- 1. The plan or written document for tactical operations is known as a department's:
- A. S.O.P./S.O.G.

B. organizational chart.

C. prefire plan.

D. mission statement.

Answer: A

2. NFPA 1001 is the:

- A. Standard for Fire Fighter Professional Qualifications.
- B. Standard for Industrial Fire Brigades.
- C. Standard for Fire Department Occupational Safety and Health Program.
- D. Standard for Blood Borne Pathogen Training.

Answer: A

- 3. Depending on a department's mission statement, a firefighter may also be required to perform as a(n):
- A. Hazardous Materials Technician.
- B. Rescue Specialist.
- C. Emergency Medical Technician or Paramedic.
- D. All of the above

Answer: D

- 4. Which of the following **is not** considered one of the basic duties of an engine company?
- A. Attacking and extinguishing fires in vehicles and structures
- B. Delivering water at the fire scene
- C. Performing technical rescue
- D. Stretching hose lines

Answer: C

- 5. One of the **primary** functions of the truck/ladder company is:
- A. performing forcible entry to fire building. B. directing traffic at fire scene.
- C. laying supply lines for engine companies. D. fire attack.

Answer: A

- 6. Which of the following **is not** considered a function of the rescue company?
- A. Vehicle extrication

B. Rope rescue operations

C. Confined-space operations

D. Stretching the initial attack line

Answer: D

7. The person ultimately responsible for the operations and administration of the fire department is the:

A. mayor/supervisor.C. company officer.	B. fire chief.D. firefighter.						
Answer: B 8. In all fire departments, training must:							
A. be a useful disciplinary tool.C. be a continuing function.	B. occur only as needed.D. occur when time and finances allow.						
Answer: C 9. Why have many departments adopted SOGs in lieu of SOPs?							
 A. Guidelines are more flexible and useable by line officers. B. Guidelines are less flexible and it is difficult for line officers to rigidly follow them with no deviations. C. Procedures are too complex; guidelines are simple. D. To meet NFPA 1500 requirements 							
Answer: A 10. The chain of command:							
A. includes training, safety, finance, and log B. includes incident stabilization, life safety C. allows for supervision of five people by C. b. is the pathway of responsibility from the	, and property conservation.						
Answer: D 11 relates to the number of purpose.	personnel an individual can effectively						
A. Staff rule B. Span of control	C. Rule of thumb D. Line rule						
Answer: B 12. What is developed to provide definite of	guidelines for present and future actions?						
A. Analyses C. Comparisons	B. PoliciesD. Post-incident plans						
Answer: B 13. What is the term for that kind of rescue or training?	e situation requiring specialized knowledge						
A. Class II rescueC. Barrel rescue	B. Technical rescueD. Second stage rescue						

Answer: B

14. What is the principle called that says each fire fighter answers to only one supervisor?

A. Span of responsibility

B. Organizational accountability

C. Unity of command

D. Delegation of duty

Answer: C

15. Where are medical requirements for fire fighters specified?

- A. In the AMA publication "Specifications for Industrial Fitness"
- B. NFPA 1582
- C. In ANSI Circular 904
- D. NFPA 1500

Answer: B

16. The proper sequence of information and command flow describes:

A. chain of command.

B. discipline.

C. span of control.

D. unity of command.

Answer: A

17. The order of rank and authority in the fire service describes:

A. chain of command.

B. discipline.

C. span of control.

D. unity of command.

Answer: A

18. The process of dividing large jobs into smaller jobs to make them more manageable is described as:

A. chain of command.

B. division of labor.

C. span of control.

D. unity of command.

Answer: B

19. Division of labor is necessary in the fire service in order to accomplish all of the following **except** to:

A. assign responsibility.

- B. prevent duplication of effort.
- C. determine chain of command.
- D. make specific and clear-cut assignments.

Answer: C

20. Which of the following is true regarding NFPA standards?

.

- A. They are regarded as law.
- B. They are consensus documents.
- C. They are adopted at the federal level.
- D. They identify the maximum allowable by law.

Answer: B

- 21. Which of the following **is not** considered one of the basic tasks of the ladder company crew?
- A. Advancing hose lines to extinguish the fire
- B. Forcible entry to gain access to the fire
- C. Gaining access to the roof for ventilation
- D. Gaining access to upper floors for search and rescue

	method is performed was the use of a spanner was		d used for breaking			
A. stiff-arm	B. foot-tilt	C. knee-press	D. coupling-tilt			
Answer: A 23. The first due engine company's purpose on the fire scene is:						
A. ventilation.C. to advance hoselin	es.	B. salvage and overhaD. forcible entry.	aul.			

