



# TF-NOC flash presentation



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# Network



**US LHCNET mission – providing CERN T0 and US T1 network connectivity**

**Transatlantic network managing multiple leased OC-192 lines**

- 6 transatlantic OC-192 links

- 3 continental OC-192 links

## **Layer 2 and Layer 3 services**

- E2E protected layer 2 services

- VCAT/LCAS over SONET

- Mesh restorable

- IP services: IPv4 and IPv6

- IPv4 and IPv6 access for LHC related projects

- Dynamic circuit services

- OSCARS

- ION

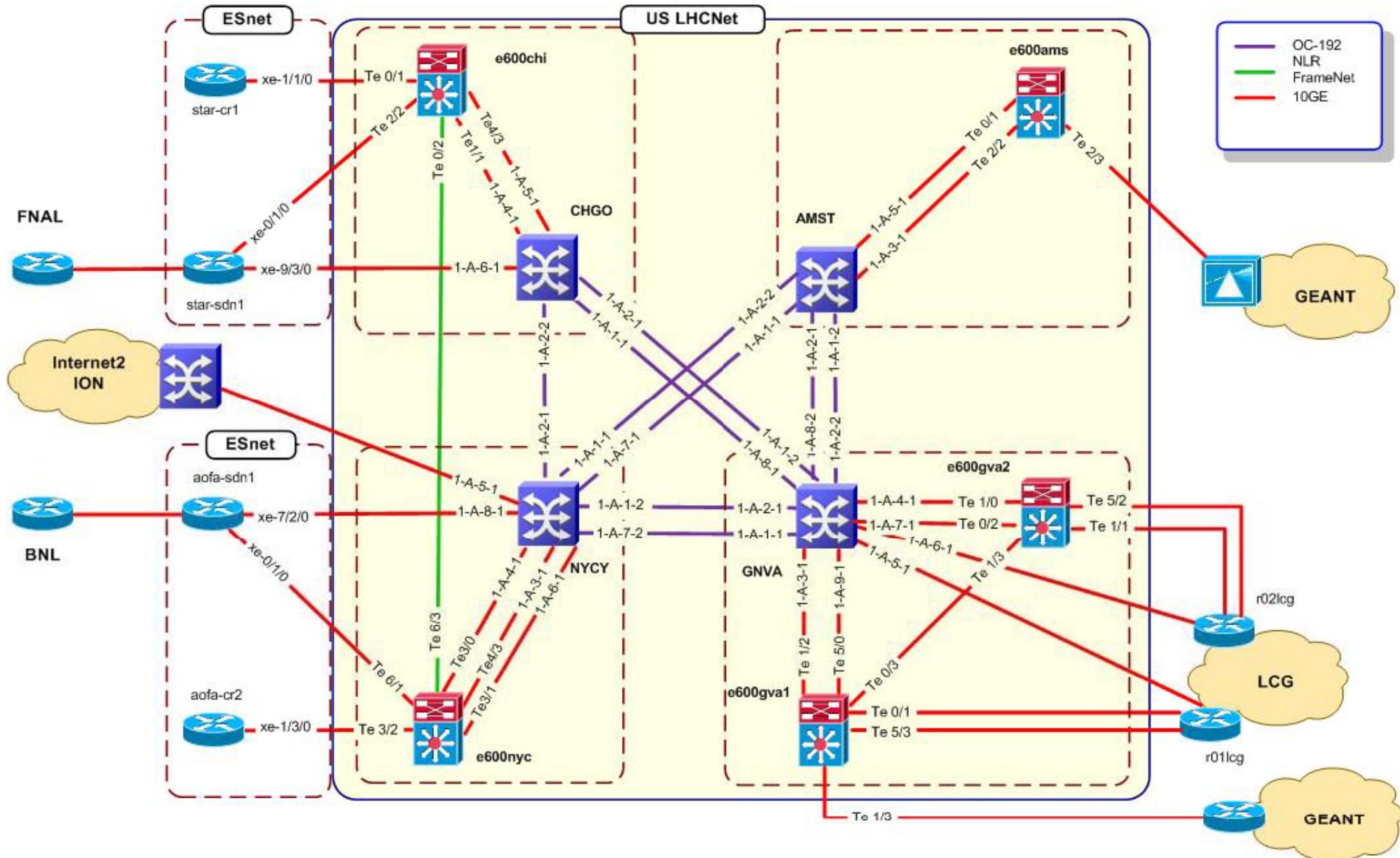
- Additional services

- DNS

- E-mail



# The network





# Network monitoring



## MonaLisa

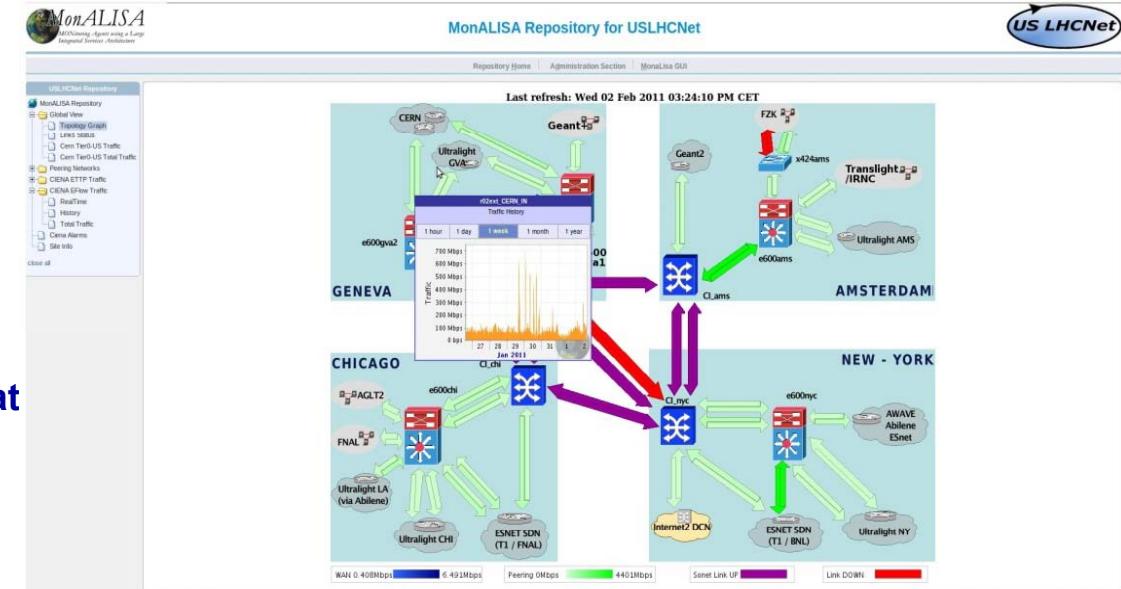
### Internal Monitoring

Ciena CD

Force10 E600

Access network devices

Public – [repository.uslhcn.org](http://repository.uslhcn.org)



## PerfSonar

Provides service status information to E2Emon

All the LHCOPN links are monitored

The collected information is available at [stats.geant2.net](http://stats.geant2.net)



