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IT Professional with substantial Project Management & Communication Skills

Dedicated, high-performing team contributor with exceptional ability to handle stress and guickly solve problems.

Profound experience in multiple IT roles and functions, including end-to-end user testing, full software lifecycle development, solution architecture, database software, B2B internet solutions, and Tier 3 support.

TECHNOLOGY

INFORMATION TECHNOLOGY EXPERIENCE

EMS Software, Centennial, CO Recognized for Work Ethic and Above and Beyond Contributions Quality Assurance Engineer, 9/14-4/15

Originated and executed test strategies based on software specifications and requirements to identify bugs/defects and ensure overall product quality.

- Planned, developed, and executed defined test strategies.
- Tracked, documented, reproduced, and analyzed bugs/defects.
- Delivered test plans, progress, and results.
- Manually executed a wide range of application and system tests including functional, usability, security, compatibility, and accessibility testing.
- Designed and created formal test cases and scripts. Served as subject matter expert.

Biosgroup, Broomfield, CO Acknowledged for Exceptional Work Quality and On-time Performance Senior Software Engineer, 4/01-9/01

Architected, designed, and provided full software lifecycle development for a collaborative management software suite (SherpaGuide) utilizing Biosgroup's complex science data analysis engines.

Technology infrastructure included Java Applets, Java Swing, Java Servlets, Java EJB, Java JDBC, Java JSP, HTML, JavaBeans Orion server and SQLServer.

XCare.net, Englewood, CO Excelled at Quality Solutions Developing Solutions in Fast Paced Business Solution Architects Consultant II, 10/00-4/01

Designed, developed, and deployed customized eBusiness portals and business-to-business Internet solutions for clients in the health care industry.

 Technology included Java (Servlets, EJB, JDBC), XML, XSL, HTML, JavaScript, WebLogic Server 5.1, and developed JSPs and supporting JavaBeans Oracle Reports).

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Acknowledged for Creative Solutions to Complex Requirements Harland, Denver, CO Sr. Software Development Architect 12/99–10/00

Provided major enhancements, redesign, and debugged existing software systems. Recommended future directions of projects to management. Responsible for total system performance and tune the system as required.

- Developed and maintained application software written in Java (JSPs, Servlets, EJB, JDBC), and HTML.
- Formulated logical statements of business problems and develop software solutions to those problems.
- Analyzed and revised existing system logic difficulties documenting and correcting as necessary.
- Participated in and conducted quality assurance review and/or new existing software evaluations.

Jeppesen Sanderson Englewood, CO Software Engineer 04/98–12/99 Systems Integrator 11/95–04/98

Awarded Times Mirror Innovation Award 1996

Primary software engineer, providing end-to-end architecture, design, and development of Jeppesen Sanderson's revolutionary flight dispatching application - The EasyBrief Crew Briefing Module - using Java, UML, and HTML. Responsible for maintaining three major established airline flight dispatch software applications including Jeppesen's OnSight SE, Flight Control, and Flight Watch.

- Creating new database guery applications in Perl, C, and AWK for specialized client requirements.
- Developed and maintained application software written in Java, C, X-Motif, AWK, JavaScript, and HTML.
- Developed and maintained internal and external utilities written in UNIX script/languages including tcsh, ksh, csh, AWK, SQL, and Perl for client and internal help desk testing requirements.
- Provided technical support and consulting for COTS tools not supported by Jeppesen's Computer Information Services (CIS) department.

ADDITIONAL EXPERIENCE

Iron Horse Armory & Training Facility, Parker, CO Outstanding Project Management and Leadership Owner/Partner/Manager - Lead Firearms Instructor, 4/15-present

Launched new 2,300 sq./ft. retail/training facility with two partners. Accountable for developing and establishing operational strategies. Oversaw interior construction, inventory establishment, merchandising, vendor selection, and vendor relations. Recruited, hired, trained, and led 8+ employees. Demonstrated outstanding communication, interpersonal skills, and project management skills. Completed merchandise sales and firearms training.

Architected successful business launch, earning current 5-Star Google Review; 5-Star FaceBook Review; voted "Best of the Best" for Training; and drove gross revenue from \$0 to \$1.3 million in in one year.

Parker Police Department, Parker, CO Highly Motivated to Excel and Gain New Skills Police Officer, Detective, Douglas County SWAT Operator, 12/02-7/14

Acknowledged leader within department, selected for promotions from Police Officer, to Detective and to SWAT operator. Demonstrated advanced leadership, problem solving and quick decision-making skills. Epitomized outstanding persuasion and communications skills through effective interrogations and victim/witness interviews in a high stress environment. Routinely handled 20+ cases simultaneously, proving exceptional time management and project management skills.

Highly motivated to excel and gain new skills, as demonstrated by achieving ranks and certifications, including: "Working Out of Rank" Officer (Corporal supervisory position), Police Training Officer, Crisis Intervention Team Officer, AED/First-Aid/BLS Instructor, Douglas County SWAT Scout/Sniper & Instructor, Parker Police Lead Firearms Instructor, and Certified Armorer on Colt & Glock firearms.

Colorado Police Corps, Golden, CO

Police Recruit. 7/02-12/02

Attained sponsorship (paid position) through U.S. Department of Justice and Colorado Regional Community Policing Institute. Earned Colorado Peace Officer's Standards and Training certificate.

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PROFESSIONAL EDUCATION, VOLUNTEER & MILITARY SERVICE

Formal Education:

Master's Degree, Computer Information Systems
University of Denver, Denver, CO

Certificate of Advanced Study, Geographic Information Systems
University of Denver, Denver, CO

Bachelor of Science Degree, Aviation Management & Computer Science

Metropolitan State University of Denver, Denver, CO

Certified Computer Technician

T.H. Pickens Technical Center, Aurora, CO

Advanced Technical Education:

Enterprise Java Beans Programming, Certificate Sun Microsystems, Broomfield, CO

Java Programming Language (UNIX), Certificate Sun Microsystems, Broomfield, CO

Raima Database Programming & Administration Raima Corporation, Englewood, CO

Current Refresher Courses:

Database Management/Programming ◆ Object
Oriented Programming/Design ◆ Java Programming ◆
C# Programming

Volunteer Work, Achievements, and Awards:

Honorable Discharge

United States Navy/Naval Reserves, June 1994

 $\label{thm:continuous} \textbf{Volunteer Administrator for the JavaRanch}$

(http://www.javaranch.com)

Moderator of "J2EE and EJB" JavaRanch forum. April 1998 – 2001

Volunteer for Challenge Air for Disabled Children

Jefferson County Airport/Jeppesen Sanderson

Times Mirror Innovation Award

Jeppesen Sanderson, 1996

*All Law Enforcement Certifications Available
Upon Request