Answer: C

- 24. OSHA may establish regulations governing fire department activities such as:
- A. work hours.
- B. anti-discrimination laws.
- C. the level of experience required to hold a chief's office.
- D. health and safety.

Answer: D

- 25. What is/are the rule(s) for developing standard operating procedures (SOPs)/standard operating guides(SOGs)?
- A. Firefighter safety is the first consideration for all procedures.
- B. SOPs/SOGs should be detailed actions that identify every possible emergency incident.
- C. SOPs/SOGs should be based on local actions rather than on national standards.
- D. All of the above

Answer: A

- 26. What is the leading cause of firefighter injuries?
- A. Exposure to fire products

B. Being struck by objects

D. Exposure to chemicals

Answer: C

27. How much of the body is structural firefighting Personal Protective Equipment designed to cover?

A. Every square inch

B. All but the neck and ears

C. All but the ears

D. All but the wrists

Answer: A

28. To ensure safety, the team should:

- A. look out for each other.
- B. work together and remain intact.
- C. utilize an Incident Management System.
- D. All of the above

Answer: D

- 29. Which of the following actions does not contribute to firefighter safety?
- A. Free-lancing
- B. Performing as trained
- C. Understanding and acting within the chain of command
- D. Proper use of PPE and SCBA

Answer: A

30. Structural firefighting Personal Protective Equipment is designed to be worn with what specific piece of equipment?

A. Rappelling harness

B. SCBA

C. Flotation vest

D. Chemical splash suit

Answer: B

- 31. Each fire fighter accident or injury **must** be thoroughly investigated for two reasons. One is to determine why it happened and the other is to:
- A. determine its classification under the S.I.M.P.L.E. system.
- B. preclude any civil liability situation should it happen again.
- C. determine whether or not a de-facto feasance occurred.
- D. determine how it can be avoided in the future.

Answer: D

32. What is the **lowest** rank on the chain of command that shares the responsibility

for	safety?									
	The sector officers The individual dep	s partment members		The company office The incident common the incident common that is a second common to the common that is a second common to the company of th						
33	Answer: C 33. What should fire fighters do if they see something that they feel is an unsafe practice occurring on the training ground?									
В. С.	A. Nothing; this is not the place of trainees.B. Go over and warn the fellow trainees involved.C. Go over and attempt to reduce the hazard or danger.D. Bring it to the attention of the instructors or a designated safety officer.									
34	Answer: D 34. What traffic laws are volunteer fire fighters responding in their own vehicles obligated to obey?									
В. С.	 A. None of them B. All traffic laws C. Only those that authorized emergency vehicles also have to obey D. All the traffic laws except those dealing with speed limits and parking 									
	swer: B . The part of the b	oody that should be us	ed f	for a heavy lift is th	e:					
A.	waist.	B. legs.	C.	back.	D. shoulder girdle.					
	swer: B . Who should acc	ompany fire fighters to	the	e rehabilitation area	a?					
	A. No one C. The rapid intervention crew			Their company of The rest of the cre						
	swer: D . How soon after a	a traumatic call should	l Cr	itical Incident Stres	s Debriefing be held?					
В. С.	A. As soon as possible B. After returning to the station, showering, and calming down C. Some time during the next shift D. Not less than three days later, preferably in the evening									

38. Over the last two decades, an average of more than _____ U.S. firefighters

Answer: A

die each year in the line of duty.

A. lifting with your back, not your legs.B. lifting with your legs, not your back.C. bending at the waist instead of squatting.D. squatting instead of bending at the waist.						
Answer: B 40. Toxic atmospheres due to smoke and heat are called:						
A. firefighter hazardous environments.B. immediately dangerous to life and health.C. carcinogenic hazard areas.D. exclusionary zones.						
Answer: B 41. When using positive pressure SCBA, a poor seal between the facepiece and the firefighter's face is:						
 A. not dangerous, because the positive pressure will keep toxic gases out of the facepiece. B. dangerous, because it is depleting the air supply more quickly. C. not possible, because the positive pressure will seal the facepiece to the face. D. the main cause of deaths on the fireground. 						
Answer: B 42. When donning an SCBA, fire fighters should check to ensure that the cylinder has at least a certain minimum specified percentage of its capacity of air. What percentage?						
A. 90% B. 75% C. 50% D. 10%						
Answer: A 43. The bypass valve on a self-contained breathing apparatus is used:						
 A. during hazardous materials incidents. B. in emergency situations involving a malfunctioning regulator. C. to clear the mask of unwanted condensation. D. to cool the face piece when high heat is encountered. 						
Answer: B 44. Which of the following is considered to be a hazardous atmosphere encountered during fires?						

