

## **RAG** Evaluation

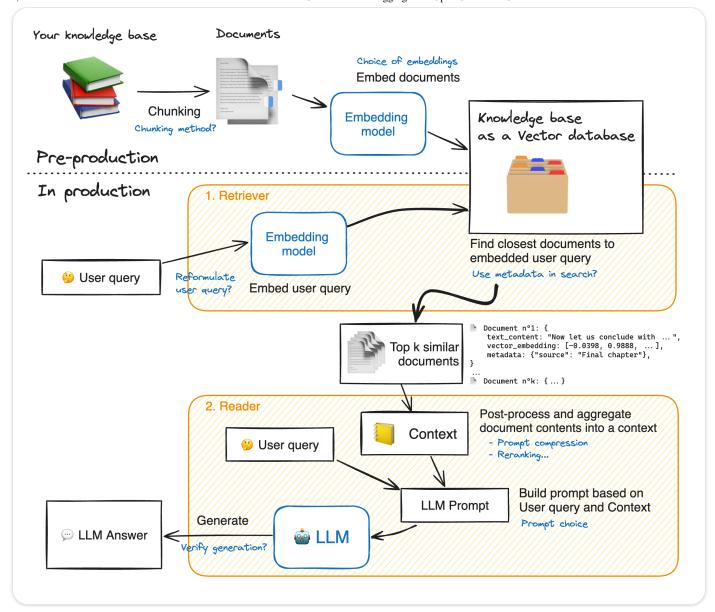


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This notebook demonstrates how you can evaluate your RAG (Retrieval Augmented Generation), by building a synthetic evaluation dataset and using LLM-as-a-judge to compute the accuracy of your system.

For an introduction to RAG, you can check this other cookbook!

RAG systems are complex: here a RAG diagram, where we noted in blue all possibilities for system enhancement:



Implementing any of these improvements can bring a huge performance boost; but changing anything is useless if you cannot monitor the impact of your changes on the system's performance! So let's see how to evaluate our RAG system.

### **Evaluating RAG performance**

Since there are so many moving parts to tune with a big impact on performance, benchmarking the RAG system is crucial.

For our evaluation pipeline, we will need:

1. An evaluation dataset with question - answer couples (QA couples)

- 2. An evaluator to compute the accuracy of our system on the above evaluation dataset.
- It turns out, we can use LLMs to help us all along the way!
  - 1. The evaluation dataset will be synthetically generated by an LLM , and questions will be filtered out by other LLMs
  - 2. An <u>LLM-as-a-judge</u> agent will then perform the evaluation on this synthetic dataset.

**Let's dig into it and start building our evaluation pipeline!** First, we install the required model dependancies.

```
!pip install -q torch transformers langchain sentence-transformers tqdm openpyxl openai p
```

```
%reload_ext autoreload
%autoreload <mark>2</mark>
```

```
from tqdm.auto import tqdm
import pandas as pd
from typing import Optional, List, Tuple
import json
import datasets

pd.set_option("display.max_colwidth", None)
```

```
from huggingface_hub import notebook_login
notebook_login()
```

#### Load your knowledge base

```
ds = datasets.load_dataset("m-ric/huggingface_doc", split="train")
```

# 1. Build a synthetic dataset for evaluation

We first build a synthetic dataset of questions and associated contexts. The method is to get elements from our knowledge base, and ask an LLM to generate questions based on these documents.

Then we setup other LLM agents to act as quality filters for the generated QA couples: each of them will act as the filter for a specific flaw.

