

TANNER CORMIER

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EDUCATION/CERTIFICATIONS

Systems Management & Cyber Security (Honors), Oulton College, Moncton, NB **September 2019 - June 2020**

- **Hardware:** Built, diagnosed, and maintained desktop and server hardware;
- **Software:** Customized and deployed Windows and Linux operating systems, used built-in and third-party administrative utilities, and created virtual machines with virtualization software such as HyperV, VMware, and VirtualBox;
- **Networking:** Created servers using Windows Server 2012/2016/2019 and Ubuntu Server, configured routers and switches, and planned out networks using Packet Tracer;
- **Cloud Technologies:** Managed cloud infrastructure, adhered to cloud security compliance standards, and identified the capabilities and features offered by AWS and Azure;
- **Python:** Introduced to scripting, software development, universal programming concepts, and various Python libraries such as NumPy, Matplotlib, Pandas, Pygame, and Socketserver;
- **Digital Forensics:** Delved into data recovery using tools such as Recuva, Klennet Carver, and Autopsy;
- **Cyber Security:** Covered network security concepts such as identity management, access control, encryption methods, and the tools used by hackers to scan for and exploit network vulnerabilities, as well as how to secure a network using those tools.

Network+ Certification, CompTIA, Moncton, NB **March 2020 – March 2023**

PROFESSIONAL EXPERIENCE

Technician, Geek Squad, Moncton, NB **September 2020 – Present**

- Perform system maintenance and install new hardware and software;
- Remove bloatware from and customize client computers;
- Troubleshoot and provide support for a wide variety of devices.

Computer Sales/Customer Service, Best Buy, Moncton, NB **October 2019 – August 2020**

- Identified customer needs and recommended products and solutions;
- Built rapport to ensure a satisfying customer experience;
- Shared the benefits of Geek Squad protections and services.

General Laborer, A&A Auto Sales and Services, Saint-Philippe, NB **June 2018 - September 2019**

- Diagnosed and repaired automotive and heavy-duty vehicles;
- Maintained shop resources and equipment;
- Researched any techniques and information required to complete a job efficiently.

Customer Service Representative, Cineplex Entertainment, Dieppe, NB **November 2017 - July 2018**

- Organized tasks and resources effectively to reduce strain during rush hours;
- Understood, communicated, and resolved customer concerns;
- Cross-trained in a variety of roles to satisfy organizational needs.

Customer Service Representative, Domino's, Lacombe, AB **March 2015 - February 2017**

- Coordinated with team members to keep load times below 3 minutes;
- Trained new staff members on different positions;
- Upheld superior customer service standards.