C. 1,000

A. 10

Answer: B

B. 100

39. Proper back lifting requires:

D. 10,000

A. Oxygen deficiencyD. All of the above	B. Elevated temper.	peratures C. Sm F.	oke				
Answer: D 45. When tightening the str always be tightened first.	aps on a SCBA fac	epiece, the	straps should				
A. lower B. ter	mple C	. upper	D. harness				
Answer: A 46. As the oxygen supply ir unconsciousness can occur.		ls below	percent,				
A. 21 B. 17	C	. 12	D. 9				
Answer: D 47. The <u>first</u> noticeable sig	ns of oxygen defici	ency are:					
A. profuse sweating and ringing in the ears.B. dizziness, impaired vision, and giddiness.C. increased respiratory rate and impaired muscular coordination.D. headache and rapid fatigue.							
Answer: C 48. Four hazardous atmosp	oheres that firefight	ers are likely to enco	ounter at a fire are:				
 A. super-heated air, toxic gases, oxygen deficiency, and smoke. B. toxic gases, hyperventilation, oxygen deficiency, heat. C. heat, light, smoke, and chemical chain reaction. D. carbon monoxide, ammonia, water, and hydrogen sulfide. 							
	Answer: A 49. Rescue from sewers, grain silos, and similarly confined spaces requires the use of self-contained breathing apparatus due to the danger of:						
A. toxic gases.C. ambient temperature.		. oxygen deficiency. . Both A and B are o					
Answer: D 50. PASS devices are design	gned to assist rescu	uers attempting to:					
A. move through traffic whileB. locate trapped firefightersC. eject smoke from a buildingD. roll hose faster than by harm	s. ng.	ncident.					

Answer: B 51. All breathing apple	paratus must be store	d so that it is ready to	be:		
A. refilled and inspect. C. donned and used.		B. inspected and cleaned.D. sanitized and deodorized.			
Answer: C 52. Trapped firefigh	ters awaiting rescue w	rill use less air if they:			
A. partially close theC. struggle to get free	cylinder valve. e.	B. open the bypass D. control their bre			
Answer: D 53. A closed circuit of in its	or "rebreather" type br operation.	eathing apparatus use	es a cylinder		
A. compressed air	B. carbon dioxide	C. oxygen	D. carbon		
Answer: C 54. The primary fur	nction of the bypass va	alve on SCBA is:			
B. for use if the regulC. to help control exc	rer to breathe more ox lator fails. cessive heat in the factal al of condensation from	epiece.	piece.		
Answer: B 55. The proper posi conditions is:	tion of the bypass valv	re on positive-pressure	e SCBA under normal		
A. fully open.C. fully closed.		B. cracked open. D. open three full to	urns.		
Answer: C 56. All SCBA regula event of regulator fail		ed with a	valve to be opened in the		
A. mainline	B. reducing	C. bypass	D. safety		
Answer: C 57. A firefighter is so	usceptible to poisoning	g or irritation from carb	oon monoxide through:		
A. ingestion.	B. absorption.	C. inhalation.	D. injection.		
Answer: C					

	• •		ning apparatus rec g supplemental ox	•		ed bre	eath after removing
A. Op	en-circuit	В.	Closed-circuit	C.	SAR	D.	Positive pressure
Answe 59. V		o ge	neral types of self	-cont	ained breathing a	appara	atus?
	•		-demand NOSH approved		Open-circuit and Compressed air		
			fire fighters to dor	n per	sonal protective o	clothin	g within a
A. 30	seconds.	В.	45 seconds.	C. 6	0 seconds.	D. 7	5 seconds.
Answe 61. V	_	lowir	ng <u>is</u> <u>not</u> a compo	nent	of an open-circuit	t brea	thing apparatus?
A. Reg	gulator v-pressure alaı	rm			Facepiece Oxygen cylinder		
		lowir	ng <u>is</u> <u>not</u> a limitatio	on aff	ecting a firefighte	er's ab	ility to use
A. Phy C. Me					Medical Oxygen cylinder	size	
Answe		SCB	A cylinder, the cyli	nder	must be:		
B. pla C. fille	ced in water.	o alle	ion containment o ow for checking of or towel.				/linder.
Answe 64. A		f a fa	acepiece nosecup	is tha	at it:		
	sists in commul reases user tim		ion.		helps control into makes breathing		· ·
Answe 65. T		mı	ust be stamped or	label	ed on a compres	sed ai	ir cylinder.