#### 1.1. Prepare source documents

```
from langchain.text_splitter import RecursiveCharacterTextSplitter
from langchain.docstore.document import Document as LangchainDocument

langchain_docs = [LangchainDocument(page_content=doc["text"], metadata={"source": doc["so

text_splitter = RecursiveCharacterTextSplitter(
    chunk_size=2000,
    chunk_overlap=200,
    add_start_index=True,
    separators=["\n\n", "\n", ".", " ", ""],
)

docs_processed = []
for doc in langchain_docs:
    docs_processed += text_splitter.split_documents([doc])
```

# 1.2. Setup agents for question generation

We use <u>Mixtral</u> for QA couple generation because it it has excellent performance in leaderboards such as Chatbot Arena.

```
from huggingface_hub import InferenceClient

repo_id = "mistralai/Mixtral-8x7B-Instruct-v0.1"

llm_client = InferenceClient(
    model=repo_id,
```

```
QA_generation_prompt = """
Your task is to write a factoid question and an answer given a context.
Your factoid question should be answerable with a specific, concise piece of factual info
Your factoid question should be formulated in the same style as questions users could ask
This means that your factoid question MUST NOT mention something like "according to the p

Provide your answer as follows:

Output:::
Factoid question: (your factoid question)
Answer: (your answer to the factoid question)

Now here is the context.

Context: {context}\n
Output:::"""
```

Now let's generate our QA couples. For this example, we generate only 10 QA couples and will load the rest from the Hub.

But for your specific knowledge base, given that you want to get at least ~100 test samples, and accounting for the fact that we will filter out around half of these with our critique agents later on, you should generate much more, in the >200 samples.

```
import random
N GENERATIONS = 10 # We intentionally generate only 10 QA couples here for cost and time
print(f"Generating {N GENERATIONS} QA couples...")
outputs = []
for sampled_context in tqdm(random.sample(docs_processed, N_GENERATIONS)):
    # Generate QA couple
   output_QA_couple = call_llm(llm_client, QA_generation_prompt.format(context=sampled_c
   try:
        question = output_QA_couple.split("Factoid question: ")[-1].split("Answer: ")[0]
        answer = output_QA_couple.split("Answer: ")[-1]
        assert len(answer) < 300, "Answer is too long"</pre>
        outputs.append(
            {
                "context": sampled context.page content,
                "question": question,
                "answer": answer,
                "source doc": sampled context.metadata["source"],
            }
    except:
        continue
```

```
display(pd.DataFrame(outputs).head(1))
```

# 1.3. Setup critique agents

The questions generated by the previous agent can have many flaws: we should do a quality check before validating these questions.

We thus build critique agents that will rate each question on several criteria, given in this paper:

- **Groundedness:** can the question be answered from the given context?
- **Relevance:** is the question relevant to users? For instance, "What is the date when transformers 4.29.1 was released?" is not relevant for ML practitioners.

One last failure case we've noticed is when a function is tailored for the particular setting where the question was generated, but undecipherable by itself, like "What is the name of the function used in this guide?". We also build a critique agent for this criteria:

• **Stand-alone**: is the question understandable free of any context, for someone with domain knowledge/Internet access? The opposite of this would be What is the function used in this article? for a question generated from a specific blog article.

We systematically score functions with all these agents, and whenever the score is too low for any one of the agents, we eliminate the question from our eval dataset.

When asking the agents to output a score, we first ask them to produce its rationale. This will help us verify scores, but most importantly, asking it to first output rationale gives the model more tokens to think and elaborate an answer before summarizing it into a single score token.