# Services



## Our users are US T1 research centers

FERMILAB – CMS experiment

BNL – ATLAS experiment

Other LHC related projects

## SLA

**2x8.55Gbps (primary and secondary) for each connected Tier1 center**

CERN-FERMI-LHCOPN-001

CERN-FERMI-LHCOPN-003

CERN-BNL-LHCOPN-001

CERN-BNL-LHCOPN-003

**4.2Gbps backup connections**

CERN-FERMI-LHCOPN-002

CERN-BNL-LHCOPN-002

**1Gbps FERMI-SARA connection**

FERMI-SARA-LHCOPN-001

**Users have access to the monitoring system**



# Distributed NOC

**24/7 network support and operations**

**Distributed NOC – engineers in 2 timezones**

Geneva, CH - CET

Pasadena, CA - PT

**PoPs in:**

Geneva - CERN

Amsterdam – SARA

New York – ManLan

Chicago – Starlight

**Remote hand operations**

Required in the remotely managed PoPs: Amsterdam, New York, Chicago



# NOC operations

## NOC personnel

### Network engineers

- Network maintenance

- Network development

### Software developer

- Monitoring system integration

## NOC operations are documented

## Trouble ticketing

- RT – used mainly for internal purposes

## Other tools



# Intra/Inter-NOC communication



## Intra NOC communication

Periodic (weekly) technical videoconference meetings over EVO

Ad-hoc meetings on request  
Private phone network

RT is used to keep track of the current issues and to pass the operational information between the shifts

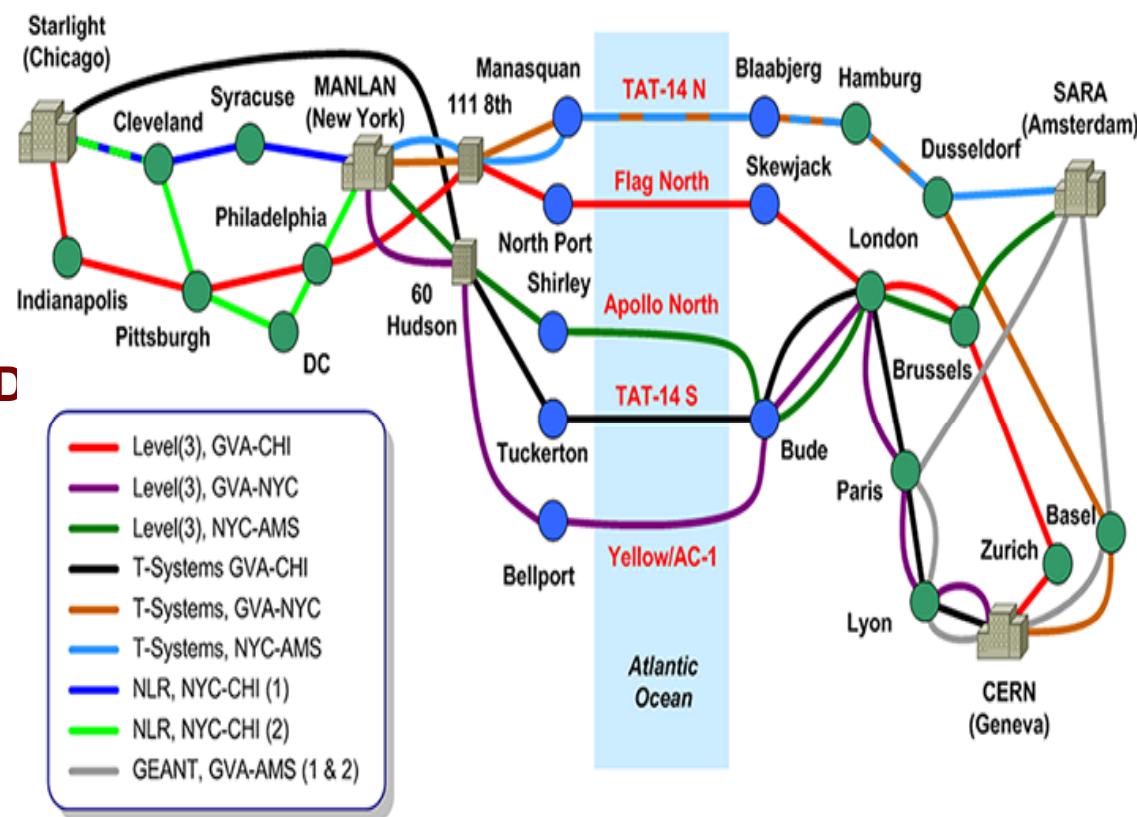
## Inter NOC communication with other R&D networks, organizations

Phone  
E-mail  
Videoconference

## Service provider

Service provider portal  
4 different service providers

Telephone





# Documentation

## Internal WIKI

- PoP contact information
- Topology information
- Service configuration
- Ongoing development documentation

## Operational procedures

- How to handle day by day operations

## Contingency plan

- Workaround for each major failure scenario
- What to do?
- How to do?
- How long it takes?
- Who is involved in the changes?