B. Ia	ire department's ini ast hydrostatic test late on which the c ast fill date.		stat	ically tested.			
66.		y's systems is most vu ring firefighting operati			he	toxic conditions and	
Α. (Circulatory	B. Respiratory	C.	Digestive	D.	. Nervous	
67.	ver: B Atmospheres are w per	classified as oxygen orcent oxygen.	defi	cient when they fall			
A. 2	25	B. 19.5	C.	16	D.	. 13.5	
68.	Answer: B 68 has the sole responsibility for testing and certification of respiratory protection including fire service SCBA.						
	NFPA The Department of	Labor		OSHA NIOSH			
_		wing is/are disadvanta	iges	s of an SCBA unit ba	ase	ed on design and	
B. 7 C. <i>A</i>	A. Peripheral vision is reduced.B. The weight and bulk of the unit restricts mobility and agility for firefighters.C. Ability to communicate is decreased.D. All the above.						
_	ver: D SCBA limitations t	that the firefighter sho	uld	be aware of is/are:			
B. S C. t	SCBA and PPE add	stress may cause anxid approximately 40-50 ag or experience users	ро	unds of weight to the		•	
71.	ver: D Which of the follo ^r service use is inco	wing statements regar <u>rrect</u> ?	din	g the two SCBA typ	es	in	

A. In an open-circuit SCBA, exhaled air is vented to the outside atmosphere. B. In a closed-circuit SCBA, exhaled air stays in the system for filtering, cleaning, and circulation. C. The closed-circuit type is commonly used for structural firefighting. D. SCBAs for fire service use are designed and built in accordance with NIOSH and NFPA standards. Answer: C 72. Which of the following **is not** one of the four basic components of SCBA? A. Face piece assembly B. Regulator C. Harness assembly D. Voice box Answer: D 73. SCBA cylinders for fire service use are made out of all the following materials except: A. aluminum. B. kevlar composite. C. titanium. D. carbon fiber composite. Answer: C 74. Hoop-wrapped and kevlar/carbon composite cylinders must be hydrostatically tested every _____ years. A. 6 B. 3 C. 7.5 D. 15 Answer: B 75. Hydrostatic testing of cylinders is done to ensure that cylinders: A. do not leak if they get wet. B. do not give off excess static electricity. C. are capable of withstanding their rated pressure, capacity, and stress created when the cylinders are being filled. D. Both A and B are correct answers.

Answer: C

76. What is the <u>first step</u> a firefighter should take if their SCBA becomes damaged or malfunctions?

- A. Use the protective hood as a filter.
- B. Manually activate the PASS device.
- C. Remain calm and rely on previous training.
- D. Run for the nearest exit as quickly as possible.

Answer: C

77. Firefighters mus size facepiece.	t be fit tested	to ensure they ar	e using the proper
A. every seven years C. annually	5	B. every five years D. biannually	
Answer: C 78. What is the <u>firs</u> t	<u>step</u> a firefighter shou	ld perform before dor	ning the SCBA?
A. Check the air sup C. Test the low air al	oly of the SCBA unit. arm.	B. Check the PASS D. Loosen all strap	
Answer: A 79. Firefighters shown realize that this process.	uld practice reduced predure:	ofile maneuvers with	SCBA, but they must
	s a last resort for an em much practice to attain		a hostile environment.
Answer: B 80. The purpose of	a pass device is to:		
B. warn fire fighters vC. sound an alarm if	certain fire or asphyxia when their air supply is a fire fighter is motionle sed time in deterioratin	low. ess for a set period of	
	cylinders can be done for system is called a(n) _		r more large air
A. combination	B. cascade	C. multiple	D. in line
Answer: B 82. Oxygen deficien oxygen in the air.	t atmospheres are thos	se having less than	percent
A. 21	B. 20.5	C. 20	D. 19.5
Answer: D 83. The low alarm o cylinder is remaining.	f the SCBA will sound v	when pe	rcent of the
A. 15	B. 20	C. 25	D. 30

