

# Maintenance Report

**Othis - Vinted02198 - FR002728 | Screen is black-fsld=192428**

Stage ID: 87392

Assets S/N: Vinted02198

Point Code: FR002728

Fresh Service: [View Ticket](#)

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## Description

Description: - Comment: écran noir, aucune réaction - VCarrier Admin URL: <https://admin.vintedgo.com/points/104557>

Bloqit-ID: 65fac003e22ebca818c08a24 - Version: v4.0 - Bloq Page: <https://admin.bloq.it/en/bloq-admin/list/65fac003e22ebca818c08a24> FreshService Ticket ID: 192428

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## Special Instructions

Suggested Steps 1 - Check the cabling for disconnects or damage. 2 - Check if the Bloq is powered. 3 - Check the antenna. 4 - Check the modem. Validation Steps 1 - Check the compartments for any damage. 2 - Test the QR code scanner.  
Required spares :SD Card, Antenna 2J, Modem w/ SIM, PS1, Cable RJ45 2m,  
Cable Power Optional spares:

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## Date of Intervention

Date: February 09, 2026

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**Intervention Success**

Yes

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**Client Invoiced**

No

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## Are you in front of the Locker?

➤ Yes

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## Is screen functional?

➤ Yes

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## Category

➤ Electronics

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## Sub Category

➤ System

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## Issue Faced

➤ Communication MQTT / Other

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## Was the issue solved?

➤ Yes

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## Extra description of issue

➤ mqtt problem the locker has multiple malfunctions which disrupts the proper use of the locker

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## Actions done to solve / What actions to take to solve?

➤ Changing USB Hub Cable, Modem, and USB Modem Cable

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### **Any other issue?**

➤ No

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### **Is there a battery in the locker?**

➤ Yes

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### **Battery functioning properly?**

➤ Yes

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### **Does all door open?**

➤ Yes

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### **All doors closed?**

➤ Yes

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### **Printer Operational?**

➤ Yes

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### **Is the scanner working?**

➤ Yes

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### **Locker functionality**

➤ Yes (Fully functional)



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## Printer Sticker Used?

► Yes

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## UPS Sticker Used?

► No