv', sep=';')
         print(classification_report(annotated_data['Annotated'], annotated_data['Predicted_Entity']))
                       precision
                                     recall f1-score support
               B-geo
                            0.00
                                       0.00
                                                  0.00
                            1.00
                                       1.00
                                                  1.00
               B-gpe
                                                                1
               B-per
                            0.00
                                       0.00
                                                  0.00
                                                                2
               B-tim
                            1.00
                                       1.00
                                                  1.00
                                                                1
               I-geo
                            0.00
                                       0.00
                                                  0.00
                                                                1
               I-org
                            1.00
                                       1.00
                                                  1.00
                                                                2
               I-per
                            0.44
                                       1.00
                                                  0.61
                                                                7
                            1.00
                                       1.00
               I-tim
                                                  1.00
                                                                1
                   0
                            1.00
                                       0.99
                                                  0.99
                                                              484
                                                  0.98
                                                              500
           accuracy
                            0.60
                                       0.67
           macro avg
                                                  0.62
                                                              500
                            0.98
                                       0.98
                                                  0.98
                                                              500
       weighted avg
```

```
/Library/Frameworks/Python.framework/Versions/3.11/lib/python3.11/site-packages/sklearn/metrics/_classifica tion.py:1344: UndefinedMetricWarning: Precision and F-score are ill-defined and being set to 0.0 in labels with no predicted samples. Use `zero_division` parameter to control this behavior.

_warn_prf(average, modifier, msg_start, len(result))
/Library/Frameworks/Python.framework/Versions/3.11/lib/python3.11/site-packages/sklearn/metrics/_classifica tion.py:1344: UndefinedMetricWarning: Precision and F-score are ill-defined and being set to 0.0 in labels with no predicted samples. Use `zero_division` parameter to control this behavior.

_warn_prf(average, modifier, msg_start, len(result))
/Library/Frameworks/Python.framework/Versions/3.11/lib/python3.11/site-packages/sklearn/metrics/_classifica tion.py:1344: UndefinedMetricWarning: Precision and F-score are ill-defined and being set to 0.0 in labels with no predicted samples. Use `zero_division` parameter to control this behavior.

_warn_prf(average, modifier, msg_start, len(result))
```

The results show extraordinary precision and recall in detecting 'B-gpe' (Geopolitical entity), 'B-tim' (Time expressions), 'I-org' (Inside an organization), 'I-tim' (Inside a time expression), and non-entity 'O' categories. However, all of these categories have low support, except O'.

Most Common Entities per Category

Furthermore, we conducted an in-depth examination of the entities that appeared most frequently in each category to gain an understanding of the recurring themes and subjects found in the restaurant assessment. This investigation not only improved our comprehension of the content of the dataset but also showed how NERC may be used to identify important patterns and trends in textual data.

```
In []: from collections import defaultdict, Counter

entities_by_tag = defaultdict(list)
for word, tag in words_and_entities:
    entities_by_tag[tag].append(word)

most_mentioned_per_tag = {}
for tag, entities in entities_by_tag.items():
    entity_counts = Counter(entities)
    most_common_entities = entity_counts.most_common(5)
    most_mentioned_per_tag[tag] = most_common_entities

rows = []
for tag, entities in most_mentioned_per_tag.items():
    for entity, count in entities:
        rows.append((tag, entity, count))
```

df_most_mentioned = pd.DataFrame(rows, columns=['Tag', 'Entity', 'Frequency'])
df_most_mentioned

Out[]:

	Tag	Entity	Frequency
0	l-per	Vegas	21
1	l-per	Pho	4
2	l-per	Worst	4
3	l-per	Waitress	3
4	l-per	EVER	3
5	0	the	406
6	0	and	382
7	0	I	347
8	0	wa	308
9	0	а	258
10	B-tim	Today	2
11	B-tim	today	2
12	B-tim	summer	2
13	B-tim	May	1
14	B-tim	1979	1
15	B-per	Rick	1
16	B-per	Rock	1
17	B-per	Francisco	1
18			1
19	B-per	Ryan	1
	B-per	Roll	
20	l-org	Service	15
21	l-org	&	12
22	l-org	Food	10
23	l-org	Phoenix	4
24	l-org	Valley	2
25	B-geo	Cape	1
26	B-geo	San	1
27	B-geo	North	1
28	B-geo	Mediterranean	1
29	B-geo	Christmas	1
30	B-gpe	Thai	5
31	B-gpe	Greek	3
32	B-gpe	Mexican	2
33	B-gpe	Indian	2
34	B-gpe	Italian	2
35	B-org	Great	14
36	B-org	Good	1
37	B-org	Big	1
38	B-org	Google	1
39	I-tim	3	4
40	I-tim	8	3
41	I-tim	afternoon	1
42	I-tim	7	1
43	I-tim	6	1
44	I-geo	Вау	4
45	I-geo	Strip	2
46	B-art	Magazine	1

	Tag	Entity	Frequency
47	B-eve	Eve	1

Evaluating on Baseline Dataset

Once again, to examine the performance of the model and to assess its transferability, the SVM-based NERC model made prediction on the baseline dataset's entities and its performance has been compared to the baseline's gold standards. Since the baseline and the Restaurant Review dataset used different labels for the same BIO tags, a mapping has been applied.

```
In [ ]: baseline_nerc = pd.read_csv('NER-test.tsv', sep='\t')
        baseline_features = []
        baseline_labels = []
        def map_label(label):
            if label == 'B-ORG':
                return 'B-org'
            elif label == 'I-PERSON':
            return 'I-per'
elif label == 'B-PERSON':
                return 'B-per'
            elif label == 'I-ORG':
                return 'I-org'
            elif label == 'B-DATE':
                return 'B-tim'
            elif label == 'I-DATE':
                return 'I-tim'
            elif label == 'I-PER':
                return 'I-per'
            elif label == 'B-PER':
                return 'B-per'
            elif label == 'B-WORK_OF_ART':
                return '0'
            elif label == 'I-WORK_OF_ART':
                return '0'
            else:
                 return label
        for _, row in baseline_nerc.iterrows():
            a_dict = {
                 'words': row['token']
            baseline_features.append(a_dict)
            #baseline_labels.append(row['BIO NER tag'])
            mapped_label = map_label(row['BIO NER tag'])
            baseline_labels.append(mapped_label)
        print(baseline_features)
        print(baseline_labels)
        baseline_features_vec = vec.transform(baseline_features)
        predicted_baseline_labels = clf.predict(baseline_features_vec)
        print(classification_report(baseline_labels, predicted_baseline_labels, zero_division=0))
```

```
[{'words': 'I'}, {'words': 'would'}, {'words': "n't"}, {'words': 'be'}, {'words': 'caught'}, {'words': 'dea d'}, {'words': 'watching'}, {'words': 'the'}, {'words': 'NFL'}, {'words': 'if'}, {'words': 'it'}, {'words': 'were'}, {'words': "n't"}, {'words': 'Taylor'}, {'words': 'Swift'}, {'words': '.'}, {'
   ds': 'Chris'}, {'words': "0'Donnell"}, {'words': 'stated'}, {'words': 'that'}, {'words': 'while'}, {'words
   s': 'filming'}, {'words': 'for'}, {'words': 'this'}, {'words': 'movie'}, {'words': ','}, {'words': 'he'},
 {'words': 'felt'}, {'words': 'like'}, {'words': 'he'}, {'words': 'was'}, {'words': 'in'}, {'words': 'a'}, {'words': 'Toys'}, {'words': "'"}, {'words': "'"}, {'words': 'Us'}, {'words': 'commercia l'}, {'words': '.'}, {'words': 'the'}, {'words': 'whole'}, {'words': 'was'}, {'words': 
      'a'}, {'words': 'rollercoaster'}, {'words': 'ride'}, {'words': ','}, {'words': 'but'}, {'words': 'Los'},
a', { words: 'rollercoaster'}, { words: 'ride'}, { 'words:: ','}, { 'words': 'but'}, { 'words': 'Los'}, { 'words': 'Angeles'}, { 'words': 'lakers'}, { 'words': 'ultimately'}, { 'words': 'persevered'}, { 'words': 'and'}, { 'words': 'slayed'}, { 'words': 'in'}, { 'words': 'in'}, { 'words': 'slayed'}, { 'words': 'in'}, { 'words': 'oes'}, { 'words': 'as'}, { 'words': 'she'}, { 'words': 'does'}, { 'words': 'in'}, { 'words': 'all'}, { 'words': 'her'}, { 'words': 'movies'}, { 'words': 'blaying'}, { 'words': 'my'}, { 'words': 'favorite'}, { 'words': 'started'}, { 'words': 'off'}, { 'words': 'stronggg all'} { 'words': 'lakers'} { 'words': '
   g'}, {'words': ','}, {'words': 'it'}, {'words': 'went'}, {'words': 'downhill'}, {'words': 'after'}, {'words': 'ment'}, {'words': 'downhill'}, {'words': 'after'}, {'words': 'ment'}, {'words': 'downhill'}, {'words': 'after'}, {'words': 'ment'}, {'words': 'downhill'}, {'words': 'after'}, 
 s': 'Messi'}, {'words': "'s"}, {'words': 'injyry'}, {'words': 'midgame'}, {'words': '.'}, {'words': 'My'}, {'words': 'uncle'}, {'words': "'s"}, {'words': "'s"}, {'words': 'rea
s': "'s"}, {'words': 'cat'}, {'words': "'s"}, {'words': 'veterinarian'}, {'words': 'David'}, {'words': 'rea
   ds'}, {'words': 'the'}, {'words': 'communist'}, {'words': 'manifesto'}, {'words': 'in'}, {'words': 'his'},
   {'words': 'spare'}, {'words': 'time'}, {'words': '.'}, {'words': 'He'}, {'words': 'said'}, {'words': 'tha
 t'}, {'words': 'The'}, {'words': 'Great'}, {'words': 'Gatsby'}, {'words': 'is'}, {'words': 'the'}, {'words': 'best'}, {'words': 'novell'}, {'words': 'ever'}, {'words': ','}, {'words': 'and'}, {'words': 'I'}, {'words': 'I'}
    rds': 'was'}, {'words': 'about'}, {'words': 'to'}, {'words': 'throw'}, {'words': 'hands'}, {'words':
                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  .'}.
   {'words': 'I'}, {'words': 'could'}, {'words': 'not'}, {'words': 'look'}, {'words': 'away'}, {'words': 'from'}, {'words': 'this'}, {'words': 'train'}, {'words': 'wrck'}, {'words': 'of'}, {'words': 'a'}, {'words': 'mords': 'mords': 'wrck'}, {'words': 'a'}, {'words': 'mords': 'mords': 'mords': 'mords': 'mords': 'mords': 'a'}, {'words': 'mords': '
 'movie'}, {'words': ','}, {'words': 'on'}, {'words': 'February'}, {'words': '14th'}, {'words': 'of'}, {'words': 'all'}, {'words': 'days'}, {'words': '.'}, {'words': 'The'}, {'words': 'film'}, {'words': 'Everythin
g'}, {'words': 'Everywhere'}, {'words': 'All'}, {'words': 'At'}, {'words': 'Once'}, {'words': 'follows'}, {'words': 'Evelyn'}, {'words': 'Yang'}, {'words': 'a'}, {'words': 'woman'}, {'words': 'drow ning'}, {'words': 'the'}, {'words': 'stress'}, {'words': 'of'}, {'words': 'her'}, {'words': 'family'}, {'words': 'failing'}, {'words': 'laundromat'}, {'words': '.'}, {'words': '...}, {'words': '...},
 'I'}, {'words': 'just'}, {'words': 'finished'}, {'words': 'reading'}, {'words': 'pride'}, {'words': 'and'}, {'words': 'prejudice'}, {'words': 'which'}, {'words': 'had'}, {'words': 'me'}, {'words': 'HOOOKED'}, {'words': 'from'}, {'words': 'the'}, {'words': 'beginning'}, {'words': '.'}]
 recall f1-score
                                                                                                                            precision
                                                                                                                                                                                                                                                                                                                                                                                                             support
                                                                                                                                                                         0.00
                                                                                                                                                                                                                                                               0.00
                                                                                                                                                                                                                                                                                                                                                         0.00
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                                                               B-org
                                                               B-per
                                                                                                                                                                         0.00
                                                                                                                                                                                                                                                               0.00
                                                                                                                                                                                                                                                                                                                                                         0.00
                                                                                                                                                                                                                                                               1.00
                                                               B-tim
                                                                                                                                                                         0.50
                                                                                                                                                                                                                                                                                                                                                         0.67
                                                                                                                                                                                                                                                                                                                                                                                                                                                                           1
                                                               I-org
                                                                                                                                                                         0.00
                                                                                                                                                                                                                                                                 0.00
                                                                                                                                                                                                                                                                                                                                                         0.00
                                                                                                                                                                                                                                                                                                                                                                                                                                                                           6
                                                                I-per
                                                                                                                                                                         0.00
                                                                                                                                                                                                                                                                 0.00
                                                                                                                                                                                                                                                                                                                                                         0.00
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                                                                I-tim
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                                                                                                                                                                                                                                                               1.00
                                                                                                                                                                                                                                                                                                                                                         0.95
                                                                                                                                                                                                                                                                                                                                                                                                                                                          173
                                                                                                                                                                                                                                                                                                                                                         0.90
                                                                                                                                                                                                                                                                                                                                                                                                                                                          193
                                    accuracy
                                                                                                                                                                         0.20
                                                                                                                                                                                                                                                                  0.29
                              macro avg
                                                                                                                                                                                                                                                                                                                                                         0.23
                                                                                                                                                                                                                                                                                                                                                                                                                                                          193
```

The model is highly effective in identifying text that is associated with 'O' entities (Outside of named entities), however, these are the easiest to classify. The precise identification and classification of named entities within the dataset presents challenges for this model, as demonstrated by the significantly lower precision and recall for certain entity types like 'B-org' (Beginning of an organization), 'B-per' (Beginning of a person's name), and 'I-org' (Inside an organization). These findings highlight areas for potential improvement in the model transferability.

193

0.81

weighted avg

0.90

0.86

```
In []: for word, predicted_label in zip(baseline_features, predicted_baseline_labels):
    print(f"Word: {word['words']}, Predicted NER Label: {predicted_label}")
```

```
Word: I, Predicted NER Label: 0
Word: would, Predicted NER Label: 0
Word: n't, Predicted NER Label: 0
Word: be, Predicted NER Label: 0
Word: caught, Predicted NER Label: 0
Word: dead, Predicted NER Label: 0
Word: watching, Predicted NER Label: 0
Word: the, Predicted NER Label: 0
Word: NFL, Predicted NER Label: 0
Word: if, Predicted NER Label: 0
Word: it, Predicted NER Label: 0
Word: were, Predicted NER Label: 0
Word: n't, Predicted NER Label: 0
Word: for, Predicted NER Label: 0
Word: Taylor, Predicted NER Label: 0
Word: Swift, Predicted NER Label: 0
Word: ., Predicted NER Label: 0
Word: Chris, Predicted NER Label: 0
Word: O'Donnell, Predicted NER Label: O
Word: stated, Predicted NER Label: 0
Word: that, Predicted NER Label: 0
Word: while, Predicted NER Label: 0
Word: filming, Predicted NER Label: 0
Word: for, Predicted NER Label: 0
Word: this, Predicted NER Label: 0
Word: movie, Predicted NER Label: 0
Word: ,, Predicted NER Label: 0
Word: he, Predicted NER Label: 0
Word: felt, Predicted NER Label: 0
Word: like, Predicted NER Label: 0
Word: he, Predicted NER Label: 0
Word: was, Predicted NER Label: 0
Word: in, Predicted NER Label: 0
Word: a, Predicted NER Label: 0
Word: Toys, Predicted NER Label: 0
Word: '', Predicted NER Label: 0
Word: R, Predicted NER Label: 0
Word: '', Predicted NER Label: 0
Word: Us, Predicted NER Label: 0
Word: commercial, Predicted NER Label: 0
Word: ., Predicted NER Label: 0
Word: The, Predicted NER Label: 0
Word: whole, Predicted NER Label: 0
Word: game, Predicted NER Label: 0
Word: was, Predicted NER Label: 0
Word: a, Predicted NER Label: 0
Word: rollercoaster, Predicted NER Label: 0
Word: ride, Predicted NER Label: 0
Word: ,, Predicted NER Label: 0
Word: but, Predicted NER Label: 0
Word: Los, Predicted NER Label: 0
Word: Angeles, Predicted NER Label: 0
Word: Lakers, Predicted NER Label: 0
Word: ultimately, Predicted NER Label: 0
Word: persevered, Predicted NER Label: 0
Word: and, Predicted NER Label: 0
Word: won, Predicted NER Label: 0
Word: !, Predicted NER Label: 0
Word: Zendaya, Predicted NER Label: 0
Word: slayed, Predicted NER Label: 0
Word: in, Predicted NER Label: 0
Word: Dune, Predicted NER Label: 0
Word: 2, Predicted NER Label: 0
Word: ,, Predicted NER Label: 0
Word: as, Predicted NER Label: 0
Word: she, Predicted NER Label: 0
Word: does, Predicted NER Label: 0
Word: in, Predicted NER Label: 0
Word: all, Predicted NER Label: 0
Word: her, Predicted NER Label: 0
Word: movies, Predicted NER Label: 0
Word: ., Predicted NER Label: 0
Word: While, Predicted NER Label: 0
Word: my, Predicted NER Label: 0
Word: favorite, Predicted NER Label: 0
Word: player, Predicted NER Label: 0
Word: was, Predicted NER Label: 0
Word: playing, Predicted NER Label: 0
Word: this, Predicted NER Label: 0
Word: match, Predicted NER Label: 0
Word: and, Predicted NER Label: 0
Word: started, Predicted NER Label: 0
Word: off, Predicted NER Label: 0
```

```
Word: strongggg, Predicted NER Label: 0
Word: ,, Predicted NER Label: 0
Word: it, Predicted NER Label: 0
Word: went, Predicted NER Label: 0
Word: downhill, Predicted NER Label: 0
Word: after, Predicted NER Label: 0
Word: Messi, Predicted NER Label: 0
Word: 's, Predicted NER Label: 0
Word: injyry, Predicted NER Label: 0
Word: midgame, Predicted NER Label: 0
Word: ., Predicted NER Label: 0
Word: My, Predicted NER Label: 0
Word: uncle, Predicted NER Label: 0
Word: 's, Predicted NER Label: 0
Word: brother, Predicted NER Label: 0
Word: 's, Predicted NER Label: 0
Word: neighbor, Predicted NER Label: 0
Word: 's, Predicted NER Label: 0
Word: cat, Predicted NER Label: 0
Word: 's, Predicted NER Label: 0
Word: veterinarian, Predicted NER Label: 0
Word: David, Predicted NER Label: 0
Word: reads, Predicted NER Label: 0
Word: the, Predicted NER Label: 0
Word: communist, Predicted NER Label: 0
Word: manifesto, Predicted NER Label: 0
Word: in, Predicted NER Label: 0
Word: his, Predicted NER Label: 0
Word: spare, Predicted NER Label: 0
Word: time, Predicted NER Label: 0
Word: ., Predicted NER Label: 0
Word: He, Predicted NER Label: 0
Word: said, Predicted NER Label: 0
Word: that, Predicted NER Label: 0
Word: The, Predicted NER Label: 0
Word: Great, Predicted NER Label: 0
Word: Gatsby, Predicted NER Label: 0
Word: is, Predicted NER Label: 0
Word: the, Predicted NER Label: 0
Word: best. Predicted NER Label: 0
Word: novell, Predicted NER Label: 0
Word: ever, Predicted NER Label: 0
Word: ,, Predicted NER Label: 0
Word: and, Predicted NER Label: 0
Word: I, Predicted NER Label: 0
Word: was, Predicted NER Label: 0
Word: about, Predicted NER Label: 0
Word: to, Predicted NER Label: 0
Word: throw, Predicted NER Label: 0
Word: hands, Predicted NER Label: 0
Word: ., Predicted NER Label: 0
Word: I, Predicted NER Label: 0
Word: could, Predicted NER Label: 0
Word: not, Predicted NER Label: 0
Word: look, Predicted NER Label: 0
Word: away, Predicted NER Label: 0
Word: from, Predicted NER Label: 0
Word: this, Predicted NER Label: 0
Word: train, Predicted NER Label: 0
Word: wrck, Predicted NER Label: 0
Word: of, Predicted NER Label: 0
Word: a, Predicted NER Label: 0
Word: movie, Predicted NER Label: 0
Word: ,, Predicted NER Label: 0
Word: on, Predicted NER Label: 0
Word: February, Predicted NER Label: B-tim
Word: 14th, Predicted NER Label: B-tim
Word: of, Predicted NER Label: 0
Word: all, Predicted NER Label: 0
Word: days, Predicted NER Label: 0
Word: ., Predicted NER Label: 0
Word: The, Predicted NER Label: 0
Word: film, Predicted NER Label: 0
Word: Everything, Predicted NER Label: 0
Word: Everywhere, Predicted NER Label: 0
Word: All, Predicted NER Label: 0
Word: At, Predicted NER Label: 0
Word: Once, Predicted NER Label: 0
Word: follows, Predicted NER Label: 0
Word: Evelyn, Predicted NER Label: 0
Word: Wang, Predicted NER Label: 0
Word: ,, Predicted NER Label: 0
Word: a. Predicted NER Label: 0
```