Answer: C	ag of the chift th	o firefighter abould ma	ka aura thair SCDA ia
at least	_ percent full.	e firefighter should ma	Ke Sure their SCDA is
A. 75	B. 80	C. 85	D. 90

Answer: D

- 85. There are two methods that can be used to don SCBA that is stored in a case:
- A. over-the-head and coat method.
- B. compartment and coat method.

qq over-the-head and compartment method.

C.

D. jacket and backup mount.

Answer: A

- 86. Which of the following is true regarding SCBA?
- A. Tighten the top straps of the SCBA facepiece first.
- B. All SCBA facepieces must be fit-tested.
- C. Hoods should be worn under the SCBA straps and facepiece.
- D. Positive pressure should be tested by breaking the regulator seal.

Answer: B

- 87. When should the inner thermal layer be removed from a turnout coat?
- A. Not ever
- B. On excessively hot days during outdoor operations only
- C. On excessively hot days during any operations
- D. Only when the coat is being cleaned

Answer: D

- 88. Fire fighters should make sure their PPE is dry before engaging in structural fire fighting because:
- A. Nomex is rendered non-flame-resistant when wet and heated.
- B. the outer shell becomes brittle and tears easily when wet
- C. water trapped in the fabric can cause steam burns in fire conditions.
- D. water trapped in the fabric greatly enhances its thermal protection and that cuts off abruptly when the fabric dries.

Answer: C

- 89. One requirement of structural firefighting gloves is that they must:
- A. provide a positive electrical ground.

- B. have three points of flexion.
- C. meet the applicable NFPA standard.
- D. be able to be twisted and wrung dry.

Answer: C

- 90. Wearing clothing that is not dry:
- A. provides better thermal protection.
- B. can lead to reduced thermal resistance and burns.
- C. makes the wearer more susceptible to fatigue.
- D. does not increase or decrease thermal protection.

Answer: B

- 91. Failure to wear your PPE can lead to:
- A. negligence.

B. injury.

C. fines.

D. increased protection.

Answer: B

- 92. The purpose of the moisture barriers found in structural firefighting PPE is to keep:
- A. liquids and vapors from reaching the skin.
- B. steam evolved from the body from escaping.
- C. perspiration from the body from evaporating.
- D. the skin from drying out.

Answer: A

93. Which of the following **is not** one of the components of the layered protection system in structural PPE?

A. Vapor/moisture barrier

B. Waterproof outer layer

C. Thermal barrier

D. Outer shell

Answer: B

- 94. The purpose for the use of reflective trim on PPE is to:
- A. increase the visibility of the wearer to others.
- B. provide protection for material under the trim.
- C. allow the wearer to blend in with the surroundings.
- D. be more stylish than the plain PPE.

Answer: A

95. Which of the following <u>is not</u> one of the advantages to wearing gloves that meet NFPA standards for structural firefighting?

A. Thermal protection

B. Protection from puncture

- C. Protection from scrapes and cuts D. Reduced dexterity

Answer: D

96. To improve dexterity with gloves, be sure to have a good fit and:

- A. purchase the most expensive gloves available.
- B. use the gloves only when required.
- C. practice with the gloves.
- D. purchase gloves that are advertised in trade journals.

Answer: C

- 97. How long does it take for the PASS device to alarm if the wearer becomes inactive?
- A. 20 seconds
- B. 30 seconds
- C. 45 seconds
- D. 60 seconds

Answer: B

98. Following notification of an emergency response, when should fire fighters don PPE?

- A. Immediately upon dismounting the apparatus at the scene
- gg While on the apparatus, en route to the call

В.

- C. While on the apparatus, prior to pulling out of the station
- D. Prior to mounting the apparatus

Answer: D

- 99. Which of the following **is true** regarding personal protective clothing?
- A. It must comply with NFPA 1900 standard.
- B. It requires firefighters to wear the most appropriate PPE for the hazard they face.
- C. It requires PASS activation whenever bunker gear is worn.
- D. It prevents a firefighter from burns in situations such as flashover.

