

Task Tracker Evaluation

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Nov. 15, 2013

IS4300

Section 10226

Tasks:

1. Interface was rather clear and straightforward. I at first wondered at the icons in the 'commands' column but after remembering how business software tends to work their meanings became clear.
2. Clicking on the pencil allowed the task to be edited as expected, however clicking on the date left me with an editable text box. This was odd because when the date was first entered a calendar widget popped up, but now I must edit the string by hand. Since the date used was 11/11/13, I was initially confused as to which number represented the month. The text box allows both 11/18/13 and 18/11/13, so I was unable to use an error to help me. (Intl. issue) Using a check style icon as the method of saving was also initially confusing, as I momentarily thought I was marking the task as completed. After observing the actual 'completed' checkbox however, I was no longer concerned.
3. Deleting a task was straight forward. A confirmation box popped up with a standard javascript alert() call. While it was easy to use I would recommend using whatever dialog box function your javascript framework provides. This will allow you to keep the interface more consistent and have less of a feeling of suddenly being thrown out of the browser world.

Heuristics Evaluations

1. Simple and Natural Dialogue
 - 1.1. Positive: Adding a task was very natural
 - 1.2. Negative: Icons were a bit alien from the consumer world (at least mine)
2. Speak the User's Language
 - 2.1. Positive: task list very much mirrors the type of lists I used at IBM, so possibly business users would find this very familiar.
 - 2.2. Negative: N/A
3. Minimise User Memory Load
 - 3.1. Positive: I didn't really have to remember anything, except flipping back to the tasks window but that's just an artifact of me taking this test on a tiny screen.
 - 3.2. Negative: N/A
4. Consistency
 - 4.1. Positive: Not much to say, not bad.
 - 4.2. Negative: I'm gonna nail you for not using that calendar box the second time. Also the alert() box on delete should be a jquery dialog if at all possible.
5. Feedback
 - 5.1. Positive: Task is added immediately, everything seems to do what I expect
 - 5.2. Negative: you gotta warn about session timeouts man.
6. Clearly Marked Exits
 - 6.1. Positive: finishing the tasks was easy
 - 6.2. Negative: logging out was not. I had to find it in one of the other tabs.
7. Shortcuts
 - 7.1. N/A
8. Good Error Messages
 - 8.1. Positive: Thank god there was a session timeout message, otherwise it would've failed with no reason why.
 - 8.2. Negative: You need an error message/validator on the date box if I try and schedule something in month 18.
9. Prevent Errors
 - 9.1. Positive: Good on you for making sure I really want to delete a task
 - 9.2. Negative: Same thing about the month 18.
10. Help and Documentation
 - 10.1. Positive: The briefing was pretty good, though still for the paper prototype.
 - 10.2. Negative: N/A