```
Word: woman, Predicted NER Label: 0
Word: drowning, Predicted NER Label: 0
Word: under, Predicted NER Label: 0
Word: the, Predicted NER Label: 0
Word: stress, Predicted NER Label: 0
Word: of, Predicted NER Label: 0
Word: her, Predicted NER Label: 0
Word: family, Predicted NER Label: 0
Word: 's, Predicted NER Label: 0
Word: failing, Predicted NER Label: 0
Word: laundromat, Predicted NER Label: 0
Word: ., Predicted NER Label: 0
Word: I, Predicted NER Label: 0
Word: just, Predicted NER Label: 0
Word: finished, Predicted NER Label: 0
Word: reading, Predicted NER Label: 0
Word: pride, Predicted NER Label: 0
Word: and, Predicted NER Label: 0
Word: prejudice, Predicted NER Label: 0
Word: which, Predicted NER Label: 0
Word: had, Predicted NER Label: 0
Word: me, Predicted NER Label: 0
Word: H000KED, Predicted NER Label: 0
Word: from, Predicted NER Label: 0
Word: the, Predicted NER Label: 0
Word: beginning, Predicted NER Label: 0
Word: ., Predicted NER Label: 0
```

The words from the baseline dataset, and their predicted Named Entities are printed above for manual examination.

Topic analysis - Gensim LDA

We used Latent Dirichlet Allocation (LDA) through the Gensim library, a recognized method for topic modeling in text corpora, to investigate thematic structures found in restaurant reviews. This methodological decision was based on LDA's demonstrated ability to reveal latent topic distributions in large unstructured text datasets [6].

A Term Frequency-Inverse Document Frequency (TF-IDF) model was then used to convert the processed documents into a bag-of-words representation and assess the relative value of each term in the corpus to its frequency across documents. This change was essential for improving the topic modeling procedure since it reduced the weight of common but uninformative phrases while highlighting important terms [9].

Using Gensim's LDA Multicore model, we were able to extract and analyze ten different subjects from the restaurant evaluations, which formed the basis of our topic analysis. Every topic was represented as a cluster of words along with their corresponding probabilities, which showed how relevant each word was to the subject. The results of this research demonstrated the wide range of topics that consumers focus on in their reviews.

We utilized pyLDAvis, an interactive visualization tool, to enhance the interpretability of the results of our LDA model. This tool allowed for the easy examination and investigation of the connections between the topics and their distribution across the dataset. The capacity of the model to divide the corpus into logical themes was highlighted by this visual representation.

```
In []: LDA_data = data
LDA_data.reset_index(inplace=True)
LDA_data.rename(columns={'index': 'index'}, inplace=True)
LDA_data.drop(columns=['Liked'], inplace=True)
LDA_data = LDA_data[['Review', 'index']]
LDA_data.head()
```

```
Out []:

Review index

Wow Loved this place 0

Crust is not good 1

Not tasty and the texture wa just nasty 2

Stopped by during the late May bank holiday of... 3

The selection on the menu wa great and so were... 4
```

```
import gensim
from gensim.utils import simple_preprocess
from gensim.parsing.preprocessing import STOPWORDS
from nltk.stem import WordNetLemmatizer, SnowballStemmer
from nltk.stem.porter import *
import numpy as np
np.random.seed(2018)
```

```
import nltk
        nltk.download('wordnet')
        lemmatizer = WordNetLemmatizer()
       [nltk_data] Downloading package wordnet to
       [nltk_data]
                      /Users/markbartos/nltk_data...
      [nltk_data] Package wordnet is already up-to-date!
In [ ]: def lemmatize_stemming(text):
            return lemmatizer.lemmatize(text)
        def preprocess(text):
            result = []
            for token in gensim.utils.simple_preprocess(text):
                if token not in gensim.parsing.preprocessing.STOPWORDS and len(token) > 3:
                    #result.append(token)
                    result.append(lemmatize_stemming(token))
            return result
In [ ]: processed_docs = LDA_data['Review'].map(preprocess)
        #processed_docs[:10]
In [ ]: dictionary = gensim.corpora.Dictionary(processed_docs)
        count = 0
        for k, v in dictionary.iteritems():
            #print(k, v)
            count += 1
            if count > 10:
                break
In [ ]: dictionary.filter_extremes(no_below=15, no_above=0.5, keep_n=100000)
In [ ]: bow_corpus = [dictionary.doc2bow(doc) for doc in processed_docs]
        #bow_corpus[100]
In [ ]: from gensim import corpora, models
        tfidf = models.TfidfModel(bow_corpus)
        corpus_tfidf = tfidf[bow_corpus]
        from pprint import pprint
        for doc in corpus_tfidf:
            #pprint(doc)
            break
In []: | lda_model = gensim.models.LdaMulticore(bow_corpus, num_topics=10, id2word=dictionary, passes=2, workers=2)
In [ ]: topic_labels = [
            "Positive General Impressions",
            "Food and Staff Appreciation"
            "Value and Quality Comparison"
            "Friendly Service and Atmosphere",
            "Memorable Dining Experiences",
            "Extremes in Service and Quality"
            "Favorites and Love for the Food",
            "Basic Satisfaction with Service and Quality",
            "Ambiance and Dining Experience",
            "Specific Complaints or Concerns"
In [ ]: for idx, topic in lda_model.print_topics(-1):
            print('Topic: {} \nWords: {}'.format(idx, topic))
```

```
Topic: 0
      Words: 0.193*"amazing" + 0.159*"going" + 0.111*"menu" + 0.100*"dish" + 0.082*"food" + 0.078*"service" + 0.0
      52*"delicious" + 0.037*"good" + 0.028*"great" + 0.019*"better"
      Topic: 1
      d" + 0.044*"nice" + 0.033*"vega" + 0.029*"best" + 0.024*"experience"
      Topic: 2
      Words: 0.292*"great" + 0.287*"time" + 0.084*"place" + 0.046*"good" + 0.036*"food" + 0.034*"staff" + 0.033
      *"restaurant" + 0.025*"going" + 0.020*"service" + 0.019*"amazing"
      Topic: 3
      Words: 0.191*"service" + 0.120*"great" + 0.118*"food" + 0.108*"came" + 0.088*"delicious" + 0.082*"worst" +
      0.043*"friendly" + 0.040*"time" + 0.039*"server" + 0.029*"price"
      Topic: 4
      Words: 0.286*"place" + 0.219*"service" + 0.209*"like" + 0.059*"food" + 0.030*"love" + 0.028*"good" + 0.025
      *"amazing" + 0.020*"star" + 0.019*"great" + 0.014*"restaurant"
      Topic: 5
      Words: 0.313*"good" + 0.107*"vega" + 0.101*"pretty" + 0.093*"experience" + 0.082*"place" + 0.065*"pizza" +
      0.052*"love" + 0.035*"time" + 0.025*"menu" + 0.022*"amazing"
      Words: 0.386*"food" + 0.110*"place" + 0.107*"good" + 0.079*"chicken" + 0.057*"think" + 0.055*"like" + 0.038
      *"dish" + 0.036*"great" + 0.029*"restaurant" + 0.022*"time"
      Topic: 7
      Words: 0.185*"disappointed" + 0.160*"minute" + 0.147*"definitely" + 0.136*"salad" + 0.066*"pizza" + 0.061
      *"food" + 0.037*"came" + 0.032*"great" + 0.028*"server" + 0.021*"place"
      Topic: 8
      Words: 0.189*"best" + 0.160*"good" + 0.113*"food" + 0.101*"service" + 0.072*"price" + 0.066*"better" + 0.04
      2*"place" + 0.036*"think" + 0.034*"friendly" + 0.033*"server"
      Topic: 9
      Words: 0.160*"place" + 0.156*"nice" + 0.143*"friendly" + 0.131*"star" + 0.126*"staff" + 0.078*"restaurant"
      + 0.036*"server" + 0.028*"best" + 0.026*"pizza" + 0.020*"great"
In [ ]: for idx, topic in lda_model.print_topics(-1):
            print('Topic: {} Label: {} \nWord: {}'.format(idx, topic_labels[idx], topic))
      Topic: 0 Label: Positive General Impressions
      Word: 0.193*"amazing" + 0.159*"going" + 0.111*"menu" + 0.100*"dish" + 0.082*"food" + 0.078*"service" + 0.05
      2*"delicious" + 0.037*"good" + 0.028*"great" + 0.019*"better"
      Topic: 1 Label: Food and Staff Appreciation
      Word: 0.206*"food" + 0.169*"restaurant" + 0.092*"delicious" + 0.082*"chicken" + 0.047*"love" + 0.045*"sala
      d" + 0.044*"nice" + 0.033*"vega" + 0.029*"best" + 0.024*"experience"
      Topic: 2 Label: Value and Quality Comparison
      Word: 0.292*"great" + 0.287*"time" + 0.084*"place" + 0.046*"good" + 0.036*"food" + 0.034*"staff" + 0.033*"r
      estaurant" + 0.025*"going" + 0.020*"service" + 0.019*"amazing"
      Topic: 3 Label: Friendly Service and Atmosphere
      Word: 0.191*"service" + 0.120*"great" + 0.118*"food" + 0.108*"came" + 0.088*"delicious" + 0.082*"worst" +
      0.043*"friendly" + 0.040*"time" + 0.039*"server" + 0.029*"price"
      Topic: 4 Label: Memorable Dining Experiences
      Word: 0.286*"place" + 0.219*"service" + 0.209*"like" + 0.059*"food" + 0.030*"love" + 0.028*"good" + 0.025
      *"amazing" + 0.020*"star" + 0.019*"great" + 0.014*"restaurant"
      Topic: 5 Label: Extremes in Service and Quality
      Word: 0.313*"good" + 0.107*"vega" + 0.101*"pretty" + 0.093*"experience" + 0.082*"place" + 0.065*"pizza" +
      0.052*"love" + 0.035*"time" + 0.025*"menu" + 0.022*"amazing"
      Topic: 6 Label: Favorites and Love for the Food
      Word: 0.386*"food" + 0.110*"place" + 0.107*"good" + 0.079*"chicken" + 0.057*"think" + 0.055*"like" + 0.038
      *"dish" + 0.036*"great" + 0.029*"restaurant" + 0.022*"time"
      Topic: 7 Label: Basic Satisfaction with Service and Quality
      Word: 0.185*"disappointed" + 0.160*"minute" + 0.147*"definitely" + 0.136*"salad" + 0.066*"pizza" + 0.061*"f
      ood" + 0.037*"came" + 0.032*"great" + 0.028*"server" + 0.021*"place"
      Topic: 8 Label: Ambiance and Dining Experience
      Word: 0.189*"best" + 0.160*"good" + 0.113*"food" + 0.101*"service" + 0.072*"price" + 0.066*"better" + 0.042
      *"place" + 0.036*"think" + 0.034*"friendly" + 0.033*"server"
      Topic: 9 Label: Specific Complaints or Concerns
      Word: 0.160*"place" + 0.156*"nice" + 0.143*"friendly" + 0.131*"star" + 0.126*"staff" + 0.078*"restaurant" +
      0.036*"server" + 0.028*"best" + 0.026*"pizza" + 0.020*"great"
In []: | lda_model_tfidf = gensim.models.LdaMulticore(corpus_tfidf, num_topics=10, id2word=dictionary, passes=2, wo
        for idx, topic in lda_model_tfidf.print_topics(-1):
            print('Topic: {} Word: {}'.format(idx, topic))
```

```
Topic: 0 Word: 0.214*"time" + 0.136*"pretty" + 0.099*"experience" + 0.097*"love" + 0.076*"place" + 0.051*"c
      hicken" + 0.047*"menu" + 0.031*"think" + 0.028*"salad" + 0.027*"food"
      Topic: 1 Word: 0.186*"nice" + 0.129*"worst" + 0.126*"restaurant" + 0.116*"salad" + 0.115*"came" + 0.068*"se
      rver" + 0.040*"service" + 0.034*"price" + 0.032*"food" + 0.026*"staff"
      Topic: 2 Word: 0.254*"amazing" + 0.154*"minute" + 0.106*"think" + 0.098*"menu" + 0.068*"food" + 0.047*"plac
      e" + 0.039*"star" + 0.038*"restaurant" + 0.028*"great" + 0.027*"worst"
      Topic: 3 Word: 0.182*"delicious" + 0.165*"definitely" + 0.160*"star" + 0.140*"going" + 0.077*"restaurant" +
      0.039*"food" + 0.039*"nice" + 0.037*"menu" + 0.026*"price" + 0.020*"vega"
      Topic: 4 Word: 0.461*"place" + 0.228*"food" + 0.060*"great" + 0.027*"love" + 0.021*"best" + 0.021*"think" +
      0.019*"better" + 0.019*"delicious" + 0.015*"price" + 0.014*"service"
      Topic: 5 Word: 0.222*"better" + 0.109*"minute" + 0.088*"dish" + 0.071*"going" + 0.061*"great" + 0.060*"goo
      d" + 0.050*"food" + 0.047*"time" + 0.042*"server" + 0.041*"price"
      Topic: 6 Word: 0.480*"good" + 0.130*"service" + 0.071*"pizza" + 0.071*"food" + 0.041*"experience" + 0.032
      *"definitely" + 0.024*"great" + 0.023*"delicious" + 0.020*"place" + 0.019*"love"
      Topic: 7 Word: 0.288*"service" + 0.170*"disappointed" + 0.094*"like" + 0.078*"food" + 0.073*"good" + 0.055
      *"time" + 0.050*"amazing" + 0.036*"price" + 0.024*"server" + 0.020*"restaurant"
      Topic: 8 Word: 0.204*"best" + 0.178*"friendly" + 0.130*"vega" + 0.095*"staff" + 0.078*"dish" + 0.055*"servi
      .
ce" + 0.053*"time" + 0.025*"food" + 0.022*"restaurant" + 0.019*"great"
      Topic: 9 Word: 0.285*"great" + 0.267*"like" + 0.150*"food" + 0.052*"chicken" + 0.036*"service" + 0.023*"pri
      ce" + 0.022*"came" + 0.017*"pizza" + 0.016*"think" + 0.014*"time"
In [ ]: for index, score in sorted(lda_model[bow_corpus[100]], key=lambda tup: -1*tup[1]):
            print("\nScore: {}\t \nTopic: {}".format(score, lda_model.print_topic(index, 10)))
      Score: 0.6999428272247314
      Topic: 0.189*"best" + 0.160*"good" + 0.113*"food" + 0.101*"service" + 0.072*"price" + 0.066*"better" + 0.04
      2*"place" + 0.036*"think" + 0.034*"friendly" + 0.033*"server"
      Score: 0.03334670886397362
      Topic: 0.313*"good" + 0.107*"vega" + 0.101*"pretty" + 0.093*"experience" + 0.082*"place" + 0.065*"pizza" +
      0.052*"love" + 0.035*"time" + 0.025*"menu" + 0.022*"amazing"
      Score: 0.03334394842386246
      Topic: 0.206*"food" + 0.169*"restaurant" + 0.092*"delicious" + 0.082*"chicken" + 0.047*"love" + 0.045*"sala
      d" + 0.044*"nice" + 0.033*"vega" + 0.029*"best" + 0.024*"experience"
      Score: 0.03334080055356026
      Topic: 0.286*"place" + 0.219*"service" + 0.209*"like" + 0.059*"food" + 0.030*"love" + 0.028*"good" + 0.025
      *"amazing" + 0.020*"star" + 0.019*"great" + 0.014*"restaurant"
      Score: 0.033340685069561005
      Topic: 0.191*"service" + 0.120*"great" + 0.118*"food" + 0.108*"came" + 0.088*"delicious" + 0.082*"worst" +
      0.043*"friendly" + 0.040*"time" + 0.039*"server" + 0.029*"price"
      Score: 0.03334015980362892
      Topic: 0.160*"place" + 0.156*"nice" + 0.143*"friendly" + 0.131*"star" + 0.126*"staff" + 0.078*"restaurant"
      + 0.036*"server" + 0.028*"best" + 0.026*"pizza" + 0.020*"great"
      Score: 0.03333817794919014
      Topic: 0.185*"disappointed" + 0.160*"minute" + 0.147*"definitely" + 0.136*"salad" + 0.066*"pizza" + 0.061
      *"food" + 0.037*"came" + 0.032*"great" + 0.028*"server" + 0.021*"place"
      Score: 0.03333684429526329
      Topic: 0.193*"amazing" + 0.159*"going" + 0.111*"menu" + 0.100*"dish" + 0.082*"food" + 0.078*"service" + 0.0
      52*"delicious" + 0.037*"good" + 0.028*"great" + 0.019*"better"
      Score: 0.0333363376557827
      Topic: 0.292*"great" + 0.287*"time" + 0.084*"place" + 0.046*"good" + 0.036*"food" + 0.034*"staff" + 0.033
      *"restaurant" + 0.025*"going" + 0.020*"service" + 0.019*"amazing"
      Score: 0.033333491533994675
      Topic: 0.386*"food" + 0.110*"place" + 0.107*"good" + 0.079*"chicken" + 0.057*"think" + 0.055*"like" + 0.038
      *"dish" + 0.036*"great" + 0.029*"restaurant" + 0.022*"time"
```

Printing out Every Prediciton for Manual Observation

As asked by the project description, a list of all sentences with their predicted topic by LDA is going to get printed out in the next step.