We now build and run these critique agents.

```
question_groundedness_critique_prompt = """
You will be given a context and a question.
Your task is to provide a 'total rating' scoring how well one can answer the given questi
Give your answer on a scale of 1 to 5, where 1 means that the question is not answerable
Provide your answer as follows:
Answer:::
Evaluation: (your rationale for the rating, as a text)
Total rating: (your rating, as a number between 1 and 5)
You MUST provide values for 'Evaluation:' and 'Total rating:' in your answer.
Now here are the question and context.
Question: {question}\n
Context: {context}\n
Answer::: """
question relevance critique prompt = """
You will be given a question.
Your task is to provide a 'total rating' representing how useful this question can be to
```

```
Give your answer on a scale of 1 to 5, where 1 means that the question is not useful at a
Provide your answer as follows:
Answer:::
Evaluation: (your rationale for the rating, as a text)
Total rating: (your rating, as a number between 1 and 5)
You MUST provide values for 'Evaluation:' and 'Total rating:' in your answer.
Now here is the question.
Question: {question}\n
Answer::: """
question_standalone_critique_prompt = """
You will be given a question.
Your task is to provide a 'total rating' representing how context-independent this questi
Give your answer on a scale of 1 to 5, where 1 means that the question depends on addition
For instance, if the question refers to a particular setting, like 'in the context' or 'i
The questions can contain obscure technical nouns or acronyms like Gradio, Hub, Hugging F
For instance, "What is the name of the checkpoint from which the ViT model is imported?"
Provide your answer as follows:
Answer:::
Evaluation: (your rationale for the rating, as a text)
Total rating: (your rating, as a number between 1 and 5)
You MUST provide values for 'Evaluation:' and 'Total rating:' in your answer.
Now here is the question.
Question: {question}\n
Answer::: """
```

```
question_groundedness_critique_prompt.format(context=output["context"], quest
    ),
    "relevance": call_llm(
        llm_client,
        question_relevance_critique_prompt.format(question=output["question"]),
    ),
    "standalone": call_llm(
        llm_client,
        question_standalone_critique_prompt.format(question=output["question"]),
    ),
7
try:
    for criterion, evaluation in evaluations.items():
        score, eval = (
            int(evaluation.split("Total rating: ")[-1].strip()),
            evaluation.split("Total rating: ")[-2].split("Evaluation: ")[1],
        output.update(
            {
                f"{criterion}_score": score,
                f"{criterion}_eval": eval,
            3
except Exception as e:
    continue
```

Now let us filter out bad questions based on our critique agent scores:

```
>>> import pandas as pd

>>> pd.set_option("display.max_colwidth", None)

>>> generated_questions = pd.DataFrame.from_dict(outputs)

>>> print("Evaluation dataset before filtering:")

>>> display(
... generated_questions[
... [
... "question",
... "answer",
... "groundedness_score",
... "relevance_score",
```

```
"standalone score",
           ]
       1
>>> generated_questions = generated_questions.loc[
       (generated_questions["groundedness_score"] >= 4)
       & (generated_questions["relevance_score"] >= 4)
       & (generated_questions["standalone_score"] >= 4)
... ]
>>> print("========"")
>>> print("Final evaluation dataset:")
>>> display(
       generated_questions[
               "question",
               "answer",
               "groundedness score",
               "relevance_score",
               "standalone score",
           1
       1
...)
>>> eval_dataset = datasets.Dataset.from_pandas(generated_questions, split="train", prese
```

Evaluation dataset before filtering:

Now our synthetic evaluation dataset is complete! We can evaluate different RAG systems on this evaluation dataset.

We have generated only a few QA couples here to reduce time and cost. But let's kickstart the next part by loading a pre-generated dataset:

```
eval_dataset = datasets.load_dataset("m-ric/huggingface_doc_qa_eval", split="train")
```

# 2. Build our RAG System

# 2.1. Preprocessing documents to build our vector database

- In this part, we split the documents from our knowledge base into smaller chunks: these will be the snippets that are picked by the Retriever, to then be ingested by the Reader LLM as supporting elements for its answer.
- The goal is to build semantically relevant snippets: not too small to be sufficient for supporting an answer, and not too large too avoid diluting individual ideas.

Many options exist for text splitting:

- split every n words / characters, but this has the risk of cutting in half paragraphs or even
   sentences
- split after n words / character, but only on sentence boundaries
- recursive split tries to preserve even more of the document structure, by processing it tree-like
  way, splitting first on the largest units (chapters) then recursively splitting on smaller units
  (paragraphs, sentences).

To learn more about chunking, I recommend you read this great notebook by Greg Kamradt.