Answer: B

- 100. Which of the following **is true** regarding structural fire helmets?
- A. Faceshields should be tinted to reduce glare.
- B. Faceshields alone provide sufficient protection from flying debris.
- C. They must have earflaps or neck covers.
- D. Chin straps are optional selections.

Answer: C

- 101. With respect to the protective firefighter hood:
- A. the SCBA facepiece must be secured before the hood is pulled over it.
- B. the hood should be placed first and then SCBA straps should go over the hood.

- C. the old short style hoods are no longer approved.
- D. it provides the least protection when compared to the other PPE components.

Answer: A

102. Which of the following **is true** regarding the firefighter turnouts?

- A. Wearing PPE increases the risk for heat stress.
- B. All structural PPE provides minimal chemical, biological, radiological, nuclear, explosive protection.
- C. PPE increases the firefighter's ability to feel ambient heat.
- D. The firefighter will feel thermal burns quickly due to wicking characteristics.

Answer: A

103. All of the following concerning downed power lines are correct **except**:

- A. downed power lines should be considered energized until the power company confirms it is dead.
- B. secure the area around the power line and keep the public at a safe distance.
- C. do **not** use solid and straight streams on fires in energized electrical equipment.
- D. it is acceptable to drive apparatus over a downed line because the rubber in the tires acts as an insulator.

Answer: D

104. A personnel accountability system tracks which fire fighters are assigned to each vehicle and:

A. when each fire fighter arrives.

B. each crew's assignment.

C. intra-crew communications.

D. post-dispatch caller information.

Answer: B

105. One purpose of a Personnel Accountability System is to:

- A. keep track of firefighters' salaries.
- B. identify trapped or injured firefighters.
- C. create a job complaint form.
- D. help the Fire Chief control sick leave abuse.

Answer: B

106. Team members working in a hazardous area should maintain contact with each other at all times through one or more of three means, two of which are visual and vocal, and the third is:

A. area. B. radio. C. standard. D. physical.

Answer: D

107. What is the term for small magnetic boards carried by company officers as part

of a	personnel accou	ıntak	oility system?				
A. F	PAR	B.	Passports	q q C.	PASS	D.	Status boards
108.	•		•		r someone else sho at dangerous gas?		l be assigned to
	Nitrogen oxide Di-hydrogen oxid	е			Carbon monoxide Sulfur dioxide		
	ver: B . Firefighters sh	ould	d treat all downed v	vire	s as:		
B. s C. c	A. energized.B. safe if in contact with the ground.C. only dangerous if nearby homes have power.D. safe if not arcing.						
	wer: A . Worn, damage	ed, a	and deteriorated pa	ırts	of a SCBA must be	re _l	placed according to:
B. N C. r	A. past practice.B. NIOSH/OSHA Respiratory Protection Act.C. manufacturer's instructions.D. the wearer's recommendations.						
	wer: C . Composite SC	ВА	cylinders must be l	hyd	rostatically tested e	ever	ry:
А. у	ear.	В	. three years.	C	C. six years.		D. ten years.
112	Answer: B 112. Steel and aluminum cylinders for breathing apparatus should be hydrostatically tested after eachyear period.						
A. t	wo	В	. three	C	C. four		D. five
	wer: D Following eacl	า us	e, the facepiece of	a b	reathing apparatus	sh	ould be cleaned by:
B. s	A. washing with warm water only. B. spraying with a disinfectant. C. washing with a mixture of warm water and approved disinfectant.						