```
In []: for i. row in enumerate(bow corpus):
            top_topics = sorted(lda_model[row], key=lambda x: x[1], reverse=True)
            dominant_topic = top_topics[0][0]
            topic_label = topic_labels[dominant_topic]
            review_text = LDA_data.iloc[i]['Review']
            print(f"Review: {review_text}\nAssigned Topic Label: {topic_label}\n")
```

Review: Wow Loved this place

Assigned Topic Label: Memorable Dining Experiences

Review: Crust is not good

Assigned Topic Label: Extremes in Service and Quality

Review: Not tasty and the texture wa just nasty Assigned Topic Label: Positive General Impressions

Review: Stopped by during the late May bank holiday off Rick Steve recommendation and loved it

Assigned Topic Label: Positive General Impressions

Review: The selection on the menu wa great and so were the price

Assigned Topic Label: Ambiance and Dining Experience

Review: Now I am getting angry and I want my damn pho Assigned Topic Label: Positive General Impressions

Review: Honeslty it did n't taste THAT fresh) Assigned Topic Label: Positive General Impressions

Review: The potato were like rubber and you could tell they had been made up ahead of time being kept under

a warmer

Assigned Topic Label: Memorable Dining Experiences

Review: The fry were great too

Assigned Topic Label: Value and Quality Comparison

Review: A great touch

Assigned Topic Label: Value and Quality Comparison

Review: Service wa very prompt

Assigned Topic Label: Memorable Dining Experiences

Review: Would not go back

Assigned Topic Label: Positive General Impressions

Review: The cashier had no care what so ever on what I had to say it still ended up being wayyy overpriced

Assigned Topic Label: Positive General Impressions

Review: I tried the Cape Cod ravoli chicken with cranberry mmmm!

Assigned Topic Label: Favorites and Love for the Food

Review: I wa disgusted because I wa pretty sure that wa human hair

Assigned Topic Label: Extremes in Service and Quality

Review: I wa shocked because no sign indicate cash only

Assigned Topic Label: Positive General Impressions

Review: Highly recommended

Assigned Topic Label: Positive General Impressions

Review: Waitress wa a little slow in service Assigned Topic Label: Memorable Dining Experiences

Review: This place is not worth your time let alone Vegas Assigned Topic Label: Extremes in Service and Quality

Review: did not like at all

Assigned Topic Label: Memorable Dining Experiences

Review: The Burrittos Blah!

Assigned Topic Label: Positive General Impressions

Review: The food amazing

Assigned Topic Label: Positive General Impressions

Review: Service is also cute

Assigned Topic Label: Friendly Service and Atmosphere

Review: I could care le The interior is just beautiful Assigned Topic Label: Positive General Impressions

Review: So they performed

Assigned Topic Label: Positive General Impressions

Review: That 's right the red velvet cake ohhh this stuff is so good

Assigned Topic Label: Extremes in Service and Quality

Review: - They never brought a salad we asked for

Assigned Topic Label: Basic Satisfaction with Service and Quality

Review: This hole in the wall ha great Mexican street taco and friendly staff

```
Assigned Topic Label: Specific Complaints or Concerns
```

Review: Took an hour to get our food only 4 table in restaurant my food wa Luke warm Our sever wa running

around like he wa totally overwhelmed

Assigned Topic Label: Favorites and Love for the Food

Review: The worst wa the salmon sashimi

Assigned Topic Label: Friendly Service and Atmosphere

Review: Also there are combo like a burger fry and beer for 23 which is a decent deal

Assigned Topic Label: Memorable Dining Experiences

Review: This wa like the final blow!

Assigned Topic Label: Memorable Dining Experiences

Review: I found this place by accident and I could not be happier

Assigned Topic Label: Memorable Dining Experiences

Review: seems like a good quick place to grab a bite of some familiar pub food but do yourself a favor and

look elsewhere

Assigned Topic Label: Favorites and Love for the Food

Review: Overall I like this place a lot

Assigned Topic Label: Memorable Dining Experiences

Review: The only redeeming quality of the restaurant wa that it wa very inexpensive

Assigned Topic Label: Food and Staff Appreciation

Review: Ample portion and good price

Assigned Topic Label: Ambiance and Dining Experience

Review: Poor service the waiter made me feel like I wa stupid every time he came to the table

Assigned Topic Label: Friendly Service and Atmosphere

Review: My first visit to Hiro wa a delight! Assigned Topic Label: Positive General Impressions

Review: Service suck

Assigned Topic Label: Memorable Dining Experiences

Review: The shrimp tender and moist

Assigned Topic Label: Positive General Impressions

Review: There is not a deal good enough that would drag me into that establishment again

Assigned Topic Label: Extremes in Service and Quality

Review: Hard to judge whether these side were good because we were grossed out by the melted styrofoam and

did n't want to eat it for fear of getting sick Assigned Topic Label: Extremes in Service and Quality

Review: On a positive note our server wa very attentive and provided great service

Assigned Topic Label: Friendly Service and Atmosphere

Review: Frozen puck of disgust with some of the worst people behind the register

Assigned Topic Label: Friendly Service and Atmosphere

Review: The only thing I did like wa the prime rib and dessert section $\ensuremath{\mathsf{R}}$

Assigned Topic Label: Memorable Dining Experiences

Review: It 's too bad the food is so damn generic Assigned Topic Label: Favorites and Love for the Food

Review: The burger is good beef cooked just right Assigned Topic Label: Extremes in Service and Quality

Review: If you want a sandwich just go to any Firehouse !!!!!

Assigned Topic Label: Positive General Impressions

Review: My side Greek salad with the Greek dressing wa so tasty and the pita and hummus wa very refreshing

Assigned Topic Label: Basic Satisfaction with Service and Quality

Review: We ordered the duck rare and it wa pink and tender on the inside with a nice char on the outside

Assigned Topic Label: Specific Complaints or Concerns

Review: He came running after u when he realized my husband had left his sunglass on the table

Assigned Topic Label: Friendly Service and Atmosphere

Review: Their chow mein is so good !

Assigned Topic Label: Extremes in Service and Quality

Review: They have horrible attitude towards customer and talk down to each one when customer do n't enjoy

their food

Assigned Topic Label: Favorites and Love for the Food

Review: The portion wa huge ! Assigned Topic Label: Positive General Impressions Review: Loved it friendly server great food wonderful and imaginative menu Assigned Topic Label: Friendly Service and Atmosphere Review: The Heart Attack Grill in downtown Vegas is an absolutely flat-lined excuse for a restaurant Assigned Topic Label: Food and Staff Appreciation Review: Not much seafood and like 5 string of pasta at the bottom Assigned Topic Label: Memorable Dining Experiences Review: The salad had just the right amount of sauce to not over power the scallop which wa perfectly cook Assigned Topic Label: Basic Satisfaction with Service and Quality Review: The ripped banana wa not only ripped but petrified and tasteless Assigned Topic Label: Positive General Impressions Review: At least think to refill my water before I struggle to wave you over for 10 minute Assigned Topic Label: Favorites and Love for the Food Review: This place receives star for their APPETIZERS !!! Assigned Topic Label: Specific Complaints or Concerns Review: The cocktail are all handmade and delicious Assigned Topic Label: Friendly Service and Atmosphere Review: We 'd definitely go back here again Assigned Topic Label: Basic Satisfaction with Service and Quality Review: We are so glad we found this place Assigned Topic Label: Memorable Dining Experiences Review: Great food and service huge portion and they give a military discount Assigned Topic Label: Friendly Service and Atmosphere Review: Always a great time at Dos Gringos! Assigned Topic Label: Value and Quality Comparison Review: Update went back for a second time and it wa still just a amazing Assigned Topic Label: Value and Quality Comparison Review: We got the food and apparently they have never heard of salt and the batter on the fish wa chewy Assigned Topic Label: Favorites and Love for the Food Review: A great way to finish a great Assigned Topic Label: Value and Quality Comparison Review: The deal included 5 tasting and 2 drink and Jeff went above and beyond what we expected Assigned Topic Label: Positive General Impressions Review: - Really really good rice all the time Assigned Topic Label: Value and Quality Comparison Review: The service wa meh Assigned Topic Label: Memorable Dining Experiences Review: It took over 30 min to get their milkshake which wa nothing more than chocolate milk Assigned Topic Label: Positive General Impressions Review: I guess I should have known that this place would suck because it is inside of the Excalibur but I did n't use my common sense Assigned Topic Label: Memorable Dining Experiences Review: The scallop dish is quite appalling for value a well Assigned Topic Label: Positive General Impressions Review: 2 time - Very Bad Customer Service ! Assigned Topic Label: Friendly Service and Atmosphere Review: The sweet potato fry were very good and seasoned well Assigned Topic Label: Extremes in Service and Quality Review: Today is the second time I 've been to their lunch buffet and it wa pretty good Assigned Topic Label: Extremes in Service and Quality Review: There is so much good food in Vegas that I feel cheated for wasting an eating opportunity by going

Review: Coming here is like experiencing an underwhelming relationship where both party ca n't wait for the

to Rice and Company

Assigned Topic Label: Extremes in Service and Quality