<u>This space</u> lets you visualize how different splitting options affect the chunks you get.

"In the following, we use Langchain's RecursiveCharacterTextSplitter."

To measure chunk length in our Text Splitter, our length function will not be the count of characters, but the count of tokens in the tokenized text: indeed, for subsequent embedder that processes token, measuring length in tokens is more relevant and empirically performs better.

```
from langchain.docstore.document import Document as LangchainDocument

RAW_KNOWLEDGE_BASE = [
    LangchainDocument(page_content=doc["text"], metadata={"source": doc["source"]}) for d
]
```

```
from langchain.text_splitter import RecursiveCharacterTextSplitter
from transformers import AutoTokenizer
```

```
def split_documents(
   chunk_size: int,
   knowledge_base: List[LangchainDocument],
   tokenizer_name: str,
) -> List[LangchainDocument]:
   Split documents into chunks of size `chunk_size` characters and return a list of docu
    text splitter = RecursiveCharacterTextSplitter.from huggingface tokenizer(
        AutoTokenizer.from pretrained(tokenizer name),
        chunk size=chunk size,
        chunk overlap=int(chunk size / 10),
        add start index=True,
        strip whitespace=True,
        separators=["\n\n", "\n", ".", " ", ""],
    )
   docs processed = []
    for doc in knowledge_base:
        docs_processed += text_splitter.split_documents([doc])
    # Remove duplicates
    unique texts = {}
   docs processed unique = []
    for doc in docs processed:
        if doc.page_content not in unique_texts:
            unique_texts[doc.page_content] = True
            docs_processed_unique.append(doc)
   return docs_processed_unique
```

# 2.2. Retriever - embeddings

The **retriever acts like an internal search engine**: given the user query, it returns the most relevant documents from your knowledge base.

"For the knowledge base, we use Langchain vector databases since it offers a convenient <u>FAISS</u> index and allows us to keep document metadata throughout the processing."

# X Options included:

- Tune the chunking method:
  - Size of the chunks
  - Method: split on different separators, use <u>semantic chunking</u>...
- Change the embedding model

```
from langchain.vectorstores import FAISS
from langchain_community.embeddings import HuggingFaceEmbeddings
from langchain_community.vectorstores.utils import DistanceStrategy
import os
def load embeddings(
    langchain_docs: List[LangchainDocument],
    chunk size: int,
    embedding_model_name: Optional[str] = "thenlper/gte-small",
) -> FAISS:
    0.00
    Creates a FAISS index from the given embedding model and documents. Loads the index d
    Args:
        langchain_docs: list of documents
        chunk_size: size of the chunks to split the documents into
        embedding_model_name: name of the embedding model to use
    Returns:
        FAISS index
    # load embedding model
    embedding model = HuggingFaceEmbeddings(
        model_name=embedding_model_name,
        multi_process=True,
        model_kwargs={"device": "cuda"},
        encode_kwargs={"normalize_embeddings": True}, # set True to compute cosine simil
    )
    # Check if embeddings already exist on disk
    index_name = f"index_chunk:{chunk_size}_embeddings:{embedding_model_name.replace('/',
    index_folder_path = f"./data/indexes/{index_name}/"
```

```
if os.path.isdir(index folder path):
    return FAISS.load local(
        index folder path,
        embedding model,
        distance_strategy=DistanceStrategy.COSINE,
    )
else:
    print("Index not found, generating it...")
    docs processed = split documents(
        chunk size,
        langchain docs,
        embedding model name,
    knowledge index = FAISS.from documents(
        docs_processed, embedding_model, distance_strategy=DistanceStrategy.COSINE
    knowledge_index.save_local(index_folder_path)
    return knowledge_index
```

### 2.3. Reader - LLM

In this part, the LLM Reader reads the retrieved documents to formulate its answer.