A. repaired by the person who discovers the defect. B. removed from service. C. put on reserve fire apparatus. D. filled to 80% capacity. Answer: B 116. Which of the following has the highest priority for a radio transmission? A. Notification from dispatch of road closures B. Emergency traffic from a unit working at a fire or rescue C. Vital signs of a patient being transported by fire department ambulance D. Transmission of local forest fire danger notice Answer: B 117. All fire department radio operations must follow rules of the: A. NFPA B. DOT C. FCC D. CFR Answer: C 118. Prearrival instructions can be defined as: A. self-help instructions intended to enhance the overall safety of the citizen until first responders arrive on the scene. B. a system of cards that provides specific information on which apparatus responds to specific areas. C. a computer-based system that assists the telecommunicator in assessing dispatch information and recommends responses. D. a communications device that has no information processing capabilities. Answer: A 119. All of the following are considered valuable characteristics or traits for a person w receives emergency calls except:	115. Defective SC	BA cylinder units sh	ould be:				
 A. Notification from dispatch of road closures B. Emergency traffic from a unit working at a fire or rescue C. Vital signs of a patient being transported by fire department ambulance D. Transmission of local forest fire danger notice Answer: B All fire department radio operations must follow rules of the: A. NFPA B. DOT C. FCC D. CFR Answer: C 118. Prearrival instructions can be defined as: A. self-help instructions intended to enhance the overall safety of the citizen until first responders arrive on the scene. B. a system of cards that provides specific information on which apparatus responds to specific areas. C. a computer-based system that assists the telecommunicator in assessing dispatch information and recommends responses. D. a communications device that has no information processing capabilities. Answer: A 119. All of the following are considered valuable characteristics or traits for a person w 	B. removed from soC. put on reserve fi	ervice. ire apparatus.	rs the defect.				
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119. All of the following are considered valuable characteristics or traits for a person w	information and	recommends respon	nses.	•			
	119. All of the follo		d valuable characteristi	cs or traits for a person w	/ho		

D. washing with an alcohol and hot water mixture.

A. inspecting, disinfecting, maintaining, and storing. B. visual inspection of the harness and frame only.

D. using, recording, cleaning, and examining only.

C. an annual maintenance as a minimum.

114. A fire department's comprehensive SCBA program should include:

Answer: C

Answer: A

- A. the ability to perform multiple tasks.
- B. an inability to retain composure.
- C. the ability to remember details and recall information easily.
- D. the ability to exercise voice control.

Answer: B

120. Which radio system uses computer processors that make the most efficient use of the radio spectrum?

A. Duplex systems

B. Multisite trunking systems

C. Simplex systems

D. Cellular phones

Answer: B

121. Determining exactly which units to send to a call depends on the location of the incident and the:

- A. time since last response (TSLR) of the nearest units.
- B. time lapse between call receipt and dispatch.
- C. classification of the incident.
- D. identity of the caller.

Answer: C

122. Computer-aided dispatch (CAD) can be defined as a(n):

- A. computer-based automated system that assists the telecommunicator in assessing dispatch information and recommends responses.
- B. organized collection of similar facts.
- C. system typically used by operations chief officers in the fire service.
- D. emergency alerting devices primarily used by volunteer department personnel to receive reports of emergency incidents.

Answer: A

123. When receiving reports of emergencies by telephone, the individual should always speak:

A. rapidly with low volume.B. softly with some hesitation.D. clearly, rapidly, and with good volume.

Answer: C

124. What is the largest difference between Basic 911 and Enhanced 911?

- A. Enhanced systems have the capability to provide the caller's telephone number and address.
- B. Enhanced systems are used only in rural areas.
- C. Basic systems are more reliable than enhanced.
- D. Basic systems have the capability to provide the caller's telephone

number and address.

Answer: A

125. Which of the following **is not** one of the advantages of cellular phones in reporting emergencies?

- A. They are widely available to a cross section of citizens.
- B. Callers are more likely to know exact location.
- C. Cell phones are by nature more mobile.
- D. Calls are routed to a predetermined answering point.

Answer: B

126. The **primary disadvantage** of the simplex radio system is the:

- A. need for multiple frequencies.
- B. cost of the system.
- C. limited range and interference between multiple units in same system.
- D. complexity of the system.

Answer: C

127. Complete and accurate records should be maintained at communication centers for:

- A. all responses.
- B. only emergency responses.
- C. only responses that may be criminally related.
- D. areas of the district that generate high call volume.

Answer: A

128. The **most important** piece of information that the caller gives is:

A. from where s(he) is calling.B. the caller's telephone number.C. the location of the emergency.D. the nature of the emergency.

Answer: C

129. Information needed to determine the scope of emergency includes:

- A. incident location.
- B. incident/situation.
- C. time the incident occurred.
- D. All of the above

Answer: D

130. The **most common** form of reporting emergencies is by using:

A. a radio fire alarm box.

B. a manual pull station.

C. the telephone system.

D. a fire alarm telegraph box.

Answer: C

131. What is another term for communications center dispatchers?

A. Call originators B. Telecommunicators C. Public interface officials

D. Signals technicians

Answer: B

132. The Americans with Disabilities Act requires that communications centers be able to receive calls by voice communication and what other medium?