```
other person to ask to break up
Assigned Topic Label: Memorable Dining Experiences
Review: walked in and the place smelled like an old grease trap and only 2 others there eating
Assigned Topic Label: Memorable Dining Experiences
Review: The turkey and roast beef were bland
Assigned Topic Label: Positive General Impressions
Review: This place ha it!
Assigned Topic Label: Memorable Dining Experiences
Review: The pan cake everyone are raving about taste like a sugary disaster tailored to the palate of a six
vear old
Assigned Topic Label: Memorable Dining Experiences
Review: I love the Pho and the spring roll oh so yummy you have to try
Assigned Topic Label: Extremes in Service and Quality
Review: The poor batter to meat ratio made the chicken tender very unsatisfying
Assigned Topic Label: Favorites and Love for the Food
Review: All I have to say is the food wa amazing!!!
Assigned Topic Label: Positive General Impressions
Review: Omelets are to die for !
Assigned Topic Label: Positive General Impressions
Review: Everything wa fresh and delicious !
Assigned Topic Label: Friendly Service and Atmosphere
Review: In summary this wa a largely disappointing dining experience
Assigned Topic Label: Extremes in Service and Quality
Review: It 's like a really sexy party in your mouth where you 're outrageously flirting with the hottest
person at the party
Assigned Topic Label: Memorable Dining Experiences
Review: Never been to Hard Rock Casino before WILL NEVER EVER STEP FORWARD IN IT AGAIN!
Assigned Topic Label: Positive General Impressions
Review: Best breakfast buffet !!!
Assigned Topic Label: Ambiance and Dining Experience
Review: say bye bye to your tip lady !
Assigned Topic Label: Positive General Impressions
Review: We 'll never go again
Assigned Topic Label: Positive General Impressions
Review: Will be back again !
Assigned Topic Label: Positive General Impressions
Review: Food arrived quickly !
Assigned Topic Label: Favorites and Love for the Food
Review: It wa not good
Assigned Topic Label: Extremes in Service and Quality
Review: On the up side their cafe serf really good food
Assigned Topic Label: Favorites and Love for the Food
Review: Our server wa fantastic and when he found out the wife love roasted garlic and bone marrow he adde
d extra to our meal and another marrow to go!
Assigned Topic Label: Ambiance and Dining Experience
Review: The only good thing wa our waiter he wa very helpful and kept the bloddy mary 's coming
Assigned Topic Label: Extremes in Service and Quality
Review: Best Buffet in town for the price you can not beat it
Assigned Topic Label: Ambiance and Dining Experience
Review: I LOVED their mussel cooked in this wine reduction the duck wa tender and their potato dish were
delicious
Assigned Topic Label: Positive General Impressions
Review: This is one of the better buffet that I have been to
Assigned Topic Label: Ambiance and Dining Experience
Review: So we went to Tigerlilly and had a fantastic afternoon!
Assigned Topic Label: Positive General Impressions
Review: The food wa delicious our bartender wa attentive and personable AND we got a great deal !
```

group56_project Assigned Topic Label: Friendly Service and Atmosphere Review: The ambience is wonderful and there is music playing Assigned Topic Label: Positive General Impressions Review: Will go back next trip out Assigned Topic Label: Positive General Impressions Review: Sooooo good !! Assigned Topic Label: Extremes in Service and Ouality Review: REAL sushi lover let 's be honest - Yama is not that good Assigned Topic Label: Extremes in Service and Quality Review: At least 40min passed in between u ordering and the food arriving and it wa n't that busy Assigned Topic Label: Favorites and Love for the Food Review: This is a really fantastic Thai restaurant which is definitely worth a visit Assigned Topic Label: Basic Satisfaction with Service and Quality Review: Nice spicy and tender Assigned Topic Label: Specific Complaints or Concerns Review: Good price Assigned Topic Label: Ambiance and Dining Experience Review: Check it out Assigned Topic Label: Positive General Impressions Review: It wa pretty gross ! Assigned Topic Label: Extremes in Service and Quality Review: I 've had better atmosphere Assigned Topic Label: Ambiance and Dining Experience Review: Kind of hard to mess up a steak but they did Assigned Topic Label: Positive General Impressions Review: Although I very much liked the look and sound of this place the actual experience wa a bit disappo intina Assigned Topic Label: Extremes in Service and Quality Review: I just do n't know how this place managed to served the blandest food I have ever eaten when they a re preparing Indian cuisine Assigned Topic Label: Favorites and Love for the Food Review: Worst service to boot but that is the least of their worry Assigned Topic Label: Friendly Service and Atmosphere Review: Service wa fine and the waitress wa friendly Assigned Topic Label: Friendly Service and Atmosphere Review: The guy all had steak and our steak loving son who ha had steak at the best and worst place said i t wa the best steak he 's ever eaten Assigned Topic Label: Ambiance and Dining Experience Review: We thought you 'd have to venture further away to get good sushi but this place really hit the spo t that night Assigned Topic Label: Extremes in Service and Quality Review: Host staff were for lack of a better word BITCHES! Assigned Topic Label: Ambiance and Dining Experience Review: Bland Not a liking this place for a number of reason and I do n't want to waste time on bad review ing I 'll leave it at that Assigned Topic Label: Value and Quality Comparison Review: Phenomenal food service and ambiance Assigned Topic Label: Friendly Service and Atmosphere Review: I would n't return Assigned Topic Label: Positive General Impressions Review: Definitely worth venturing off the strip for the pork belly will return next time I 'm in Vegas Assigned Topic Label: Extremes in Service and Quality Review: This place is way too overpriced for mediocre food Assigned Topic Label: Favorites and Love for the Food

Review: They have a good selection of food including a massive meatloaf sandwich a crispy chicken wrap a

Review: Penne vodka excellent!

delish tuna melt and some tasty burger Assigned Topic Label: Favorites and Love for the Food

Review: The management is rude

Assigned Topic Label: Positive General Impressions

Review: Delicious NYC bagel good selection of cream cheese real Lox with caper even

Assigned Topic Label: Food and Staff Appreciation

Review: Great Subway in fact it 's so good when you come here every other Subway will not meet your expect

Assigned Topic Label: Value and Quality Comparison

Review: I had a seriously solid breakfast here Assigned Topic Label: Positive General Impressions

Review: This is one of the best bar with food in Vegas Assigned Topic Label: Ambiance and Dining Experience

Review: He wa extremely rude and really there are so many other restaurant I would love to dine at during

a weekend in Vegas

Assigned Topic Label: Food and Staff Appreciation

Review: My drink wa never empty and he made some really great menu suggestion

Assigned Topic Label: Value and Quality Comparison

Review: Do n't do it !!!!

Assigned Topic Label: Positive General Impressions

Review: The waiter wa n't helpful or friendly and rarely checked on u

Assigned Topic Label: Specific Complaints or Concerns

Review: My husband and I ate lunch here and were very disappointed with the food and service

Assigned Topic Label: Memorable Dining Experiences

Review: And the red curry had so much bamboo shoot and wa n't very tasty to me

Assigned Topic Label: Positive General Impressions

Review: Nice blanket of moz over top but i feel like this wa done to cover up the subpar food

Assigned Topic Label: Favorites and Love for the Food

Review: The bathroom are clean and the place itself is well decorated

Assigned Topic Label: Memorable Dining Experiences

Review: The menu is always changing food quality is going down & service is extremely slow

Assigned Topic Label: Positive General Impressions

Review: The service wa a little slow considering that were served by 3 people server so the food wa coming

in a slow pace

Assigned Topic Label: Friendly Service and Atmosphere

Review: I give it 2 thumb down

Assigned Topic Label: Positive General Impressions

Review: We watched our waiter pay a lot more attention to other table and ignore u

Assigned Topic Label: Positive General Impressions

Review: My fiancé and I came in the middle of the day and we were greeted and seated right away

Assigned Topic Label: Friendly Service and Atmosphere

Review: This is a great restaurant at the Mandalay Bay Assigned Topic Label: Value and Quality Comparison

Review: We waited for forty five minute in vain

Assigned Topic Label: Basic Satisfaction with Service and Quality

Review: Crostini that came with the salad wa stale

Assigned Topic Label: Basic Satisfaction with Service and Quality

Review: Some highlight : Great quality nigiri here ! Assigned Topic Label: Value and Quality Comparison

Review: the staff is friendly and the joint is always clean

Assigned Topic Label: Specific Complaints or Concerns

Review: this wa a different cut than the piece the other day but still wonderful and tender s well a well f

lavored

Assigned Topic Label: Positive General Impressions

Review: I ordered the Voodoo pasta and it wa the first time I 'd had really excellent pasta since going glu

ten free several year ago

Assigned Topic Label: Value and Quality Comparison

Review: this place is good

Assigned Topic Label: Extremes in Service and Quality

Review: Unfortunately we must have hit the bakery on leftover day because everything we ordered wa STALE

Assigned Topic Label: Positive General Impressions

Review: I came back today since they relocated and still not impressed

Assigned Topic Label: Friendly Service and Atmosphere

Review: I wa seated immediately

Assigned Topic Label: Positive General Impressions

Review: Their menu is diverse and reasonably priced Assigned Topic Label: Positive General Impressions

Review: Avoid at all cost !

Assigned Topic Label: Positive General Impressions

Review: Restaurant is always full but never a wait Assigned Topic Label: Food and Staff Appreciation

Review: DELICIOUS !!

Assigned Topic Label: Food and Staff Appreciation

Review: This place is hands-down one of the best place to eat in the Phoenix metro area

Assigned Topic Label: Memorable Dining Experiences

Review: So do n't go there if you are looking for good food Assigned Topic Label: Favorites and Love for the Food

Review: I 've never been treated so bad

Assigned Topic Label: Positive General Impressions

Review: Bacon is hella salty

Assigned Topic Label: Positive General Impressions

Review: We also ordered the spinach and avocado salad the ingredient were sad and the dressing literally h

ad zero taste

Assigned Topic Label: Basic Satisfaction with Service and Quality

Review: This really is how Vegas fine dining used to be right down to the menu handed to the lady that hav

e no price listed

Assigned Topic Label: Extremes in Service and Ouality

Review: The waitress are very friendly

Assigned Topic Label: Specific Complaints or Concerns

Review: Lordy the Khao Soi is a dish that is not to be missed for curry lover!

Assigned Topic Label: Positive General Impressions

Review: Everything on the menu is terrific and we were also thrilled that they made amazing accommodation f

or our vegetarian daughter

Assigned Topic Label: Positive General Impressions

Review: Perhaps I caught them on an off night judging by the other review but I 'm not inspired to go back

Assigned Topic Label: Positive General Impressions

Review: The service here leaf a lot to be desired Assigned Topic Label: Memorable Dining Experiences

Review: The atmosphere is modern and hip while maintaining a touch of coziness

Assigned Topic Label: Positive General Impressions

Review: Not a weekly haunt but definitely a place to come back to every once in a while

Assigned Topic Label: Basic Satisfaction with Service and Quality

Review: We literally sat there for 20 minute with no one asking to take our order

Assigned Topic Label: Basic Satisfaction with Service and Quality

Review: The burger had absolutely no flavor - the meat itself wa totally bland the burger wa overcooked an

d there wa no charcoal flavor

Assigned Topic Label: Positive General Impressions

Review: I also decided not to send it back because our waitress looked like she wa on the verge of having a

heart attack

Assigned Topic Label: Memorable Dining Experiences

Review: I dressed up to be treated so rudely ! Assigned Topic Label: Positive General Impressions

Review: It wa probably dirt

Review: Love this place hit the spot when I want something healthy but not lacking in quantity or flavor Assigned Topic Label: Memorable Dining Experiences Review: I ordered the Lemon raspberry ice cocktail which wa also incredible Assigned Topic Label: Positive General Impressions

Review: The food sucked which we expected but it sucked more than we could have imagined Assigned Topic Label: Favorites and Love for the Food

Review: Interesting decor

Assigned Topic Label: Positive General Impressions

Review: What I really like there is the crepe station Assigned Topic Label: Memorable Dining Experiences

Review: Also were served hot bread and butter and home made potato chip with bacon bit on top very origin

al and very good

Assigned Topic Label: Extremes in Service and Quality

Review: you can watch them preparing the delicious food!)

Assigned Topic Label: Food and Staff Appreciation

Review: Both of the egg roll were fantastic Assigned Topic Label: Positive General Impressions

Review: When my order arrived one of the gyro wa missing Assigned Topic Label: Positive General Impressions

Review: I had a salad with the wing and some ice cream for dessert and left feeling quite satisfied Assigned Topic Label: Basic Satisfaction with Service and Quality

Review: I 'm not really sure how Joey 's wa voted best hot dog in the Valley by reader of Phoenix Magazine Assigned Topic Label: Ambiance and Dining Experience

Review: The best place to go for a tasty bowl of Pho! Assigned Topic Label: Ambiance and Dining Experience

Review: The live music on Fridays totally blow Assigned Topic Label: Positive General Impressions

Review: I 've never been more insulted or felt disrespected Assigned Topic Label: Positive General Impressions

Review: Very friendly staff

Assigned Topic Label: Specific Complaints or Concerns

Review: It is worth the drive

Assigned Topic Label: Positive General Impressions

Review: I had heard good thing about this place but it exceeding every hope I could have dreamed of Assigned Topic Label: Extremes in Service and Quality

Review: Food wa great and so wa the serivce ! Assigned Topic Label: Favorites and Love for the Food

Review: The warm beer did n't help

Assigned Topic Label: Positive General Impressions

Review: Great brunch spot

Assigned Topic Label: Value and Quality Comparison

Review: Service is friendly and inviting

Assigned Topic Label: Friendly Service and Atmosphere

Review: Very good lunch spot

Assigned Topic Label: Extremes in Service and Quality

Review: I 've lived here since 1979 and this wa the first (and last) time I 've stepped foot into this pl

Assigned Topic Label: Value and Quality Comparison

Review: The WORST EXPERIENCE EVER

Assigned Topic Label: Extremes in Service and Quality

Review: Must have been an off night at this place Assigned Topic Label: Memorable Dining Experiences

Review: The side are delish - mixed mushroom yukon gold puree white corn - beateous Assigned Topic Label: Positive General Impressions

Review: If that bug never showed up I would have given a 4 for sure but on the other side of the wall wher e this bug wa climbing wa the kitchen

Review: For about 10 minute we we 're waiting for her salad when we realized that it wa n't coming any tim e soon Assigned Topic Label: Basic Satisfaction with Service and Quality Review: My friend loved the salmon tartar Assigned Topic Label: Positive General Impressions Review: Wo n't go back Assigned Topic Label: Positive General Impressions Review: Extremely Tasty ! Assigned Topic Label: Positive General Impressions Review: Waitress wa good though ! Assigned Topic Label: Extremes in Service and Quality Review: Soggy and not good Assigned Topic Label: Extremes in Service and Quality Review: The Jamaican mojitos are delicious Assigned Topic Label: Friendly Service and Atmosphere Review: Which are small and not worth the price Assigned Topic Label: Ambiance and Dining Experience Review: - the food is rich so order accordingly Assigned Topic Label: Favorites and Love for the Food Review: The shower area is outside so you can only rinse not take a full shower unless you do n't mind be ing nude for everyone to see ! Assigned Topic Label: Positive General Impressions Review: The service wa a bit lacking Assigned Topic Label: Memorable Dining Experiences Review: Lobster Bisque Bussell Sprouts Risotto Filet ALL needed salt and pepper and of course there is none at the table Assigned Topic Label: Positive General Impressions Review: Hopefully this bodes for them going out of business and someone who can cook can come in Assigned Topic Label: Positive General Impressions Review: It wa either too cold not enough flavor or just bad Assigned Topic Label: Positive General Impressions Review: I loved the bacon wrapped date Assigned Topic Label: Positive General Impressions Review: This is an unbelievable BARGAIN! Assigned Topic Label: Positive General Impressions Review: The folk at Otto always make u feel so welcome and special Assigned Topic Label: Positive General Impressions Review: As for the `` main '' also uninspired Assigned Topic Label: Positive General Impressions Review: This is the place where I first had pho and it wa amazing !! Assigned Topic Label: Memorable Dining Experiences Review: This wonderful experience made this place a must-stop whenever we are in town again Assigned Topic Label: Extremes in Service and Quality Review: If the food is n't bad enough for you then enjoy dealing with the world 's worst/annoying drunk pe Assigned Topic Label: Friendly Service and Atmosphere Review: Very very fun chef Assigned Topic Label: Positive General Impressions Review: Ordered a double cheeseburger & got a single patty that wa falling apart (picture uploaded) Yeah still suck Assigned Topic Label: Positive General Impressions Review: Great place to have a couple drink and watch any and all sporting event a the wall are covered with TV 's Assigned Topic Label: Value and Quality Comparison Review: If it were possible to give them zero star they 'd have it Assigned Topic Label: Specific Complaints or Concerns Review: The description said `` yum yum sauce '' and another said `` eel sauce '' yet another said `` spic

group56_project y mayo '' well NONE of the roll had sauce on them Assigned Topic Label: Positive General Impressions Review: I 'd say that would be the hardest decision Honestly all of M 's dish taste how they are supposed to taste (amazing) Assigned Topic Label: Positive General Impressions Review: If she had not rolled the eye we may have stayed Not sure if we will go back and try it again Assigned Topic Label: Positive General Impressions Review: Everyone is very attentive providing excellent customer service Assigned Topic Label: Memorable Dining Experiences Review: Horrible - do n't waste your time and money Assigned Topic Label: Value and Quality Comparison Review: Now this dish wa quite flavourful Assigned Topic Label: Positive General Impressions Review: By this time our side of the restaurant wa almost empty so there wa no excuse Assigned Topic Label: Value and Quality Comparison Review: (It wa n't busy either) Also the building wa FREEZING cold Assigned Topic Label: Positive General Impressions Review: like the other reviewer said `` you could n't pay me to eat at this place again '' Assigned Topic Label: Memorable Dining Experiences Review: -Drinks took close to 30 minute to come out at one point Assigned Topic Label: Basic Satisfaction with Service and Quality Review: Seriously flavorful delight folk Assigned Topic Label: Positive General Impressions Review: Much better than the other AYCE sushi place I went to in Vegas Assigned Topic Label: Extremes in Service and Quality Review: The lighting is just dark enough to set the mood Assigned Topic Label: Positive General Impressions Review: Based on the sub-par service I received and no effort to show their gratitude for my business I wo n't be going back Assigned Topic Label: Positive General Impressions Review: Owner 's are really great people! Assigned Topic Label: Value and Quality Comparison Review: There is nothing privileged about working/eating there Assigned Topic Label: Positive General Impressions Review: The Greek dressing wa very creamy and flavorful Assigned Topic Label: Positive General Impressions Review: Overall I do n't think that I would take my parent to this place again because they made most of t he similar complaint that I silently felt too Assigned Topic Label: Favorites and Love for the Food Review: Now the pizza itself wa good the peanut sauce wa very tasty Assigned Topic Label: Extremes in Service and Quality Review: We had 7 at our table and the service wa pretty fast Assigned Topic Label: Friendly Service and Atmosphere Review: Fantastic service here Assigned Topic Label: Memorable Dining Experiences Review: I a well would 've given godfather zero star if possible Assigned Topic Label: Specific Complaints or Concerns Review: They know how to make them here Assigned Topic Label: Positive General Impressions Review: very tough and very short on flavor ! Assigned Topic Label: Positive General Impressions Review: I hope this place stick around Assigned Topic Label: Memorable Dining Experiences Review: I have been in more than a few bar in Vegas and do not ever recall being charged for tap water

Assigned Topic Label: Food and Staff Appreciation

Review: The restaurant atmosphere wa exquisite

Assigned Topic Label: Extremes in Service and Quality

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Review: Good service very clean and inexpensive to boot!
Assigned Topic Label: Memorable Dining Experiences
Review: The seafood wa fresh and generous in portion
Assigned Topic Label: Positive General Impressions
Review: Plus it 's only 8 buck
Assigned Topic Label: Positive General Impressions
Review: The service wa not up to par either
Assigned Topic Label: Memorable Dining Experiences
Review: Thus far have only visited twice and the food wa absolutely delicious each time
Assigned Topic Label: Food and Staff Appreciation
Review: Just a good a when I had it more than a year ago !
Assigned Topic Label: Extremes in Service and Quality
Review: For a self proclaimed coffee cafe I wa wildly disappointed
Assigned Topic Label: Basic Satisfaction with Service and Quality
Review: The Veggitarian platter is out of this world !
Assigned Topic Label: Positive General Impressions
Review: You cant go wrong with any of the food here
Assigned Topic Label: Favorites and Love for the Food
Review: You ca n't beat that
Assigned Topic Label: Positive General Impressions
Review: Stopped by this place while in Madison for the Ironman very friendly kind staff
Assigned Topic Label: Specific Complaints or Concerns
Review: The chef were friendly and did a good job
Assigned Topic Label: Specific Complaints or Concerns
Review: I 've had better not only from dedicated boba tea spot but even from Jenni Pho
Assigned Topic Label: Ambiance and Dining Experience
Review: I liked the patio and the service wa outstanding
Assigned Topic Label: Memorable Dining Experiences
Review: The goat taco did n't skimp on the meat and wow what FLAVOR!
Assigned Topic Label: Positive General Impressions
Review: I think not again
Assigned Topic Label: Favorites and Love for the Food
Review: I had the mac salad and it wa pretty bland so I will not be getting that again
Assigned Topic Label: Extremes in Service and Quality
Review: I went to Bachi Burger on a friend 's recommendation and wa not disappointed
Assigned Topic Label: Basic Satisfaction with Service and Quality
Review: Service stink here !
Assigned Topic Label: Memorable Dining Experiences
Review: I waited and waited
Assigned Topic Label: Positive General Impressions
Review: This place is not quality sushi it is not a quality restaurant
Assigned Topic Label: Specific Complaints or Concerns
Review: I would definitely recommend the wing a well a the pizza
Assigned Topic Label: Basic Satisfaction with Service and Quality
Review: Great Pizza and Salads!
Assigned Topic Label: Basic Satisfaction with Service and Quality
Review: Things that went wrong : - They burned the saganaki
Assigned Topic Label: Positive General Impressions
Review: We waited an hour for what wa a breakfast I could have done 100 time better at home
Assigned Topic Label: Value and Quality Comparison
Review: This place is amazing !
Assigned Topic Label: Memorable Dining Experiences
Review: I hate to disagree with my fellow Yelpers but my husband and I were so disappointed with this plac
Assigned Topic Label: Basic Satisfaction with Service and Quality
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group56_project Review: Waited 2 hour & never got either of our pizza a many other around u who came in later did! Assigned Topic Label: Basic Satisfaction with Service and Quality Review: Just do n't know why they were so slow Assigned Topic Label: Positive General Impressions Review: The staff is great the food is delish and they have an incredible beer selection Assigned Topic Label: Value and Quality Comparison Review: I live in the neighborhood so I am disappointed I wo n't be back here because it is a convenient l Assigned Topic Label: Basic Satisfaction with Service and Quality Review: I did n't know pulled pork could be soooo delicious Assigned Topic Label: Friendly Service and Atmosphere Review: You get incredibly fresh fish prepared with care Assigned Topic Label: Positive General Impressions Review: Before I go in to why I gave a 1 star rating please know that this wa my third time eating at Bachi burger before writing a review Assigned Topic Label: Specific Complaints or Concerns Review: I love the fact that everything on their menu is worth it Assigned Topic Label: Positive General Impressions Review: Never again will I be dining at this place ! Assigned Topic Label: Memorable Dining Experiences Review: The food wa excellent and service wa very good Assigned Topic Label: Favorites and Love for the Food Review: Good beer & drink selection and good food selection Assigned Topic Label: Favorites and Love for the Food Review: Please stay away from the shrimp stir fried noodle Assigned Topic Label: Positive General Impressions Review: The potato chip order wa sad I could probably count how many chip were in that box and it wa proba bly around 12 Assigned Topic Label: Positive General Impressions Review: Food wa really boring Assigned Topic Label: Favorites and Love for the Food Review: Good Service-check ! Assigned Topic Label: Memorable Dining Experiences Review: This greedy corporation will NEVER see another dime from me ! Assigned Topic Label: Positive General Impressions Review: Will never ever go back Assigned Topic Label: Positive General Impressions Review: As much a I 'd like to go back I ca n't get passed the atrocious service and will never return Assigned Topic Label: Memorable Dining Experiences Review: In the summer you can dine in a charming outdoor patio - so very delightful Assigned Topic Label: Positive General Impressions Review: I did not expect this to be so good ! Assigned Topic Label: Extremes in Service and Quality Review: Fantastic food ! Assigned Topic Label: Favorites and Love for the Food Review: She ordered a toasted English muffin that came out untoasted Assigned Topic Label: Friendly Service and Atmosphere Review: The food wa very good Assigned Topic Label: Favorites and Love for the Food Review: Never going back Assigned Topic Label: Positive General Impressions Review: Great food for the price which is very high quality and house made Assigned Topic Label: Ambiance and Dining Experience Review: The bus boy on the other hand wa so rude

