



## Roland Márton

**Nationality:** Hungarian **Date of birth:** 27/02/2001 **Gender:** Male

**Phone number:** (+36) 705283844

**Email address:** [roland.marton227@gmail.com](mailto:roland.marton227@gmail.com)

**Facebook:** [www.facebook.com/marton.roland27](https://www.facebook.com/marton.roland27)

**LinkedIn:** [www.linkedin.com/in/marton-roland](https://www.linkedin.com/in/marton-roland)

**Home:** Rókus utca 3/B, 7624 Pécs (Hungary)

### ABOUT ME

I am an ambitious and dedicated frontend developer seeking my first opportunity to bring my creative ideas to life using modern technologies. With my strong problem-solving skills and IT experience, I quickly adapt to any challenge.

### EDUCATION AND TRAINING

#### Certificate - Junior Frontend Developer

**Masterfield Oktatóközpont** [ 11/2023 – 05/2024 ]

**City:** Budapest | **Country:** Hungary

- HTML, CSS, JS
- Basics of Node.js
- Bootstrap
- UX/UI Design
- JavaScript frameworks (React, Angular)
- GitHub
- Server and database access
- Basic knowledge of web security

#### High School Diploma - Computer Systems Maintenance

**PSZC Radnóti Miklós Közgazdasági Szakgimnázium** [ 09/2015 – 05/2019 ]

**City:** Pécs | **Country:** Hungary

- Database and Software Development
- Web Development
- Networking Fundamentals
- Information Technology Basics

### WORK EXPERIENCE

#### IT Support Specialist

**Pécsi Tudományegyetem** [ 11/2023 – Current ]

**City:** Pécs | **Country:** Hungary

- Performing customer service tasks in English and Hungarian
- Maintaining university systems
- Administration
- Using a ticketing system (Service Manager)
- Utilizing and managing medical software, troubleshooting issues
- Basic usage of Azure Active Directory

## Telecommunications Technician

**Confidence Kft.** [ 01/2020 – 10/2020 ]

City: Pécs | Country: Hungary

- Building and maintaining optical networks
- Troubleshooting
- Installing TV, phone, and internet services

## Customer Support Representative

**Laptopszalon - ITSHOP Kft.** [ 10/2020 – 10/2021 ]

City: Pécs | Country: Hungary

- Managing emails and receiving calls
- Sales
- Uploading products to the webshop
- Responding to live chat and Facebook messages
- Using an enterprise resource planning (ERP) system - Octopus
- Maintaining communication with suppliers
- Administration

## Customer Support Representative

**iData Kft.** [ 11/2019 – 05/2020 ]

City: Budapest | Country: Hungary

- Answering service-related inquiries
- Managing phone calls and emails in English and Hungarian
- Administration
- Using various IT systems and programs

## LANGUAGE SKILLS

---

**Mother tongue(s):** Hungarian

**Other language(s):**

**English**

**LISTENING B2 READING B2 WRITING B2**

**SPOKEN PRODUCTION B2 SPOKEN INTERACTION B2**

*Levels: A1 and A2: Basic user; B1 and B2: Independent user; C1 and C2: Proficient user*