# Michael Hoyt

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### **EDUCATION**

Carleton University
Ottawa, ON

Trilogy Bootcamp Coding Bootcamp

Jan 2020 - July 2020

Dawson College Montreal, QC

Introduction to LInux

Dawson College Montreal, Quebec

Windows Server 2008 Administration

Dawson College Montreal, Quebec

Windows 7 Desktop Fundamentals

Work Experience

Mindwire (Government of Canada Contrator)

IT Consultant (Lead)

Ottawa, ON Feb 2019 - Present

• Troubleshoot issue with Smartcards and Smartcard Readers

• Work with LDAP

• Point of contact for Smartcard related issues

• Troubleshoot issues with Biometrics

• Create documentation

• Testing new systems before deployment to production

## United Way Centraide Ottawa

Desktop Support Analyst

Ottawa

Nov 2015 - Feb 2019

- Setup computer stations, and phones for new hires
- provided systems administration and systems operations support (RTC6)
- Created operating system images for deployment using Mdt, Wds, updated Drivers, Applications, added Applications, and stream lined the process when it comes to creating Operating System images.
- Performed Software updates and patches(RTC7)
- Manage Windows Server Update Services, test Updates, and approve Updates for deployment
- Monitored computer workload trends and made adjustments to ensure optimum utilization of computer resources(RTC8)
- Perform Level 2 and Level 3 troubleshooting involving Xerox Printers, PC Hardware, Windows 7 and Windows 10, Mac OSX, Microsoft Office, Windows Servers, Wi-Fi and other issues
- Manage Eset administration console, and setup automatic virus scanning for all Computers with the Eset Antivirus program.
- Provided customer interface to ensure requested changes are implemented(RTC9)
- Assisted with migrating regional offices from an IT point of view.
- Rolled out and installed windows 10 on laptops including surfaces as well as upgrading windows 10 on some desktops
- Supported issues with windows 10

### SKILLS

Programming: HTMl, CSS, Javascript, Jquery, Nodejs, Handlebars, Mysql, Sequelize, Mongoose, Mongodb Operating Systems: Centos, Ubuntu, Windows Desktop Operating Systems, Windows Server

#### **PROJECTS**

Shop Local Project NodeJS, Javascript, Html, Handlebars, Css, Sequelize, jQuery, Heroku https://desolate-retreat-92332.herokuapp.com/ and https://github.com/IanHooper613/Project-2 An application to help you buy produce from local farmers. Application is still in development

Eat Da Burger Handlebars, MySql, NodeJS, Javascript https://polar-hollows-18989.herokuapp.com/and https://github.com/mrmikehoyt/burger
A simple application for Devouring a Hamburger

Note taker application NodeJS, Jquery, Html https://warm-ravine-98824.herokuapp.com/ and https://github.com/mrmikehoyt/Note taker A simple application that allows you to take notes

A simple application that shows statistics for Crimes in the United States. Helps you find safe neighborhoods to move to

## ${\bf Team\ Profile\ Generator\ Nodejs,\ Javascript}$

https://github.com/mrmikehoyt/Team-Profile-Generator

A simple application that Generates an HTML file for your Engineering team. Can also be designed to generate an Html map for other teams

Note taker jQuery, Html, Css, Local storage https://mrmikehoyt.github.io/Workdayscheduler/ and https://github.com/mrmikehoyt/Workdayscheduler A simple application for taking notes. The notes are saved in local storage