## Security document – based on NIST Special Publication 800-18-Rev1 and FIPS 199

- Remote access
- Network management architecture
- Operating systems
  - Network equipment
  - Servers
- Security advisories – CERT, announcements from vendors
- Physical access
- Unauthorized network functions



# Wiki



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## Main Page

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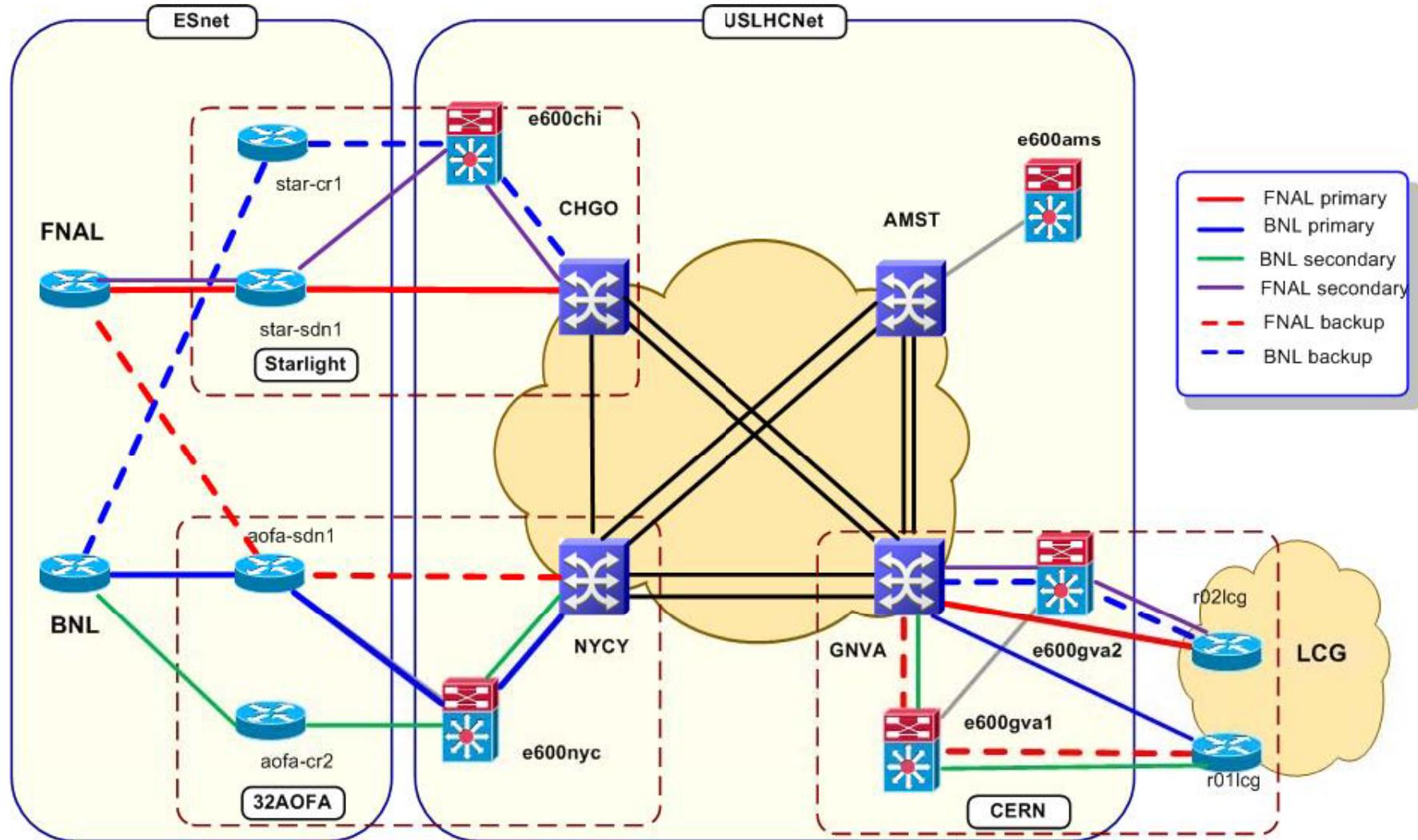
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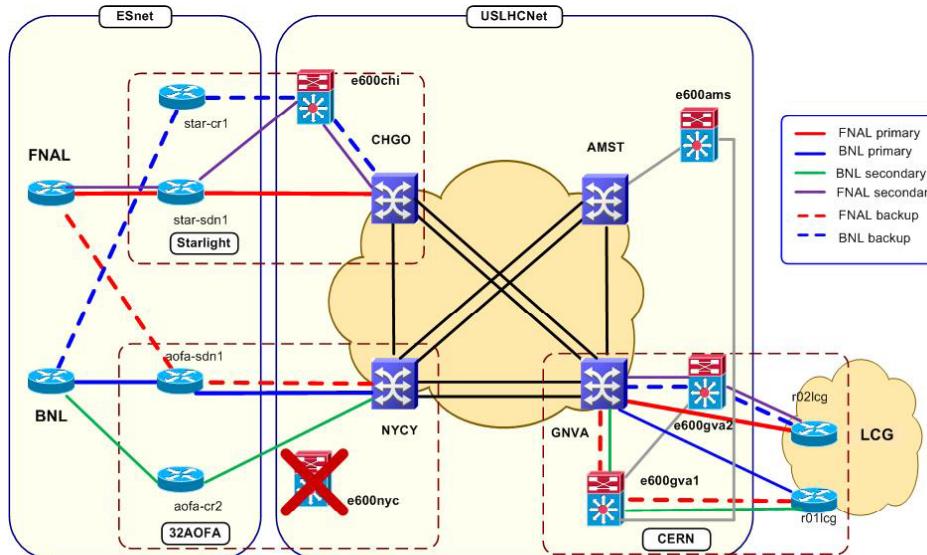