Here we tried the following options to improve results:

- Switch reranking on/off
- Change the reader model

```
RAG_PROMPT_TEMPLATE = """

<|system|>
Using the information contained in the context,
give a comprehensive answer to the question.

Respond only to the question asked, response should be concise and relevant to the questi

Provide the number of the source document when relevant.

If the answer cannot be deduced from the context, do not give an answer.</s>
<|user|>
Context:
{context}
---
```

```
Now here is the question you need to answer.

Question: {question}

</s>
<|assistant|>
"""
```

```
from langchain_community.llms import HuggingFaceHub

repo_id = "HuggingFaceH4/zephyr-7b-beta"

READER_MODEL_NAME = "zephyr-7b-beta"

HF_API_TOKEN = ""

READER_LLM = HuggingFaceHub(
    repo_id=repo_id,
    task="text-generation",
    huggingfacehub_api_token=HF_API_TOKEN,
    model_kwargs={
        "max_new_tokens": 512,
        "top_k": 30,
        "temperature": 0.1,
        "repetition_penalty": 1.03,
        },
)
```

```
from ragatouille import RAGPretrainedModel
from langchain_core.vectorstores import VectorStore
from langchain_core.language_models.llms import LLM

def answer_with_rag(
    question: str,
    llm: LLM,
    knowledge_index: VectorStore,
    reranker: Optional[RAGPretrainedModel] = None,
    num_retrieved_docs: int = 30,
    num_docs_final: int = 7,
) -> Tuple[str, List[LangchainDocument]]:
    """Answer a question using RAG with the given knowledge index."""
    # Gather documents with retriever
    relevant_docs = knowledge_index.similarity_search(query=question, k=num_retrieved_doc
```

```
relevant_docs = [doc.page_content for doc in relevant_docs] # keep only the text

# Optionally rerank results
if reranker:
    relevant_docs = reranker.rerank(question, relevant_docs, k=num_docs_final)
    relevant_docs = [doc["content"] for doc in relevant_docs]

relevant_docs = relevant_docs[:num_docs_final]

# Build the final prompt
context = "\nExtracted documents:\n"
context += "".join([f"Document {str(i)}:::\n" + doc for i, doc in enumerate(relevant_final_prompt = RAG_PROMPT_TEMPLATE.format(question=question, context=context)

# Redact an answer
answer = llm(final_prompt)
return answer, relevant_docs
```

# 3. Benchmarking the RAG system

The RAG system and the evaluation datasets are now ready. The last step is to judge the RAG system's output on this evaluation dataset.

To this end, we setup a judge agent. 4 🎂

Out of <u>the different RAG evaluation metrics</u>, we choose to focus only on faithfulness since it the best end-to-end metric of our system's performance.

"We use GPT4 as a judge for its empirically good performance, but you could try with other models such as <u>kaist-ai/prometheus-13b-v1.0</u> or <u>BAAI/JudgeLM-33B-v1.0</u>."

In the evaluation prompt, we give a detailed description each metric on the scale 1-5, as is done in <u>Prometheus's prompt template</u>: this helps the model ground its metric precisely. If instead you give the judge LLM a vague scale to work with, the outputs will not be consistent enough between different examples.