Assigned Topic Label: Positive General Impressions

Review: By this point my friend and I had basically figured out this place wa a joke and did n't mind maki ng it publicly and loudly known

group56_project Assigned Topic Label: Memorable Dining Experiences Review: Back to good BBQ lighter fare reasonable pricing and tell the public they are back to the old way Assigned Topic Label: Extremes in Service and Quality Review: And considering the two of u left there very full and happy for about \$ 20 you just ca n't go wron Assigned Topic Label: Positive General Impressions Review: All the bread is made in-house! Assigned Topic Label: Positive General Impressions Review: The only downside is the service Assigned Topic Label: Memorable Dining Experiences Review: Also the fry are without a doubt the worst fry I 've ever had Assigned Topic Label: Friendly Service and Atmosphere Review: Service wa exceptional and food wa a good a all the review Assigned Topic Label: Ambiance and Dining Experience Review: A couple of month later I returned and had an amazing meal Assigned Topic Label: Positive General Impressions Review: Favorite place in town for shawarrrrrrma !!!!!! Assigned Topic Label: Memorable Dining Experiences Review: The black eyed pea and sweet potato UNREAL! Assigned Topic Label: Positive General Impressions Review: You wo n't be disappointed Assigned Topic Label: Basic Satisfaction with Service and Quality Review: They could serve it with just the vinaigrette and it may make for a better overall dish but it wa still very good Assigned Topic Label: Ambiance and Dining Experience Review: I go to far too many place and I 've never seen any restaurant that serf a 1 egg breakfast especia lly for \$ 400 Assigned Topic Label: Memorable Dining Experiences Review: When my mom and I got home she immediately got sick and she only had a few bite of salad Assigned Topic Label: Basic Satisfaction with Service and Ouality Review: The server are not pleasant to deal with and they do n't always honor Pizza Hut coupon Assigned Topic Label: Basic Satisfaction with Service and Quality Review: Both of them were truly unbelievably good and I am so glad we went back Assigned Topic Label: Extremes in Service and Quality Review: We had fantastic service and were pleased by the atmosphere Assigned Topic Label: Memorable Dining Experiences Review: Everything wa gross Assigned Topic Label: Positive General Impressions Review: I love this place Assigned Topic Label: Memorable Dining Experiences Review: Great service and food Assigned Topic Label: Friendly Service and Atmosphere Review: First - the bathroom at this location were dirty- Seat cover were not replenished & just plain yuck Assigned Topic Label: Positive General Impressions Review: The burger I got the `` Gold Standard '' a \$ 17 burger and wa kind of disappointed Assigned Topic Label: Basic Satisfaction with Service and Quality Review: OMG the food wa delicioso ! Assigned Topic Label: Favorites and Love for the Food Review: There is nothing authentic about this place Assigned Topic Label: Memorable Dining Experiences Review: the spaghetti is nothing special whatsoever Assigned Topic Label: Positive General Impressions

Assigned Topic Label: Memorable Dining Experiences

Assigned Topic Label: Value and Quality Comparison

Review: Of all the dish the salmon wa the best but all were great

Review: The vegetable are so fresh and the sauce feel like authentic Thai

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Review: It 's worth driving up from Tucson!
Assigned Topic Label: Positive General Impressions
Review: The selection wa probably the worst I 've seen in Vegas there wa none
Assigned Topic Label: Friendly Service and Atmosphere
Review: Pretty good beer selection too
Assigned Topic Label: Extremes in Service and Quality
Review: This place is like Chipotle but BETTER
Assigned Topic Label: Memorable Dining Experiences
Review: Classy/warm atmosphere fun and fresh appetizer succulent steak ( Baseball steak ! ! ! !!
Assigned Topic Label: Positive General Impressions
Review: 5 star for the brick oven bread app !
Assigned Topic Label: Specific Complaints or Concerns
Review: I have eaten here multiple time and each time the food wa delicious
Assigned Topic Label: Value and Quality Comparison
Review: We sat another ten minute and finally gave up and left
Assigned Topic Label: Basic Satisfaction with Service and Quality
Review: He wa terrible !
Assigned Topic Label: Positive General Impressions
Review: Everyone is treated equally special
Assigned Topic Label: Positive General Impressions
Review: It should n't take 30 min for pancake and egg
Assigned Topic Label: Positive General Impressions
Review: It wa delicious !!!
Assigned Topic Label: Friendly Service and Atmosphere
Review: On the good side the staff wa genuinely pleasant and enthusiastic - a real treat
Assigned Topic Label: Specific Complaints or Concerns
Review: Sadly Gordon Ramsey 's Steak is a place we shall sharply avoid during our next trip to Vegas
Assigned Topic Label: Extremes in Service and Quality
Review: As always the evening wa wonderful and the food delicious !
Assigned Topic Label: Food and Staff Appreciation
Review: Best fish I 've ever had in my life!
Assigned Topic Label: Ambiance and Dining Experience
Review: (The bathroom is just next door and very nice )
Assigned Topic Label: Specific Complaints or Concerns
Review: The buffet is small and all the food they offered wa BLAND
Assigned Topic Label: Favorites and Love for the Food
Review: This is an Outstanding little restaurant with some of the Best Food I have ever tasted
Assigned Topic Label: Food and Staff Appreciation
Review: Pretty cool I would say
Assigned Topic Label: Extremes in Service and Quality
Review: Definitely a turn off for me & i doubt I 'll be back unless someone else is buying
Assigned Topic Label: Basic Satisfaction with Service and Quality
Review: Server did a great job handling our large rowdy table
Assigned Topic Label: Value and Quality Comparison
Review: I find wasting food to be despicable but this just wa n't food
Assigned Topic Label: Favorites and Love for the Food
Review: My wife had the Lobster Bisque soup which wa lukewarm
Assigned Topic Label: Positive General Impressions
Review: Would come back again if I had a sushi craving while in Vegas
Assigned Topic Label: Extremes in Service and Quality
Review: The staff are great the ambiance is great
Assigned Topic Label: Value and Quality Comparison
Review: He deserves 5 star
Assigned Topic Label: Specific Complaints or Concerns
Review: I left with a stomach ache and felt sick the rest of the day
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Assigned Topic Label: Positive General Impressions

Review: They dropped more than the ball

Assigned Topic Label: Positive General Impressions

Review: The dining space is tiny but elegantly decorated and comfortable

Assigned Topic Label: Positive General Impressions

Review: They will customize your order any way you 'd like my usual is Eggplant with Green Bean stir fry

love it !

Assigned Topic Label: Memorable Dining Experiences

Review: And the bean and rice were mediocre at best Assigned Topic Label: Ambiance and Dining Experience

Review: Best taco in town by far !!

Assigned Topic Label: Ambiance and Dining Experience

Review: I took back my money and got outta there Assigned Topic Label: Positive General Impressions

Review: In an interesting part of town this place is amazing

Assigned Topic Label: Memorable Dining Experiences

Review: RUDE & INCONSIDERATE MANAGEMENT

Assigned Topic Label: Positive General Impressions

Review: The staff are now not a friendly the wait time for being served are horrible no one even say hi f

or the first 10 minute

Assigned Topic Label: Specific Complaints or Concerns

Review: I wo n't be back

Assigned Topic Label: Positive General Impressions

Review: They have great dinner

Assigned Topic Label: Value and Quality Comparison

Review: The service wa outshining & I definitely recommend the Halibut

Assigned Topic Label: Memorable Dining Experiences

Review: The food wa terrible

Assigned Topic Label: Favorites and Love for the Food

Review: WILL NEVER EVER GO BACK AND HAVE TOLD MANY PEOPLE WHAT HAD HAPPENED

Assigned Topic Label: Positive General Impressions

Review: I do n't recommend unless your car break down in front of it and you are starving

Assigned Topic Label: Positive General Impressions

Review: I will come back here every time I 'm in Vegas Assigned Topic Label: Extremes in Service and Quality

Review: This place deserves one star and 90 % ha to do with the food

Assigned Topic Label: Specific Complaints or Concerns

Review: This is a disgrace

Assigned Topic Label: Positive General Impressions

Review: Def coming back to bowl next time

Assigned Topic Label: Value and Quality Comparison

Review: If you want healthy authentic or ethic food try this place

Assigned Topic Label: Favorites and Love for the Food

Review: I will continue to come here on lady night andddd date night highly recommend this place to anyone

who is in the area

Assigned Topic Label: Memorable Dining Experiences

Review: I have been here several time in the past and the experience ha always been great

Assigned Topic Label: Value and Quality Comparison

Review: We walked away stuffed and happy about our first Vegas buffet experience

Assigned Topic Label: Extremes in Service and Quality

Review: Service wa excellent and price are pretty reasonable considering this is Vegas and located inside t

he Crystals shopping mall by Aria

Assigned Topic Label: Ambiance and Dining Experience

Review: To summarize the food wa incredible nay transcendant but nothing brings me joy quite like the m

emory of the pneumatic condiment dispenser

Assigned Topic Label: Favorites and Love for the Food

Review: I 'm probably one of the few people to ever go to Ians and not like it

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Assigned Topic Label: Memorable Dining Experiences
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Review: Kids pizza is always a hit too with lot of great side dish option for the kiddos !

Assigned Topic Label: Basic Satisfaction with Service and Quality

Review: Service is perfect and the family atmosphere is nice to see

Assigned Topic Label: Specific Complaints or Concerns

Review: Cooked to perfection and the service wa impeccable

Assigned Topic Label: Memorable Dining Experiences

Review: This one is simply a disappointment Assigned Topic Label: Positive General Impressions

Review: Overall I wa very disappointed with the quality of food at Bouchon

Assigned Topic Label: Basic Satisfaction with Service and Quality

Review: I do n't have to be an accountant to know I 'm getting screwed !

Assigned Topic Label: Positive General Impressions

Review: Great place to eat reminds me of the little mom and pop shop in the San Francisco Bay Area

Assigned Topic Label: Value and Quality Comparison

Review: Today wa my first taste of a Buldogis Gourmet Hot Dog and I have to tell you it wa more than I ever

thought possible

Assigned Topic Label: Positive General Impressions

Review: Left very frustrated

Assigned Topic Label: Positive General Impressions

Review: I 'll definitely be in soon again

Assigned Topic Label: Basic Satisfaction with Service and Quality

Review: Food wa really good and I got full petty fast Assigned Topic Label: Favorites and Love for the Food

Review: Service wa fantastic

Assigned Topic Label: Friendly Service and Atmosphere

Review: TOTAL WASTE OF TIME

Assigned Topic Label: Value and Quality Comparison

Review: I do n't know what kind it is but they have the best iced tea

Assigned Topic Label: Ambiance and Dining Experience

Review: Come hungry leave happy and stuffed ! Assigned Topic Label: Positive General Impressions

Review: For service I give them no star

Assigned Topic Label: Memorable Dining Experiences

Review: I can assure you that you wo n't be disappointed

Assigned Topic Label: Basic Satisfaction with Service and Quality

Review: I can take a little bad service but the food suck Assigned Topic Label: Friendly Service and Atmosphere

Review: Gave up trying to eat any of the crust (teeth still sore)

Assigned Topic Label: Positive General Impressions

Review: But now I wa completely grossed out Assigned Topic Label: Positive General Impressions

Review: I really enjoyed eating here

Assigned Topic Label: Positive General Impressions

Review: First time going but I think I will quickly become a regular

Assigned Topic Label: Positive General Impressions

Review: Our server wa very nice and even though he looked a little overwhelmed with all of our need he st

ayed professional and friendly until the end

Assigned Topic Label: Specific Complaints or Concerns

Review: From what my dinner companion told me everything wa very fresh with nice texture and taste

Assigned Topic Label: Specific Complaints or Concerns

Review: On the ground right next to our table wa a large smeared been-stepped-in-and-tracked-everywhere

pile of green bird poop

Assigned Topic Label: Positive General Impressions

Review: Furthermore you can't even find hour of operation on the website!

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Review: We 've tried to like this place but after 10+ time I think we 're done with them
Assigned Topic Label: Memorable Dining Experiences
Review: What a mistake that wa !
Assigned Topic Label: Positive General Impressions
Review: No complaint !
Assigned Topic Label: Positive General Impressions
Review: This is some seriously good pizza and I 'm an expert/connisseur on the topic
Assigned Topic Label: Extremes in Service and Quality
Review: Waiter wa a jerk
Assigned Topic Label: Positive General Impressions
Review: Strike 2 who want to be rushed
Assigned Topic Label: Positive General Impressions
Review: These are the nicest restaurant owner I 've ever come across
Assigned Topic Label: Food and Staff Appreciation
Review: I never come again
Assigned Topic Label: Positive General Impressions
Review: We loved the biscuit !!!
Assigned Topic Label: Positive General Impressions
Review: Service is quick and friendly
Assigned Topic Label: Friendly Service and Atmosphere
Review: Ordered an appetizer and took 40 minute and then the pizza another 10 minute
Assigned Topic Label: Basic Satisfaction with Service and Quality
Review: So absolutley fantastic
Assigned Topic Label: Positive General Impressions
Review: It wa a huge awkward 15lb piece of cow that wa 3/4ths gristle and fat
Assigned Topic Label: Positive General Impressions
Review: definitely will come back here again
Assigned Topic Label: Basic Satisfaction with Service and Quality
Review: I like Steiners because it 's dark and it feel like a bar
Assigned Topic Label: Memorable Dining Experiences
Review: Wow very spicy but delicious
Assigned Topic Label: Food and Staff Appreciation
Review: If you 're not familiar check it out
Assigned Topic Label: Positive General Impressions
Review: I 'll take my business dinner dollar elsewhere
Assigned Topic Label: Positive General Impressions
Review: I 'd love to go back
Assigned Topic Label: Extremes in Service and Quality
Review: Anyway this FS restaurant ha a wonderful breakfast/lunch
Assigned Topic Label: Food and Staff Appreciation
Review: Nothing special
Assigned Topic Label: Positive General Impressions
Review: Each day of the week they have a different deal and it 's all so delicious !
Assigned Topic Label: Friendly Service and Atmosphere
Review: Not to mention the combination of pear almond and bacon is a big winner !
Assigned Topic Label: Positive General Impressions
Review: Will not be back
Assigned Topic Label: Positive General Impressions
Review: Sauce wa tasteless
Assigned Topic Label: Positive General Impressions
Review: The food is delicious and just spicy enough so be sure to ask for spicier if you prefer it that wa
Assigned Topic Label: Food and Staff Appreciation
Review: My ribeye steak wa cooked perfectly and had great mesquite flavor
Assigned Topic Label: Value and Quality Comparison
Review: I do n't think we 'll be going back anytime soon
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Assigned Topic Label: Positive General Impressions

Review: Food wa so gooodd

Assigned Topic Label: Favorites and Love for the Food

Review: I am far from a sushi connoisseur but I can definitely tell the difference between good food and ba

d food and this wa certainly bad food

Assigned Topic Label: Favorites and Love for the Food

Review: I wa so insulted

Assigned Topic Label: Positive General Impressions

Review: The last 3 time I had lunch here ha been bad Assigned Topic Label: Value and Quality Comparison

Review: The chicken wing contained the driest chicken meat I have ever eaten

Assigned Topic Label: Food and Staff Appreciation

Review: The food wa very good and I enjoyed every mouthful an enjoyable relaxed venue for couple small fam

ilv group etc

Assigned Topic Label: Favorites and Love for the Food

Review: Nargile - I think you are great

Assigned Topic Label: Favorites and Love for the Food

Review: Best tater tot in the southwest

Assigned Topic Label: Ambiance and Dining Experience

Review: We loved the place

Assigned Topic Label: Memorable Dining Experiences

Review: Definitely not worth the \$ 3 I paid

Assigned Topic Label: Basic Satisfaction with Service and Quality

Review: The vanilla ice cream wa creamy and smooth while the profiterole (chou) pastry wa fresh enough

Assigned Topic Label: Positive General Impressions

Review: Im in AZ all the time and now have my new spot Assigned Topic Label: Value and Quality Comparison

Review: The manager wa the worst

Assigned Topic Label: Friendly Service and Atmosphere

Review: The inside is really quite nice and very clean Assigned Topic Label: Specific Complaints or Concerns

Review: The food wa outstanding and the price were very reasonable

Assigned Topic Label: Ambiance and Dining Experience

Review: I do n't think I 'll be running back to Carly 's anytime soon for food

Assigned Topic Label: Favorites and Love for the Food

Review: This is wa due to the fact that it took 20 minute to be acknowledged then another 35 minute to get

our food and they kept forgetting thing

Assigned Topic Label: Basic Satisfaction with Service and Quality

Review: Love the margarita too!

Assigned Topic Label: Extremes in Service and Quality

Review: This wa my first and only Vegas buffet and it did not disappoint

Assigned Topic Label: Extremes in Service and Quality

Review: Very good though!

Assigned Topic Label: Extremes in Service and Quality

Review: The one down note is the ventilation could use some upgrading

Assigned Topic Label: Positive General Impressions

Review: Great pork sandwich

Assigned Topic Label: Value and Quality Comparison

Review: Do n't waste your time here

Assigned Topic Label: Value and Quality Comparison

Review: Total letdown I would much rather just go to the Camelback Flower Shop and Cartel Coffee

Assigned Topic Label: Positive General Impressions

Review: Third the cheese on my friend 's burger wa cold Assigned Topic Label: Positive General Impressions

Review: We enjoy their pizza and brunch

Assigned Topic Label: Basic Satisfaction with Service and Quality

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> Review: The steak are all well trimmed and also perfectly cooked Assigned Topic Label: Positive General Impressions

Review: We had a group of 70+ when we claimed we would only have 40 and they handled u beautifully Assigned Topic Label: Positive General Impressions

Review: I LOVED it !

Assigned Topic Label: Positive General Impressions

Review: We asked for the bill to leave without eating and they did n't bring that either

Assigned Topic Label: Positive General Impressions

Review: This place is a jewel in Las Vegas and exactly what I 've been hoping to find in nearly ten year l

iving here

Assigned Topic Label: Extremes in Service and Quality

Review: Seafood wa limited to boiled shrimp and crab leg but the crab leg definitely did not taste fresh

Assigned Topic Label: Basic Satisfaction with Service and Quality

Review: The selection of food wa not the best Assigned Topic Label: Ambiance and Dining Experience

Review: Delicious and I will absolutely be back! Assigned Topic Label: Food and Staff Appreciation

Review: This is n't a small family restaurant this is a fine dining establishment

Assigned Topic Label: Food and Staff Appreciation

Review: They had a toro tartare with a cavier that wa extraordinary and I liked the thinly sliced wagyu wit

h white truffle

Assigned Topic Label: Positive General Impressions

Review: I dont think I will be back for a very long time Assigned Topic Label: Favorites and Love for the Food

Review: It wa attached to a gas station and that is rarely a good sign

Assigned Topic Label: Extremes in Service and Quality

Review: How awesome is that

Assigned Topic Label: Positive General Impressions

Review: I will be back many time soon

Assigned Topic Label: Value and Quality Comparison

Review: The menu had so much good stuff on it i could not decide !

Assigned Topic Label: Extremes in Service and Quality

Review: Worse of all he humiliated his worker right in front of me Bunch of horrible name calling

Assigned Topic Label: Positive General Impressions

Review: CONCLUSION : Very filling meal

Assigned Topic Label: Positive General Impressions

Review: Their daily special are always a hit with my group

Assigned Topic Label: Positive General Impressions

Review: And then tragedy struck

Assigned Topic Label: Positive General Impressions

Review: The pancake wa also really good and pretty large at that

Assigned Topic Label: Extremes in Service and Quality

Review: This wa my first crawfish experience and it wa delicious!

Assigned Topic Label: Food and Staff Appreciation

Review: Their monster chicken fried steak and egg is my all time favorite

Assigned Topic Label: Favorites and Love for the Food

Review: Waitress wa sweet and funny

Assigned Topic Label: Positive General Impressions

Review: I also had to taste my Mom 's multi-grain pumpkin pancake with pecan butter and they were amazing

fluffy and delicious!

Assigned Topic Label: Positive General Impressions

Review: I 'd rather eat airline food seriously Assigned Topic Label: Favorites and Love for the Food

Review: Cant say enough good thing about this place Assigned Topic Label: Extremes in Service and Quality

Review: The ambiance wa incredible

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Review: The waitress and manager are so friendly
Assigned Topic Label: Specific Complaints or Concerns
Review: I would not recommend this place
Assigned Topic Label: Memorable Dining Experiences
Review: Overall I wa n't very impressed with Noca
Assigned Topic Label: Positive General Impressions
Review: My gyro wa basically lettuce only
Assigned Topic Label: Positive General Impressions
Review: Terrible service !
Assigned Topic Label: Memorable Dining Experiences
Review: Thoroughly disappointed !
Assigned Topic Label: Basic Satisfaction with Service and Quality
Review: I do n't each much pasta but I love the homemade /hand made pasta and thin pizza here
Assigned Topic Label: Extremes in Service and Quality
Review: Give it a try you will be happy you did
Assigned Topic Label: Positive General Impressions
Review: By far the BEST cheesecurds we have ever had !
Assigned Topic Label: Ambiance and Dining Experience
Review: Reasonably priced also !
Assigned Topic Label: Positive General Impressions
Review: Everything wa perfect the night we were in
Assigned Topic Label: Positive General Impressions
Review: The food is very good for your typical bar food
Assigned Topic Label: Favorites and Love for the Food
Review: it wa a drive to get there
Assigned Topic Label: Positive General Impressions
Review: At first glance it is a lovely bakery cafe - nice ambiance clean friendly staff
Assigned Topic Label: Specific Complaints or Concerns
Review: Anyway I do not think i will go back there
Assigned Topic Label: Favorites and Love for the Food
Review: Point your finger at any item on the menu order it and you wo n't be disappointed
Assigned Topic Label: Basic Satisfaction with Service and Quality
Review: Oh this is such a thing of beauty this restaurant
Assigned Topic Label: Food and Staff Appreciation
Review: If you have n't gone here GO NOW!
Assigned Topic Label: Positive General Impressions
Review: A greasy unhealthy meal
Assigned Topic Label: Positive General Impressions
Review: first time there and might just be the last
Assigned Topic Label: Value and Quality Comparison
Review: Those burger were amazing
Assigned Topic Label: Positive General Impressions
Review: Similarly the delivery man did not say a word of apology when our food wa 45 minute late
Assigned Topic Label: Basic Satisfaction with Service and Quality
Review: And it wa way to expensive
Assigned Topic Label: Positive General Impressions
Review: Be sure to order dessert even if you need to pack it to-go - the tiramisu and cannoli are both to
Assigned Topic Label: Positive General Impressions
Review: This wa my first time and I ca n't wait until the next
Assigned Topic Label: Value and Quality Comparison
Review: The bartender wa also nice
Assigned Topic Label: Specific Complaints or Concerns
Review: Everything wa good and tasty !
Assigned Topic Label: Extremes in Service and Quality
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Review: This place is two thumb up way up
Assigned Topic Label: Memorable Dining Experiences
Review: The best place in Vegas for breakfast ( just check out a Sat or Sun
Assigned Topic Label: Extremes in Service and Quality
Review: If you love authentic Mexican food and want a whole bunch of interesting yet delicious meat to cho
ose from you need to try this place
Assigned Topic Label: Food and Staff Appreciation
Review: Terrible management
Assigned Topic Label: Positive General Impressions
Review: An excellent new restaurant by an experienced Frenchman
Assigned Topic Label: Food and Staff Appreciation
Review: If there were zero star I would give it zero star
Assigned Topic Label: Specific Complaints or Concerns
Review: Great steak great side great wine amazing dessert
Assigned Topic Label: Value and Quality Comparison
Review: Worst martini ever !
Assigned Topic Label: Friendly Service and Atmosphere
Review: The steak and the shrimp are in my opinion the best entree at GC
Assigned Topic Label: Ambiance and Dining Experience
Review: I had the opportunity today to sample your amazing pizza !
Assigned Topic Label: Basic Satisfaction with Service and Quality