# Contingency plan - examples

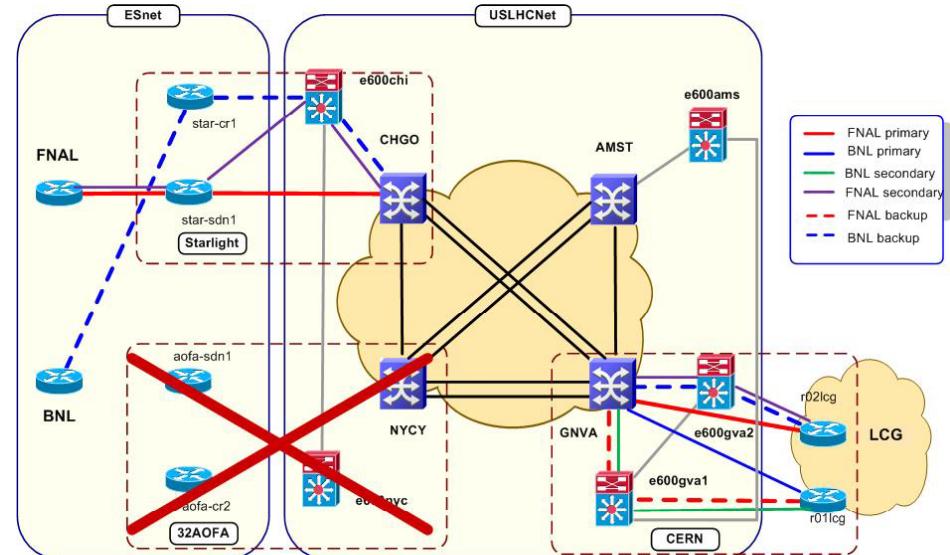


# Contingency plan - examples

## Device failure



## PoP failure





# Questions???



More details on [www.uslhcn.org](http://www.uslhcn.org)