Again, prompting the LLM to output rationale before giving its final score gives it more tokens to help it formalize and elaborate a judgement.

```
from langchain core.language models import BaseChatModel
def run_rag_tests(
   eval dataset: datasets.Dataset,
   11m,
   knowledge_index: VectorStore,
   output_file: str,
   reranker: Optional[RAGPretrainedModel] = None,
   verbose: Optional[bool] = True,
   test_settings: Optional[str] = None, # To document the test settings used
):
   """Runs RAG tests on the given dataset and saves the results to the given output file
   try: # load previous generations if they exist
       with open(output file, "r") as f:
           outputs = json.load(f)
   except:
       outputs = []
   for example in tgdm(eval dataset):
       question = example["question"]
       if question in [output["question"] for output in outputs]:
           continue
       answer, relevant_docs = answer_with_rag(question, llm, knowledge_index, reranker=
       if verbose:
           print("=========")
           print(f"Question: {question}")
           print(f"Answer: {answer}")
           print(f'True answer: {example["answer"]}')
       result = {
           "question": question,
           "true answer": example["answer"],
           "source_doc": example["source_doc"],
           "generated_answer": answer,
           "retrieved_docs": [doc for doc in relevant_docs],
       7
       if test_settings:
           result["test_settings"] = test_settings
```

```
outputs.append(result)
with open(output_file, "w") as f:
    json.dump(outputs, f)
```

```
EVALUATION PROMPT = """###Task Description:
An instruction (might include an Input inside it), a response to evaluate, a reference an
1. Write a detailed feedback that assess the quality of the response strictly based on th
2. After writing a feedback, write a score that is an integer between 1 and 5. You should
3. The output format should look as follows: \"Feedback: {{write a feedback for criteria}
4. Please do not generate any other opening, closing, and explanations. Be sure to includ
拇矩The instruction to evaluate:
{instruction}
####Response to evaluate:
{response}
###Reference Answer (Score 5):
{reference_answer}
###Score Rubrics:
[Is the response correct, accurate, and factual based on the reference answer?]
Score 1: The response is completely incorrect, inaccurate, and/or not factual.
Score 2: The response is mostly incorrect, inaccurate, and/or not factual.
Score 3: The response is somewhat correct, accurate, and/or factual.
Score 4: The response is mostly correct, accurate, and factual.
Score 5: The response is completely correct, accurate, and factual.
排排Feedback:"""
from langchain.prompts.chat import (
    ChatPromptTemplate,
    HumanMessagePromptTemplate,
from langchain.schema import SystemMessage
evaluation prompt template = ChatPromptTemplate.from messages(
    Γ
        SystemMessage(content="You are a fair evaluator language model."),
        HumanMessagePromptTemplate.from_template(EVALUATION_PROMPT),
```

```
4/18/25, 11:13 AM
```

```
)
```

```
from langchain.chat_models import ChatOpenAI
OPENAI API KEY = ""
eval_chat_model = ChatOpenAI(model="gpt-4-1106-preview", temperature=0, openai_api_key=OF
evaluator name = "GPT4"
def evaluate_answers(
   answer_path: str,
   eval_chat_model,
   evaluator_name: str,
   evaluation_prompt_template: ChatPromptTemplate,
) -> None:
    """Evaluates generated answers. Modifies the given answer file in place for better ch
   answers = []
    if os.path.isfile(answer path): # load previous generations if they exist
        answers = json.load(open(answer path, "r"))
   for experiment in tqdm(answers):
        if f"eval_score_{evaluator_name}" in experiment:
            continue
        eval_prompt = evaluation_prompt_template.format_messages(
            instruction=experiment["question"],
            response=experiment["generated_answer"],
            reference_answer=experiment["true_answer"],
        eval_result = eval_chat_model.invoke(eval_prompt)
        feedback, score = [item.strip() for item in eval result.content.split("[RESULT]")
        experiment[f"eval score {evaluator name}"] = score
        experiment[f"eval_feedback_{evaluator_name}"] = feedback
        with open(answer path, "w") as f:
            json.dump(answers, f)
```

Let's run the tests and evaluate answers!

```
if not os.path.exists("./output"):
    os.mkdir("./output")
for chunk size in [200]: # Add other chunk sizes (in tokens) as needed
    for embeddings in ["thenlper/gte-small"]: # Add other embeddings as needed
        for rerank in [True, False]:
            settings name = f"chunk:{chunk size} embeddings:{embeddings.replace('/', '~')
            output_file_name = f"./output/rag_{settings_name}.json"
            print(f"Running evaluation for {settings_name}:")
            print("Loading knowledge base embeddings...")
            knowledge_index = load_embeddings(
                RAW_KNOWLEDGE_BASE,
                chunk size=chunk size,
                embedding model name=embeddings,
            print("Running RAG...")
            reranker = RAGPretrainedModel.from pretrained("colbert-ir/colbertv2.0") if re
            run_rag_tests(
                eval_dataset=eval_dataset,
                11m=READER LLM,
                knowledge_index=knowledge_index,
                output_file=output_file_name,
                reranker=reranker,
                verbose=False,
                test settings=settings name,
            )
            print("Running evaluation...")
            evaluate answers(
                output file name,
                eval_chat_model,
                evaluator name,
                evaluation prompt template,
            )
```

