MARK LOUISE M. GARDIOLA
Quality Assurance Engineer | Tester

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CAREER SUMMARY:

Recent IT graduate with over 1 year of experience in manual and automated testing of web and mobile applications. Detail-oriented and analytical, with a strong grasp of SDLC, QA methodologies, and defect tracking. Skilled in test planning, case execution, and collaborating with Agile teams to ensure software quality and performance, with a keen eye for detail and a passion for delivering high-quality software. Eager to contribute to a dynamic QA team and grow in a professional software development environment.

WORK EXPERIENCE:

Quality Assurance Engineer (Intern)   February 2025 – August 2025
BEfied (fka Edufied) Pte. Ltd — Filpass Tamperproof Tech. Inc.
10 Anson Road, #27-18 International Plaza Singapore 079903
UB, 111 Paseo de Roxas, Legaspi Village, Brgy. San Lorenzo, Makati City, Metro Manila, Philippines

- Create a test case for EPD
- Perform adhoc testing and file bugs in JIRA
- Identify important function/workflows/features that can be automated
- Perform automation testing (Playwright, JavaScript Programming Language)
- Perform post-and pre-deployment testing
- Assist in replicating and troubleshooting issue's reported by the PMs or clients

Software Quality Assurance Tester   April 2024 – July 2024
EasyPOS Solutions.Inc (Deliverit Software Pty Ltd)
2nd Flr, Precision Tek Bldg, 2222 Argonaut Hwy, Subic Bay Freeport Zone, Olongapo, Zambales

- Conducts End-to-End Demo.
- Conducts test case scenarios.
- Handle and manage defects.
- Provide software support during and after product release.
- Conducts investigation for issues reported.
- Replication and investigation of queries and possible bugs on client's end user experience.
- Propose and conceptualize enhancement for web applications.
- Handles REST API testing for web applications.
- Conducts comprehensive testing of software/programs based on prepared test plans.
- Tracks and documents all possible program problems during the testing period.
- Monitor client's correct data reports and KPI.
- Assisting or sharing knowledge to newbies to help them improve their QA skills drastically.
- Provide Testing Data for developers if needed.
- Perform other duties as may be assigned.

Quality Assurance Engineer (Intern)   February 2023 – May 2024
SkyDev Solutions.Inc
Phase I, Focused St, Commercial Area, Lot C6, Braveheart Rd, Subic Bay Freeport Zone, 2200 Zambales

- Design, implement, and execute comprehensive test strategies and plans.
- Collaborate with cross-functional teams to define and validate testing requirements.
- Develop and maintain automated testing frameworks and scripts (Selenium, Robot Framework, Python).
- Identify, document, and track defects, ensuring they are resolved effectively.

EDUCATION:

Bachelor's Degree in Information Technology Gordon College — Olongapo City	August 2019 – July 2024
Junior / Senior High School Graduate Santa Cruz Academy — Sta.Cruz, Zambales	June 2013 – March 2019
Elementary School Graduate Don Marcelo C. Marty Elementary School — Sta.Cruz, Zambales	June 2006 – March 2013

TECHNICAL SKILLS:

- Manual & Automation Testing (**Selenium**, **Playwright**, **Robot Framework**)
- API Testing (**Mockoon API**, **Postman**)
- Web Programming Languages (**HTML**, **CSS**, **JavaScript**)
- Programming languages (**C**, **C++**, **C#**, **Python**,)
- Bug Tracking & Test Management (**JIRA**, **Monday.com**)
- Test Case Design (**Microsoft Excel**)
- Version Control (**Git**, **Github**, **SourceTree**)
- CI/CD Tools (**Bitbucket**)
- Communication Tools (**Outlook, MS Teams, Skype**)
- **Cross–Browser** & **Cross–Platform Testing**
- **SDLC**, **STLC**, **UAT**, **Regression Testing**
- **Agile & Scrum Methodologies**
- **Strong Attention to Detail & Problem Solving**

- ## REFERENCES:

- **Arthur Tristan Ramos**
  Senior Mobile Application Developer
  EasyPOS Solutions.Inc
  (Deliverit Software Pty Ltd)
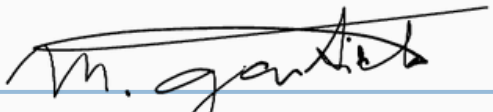 **arthurtristanramos@gmail.com**

- **John David Bombuhay**
  Quality Assurance Engineer & Operational Lead
  Filpass Tamperproof Tech. Inc.
  BEfied (fka Edufied) Pte. Ltd
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- **Allen Aouie Ardaniel**
  Software Engineer/Project Manager
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- **Vijay Karl Magbata**
  Quality Assurance Engineer
  SkyDev Solutions.Inc.
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I hereby certify that the above information is true and correct to the best of my knowledge and experiences as a Quality Assurance Engineer

MARK LOUISE M. GARDIOLA