Review: We waited for thirty minute to be seated ( although there were 8 vacant table and we were the only
folk waiting )
Assigned Topic Label: Basic Satisfaction with Service and Quality
Review: The yellowtail carpaccio wa melt in your mouth fresh
Assigned Topic Label: Positive General Impressions
Review: I wo n't try going back there even if it 's empty
Assigned Topic Label: Positive General Impressions
Review: No \, I 'm going to eat the potato that I found some stranger hair in it
Assigned Topic Label: Positive General Impressions
Review: Just spicy enough Perfect actually
Assigned Topic Label: Positive General Impressions
Review: Last night wa my second time dining here and I wa so happy I decided to go back !
Assigned Topic Label: Value and Quality Comparison
Review: not even a `` hello we will be right with you ''
Assigned Topic Label: Positive General Impressions
Review: The dessert were a bit strange
Assigned Topic Label: Positive General Impressions
Review: My boyfriend and I came here for the first time on a recent trip to Vegas and could not have been m
ore pleased with the quality of food and service
Assigned Topic Label: Friendly Service and Atmosphere
Review: I really do recommend this place you can go wrong with this donut place !
Assigned Topic Label: Memorable Dining Experiences
Review: Nice ambiance
Assigned Topic Label: Specific Complaints or Concerns
Review: I would recommend saving room for this !
Assigned Topic Label: Positive General Impressions
Review: I guess maybe we went on an off night but it wa disgraceful
Assigned Topic Label: Positive General Impressions
Review: However my recent experience at this particular location wa not so good
Assigned Topic Label: Extremes in Service and Quality
Review: I know this is not like the other restaurant at all something is very off here!
Assigned Topic Label: Memorable Dining Experiences
Review: AVOID THIS ESTABLISHMENT !
Assigned Topic Label: Positive General Impressions
Review: I think this restaurant suffers from not trying hard enough
Assigned Topic Label: Favorites and Love for the Food
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Review: All of the tapa dish were delicious !
Assigned Topic Label: Positive General Impressions
Review: I * heart * this place
Assigned Topic Label: Memorable Dining Experiences
Review: My salad had a bland vinegrette on the baby green and heart of Palm
Assigned Topic Label: Basic Satisfaction with Service and Quality
Review: After two I felt disgusting
Assigned Topic Label: Positive General Impressions
Review: A good time !
Assigned Topic Label: Value and Quality Comparison
Review: I believe that this place is a great stop for those with a huge belly and hankering for sushi
Assigned Topic Label: Value and Quality Comparison
Review: Generous portion and great taste
Assigned Topic Label: Value and Quality Comparison
Review: I will never go back to this place and will never ever recommended this place to anyone !
Assigned Topic Label: Memorable Dining Experiences
Review: The server went back and forth several time not even so much a an `` Are you being helped ? ''
Assigned Topic Label: Value and Quality Comparison
Review: Food wa delicious !
Assigned Topic Label: Food and Staff Appreciation
Review: AN HOUR seriously ?
Assigned Topic Label: Positive General Impressions
Review: I consider this theft
Assigned Topic Label: Positive General Impressions
Review: Eew This location need a complete overhaul
Assigned Topic Label: Positive General Impressions
Review: We recently witnessed her poor quality of management towards other guest a well
Assigned Topic Label: Positive General Impressions
Review: Waited and waited and waited
Assigned Topic Label: Positive General Impressions
Review: He also came back to check on u regularly excellent service
Assigned Topic Label: Friendly Service and Atmosphere
Review: Our server wa super nice and checked on u many time
Assigned Topic Label: Specific Complaints or Concerns
Review: The pizza tasted old super chewy in not a good way
Assigned Topic Label: Extremes in Service and Quality
Review: I swung in to give them a try but wa deeply disappointed
Assigned Topic Label: Basic Satisfaction with Service and Quality
Review: Service wa good and the company wa better !
Assigned Topic Label: Ambiance and Dining Experience
Review: The staff are also very friendly and efficient
Assigned Topic Label: Specific Complaints or Concerns
Review: As for the service : I 'm a fan because it 's quick and you 're being served by some nice folk
Assigned Topic Label: Memorable Dining Experiences
Review: Boy wa that sucker dry !!
Assigned Topic Label: Positive General Impressions
Review: Over rated
Assigned Topic Label: Positive General Impressions
Review: If you look for authentic Thai food go else where
Assigned Topic Label: Favorites and Love for the Food
Review: Their steak are 100 \% recommended !
Assigned Topic Label: Positive General Impressions
Review: After I pulled up my car I waited for another 15 minute before being acknowledged
Assigned Topic Label: Basic Satisfaction with Service and Quality
Review: Great food and great service in a clean and friendly setting
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Assigned Topic Label: Friendly Service and Atmosphere
Review: All in all I can assure you I 'll be back
Assigned Topic Label: Positive General Impressions
Review: I hate those thing a much a cheap quality black olive
Assigned Topic Label: Positive General Impressions
Review: My breakfast wa perpared great with a beautiful presentation of 3 giant slice of Toast lightly du
sted with powdered sugar
Assigned Topic Label: Value and Quality Comparison
Review: The kid play area is NASTY!
Assigned Topic Label: Positive General Impressions
Review: Great place fo take out or eat in
Assigned Topic Label: Value and Quality Comparison
Review: The waitress wa friendly and happy to accomodate for vegan/veggie option
Assigned Topic Label: Specific Complaints or Concerns
Review: OMG I felt like I had never eaten Thai food until this dish
Assigned Topic Label: Favorites and Love for the Food
Review: It wa extremely `` crumby '' and pretty tasteless
Assigned Topic Label: Extremes in Service and Quality
Review: It was a pale color instead of nice and char and ha NO flavor
Assigned Topic Label: Specific Complaints or Concerns
Review: The crouton also taste homemade which is an extra plus
Assigned Topic Label: Positive General Impressions
Review: I got home to see the driest damn wing ever !
Assigned Topic Label: Positive General Impressions
Review: It 'll be a regular stop on my trip to Phoenix !
Assigned Topic Label: Positive General Impressions
Review: I really enjoyed Crema Café before they expanded I even told friend they had the BEST breakfast
Assigned Topic Label: Ambiance and Dining Experience
Review: Not good for the money
Assigned Topic Label: Extremes in Service and Quality
Review: I miss it and wish they had one in Philadelphia!
Assigned Topic Label: Positive General Impressions
Review: We got sitting fairly fast but ended up waiting 40 minute just to place our order another 30 min
ute before the food arrived
Assigned Topic Label: Basic Satisfaction with Service and Quality
Review: They also have the best cheese crisp in town
Assigned Topic Label: Ambiance and Dining Experience
Review: Good value great food great service
Assigned Topic Label: Value and Quality Comparison
Review: Could n't ask for a more satisfying meal
Assigned Topic Label: Positive General Impressions
Review: The food is good
Assigned Topic Label: Favorites and Love for the Food
Review: It wa awesome
Assigned Topic Label: Positive General Impressions
Review: I just wanted to leave
Assigned Topic Label: Positive General Impressions
Review: We made the drive all the way from North Scottsdale and I wa not one bit disappointed!
Assigned Topic Label: Basic Satisfaction with Service and Quality
Review: I will not be eating there again
Assigned Topic Label: Positive General Impressions
Review: ! THE OWNERS REALLY REALLY need to quit being soooooo cheap let them wrap my freaking sandwich in
two paper not one !
Assigned Topic Label: Positive General Impressions
Review: I checked out this place a couple year ago and wa not impressed
Assigned Topic Label: Memorable Dining Experiences
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Review: The chicken I got wa definitely reheated and wa only ok the wedge were cold and soggy
Assigned Topic Label: Favorites and Love for the Food
Review: Sorry I will not be getting food from here anytime soon : (
Assigned Topic Label: Favorites and Love for the Food
Review: An absolute must visit!
Assigned Topic Label: Positive General Impressions
Review: The cow tongue and cheek taco are amazing
Assigned Topic Label: Positive General Impressions
Review: My friend did not like his Bloody Mary
Assigned Topic Label: Memorable Dining Experiences
Review: Despite how hard I rate business it actually rare for me to give a 1 star
Assigned Topic Label: Specific Complaints or Concerns
Review: They really want to make your experience a good one
Assigned Topic Label: Extremes in Service and Quality
Review: I will not return
Assigned Topic Label: Positive General Impressions
Review: I had the chicken Pho and it tasted very bland
Assigned Topic Label: Food and Staff Appreciation
Review: Very disappointing !!!
Assigned Topic Label: Positive General Impressions
Review: The grilled chicken wa so tender and yellow from the saffron seasoning
Assigned Topic Label: Favorites and Love for the Food
Review: a drive thru mean you do not want to wait around for half an hour for your food but somehow when w
e end up going here they make u wait and wait
Assigned Topic Label: Positive General Impressions
Review: Pretty awesome place
Assigned Topic Label: Extremes in Service and Quality
Review: Ambience is perfect
Assigned Topic Label: Positive General Impressions
Review: Best of luck to the rude and non-customer service focused new management
Assigned Topic Label: Ambiance and Dining Experience
Review: Any grandmother can make a roasted chicken better than this one
Assigned Topic Label: Food and Staff Appreciation
Review: I asked multiple time for the wine list and after some time of being ignored I went to the hostess
and got one myself
Assigned Topic Label: Value and Quality Comparison
Review: The staff is always super friendly and helpful which is especially cool when you bring two small b
oy and a baby!
Assigned Topic Label: Specific Complaints or Concerns
Review: Four star for the food & the guy in the blue shirt for his great vibe & still letting u in to eat !
Assigned Topic Label: Favorites and Love for the Food
Review: The roast beef sandwich tasted really good !
Assigned Topic Label: Extremes in Service and Quality
Review: Same evening him and I are both drastically sick
Assigned Topic Label: Positive General Impressions
Review: High-quality chicken on the chicken Caesar salad
Assigned Topic Label: Food and Staff Appreciation
Review: Ordered burger rare came in we 'll done
Assigned Topic Label: Friendly Service and Atmosphere
Review: We were promptly greeted and seated
Assigned Topic Label: Positive General Impressions
Review: Tried to go here for lunch and it wa a madhouse
Assigned Topic Label: Positive General Impressions
Review: I wa proven dead wrong by this sushi bar not only because the quality is great but the service is
fast and the food impeccable
Assigned Topic Label: Friendly Service and Atmosphere
Review: After waiting an hour and being seated I wa not in the greatest of mood
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Assigned Topic Label: Positive General Impressions Review: This is a good joint Assigned Topic Label: Extremes in Service and Quality Review: The Macarons here are insanely good Assigned Topic Label: Extremes in Service and Quality Review: I 'm not eating here ! Assigned Topic Label: Positive General Impressions Review: Our waiter wa very attentive friendly and informative Assigned Topic Label: Specific Complaints or Concerns Review: Maybe if they were n't cold they would have been somewhat edible Assigned Topic Label: Positive General Impressions Review: This place ha a lot of promise but fails to deliver Assigned Topic Label: Memorable Dining Experiences Review: Very bad Experience ! Assigned Topic Label: Extremes in Service and Quality Review: What a mistake Assigned Topic Label: Positive General Impressions Review: Food wa average at best Assigned Topic Label: Ambiance and Dining Experience Review: Great food Assigned Topic Label: Favorites and Love for the Food Review: We wo n't be going back anytime soon ! Assigned Topic Label: Positive General Impressions Review: Very Very Disappointed ordered the \$ 35 Big Bay Plater Assigned Topic Label: Basic Satisfaction with Service and Quality Review: Great place to relax and have an awesome burger and beer Assigned Topic Label: Value and Quality Comparison Review: It is PERFECT for a sit-down family meal or get together with a few friend Assigned Topic Label: Positive General Impressions Review: Not much flavor to them and very poorly constructed Assigned Topic Label: Positive General Impressions Review: The patio seating wa very comfortable Assigned Topic Label: Positive General Impressions Review: The fried rice wa dry a well Assigned Topic Label: Positive General Impressions Review: Hands down my favorite Italian restaurant! Assigned Topic Label: Food and Staff Appreciation Review: That just SCREAMS `` LEGIT '' in my book somethat 's also pretty rare here in Vegas Assigned Topic Label: Extremes in Service and Quality Review: It wa just not a fun experience Assigned Topic Label: Extremes in Service and Quality Review: The atmosphere wa great with a lovely duo of violinist playing song we requested Assigned Topic Label: Value and Quality Comparison Review: I personally love the hummus pita baklava falafel and Baba Ganoush (it 's amazing what they do with eggplant!) Assigned Topic Label: Positive General Impressions Review: Very convenient since we were staying at the MGM ! Assigned Topic Label: Positive General Impressions Review: The owner are super friendly and the staff is courteous Assigned Topic Label: Specific Complaints or Concerns Review: Both great ! Assigned Topic Label: Value and Quality Comparison Review: Eclectic selection Assigned Topic Label: Positive General Impressions Review: The sweet potato tot were good but the onion ring were perfection or a close a I have had Assigned Topic Label: Extremes in Service and Quality

Review: The staff wa very attentive Assigned Topic Label: Specific Complaints or Concerns Review: And the chef wa generous with his time (even came around twice so we can take picture with him) Assigned Topic Label: Friendly Service and Atmosphere Review: The owner used to work at Nobu so this place is really similar for half the price Assigned Topic Label: Memorable Dining Experiences Review: Google mediocre and I imagine Smashburger will pop up Assigned Topic Label: Positive General Impressions Review: dont go here Assigned Topic Label: Positive General Impressions Review: I promise they wo n't disappoint Assigned Topic Label: Positive General Impressions Review: As a sushi lover avoid this place by all mean Assigned Topic Label: Memorable Dining Experiences Review: What a great double cheeseburger ! Assigned Topic Label: Value and Quality Comparison Review: Awesome service and food Assigned Topic Label: Memorable Dining Experiences Review: A fantastic neighborhood gem !!! Assigned Topic Label: Positive General Impressions Review: I ca n't wait to go back Assigned Topic Label: Positive General Impressions Review: The plantain were the worst I 've ever tasted Assigned Topic Label: Friendly Service and Atmosphere Review: It 's a great place and I highly recommend it Assigned Topic Label: Value and Quality Comparison Review: Service wa slow and not attentive Assigned Topic Label: Memorable Dining Experiences Review: I gave it 5 star then and I 'm giving it 5 star now Assigned Topic Label: Specific Complaints or Concerns Review: Your staff spends more time talking to themselves than me Assigned Topic Label: Value and Quality Comparison Review: Dessert : Panna Cotta wa amazing Assigned Topic Label: Positive General Impressions Review: Very good food great atmosphere1 Assigned Topic Label: Favorites and Love for the Food Review: Damn good steak Assigned Topic Label: Extremes in Service and Quality Review: Total brunch fail Assigned Topic Label: Positive General Impressions Review: Prices are very reasonable flavor are spot on the sauce is home made and the slaw is not drenche d in mavo Assigned Topic Label: Ambiance and Dining Experience Review: The decor is nice and the piano music soundtrack is pleasant Assigned Topic Label: Specific Complaints or Concerns Review: The steak wa amazing rge fillet relleno wa the best seafood plate i have ever had! Assigned Topic Label: Ambiance and Dining Experience Review: Good food good service Assigned Topic Label: Ambiance and Dining Experience Review: It wa absolutely amazing Assigned Topic Label: Positive General Impressions Review: I probably wo n't be back to be honest Assigned Topic Label: Positive General Impressions Review: will definitely be back ! Assigned Topic Label: Basic Satisfaction with Service and Quality

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Review: The sergeant pepper beef sandwich with auju sauce is an excellent sandwich a well
Assigned Topic Label: Positive General Impressions
Review: Hawaiian Breeze Mango Magic and Pineapple Delight are the smoothy that I 've tried so far and the
y 're all good
Assigned Topic Label: Extremes in Service and Quality
Review: Went for lunch - service wa slow
Assigned Topic Label: Memorable Dining Experiences
Review: We had so much to say about the place before we walked in that he expected it to be amazing but wa
quickly disappointed
Assigned Topic Label: Basic Satisfaction with Service and Quality
Review: I wa mortified
Assigned Topic Label: Positive General Impressions
Review: Needless to say we will never be back here again
Assigned Topic Label: Positive General Impressions
Review: Anyways The food wa definitely not filling at all and for the price you pay you should expect mor
Assigned Topic Label: Ambiance and Dining Experience
Review: The chip that came out were dripping with grease and mostly not edible
Assigned Topic Label: Friendly Service and Atmosphere
Review: I wa n't really impressed with Strip Steak
Assigned Topic Label: Positive General Impressions
Review: Have been going since 2007 and every meal ha been awesome!!
Assigned Topic Label: Positive General Impressions
Review: Our server wa very nice and attentive a were the other serving staff
Assigned Topic Label: Specific Complaints or Concerns
Review: The cashier wa friendly and even brought the food out to me
Assigned Topic Label: Favorites and Love for the Food
Review: I work in the hospitality industry in Paradise Valley and have refrained from recommending Cibo any
longer
Assigned Topic Label: Positive General Impressions
Review: The atmosphere here is fun
Assigned Topic Label: Positive General Impressions
Review: Would not recommend to others
Assigned Topic Label: Positive General Impressions
Review: Service is quick and even `` to go '' order are just like we like it!
Assigned Topic Label: Memorable Dining Experiences
Review: I mean really how do you get so famous for your fish and chip when it 's so terrible ! ?!
Assigned Topic Label: Positive General Impressions
Review: That said our mouth and belly were still quite pleased
Assigned Topic Label: Positive General Impressions
Review: Not my thing
Assigned Topic Label: Positive General Impressions
Review: 2 Thumbs Up !!
Assigned Topic Label: Positive General Impressions
Review: If you are reading this please do n't go there
Assigned Topic Label: Positive General Impressions
Review: I loved the grilled pizza reminded me of legit Italian pizza
Assigned Topic Label: Extremes in Service and Quality
Review: Only Pros : Large seating area/ Nice bar area/ Great simple drink menu/ The BEST brick oven pizza w
ith homemade dough !
Assigned Topic Label: Specific Complaints or Concerns
Review: They have a really nice atmosphere
Assigned Topic Label: Specific Complaints or Concerns
Review: Tonight I had the Elk Filet special and it sucked
Assigned Topic Label: Positive General Impressions
Review: After one bite I wa hooked
Assigned Topic Label: Positive General Impressions
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Review: We ordered some old classic and some new dish after going there a few time and were sorely disappoi
nted with everything
Assigned Topic Label: Positive General Impressions
Review: Cute quaint simple honest
Assigned Topic Label: Positive General Impressions
Review: The chicken wa deliciously seasoned and had the perfect fry on the outside and moist chicken on the
Assigned Topic Label: Food and Staff Appreciation
Review: The food wa great a always compliment to the chef
Assigned Topic Label: Favorites and Love for the Food
Review: Special thanks to Dylan T for the recommendation on what to order : ) All yummy for my tummy
Assigned Topic Label: Positive General Impressions
Review: Awesome selection of beer
Assigned Topic Label: Positive General Impressions
Review: Great food and awesome service !
Assigned Topic Label: Friendly Service and Atmosphere
Review: One nice thing wa that they added gratuity on the bill since our party wa larger than 6 or 8 and t
hey did n't expect more tip than that
Assigned Topic Label: Specific Complaints or Concerns
Review: A FLY wa in my apple juice A FLY !!!!!!!!
Assigned Topic Label: Positive General Impressions
Review: The Han Nan Chicken wa also very tasty
Assigned Topic Label: Food and Staff Appreciation
Review: As for the service I thought it wa good
Assigned Topic Label: Ambiance and Dining Experience
Review: The food wa barely lukewarm so it must have been sitting waiting for the server to bring it out to
Assigned Topic Label: Friendly Service and Atmosphere
Review: Ryan 's Bar is definitely one Edinburgh establishment I wo n't be revisiting
Assigned Topic Label: Basic Satisfaction with Service and Quality
Review: Nicest Chinese restaurant I 've been in a while
Assigned Topic Label: Food and Staff Appreciation
Review: Overall I like there food and the service
Assigned Topic Label: Memorable Dining Experiences
Review: They also now serve Indian naan bread with hummus and some spicy pine nut sauce that wa out of this
world
Assigned Topic Label: Positive General Impressions
Review: Probably never coming back and would n't recommend it
Assigned Topic Label: Positive General Impressions
Review: Friend 's pasta -- also bad he barely touched it
Assigned Topic Label: Positive General Impressions
Review: Try them in the airport to experience some tasty food and speedy friendly service
Assigned Topic Label: Ambiance and Dining Experience
Review: I love the decor with the Chinese calligraphy wall paper
Assigned Topic Label: Extremes in Service and Quality
Review: Never had anything to complain about here
Assigned Topic Label: Positive General Impressions
Review: The restaurant is very clean and ha a family restaurant feel to it
Assigned Topic Label: Food and Staff Appreciation
Review: It wa way over fried
Assigned Topic Label: Positive General Impressions
Review: I 'm not sure how long we stood there but it wa long enough for me to begin to feel awkwardly out o
Assigned Topic Label: Memorable Dining Experiences
Review: When I opened the sandwich I wa impressed but not in a good way
Assigned Topic Label: Extremes in Service and Quality
Review: Will not be back !
Assigned Topic Label: Positive General Impressions
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Review: There wa a warm feeling with the service and I felt like their guest for a special treat
Assigned Topic Label: Memorable Dining Experiences
Review: An extensive menu provides lot of option for breakfast
Assigned Topic Label: Positive General Impressions
Review: I always order from the vegetarian menu during dinner which ha a wide array of option to choose fr
Assigned Topic Label: Positive General Impressions
Review: I have watched their price inflate portion get smaller and management attitude grow rapidly !
Assigned Topic Label: Ambiance and Dining Experience
Review: Wonderful lil tapa and the ambience made me feel all warm and fuzzy inside
Assigned Topic Label: Positive General Impressions
Review: I got to enjoy the seafood salad with a fabulous vinegrette
Assigned Topic Label: Basic Satisfaction with Service and Quality
Review: The wonton were thin not thick and chewy almost melt in your mouth
Assigned Topic Label: Positive General Impressions
Review: Level 5 spicy wa perfect where spice did n't over-whelm the soup
Assigned Topic Label: Positive General Impressions
Review: We were sat right on time and our server from the get go wa FANTASTIC!
Assigned Topic Label: Value and Quality Comparison
Review: Main thing I did n't enjoy is that the crowd is of older crowd around mid 30 and up
Assigned Topic Label: Positive General Impressions
Review: When I 'm on this side of town this will definitely be a spot I 'll hit up again !
Assigned Topic Label: Basic Satisfaction with Service and Quality
Review: I had to wait over 30 minute to get my drink and longer to get 2 arepas
Assigned Topic Label: Basic Satisfaction with Service and Quality
Review: This is a GREAT place to eat !
Assigned Topic Label: Value and Quality Comparison
Review: The jalapeno bacon is soooo good
Assigned Topic Label: Extremes in Service and Quality
Review: The service wa poor and thats being nice
Assigned Topic Label: Friendly Service and Atmosphere
Review: Food wa good service wa good Prices were good
Assigned Topic Label: Ambiance and Dining Experience
Review: The place wa not clean and the food oh so stale!
Assigned Topic Label: Favorites and Love for the Food
Review: The chicken dish are OK the beef is like shoe leather
Assigned Topic Label: Favorites and Love for the Food
Review: But the service wa beyond bad
Assigned Topic Label: Memorable Dining Experiences
Review: I 'm so happy to be here !!!''
Assigned Topic Label: Positive General Impressions
Review: Tasted like dirt
Assigned Topic Label: Memorable Dining Experiences
Review: One of the few place in Phoenix that I would definately go back to again
Assigned Topic Label: Memorable Dining Experiences
Review: The block wa amazing
Assigned Topic Label: Positive General Impressions
Review: It 's close to my house it 's low-key non-fancy affordable price good food
Assigned Topic Label: Ambiance and Dining Experience
Review: * Both the Hot & Sour & the Egg Flower Soups were absolutely 5 Stars !
Assigned Topic Label: Specific Complaints or Concerns
Review: My sashimi wa poor quality being soggy and tasteless
Assigned Topic Label: Positive General Impressions
Review: Great time - family dinner on a Sunday night
Assigned Topic Label: Value and Quality Comparison
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Review: the food is not tasty at all not to say it `` real traditional Hunan style ''
Assigned Topic Label: Favorites and Love for the Food
Review: What did bother me wa the slow service
Assigned Topic Label: Memorable Dining Experiences
Review: The flair bartender are absolutely amazing !
Assigned Topic Label: Positive General Impressions
Review: Their frozen margarita are WAY too sugary for my taste
Assigned Topic Label: Positive General Impressions