A. Morse code B. Walk-in

C. Radio transmission D. Text message

Answer: D

133. What does the Automatic Number Identification feature of enhanced 9-1-1 do?

- A. Provide the caller's identity
- B. Lock the caller's phone open
- C. Show the caller's phone number
- D. Provide access to real-time language translation

Answer: C

134. What is the **usual** response when a caller disconnects before full information can be gathered and the dispatcher cannot reconnect by calling the caller back?

- A. Log the incident and wait for them to call back.
- B. Send a full complement of responses, police, EMS, and fire.
- C. Send a police unit to check on the caller.
- D. Lock the caller's phone line so that the next time it is picked up it will again ring to the 9-1-1 center.

Answer: C

135. What type of listening is required by a telecommunicator to draw out all the necessary information from a caller who may be excited, confused, or dealing with a language barrier?

A. Selective C. Modal B. Active D. Presumptive

Answer: B

136. What are TDD and TTY?

- A. Location finders on so-called smart, enhanced 9-1-1
- B. Routers that allow calling the 9-1-1 system in another city
- C. Devices to help hearing-impaired people use telephones
- D. Chips that go into PDAs and PCs respectively, to allow them to call 9-1-1

Answer: C

- 137. The telecommunicator's **first** responsibility is to:
- A. obtain the information that is required to dispatch the appropriate units to the correct location.
- B. reassure the caller that help will be forthcoming shortly and that his/her problem can be dealt with.
- C. provide the caller with real-time, emergency instructions such as how to perform CPR.
- D. ascertain the exact type of event that the caller is reporting.

Answer: A

- 138. Which of the following **is not** a proper radio procedure for fire personnel?
- A. Transmit when the airwaves are clear.
- B. Hold the radio/microphone one to two inches from the mouth.
- C. Speak as you key the microphone to save time.
- D. Think about what is going to be said prior to transmitting.

Answer: C

- 139. During a fire, you hear another team call "Mayday." You should:
- A. report on the radio to your supervisor advising of your location.
- B. stay off the radio and listen for instructions.
- C. rush into the building to find the crew calling for help.
- D. activate your emergency button on your radio.

Answer: B

- 140. Before transmitting any information over the fire department radio, a firefighter should:
- A. press the key two or three times to signal the intent to transmit.
- B. key the microphone and then clear his/her throat to be sure his/her voice will be clear.
- C. turn up the volume control if his/her voice is naturally soft.
- D. listen to be sure the channel is not being used.

Answer: D

- 141. The coupling on the high pressure hose that is attached to an SCBA cylinder should be:
- A. of the reverse thread type. B. hand tight.
- C. secured with an adjustable wrench.

 D. treated with teflon tape.

Answer: B

142. In the Incident Management System (IMS), the functional area responsible for all

costs and aspects of an incident, especially at a large-scale, long-term incident, is:			
A. Finance	B. Operations.	C. Logistics.	D. Command.
Answer: A 143. In the Incident Management System (IMS), the functional area responsible for providing facilities, services, and materials necessary to support an incident is:			
A. Planning.	B. Operations.	C. Logistics.	D. Command.
Answer: C 144. In the Incident Management System (IMS), the functional area that directs the organization's tactics to meet the strategic goals developed by command and is responsible for the management of all activities applicable to the primary mission is:			
A. Planning.	B. Operations.	C. Logistics.	D. Command.
Answer: B 145. In the Incident Management System (IMS), the functional area responsible for all incident activities, including the development and implementation of strategic decisions, is:			
A. Planning.	B. Operations.	C. Logistics.	D. Command.
Answer: D 146. In the Incident Management System (IMS), the functional area responsible for the collection, evaluation, dissemination, and use of information concerning the development of an incident is:			
A. Planning.	B. Operations.	C. Logistics.	D. Command.
Answer: A 147. One of the major advantages of an Incident Management System (IMS) is that it allows agencies to communicate using common and operating procedures.			
A. terminology	B. personnel	C. apparatus	D. equipment
Answer: A 148. What is generally considered the upper limit of span of control?			
A. 25	B. 13	C. 8	D. 7
Answer: D 149. On the firegrou	und, the safety officer r	eports to:	
A. the incident commander.C. the safety council.		B. the operations chief.D. the sector chief.	

Answer: A

150. The street, or address side of the structure is termed:

A. Division A.

B. Division B.

C. Division C. D. Division D.

Answer: A