



Maintenance Report

Othis - Vinterd02198 - FR002728 | Screen is black-fsId=192428

Stage ID: 87392

Assets S/N: Vinterd02198

Point Code: FR002728

Fresh Service: [View Ticket](#)

Description

Description: - Comment: écran noir, aucune réaction - VCarrier Admin URL: <https://admin.vinterdgo.com/points/104557>

Bloqit-ID: 65fac003e22ebca818c08a24 - Version: v4.0 - Bloq Page: <https://admin.bloq.it/en/bloq-admin/list/65fac003e22ebca818c08a24> FreshService Ticket ID: 192428

Special Instructions

Suggested Steps 1 - Check the cabling for disconnects or damage. 2 - Check if the Bloq is powered. 3 - Check the antenna. 4 - Check the modem. Validation Steps 1 - Check the compartments for any damage. 2 - Test the QR code scanner.
Required spares :SD Card, Antenna 2J, Modem w/ SIM, PS1, Cable RJ45 2m, Cable Power
Optional spares:

Date of Intervention

Date: February 09, 2026

Intervention Success Yes

Client Invoiced No

Are you in front of the Locker?

- Yes
-

Is screen functional?

- Yes
-

Category

- Electronics
-

Sub Category

- System
-

Issue Faced

- Communication MQTT / Other
-

Was the issue solved?

- Yes
-

Extra description of issue

- mqtt problem the locker has multiple malfunctions which disrupts the proper use of the locker
-

Actions done to solve / What actions to take to solve?

- Changing USB Hub Cable, Modem, and USB Modem Cable

Any other issue?

- No
-

Is there a battery in the locker?

- Yes
-

Battery functioning properly?

- Yes
-

Does all door open?

- Yes
-

All doors closed?

- Yes
-

Printer Operational?

- Yes
-

Is the scanner working?

- Yes
-

Locker functionality

- Yes (Fully functional)

Printer Sticker Used?

- Yes
-

UPS Sticker Used?

- No