Review: These were so good we ordered them twice
Assigned Topic Label: Extremes in Service and Quality
Review: So in a nutshell: 1 ) The restaraunt smell like a combination of a dirty fish market and a sewer
Assigned Topic Label: Memorable Dining Experiences
Review: My girlfriend 's veal wa very bad
Assigned Topic Label: Positive General Impressions
Review: Unfortunately it wa not good
Assigned Topic Label: Extremes in Service and Quality
Review: I had a pretty satisfying experience
Assigned Topic Label: Extremes in Service and Quality
Review: Join the club and get awesome offer via email
Assigned Topic Label: Positive General Impressions
Review: Perfect for someone ( me ) who only like beer ice cold or in this case even colder
Assigned Topic Label: Memorable Dining Experiences
Review: Bland and flavorless is a good way of describing the barely tepid meat
Assigned Topic Label: Extremes in Service and Quality
Review: The chain which I 'm no fan of beat this place easily
Assigned Topic Label: Memorable Dining Experiences
Review: The nacho are a MUST HAVE !
Assigned Topic Label: Positive General Impressions
Review: We will not be coming back
Assigned Topic Label: Positive General Impressions
Review: I do n't have very many word to say about this place but it doe everything pretty well
Assigned Topic Label: Extremes in Service and Quality
Review: The staff is super nice and very quick even with the crazy crowd of the downtown jury lawyer and
court staff
Assigned Topic Label: Specific Complaints or Concerns
Review: Great atmosphere friendly and fast service
Assigned Topic Label: Friendly Service and Atmosphere
Review: When I received my Pita it wa huge it did have a lot of meat in it so thumb up there
Assigned Topic Label: Positive General Impressions
Review: Once your food arrives it 's meh
Assigned Topic Label: Favorites and Love for the Food
Review: Paying $ 785 for a hot dog and fry that look like it came out of a kid 's meal at the Wienerschnitz
el is not my idea of a good meal
Assigned Topic Label: Memorable Dining Experiences
Review: The classic Maine Lobster Roll wa fantastic
Assigned Topic Label: Positive General Impressions
Review: My brother in law who work at the mall ate here same day and guess what he wa sick all night too
Assigned Topic Label: Positive General Impressions
Review: So good I am going to have to review this place twice - once hereas a tribute to the place and once
a a tribute to an event held here last night
Assigned Topic Label: Memorable Dining Experiences
Review: The chip and salsa were really good the salsa wa very fresh
Assigned Topic Label: Extremes in Service and Quality
Assigned Topic Label: Value and Quality Comparison
Review: Mediocre food
Assigned Topic Label: Favorites and Love for the Food
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Review: Once you get inside you 'll be impressed with the place
Assigned Topic Label: Memorable Dining Experiences
Review: I 'm super pissd
Assigned Topic Label: Positive General Impressions
Review: And service wa super friendly
Assigned Topic Label: Friendly Service and Atmosphere
Review: Why are these sad little vegetable so overcooked ?
Assigned Topic Label: Positive General Impressions
Review: This place wa such a nice surprise !
Assigned Topic Label: Specific Complaints or Concerns
Review: They were golden-crispy and delicious
Assigned Topic Label: Friendly Service and Atmosphere
Review: I had high hope for this place since the burger are cooked over a charcoal grill but unfortunately
the taste fell flat way flat
Assigned Topic Label: Memorable Dining Experiences
Review: I could eat their bruschetta all day it is devine
Assigned Topic Label: Positive General Impressions
Review: Not a single employee came out to see if we were OK or even needed a water refill once they finally
served u our food
Assigned Topic Label: Friendly Service and Atmosphere
Review: Lastly the mozzarella stick they were the best thing we ordered
Assigned Topic Label: Ambiance and Dining Experience
Review: The first time I ever came here I had an amazing experience I still tell people how awesome the du
Assigned Topic Label: Extremes in Service and Quality
Review: The server wa very negligent of our need and made u feel very unwelcome I would not suggest this p
Assigned Topic Label: Specific Complaints or Concerns
Review: The service wa terrible though
Assigned Topic Label: Memorable Dining Experiences
Review: This place is overpriced not consistent with their boba and it really is OVERPRICED!
Assigned Topic Label: Memorable Dining Experiences
Review: It wa packed !!
Assigned Topic Label: Positive General Impressions
Review: I love this place
Assigned Topic Label: Memorable Dining Experiences
Review: I can say that the dessert were yummy
Assigned Topic Label: Positive General Impressions
Review: The food wa terrible
Assigned Topic Label: Favorites and Love for the Food
Review: The seasonal fruit wa fresh white peach puree
Assigned Topic Label: Positive General Impressions
Review: It kept getting worse and worse so now I {}^{\prime}m officially done
Assigned Topic Label: Positive General Impressions
Review: This place should honestly be blown up
Assigned Topic Label: Memorable Dining Experiences
Review: But I definitely would not eat here again
Assigned Topic Label: Basic Satisfaction with Service and Quality
Review: Do not waste your money here !
Assigned Topic Label: Positive General Impressions
Review: I love that they put their food in nice plastic container a opposed to cramming it in little paper
takeout box
Assigned Topic Label: Food and Staff Appreciation
Review: The crêpe wa delicate and thin and moist
Assigned Topic Label: Positive General Impressions
Review: Awful service
Assigned Topic Label: Memorable Dining Experiences
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Review: Wo n't ever go here again Assigned Topic Label: Positive General Impressions Review: Food quality ha been horrible Assigned Topic Label: Favorites and Love for the Food Assigned Topic Label: Ambiance and Dining Experience

Review: For that price I can think of a few place I would have much rather gone

Review: The service here is fair at best

Assigned Topic Label: Ambiance and Dining Experience

Review: I do love sushi but I found Kabuki to be over-priced over-hip and under-services

Assigned Topic Label: Memorable Dining Experiences

Review: Do yourself a favor and stay away from this dish Assigned Topic Label: Positive General Impressions

Review: Very poor service

Assigned Topic Label: Friendly Service and Atmosphere

Review: No one at the table thought the food wa above average or worth the wait that we had for it

Assigned Topic Label: Favorites and Love for the Food

Review: Best service and food ever Maria our server wa so good and friendly she made our day

Assigned Topic Label: Ambiance and Dining Experience

Review: They were excellent

Assigned Topic Label: Positive General Impressions

Review: I paid the bill but did not tip because I felt the server did a terrible job

Assigned Topic Label: Friendly Service and Atmosphere

Review: Just had lunch here and had a great experience Assigned Topic Label: Value and Quality Comparison

Review: I have never had such bland food which surprised me considering the article we read focused so much

on their spice and flavor

Assigned Topic Label: Favorites and Love for the Food

Review: Food is way overpriced and portion are fucking small Assigned Topic Label: Favorites and Love for the Food

Review: I recently tried Caballero 's and I have been back every week since!

Assigned Topic Label: Positive General Impressions

Review: for 40 buck a head i really expect better food Assigned Topic Label: Ambiance and Dining Experience

Review: The food came out at a good pace

Assigned Topic Label: Favorites and Love for the Food

Review: I ate there twice on my last visit and especially enjoyed the salmon salad

Assigned Topic Label: Basic Satisfaction with Service and Quality

Review: I wo n't be back

Assigned Topic Label: Positive General Impressions

Review: We could not believe how dirty the oyster were ! Assigned Topic Label: Positive General Impressions

Review: This place deserves no star

Assigned Topic Label: Specific Complaints or Concerns

Review: I would not recommend this place

Assigned Topic Label: Memorable Dining Experiences

Review: In fact I 'm going to round up to 4 star just because she wa so awesome

Assigned Topic Label: Positive General Impressions

Review: To my disbelief each dish qualified a the worst version of these food I have ever tasted

Assigned Topic Label: Friendly Service and Atmosphere

Review: Bad day or not I have a very low tolerance for rude customer service people it is your job to be

nice and polite wash dish otherwise!!

Assigned Topic Label: Positive General Impressions

Review: the potato were great and so wa the biscuit Assigned Topic Label: Value and Quality Comparison

Review: I probably would not go here again

Review: So flavorful and ha just the perfect amount of heat Assigned Topic Label: Positive General Impressions

Review: The price is reasonable and the service is great Assigned Topic Label: Friendly Service and Atmosphere

Review: The Wife hated her meal (coconut shrimp) and our friend really did not enjoy their meal either Assigned Topic Label: Positive General Impressions

Review: My fella got the huevos rancheros and they did n't look too appealing

Assigned Topic Label: Positive General Impressions

Review: Went in for happy hour great list of wine Assigned Topic Label: Value and Quality Comparison

Review: Some may say this buffet is pricey but I think you get what you pay for and this place you are gett ing quite a lot !

Assigned Topic Label: Favorites and Love for the Food

Review: I probably wo n't be coming back here Assigned Topic Label: Positive General Impressions

Review: Worst food/service I 've had in a while Assigned Topic Label: Friendly Service and Atmosphere

Review: This place is pretty good nice little vibe in the restaurant Assigned Topic Label: Specific Complaints or Concerns

Review: Talk about great customer service of course we will be back Assigned Topic Label: Friendly Service and Atmosphere

Review: Hot dish are not hot cold dish are close to room tempI watched staff prepare food with BARE HANDS

no gloves ${\sf Everything}$ is deep fried in oil

Assigned Topic Label: Positive General Impressions

Review: I love their frv and their bean

Assigned Topic Label: Extremes in Service and Quality

Review: Always a pleasure dealing with him Assigned Topic Label: Positive General Impressions

Review: They have a plethora of salad and sandwich and everything I 've tried get my seal of approval Assigned Topic Label: Basic Satisfaction with Service and Quality

Review: This place is awesome if you want something light and healthy during the summer Assigned Topic Label: Memorable Dining Experiences

Review: For sushi on the Strip this is the place to go Assigned Topic Label: Memorable Dining Experiences

Review: The service wa great even the manager came and helped with our table Assigned Topic Label: Friendly Service and Atmosphere

Review: The feel of the dining room wa more college cooking course than high class dining and the service w a slow at best

Assigned Topic Label: Ambiance and Dining Experience

Review: I started this review with two star but I 'm editing it to give it only one Assigned Topic Label: Specific Complaints or Concerns

Review: this is the worst sushi i have ever eat besides Costco 's Assigned Topic Label: Friendly Service and Atmosphere

Review: All in all an excellent restaurant highlighted by great service a unique menu and a beautiful set

Assigned Topic Label: Value and Quality Comparison

Review: My boyfriend and i sat at the bar and had a completely delightful experience Assigned Topic Label: Extremes in Service and Quality

Review: Weird vibe from owner

Assigned Topic Label: Positive General Impressions

Review: There wa hardly any meat

Assigned Topic Label: Positive General Impressions

Review: I 've had better bagel from the grocery store Assigned Topic Label: Ambiance and Dining Experience

Review: Go To Place for Gyros

Assigned Topic Label: Memorable Dining Experiences

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Review: I love the owner/chef his one authentic Japanese cool dude ! Assigned Topic Label: Extremes in Service and Quality

Review: Now the burger are n't a good the pizza which used to be amazing is doughy and flavorless Assigned Topic Label: Extremes in Service and Quality

Review: I found a six inch long piece of wire in my salsa Assigned Topic Label: Positive General Impressions

Review: The service wa terrible food wa mediocre Assigned Topic Label: Memorable Dining Experiences

Review: We definately enjoyed ourselves

Assigned Topic Label: Positive General Impressions

Review: I ordered Albondigas soup — which wa just warm — and tasted like tomato soup with frozen meatball Assigned Topic Label: Memorable Dining Experiences

Review: On three different occasion I asked for well done or medium well and all three time I got the bloo diest piece of meat on my plate

Assigned Topic Label: Value and Quality Comparison

Review: I had about two bite and refused to eat anymore Assigned Topic Label: Positive General Impressions

Review: The service wa extremely slow

Assigned Topic Label: Memorable Dining Experiences

Review: After 20 minute wait I got a table

Assigned Topic Label: Basic Satisfaction with Service and Quality

Review: Seriously killer hot chai latte

Assigned Topic Label: Positive General Impressions

Review: No allergy warning on the menu and the waitress had absolutely no clue a to which meal did or did not contain peanut

Assigned Topic Label: Positive General Impressions

Review: My boyfriend tried the Mediterranean Chicken Salad and fell in love

Assigned Topic Label: Food and Staff Appreciation

Review: Their rotating beer on tap is also a highlight of this place

Assigned Topic Label: Memorable Dining Experiences

Review: Pricing is a bit of a concern at Mellow Mushroom Assigned Topic Label: Positive General Impressions

Review: Worst Thai ever

Assigned Topic Label: Friendly Service and Atmosphere

Review: If you stay in Vegas you must get breakfast here at least once

Assigned Topic Label: Extremes in Service and Quality

Review: I want to first say our server wa great and we had perfect service

Assigned Topic Label: Friendly Service and Atmosphere

Review: The pizza selection are good

Assigned Topic Label: Extremes in Service and Quality

Review: I had strawberry tea which wa good

Assigned Topic Label: Extremes in Service and Quality

Review: Highly unprofessional and rude to a loyal patron !

Assigned Topic Label: Positive General Impressions

Review: Overall a great experience

Assigned Topic Label: Value and Quality Comparison

Review: Spend your money elsewhere

Assigned Topic Label: Positive General Impressions

Review: Their regular toasted bread wa equally satisfying with the occasional pat of butter Mmmm !

Assigned Topic Label: Positive General Impressions

Review: The Buffet at Bellagio wa far from what I anticipated

Assigned Topic Label: Positive General Impressions

Review: And the drink are WEAK people!

Assigned Topic Label: Positive General Impressions

Review: -My order wa not correct

Review: Also I feel like the chip are bought not made in house Assigned Topic Label: Memorable Dining Experiences Review: After the disappointing dinner we went elsewhere for dessert Assigned Topic Label: Positive General Impressions Assigned Topic Label: Positive General Impressions

Review: We wo n't be returning

Assigned Topic Label: Positive General Impressions

Review: This is my new fav Vegas buffet spot

Assigned Topic Label: Extremes in Service and Quality

Review: I seriously can not believe that the owner ha so many unexperienced employee that all are running a

round like chicken with their head cut off

Assigned Topic Label: Favorites and Love for the Food

Review: Very very sad

Assigned Topic Label: Positive General Impressions

Review: i felt insulted and disrespected how could you talk and judge another human being like that ?

Assigned Topic Label: Memorable Dining Experiences

Review: How can you call yourself a steakhouse if you can't properly cook a steak I do n't understand!

Assigned Topic Label: Positive General Impressions

Review: I 'm not impressed with the concept or the food Assigned Topic Label: Favorites and Love for the Food

Review: The only thing I wa n't too crazy about wa their guacamole a I do n't like it puréed

Assigned Topic Label: Memorable Dining Experiences

Review: There is really nothing for me at postinos hope your experience is better

Assigned Topic Label: Ambiance and Dining Experience

Review: I got food poisoning here at the buffet Assigned Topic Label: Favorites and Love for the Food

Review: They brought a fresh batch of fry and I wa thinking yay something warm but no !

Assigned Topic Label: Positive General Impressions

Review: What SHOULD have been a hilarious yummy Christmas Eve dinner to remember wa the biggest fail of th

e entire trip for u

Assigned Topic Label: Positive General Impressions

Review: Needless to say I wo n't be going back anytime soon

Assigned Topic Label: Positive General Impressions

Review: This place is disgusting !

Assigned Topic Label: Memorable Dining Experiences

Review: Every time I eat here I see caring teamwork to a professional degree

Assigned Topic Label: Value and Quality Comparison

Review: The RI style calamari wa a joke

Assigned Topic Label: Positive General Impressions

Review: However there was o much garlic in the fondue it was barely edible

Assigned Topic Label: Positive General Impressions

Review: I could barely stomach the meal but did n't complain because it wa a business lunch

Assigned Topic Label: Positive General Impressions

Review: It was o bad I had lost the heart to finish it Assigned Topic Label: Positive General Impressions

Review: It also took her forever to bring u the check when we asked for it

Assigned Topic Label: Positive General Impressions

Review: We are n't one to make a scene at restaurant but I just do n't get it definitely lost the love aft

er this one!

Assigned Topic Label: Food and Staff Appreciation

Review: Disappointing experience

Assigned Topic Label: Extremes in Service and Quality

Review: The food is about on par with Denny 's which is to say not good at all

Assigned Topic Label: Favorites and Love for the Food

Review: If you want to wait for mediocre food and downright terrible service then this is the place for yo

group56_project Assigned Topic Label: Memorable Dining Experiences Review: WAAAAAAyyyyyyyyy over rated is all I am saying Assigned Topic Label: Positive General Impressions Review: We wo n't be going back Assigned Topic Label: Positive General Impressions Review: The place wa fairly clean but the food simply wa n't worth it Assigned Topic Label: Favorites and Love for the Food Review: This place lacked style !! Assigned Topic Label: Memorable Dining Experiences Review: The sangria wa about half of a glass wine full and wa \$ 12 ridiculous Assigned Topic Label: Positive General Impressions Review: Do n't bother coming here Assigned Topic Label: Positive General Impressions Review: The meat wa pretty dry I had the sliced brisket and pulled pork Assigned Topic Label: Extremes in Service and Quality Review: The building itself seems pretty neat the bathroom is pretty trippy but I would n't eat here agai Assigned Topic Label: Extremes in Service and Quality Review: It wa equally awful Assigned Topic Label: Positive General Impressions Review: Probably not in a hurry to go back Assigned Topic Label: Positive General Impressions Review: very slow at seating even with reservation Assigned Topic Label: Positive General Impressions Review: Not good by any stretch of the imagination Assigned Topic Label: Extremes in Service and Quality Review: The cashew cream sauce wa bland and the vegetable were undercooked Assigned Topic Label: Positive General Impressions Review: The chipolte ranch dipping sause wa tasteless seemed thin and watered down with no heat Assigned Topic Label: Positive General Impressions Review: It wa a bit too sweet not really spicy enough and lacked flavor Assigned Topic Label: Positive General Impressions Review: I wa VERY disappointed !! Assigned Topic Label: Basic Satisfaction with Service and Quality Review: This place is horrible and way overpriced Assigned Topic Label: Memorable Dining Experiences Review: Maybe it 's just their Vegetarian fare but I 've been twice and I thought it wa average at best Assigned Topic Label: Ambiance and Dining Experience Review: It wa n't busy at all and now we know why Assigned Topic Label: Positive General Impressions Review: The table outside are also dirty a lot of the time and the worker are not always friendly and helpf ul with the menu Assigned Topic Label: Value and Quality Comparison Review: The ambiance here did not feel like a buffet setting but more of a douchey indoor garden for tea a nd biscuit Assigned Topic Label: Memorable Dining Experiences Review: Con : spotty service Assigned Topic Label: Memorable Dining Experiences Review: The fry were not hot and neither wa my burger Assigned Topic Label: Positive General Impressions Review: But then they came back cold Assigned Topic Label: Friendly Service and Atmosphere

Review: Then our food came out disappointment ensued Assigned Topic Label: Friendly Service and Atmosphere

Review: The real disappointment wa our waiter Assigned Topic Label: Positive General Impressions Review: My husband said she wa very rude did not even apologize for the bad food or anything Assigned Topic Label: Favorites and Love for the Food

Review: The only reason to eat here would be to fill up before a night of binge drinking just to get some c arbs in your stomach

Assigned Topic Label: Positive General Impressions

Review: Insults profound deuchebaggery and had to go outside for a smoke break while serving just to soli

Assigned Topic Label: Positive General Impressions

Review: If someone order two taco do n't ' you think it may be part of customer service to ask if it is com bo or ala cart ?

Assigned Topic Label: Memorable Dining Experiences

Review: She wa quite disappointed although some blame need to be placed at her door Assigned Topic Label: Basic Satisfaction with Service and Quality

Review: After all the rave review I could n't wait to eat here what a disappointment! Assigned Topic Label: Positive General Impressions

Review: Del Taco is pretty nasty and should be avoided if possible Assigned Topic Label: Extremes in Service and Quality

Review: It 's NOT hard to make a decent hamburger Assigned Topic Label: Positive General Impressions

Review: But I do n't like it

Assigned Topic Label: Memorable Dining Experiences

Review: Hell no will I go back

Assigned Topic Label: Positive General Impressions

Review: We 've have gotten a much better service from the pizza place next door than the service we receive d from this restaurant

Assigned Topic Label: Memorable Dining Experiences

Review: I do n't know what the big deal is about this place but I wo n't be back `` ya'all '' Assigned Topic Label: Memorable Dining Experiences

Review: I immediately said I wanted to talk to the manager but I did not want to talk to the guy who wa doi ng shot of fireball behind the bar

Assigned Topic Label: Positive General Impressions

Review: The ambiance is n't much better

Assigned Topic Label: Ambiance and Dining Experience

Review: Unfortunately it only set u up for disapppointment with our entree

Assigned Topic Label: Positive General Impressions

Review: The food wa n't good

Assigned Topic Label: Favorites and Love for the Food

Review: Your server suck wait correction our server Heimer sucked

Assigned Topic Label: Friendly Service and Atmosphere

Review: What happened next wa pretty off putting Assigned Topic Label: Extremes in Service and Quality

Review: too bad cause I know it 's family owned I really wanted to like this place Assigned Topic Label: Memorable Dining Experiences

Review: Overpriced for what you are getting Assigned Topic Label: Positive General Impressions

Review: I vomited in the bathroom mid lunch Assigned Topic Label: Positive General Impressions

Review: I kept looking at the time and it had soon become 35 minute yet still no food Assigned Topic Label: Basic Satisfaction with Service and Quality

Review: I have been to very few place to eat that under no circumstance would I ever return to and this to n the list

Assigned Topic Label: Memorable Dining Experiences

Review: We started with the tuna sashimi which wa brownish in color and obviously wa n't fresh Assigned Topic Label: Positive General Impressions

Review: Food wa below average

Assigned Topic Label: Favorites and Love for the Food

Review: It sure doe beat the nacho at the movie but I would expect a little bit more coming from a restaura

Assigned Topic Label: Food and Staff Appreciation Review: All in all Ha Long Bay wa a bit of a flop Assigned Topic Label: Positive General Impressions

Review: The problem I have is that they charge \$ 1199 for a sandwich that is no bigger than a Subway sub (which offer better and more amount of vegetable) Assigned Topic Label: Ambiance and Dining Experience

Review: Shrimp- When I unwrapped it (I live only 1/2 a mile from Brushfire) it wa literally ice cold Assigned Topic Label: Positive General Impressions

Review: It lacked flavor seemed undercooked and dry Assigned Topic Label: Positive General Impressions

Review: It really is impressive that the place ha n't closed down Assigned Topic Label: Memorable Dining Experiences

Review: I would avoid this place if you are staying in the Mirage Assigned Topic Label: Memorable Dining Experiences

Review: The refried bean that came with my meal were dried out and crusty and the food wa bland Assigned Topic Label: Friendly Service and Atmosphere

Review: Spend your money and time some place else Assigned Topic Label: Value and Quality Comparison

Review: A lady at the table next to u found a live green caterpillar In her salad Assigned Topic Label: Basic Satisfaction with Service and Quality

Review: the presentation of the food wa awful Assigned Topic Label: Favorites and Love for the Food

Review: I ca n't tell you how disappointed I wa

Assigned Topic Label: Basic Satisfaction with Service and Quality

Review: I think food should have flavor and texture and both were lacking Assigned Topic Label: Favorites and Love for the Food

Review: Appetite instantly gone

Assigned Topic Label: Positive General Impressions

Review: Overall I wa not impressed and would not go back Assigned Topic Label: Positive General Impressions

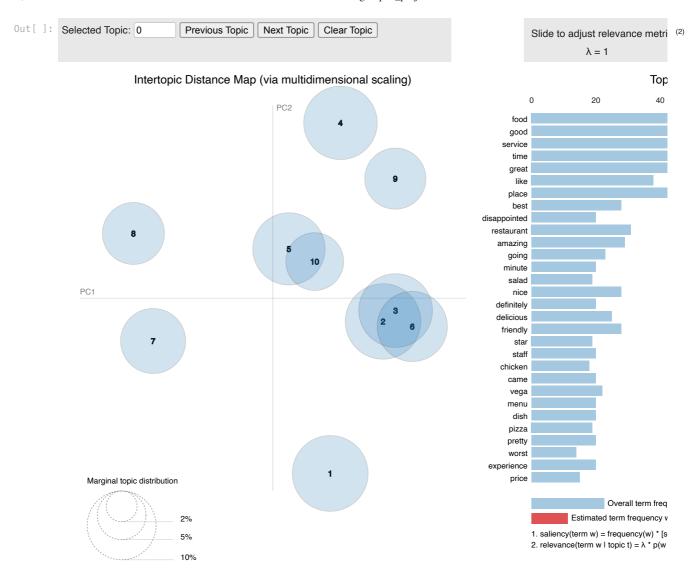
Review: The whole experience wa underwhelming and I think we 'll just go to Ninja Sushi next time Assigned Topic Label: Extremes in Service and Quality

Review: Then a if I had n't wasted enough of my life there they poured salt in the wound by drawing out t he time it took to bring the check

Assigned Topic Label: Value and Quality Comparison

In []: %matplotlib inline import pyLDAvis import pyLDAvis.gensim vis = pyLDAvis.gensim.prepare(topic_model=lda_model, corpus=bow_corpus, dictionary=dictionary) pyLDAvis.enable_notebook() pyLDAvis.display(vis)

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Running a Coherence Test against the Baseline Dataset