### **Inspect results**

```
import glob

outputs = []
for file in glob.glob("./output/*.json"):
    output = pd.DataFrame(json.load(open(file, "r")))
    output["settings"] = file
    outputs.append(output)

result = pd.concat(outputs)
```

```
result["eval_score_GPT4"] = result["eval_score_GPT4"].apply(lambda x: int(x) if isinstanc
result["eval_score_GPT4"] = (result["eval_score_GPT4"] - 1) / 4
```

```
average_scores = result.groupby("settings")["eval_score_GPT4"].mean()
average_scores.sort_values()
```

### **Example results**

Let us load the results that I obtained by tweaking the different options available in this notebook. For more detail on why these options could work or not, see the notebook on <u>advanced\_RAG</u>.

As you can see in the graph below, some tweaks do not bring any improvement, some give huge performance boosts.

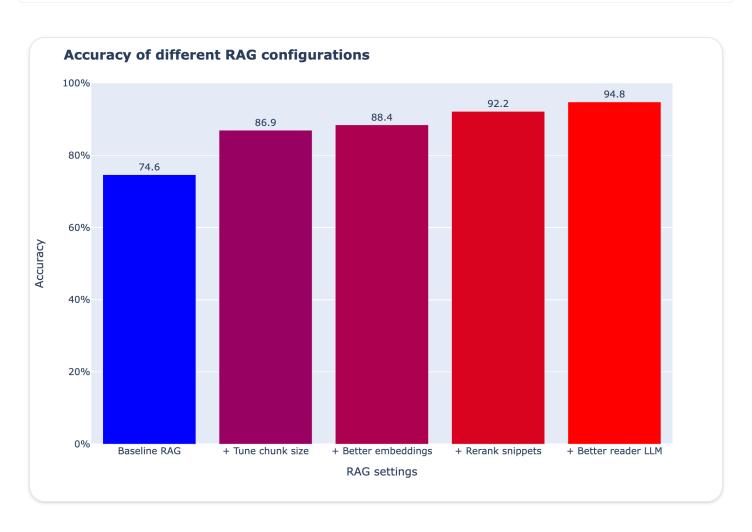
There is no single good recipe: you should try several different directions when tuning your RAG systems.

```
import plotly.express as px

scores = datasets.load_dataset("m-ric/rag_scores_cookbook", split="train")
scores = pd.Series(scores["score"], index=scores["settings"])
```

```
fig = px.bar(
    scores,
    color=scores,
    labels={
```

```
"value": "Accuracy",
        "settings": "Configuration",
    },
    color_continuous_scale="bluered",
fig.update_layout(
   width=1000,
    height=600,
    barmode="group",
    yaxis_range=[0, 100],
    title="<b>Accuracy of different RAG configurations</b>",
    xaxis_title="RAG settings",
    font=dict(size=15),
)
fig.layout.yaxis.ticksuffix = "%"
fig.update_coloraxes(showscale=False)
fig.update_traces(texttemplate="%{y:.1f}", textposition="outside")
fig.show()
```



As you can see, these had varying impact on performance. In particular, tuning the chunk size is both easy and very impactful.

But this is our case: your results could be very different: now that you have a robust evaluation pipeline, you can set on to explore other options!

Update on GitHub



Using LLM-as-a-judge for an automated and versatile evaluation