

MARK LOUISE M. GARDIOLA

Quality Assurance Automation Engineer / Tester

Block 2 Lot 7 Rosewood St. Camella Bucandala Phase 4, Alapan 2-B, Imus, Cavite, 4103

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gardiola.marky.vercel.app

github.com/GardiolaMarkLouise



CAREER SUMMARY:

Recent IT graduate with over 1 year of experience in manual and automated testing of web and mobile applications. Detail-oriented and analytical, with a strong grasp of SDLC, QA methodologies, and defect tracking. Skilled in test planning, case execution, and collaborating with Agile teams to ensure software quality and performance, with a keen eye for detail and a passion for delivering high-quality software. Eager to contribute to a dynamic QA team and grow in a professional software development environment.

WORK EXPERIENCE:

Quality Assurance Engineer (Intern)

February 2025 – August 2025

BEfied (fka Edufied) Pte. Ltd — Filpass Tamperproof Tech. Inc.

10 Anson Road, #27-18 International Plaza Singapore 079903

UB, 111 Paseo de Roxas, Legaspi Village, Brgy. San Lorenzo, Makati City, Metro Manila, Philippines

- Create a test case for EPD
- Perform adhoc testing and file bugs in JIRA
- Identify important function/workflows/features that can be automated
- Perform automation testing (Playwright, JavaScript Programming Language)
- Perform post-and pre-deployment testing
- Assist in replicating and troubleshooting issue's reported by the PMs or clients

Software Quality Assurance Tester

April 2024 – July 2024

EasyPOS Solutions.Inc (Deliverit Software Pty Ltd)

2nd Flr, Precision Tek Bldg, 2222 Argonaut Hwy, Subic Bay Freeport Zone, Olongapo, Zambales

- Conducts End-to-End Demo.
- Conducts test case scenarios.
- Handle and manage defects.
- Provide software support during and after product release.
- Conducts investigation for issues reported.
- Replication and investigation of queries and possible bugs on client's end user experience.
- Propose and conceptualize enhancement for web applications.
- Handles REST API testing for web applications.
- Conducts comprehensive testing of software/programs based on prepared test plans.
- Tracks and documents all possible program problems during the testing period.
- Monitor client's correct data reports and KPI.
- Assisting or sharing knowledge to newbies to help them improve their QA skills drastically.
- Provide Testing Data for developers if needed.
- Perform other duties as may be assigned.

Quality Assurance Engineer (Intern)

February 2023 – May 2024

SkyDev Solutions.Inc

Phase I, Focused St, Commercial Area, Lot C6, Braveheart Rd, Subic Bay Freeport Zone, 2200 Zambales

- Design, implement, and execute comprehensive test strategies and plans.
- Collaborate with cross-functional teams to define and validate testing requirements.
- Develop and maintain automated testing frameworks and scripts (Selenium, Robot Framework, Python).
- Identify, document, and track defects, ensuring they are resolved effectively.

EDUCATION:

Bachelor's Degree in Information Technology
Gordon College — Olongapo City

August 2019 – July 2024

Junior / Senior High School Graduate
Santa Cruz Academy — Sta.Cruz, Zambales

June 2013 – March 2019

Elementary School Graduate
Don Marcelo C. Marty Elementary School — Sta.Cruz, Zambales

June 2006 – March 2013

TECHNICAL SKILLS:

- Manual & Automation Testing (**Selenium, Playwright, Robot Framework**)
- API Testing (**Mockoon API, Postman**)
- Web Programming Languages (**HTML, CSS, JavaScript**)
- Programming languages (**C, C++, C#, Python,**)
- Bug Tracking & Test Management (**JIRA, Monday.com**)
- Test Case Design (**Microsoft Excel**)
- Version Control (**Git, Github, SourceTree**)
- CI/CD Tools (**Bitbucket**)
- Communication Tools (**Outlook, MS Teams, Skype**)
- **Cross-Browser & Cross-Platform Testing**
- **SDLC, STLC, UAT, Regression Testing**
- **Agile & Scrum Methodologies**
- **Strong Attention to Detail & Problem Solving**

• REFERENCES:

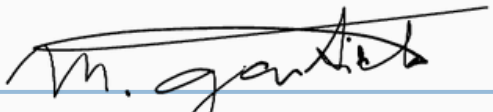
• **Arthur Tristan Ramos**
Senior Mobile Application Developer
EasyPOS Solutions.Inc
(Deliverit Software Pty Ltd)
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• **John David Bombuhay**
Quality Assurance Engineer & Operational Lead
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• **Allen Aouie Ardaniel**
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• **Vijay Karl Magbata**
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I hereby certify that the above information is true and correct to the best of my knowledge and experiences as a Quality Assurance Engineer



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