```
In []: from gensim.models import CoherenceModel

topic_test = pd.read_csv('/Users/markbartos/Library/Mobile Documents/com~apple~CloudDocs/DRIVE/EDUCATION/VI

lemmatizer = WordNetLemmatizer()
    stop_words = set(stopwords.words('english'))

def preprocess(document):
    tokens = nltk.word_tokenize(document)
    return [lemmatizer.lemmatize(token) for token in tokens if token not in stop_words]

processed_test_docs = topic_test['text'].map(preprocess)
    test_corpus = [dictionary.doc2bow(document) for document in processed_test_docs]
    test_topics = [lda_model[document] for document in test_corpus]

for i, topics in enumerate(test_topics):
    print(f"Document {i}'s topics: {topics}")

coherence_model_test = CoherenceModel(model=lda_model, texts=processed_test_docs, dictionary=dictionary, coherence_test = coherence_model_test.get_coherence()
    print("------ Test_Coherence Score:", coherence_test)
```

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```
Document 0's topics: [(0, 0.1), (1, 0.1), (2, 0.1), (3, 0.1), (4, 0.1), (5, 0.1), (6, 0.1), (7, 0.1), (8,
           0.1), (9, 0.1)]
           Document 1's topics: [(0, 0.050000254), (1, 0.05000098), (2, 0.0500000142), (3, 0.05000003), (4, 0.5499925
           6),\;(5,\;0.05000003),\;(6,\;0.05000576),\;(7,\;0.05000003),\;(8,\;0.050000127),\;(9,\;0.050000003)]
           Document 2's topics: [(0, 0.1), (1, 0.1), (2, 0.1), (3, 0.1), (4, 0.1), (5, 0.1), (6, 0.1), (7, 0.1), (8,
           0.1), (9, 0.1)]
           Document 3's topics: [(0, 0.1), (1, 0.1), (2, 0.1), (3, 0.1), (4, 0.1), (5, 0.1), (6, 0.1), (7, 0.1), (8,
           0.1), (9, 0.1)]
           Document 4's topics: [(0, 0.1), (1, 0.1), (2, 0.1), (3, 0.1), (4, 0.1), (5, 0.1), (6, 0.1), (7, 0.1), (8,
           0.1), (9, 0.1)]
           Document 5's topics: [(0, 0.050000023), (1, 0.050000556), (2, 0.54998946), (3, 0.050003603), (4, 0.05000042
           5), (5, 0.050002865), (6, 0.05000153), (7, 0.050000705), (8, 0.05000055), (9, 0.050000284)]
           Document 6's topics: [(0, 0.050000038), (1, 0.05000273), (2, 0.050000038), (3, 0.050000038), (4, 0.050000038), (5, 0.050000038), (6, 0.0500000135), (7, 0.050000206), (8, 0.549994), (9, 0.050002787)]
           Document 7's topics: [(0, 0.1), (1, 0.1), (2, 0.1), (3, 0.1), (4, 0.1), (5, 0.1), (6, 0.1), (7, 0.1), (8,
           0.1), (9, 0.1)]
           Document 8's topics: [(0, 0.1), (1, 0.1), (2, 0.1), (3, 0.1), (4, 0.1), (5, 0.1), (6, 0.1), (7, 0.1), (8,
           0.1), (9, 0.1)]
           Document 9's topics: [(0, 0.1), (1, 0.1), (2, 0.1), (3, 0.1), (4, 0.1), (5, 0.1), (6, 0.1), (7, 0.1), (8,
           0.1), (9, 0.1)]
                   -- Test Coherence Score: nan
           /Library/Frameworks/Python.framework/Versions/3.11/lib/python3.11/site-packages/gensim/topic\_coherence/directions/3.11/lib/python3.11/site-packages/gensim/topic\_coherence/directions/3.11/lib/python3.11/site-packages/gensim/topic\_coherence/directions/3.11/lib/python3.11/site-packages/gensim/topic\_coherence/directions/3.11/lib/python3.11/site-packages/gensim/topic\_coherence/directions/3.11/lib/python3.11/site-packages/gensim/topic\_coherence/directions/3.11/lib/python3.11/site-packages/gensim/topic\_coherence/directions/3.11/lib/python3.11/site-packages/gensim/topic\_coherence/directions/3.11/lib/python3.11/site-packages/gensim/topic\_coherence/directions/3.11/site-packages/gensim/topic\_coherence/directions/3.11/site-packages/gensim/topic\_coherence/directions/3.11/site-packages/gensim/topic\_coherence/directions/3.11/site-packages/gensim/topic\_coherence/directions/3.11/site-packages/gensim/topic\_coherence/directions/3.11/site-packages/gensim/topic\_coherence/directions/3.11/site-packages/gensim/topic\_coherence/directions/3.11/site-packages/gensim/topic\_coherence/directions/3.11/site-packages/gensim/topic\_coherence/directions/gensim/topic\_coherence/directions/gensim/topic\_coherence/directions/gensim/topic\_coherence/directions/gensim/topic\_coherence/directions/gensim/topic\_coherence/directions/gensim/topic\_coherence/directions/gensim/topic\_coherence/directions/gensim/topic\_coherence/directions/gensim/topic\_coherence/directions/gensim/topic\_coherence/directions/gensim/topic\_coherence/directions/gensim/topic\_coherence/directions/gensim/topic\_coherence/directions/gensim/topic\_coherence/directions/gensim/topic\_coherence/directions/gensim/topic\_coherence/directions/gensim/topic\_coherence/directions/gensim/topic\_coherence/directions/gensim/topic\_coherence/directions/gensim/topic\_coherence/directions/gensim/topic\_coherence/directions/gensim/topic\_coherence/directions/gensim/topic\_coherence/directions/gensim/topic\_coherence/directions/gensim/topic\_coherence/directions/gensim/topic\_coherence/directions/gensim/topic\_coherence/di
           ct_confirmation_measure.py:204: RuntimeWarning: divide by zero encountered in scalar divide
              m_lr_i = np.log(numerator / denominator)
           /Library/Frameworks/Python.framework/Versions/3.11/lib/python3.11/site-packages/gensim/topic_coherence/indi
           rect_confirmation_measure.py:323: RuntimeWarning: invalid value encountered in scalar divide
           return cv1.T.dot(cv2)[0, 0] / (_magnitude(cv1) * _magnitude(cv2))
In [ ]: from sklearn.metrics import precision_score, recall_score, f1_score
              topic_test['cleaned_text'] = topic_test['text'].apply(preprocess)
              test_corpus = [dictionary.doc2bow(doc) for doc in processed_test_docs]
              topic mapping = {
                    0: 'sports',
                    1: 'movie',
                    2: 'book'
              topic_test['predicted_topic'] = [max(lda_model[doc], key=lambda item: item[1])[0] for doc in test_corpus]
              topic_test['mapped_topic'] = topic_test['predicted_topic'].apply(lambda x: topic_mapping.get(x, 'unknown')
              true_labels = topic_test['topic']
             predicted_labels = topic_test['mapped_topic']
              precision = precision_score(true_labels, predicted_labels, average='micro')
              recall = recall_score(true_labels, predicted_labels, average='micro')
              f1 = f1_score(true_labels, predicted_labels, average='micro')
             print("Precision:", precision)
              print("Recall:", recall)
              print("F1 Score:", f1)
             print(classification_report(true_labels,predicted_labels))
           Precision: 0.4
           Recall: 0.4
           F1 Score: 0.4000000000000001
                                   precision
                                                       recall f1-score
                                                                                         support
                                           1.00
                                                            0.33
                                                                                                   3
                        book
                                                                             0.50
                       movie
                                           0.00
                                                            0.00
                                                                             0.00
                                                                                                   4
                                                            1.00
                     sports
                                           0.43
                                                                             0.60
                                                                                                   3
                                           0.00
                                                            0.00
                                                                             0.00
                                                                                                   0
                    unknown
                                                                             0.40
                                                                                                 10
                  accuracy
                macro avg
                                           0.36
                                                            0.33
                                                                             0.28
                                                                                                 10
           weighted avg
                                           0.43
                                                            0.40
                                                                             0.33
                                                                                                 10
```

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```
/Library/Frameworks/Python.framework/Versions/3.11/lib/python3.11/site-packages/sklearn/metrics/_classifica
tion.py:1344: UndefinedMetricWarning: Precision and F-score are ill-defined and being set to 0.0 in labels
with no predicted samples. Use `zero_division` parameter to control this behavior.
    _warn_prf(average, modifier, msg_start, len(result))
 /Library/Frameworks/Python.framework/Versions/3.11/lib/python3.11/site-packages/sklearn/metrics/_classifica
tion.py:1344: UndefinedMetricWarning: Recall and F-score are ill-defined and being set to 0.0 in labels wit
h no true samples. Use `zero_division` parameter to control this behavior.
         _warn_prf(average, modifier, msg_start, len(result))
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with no predicted samples. Use `zero_division` parameter to control this behavior.
        _warn_prf(average, modifier, msg_start, len(result))
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tion.py:1344: UndefinedMetricWarning: Recall and F-score are ill-defined and being set to 0.0 in labels wit
h no true samples. Use `zero_division` parameter to control this behavior.
       _warn_prf(average, modifier, msg_start, len(result))
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tion.py:1344: UndefinedMetricWarning: Precision and F-score are ill-defined and being set to 0.0 in labels
with no predicted samples. Use `zero_division` parameter to control this behavior.
       _warn_prf(average, modifier, msg_start, len(result))
/Library/Frameworks/Python.framework/Versions/3.11/lib/python3.11/site-packages/sklearn/metrics/\_classifically and the state of the s
tion.py:1344: UndefinedMetricWarning: Recall and F-score are ill-defined and being set to 0.0 in labels wit
h no true samples. Use `zero_division` parameter to control this behavior.
      _warn_prf(average, modifier, msg_start, len(result))
```

The model shows with varying levels of efficacy for the baseline datset in the pre-determined four categories (movie, book, sports, and unknown). The model demonstrated 100% precision in the 'book' category, but only recalled 33% of those instances correctly, leading to a poor f1-score. The 'sports' category stands out for having a balanced precision to recall ratio and a strong F1-score because all of its instances were successfully identified. The 'movie' category is a significant obstacle for the model, and it also failed to classify any 'unknown' instances. The model's overall accuracy across 10 cases is 0.40.

```
In [ ]: for i, row in topic_test.iterrows():
            document text = row['text']
            predicted_topic_label = row['mapped_topic']
            print(f"Document {i}: {document_text}\nPredicted Topic: {predicted_topic_label}\n")
      Document 0: I wouldn't be caught dead watching the NFL if it weren't for Taylor Swift.
      Predicted Topic: sports
      Document 1: Chris O'Donnell stated that while filming for this movie, he felt like he was in a Toys ''R'' U
      s commercial.
      Predicted Topic: unknown
      Document 2: The whole game was a rollercoaster ride, but Los Angeles Lakers ultimately persevered and won!
      Predicted Topic: sports
      Document 3: Zendaya slayed in Dune 2, as she does in all her movies.
      Predicted Topic: sports
      Document 4: While my favorite player was playing this match and started off strongggg, it went downhill aft
      er Messi's injyry midgame.
      Predicted Topic: sports
      Document 5: My uncle's brother's neighbor's cat's veterinarian David reads the communist manifesto in his s
      pare time.
      Predicted Topic: book
      Document 6: He said that The Great Gatsby is the best novell ever, and I was about to throw hands.
      Predicted Topic: unknown
      Document 7: I could not look away from this train wrck of a movie, on February 14th of all days.
      Predicted Topic: sports
      Document 8: The film Everything Everywhere All At Once follows Evelyn Wang, a woman drowning under the stre
      ss of her family's failing laundromat.
      Predicted Topic: sports
```

As seen above, a topic analyser trained to classify restaurant reviews, preforms poorly on the baseline dataset, consisting of a wide variety of topics.

Document 9: I just finished reading pride and prejudice which had me HOOOKED from the beginning.

References

Predicted Topic: sports

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- [3] Moraites, A. (2023, April 2). Fine-tuning RoBERTa for Topic Classification with Hugging Face Transformers and Datasets Library. Medium. https://medium.com/@achillesmoraites/fine-tuning-roberta-for-topic-classification-with-hugging-face-transformers-and-datasets-library-c6f8432d0820
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- [9] Markov, I. (2024). Topic Modeling and Text Classification [Lecture Slides]. Text Mining for Al course of Vrije Universiteit

Breakdown of Contribution per Team Member

Name	Coding Effort	Poster Effort
Mark Bartos	50%	50%
Efe Kural	50%	50%

Thank you for your time and effort reviewing our project!