



TF-NOC flash presentation



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Network



US LHCNET mission – providing CERN T0 and US T1 network connectivity

Transatlantic network managing multiple leased OC-192 lines

6 transatlantic OC-192 links

3 continental OC-192 links

Layer 2 and Layer 3 services

E2E protected layer 2 services

VCAT/LCAS over SONET

Mesh restorable

IP services: IPv4 and IPv6

IPv4 and IPv6 access for LHC related projects

Dynamic circuit services

OSCARS

ION

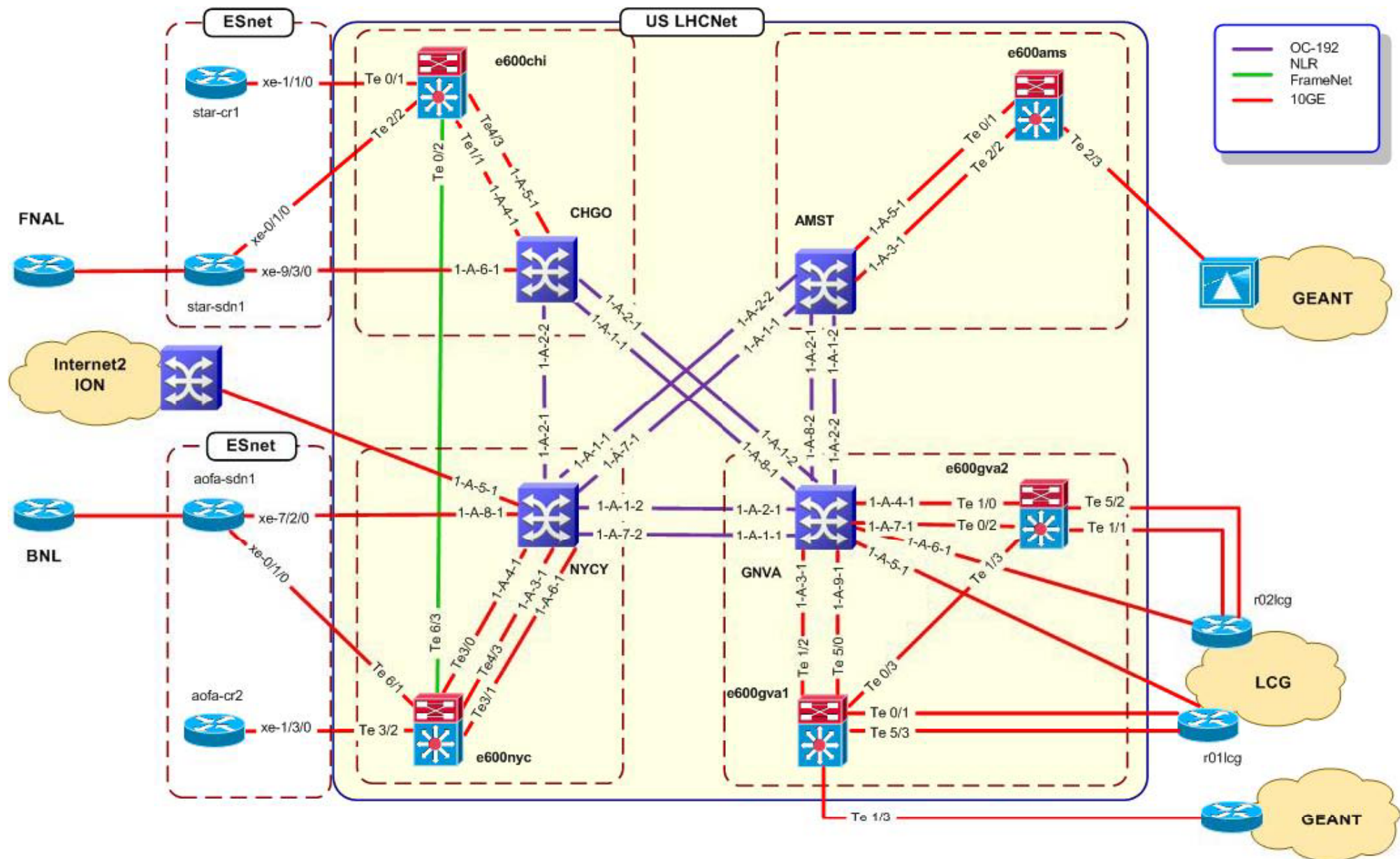
Additional services

DNS

E-mail



The network





Network monitoring



MonaLisa

Internal Monitoring

Ciena CD

Force10 E600

Access network devices

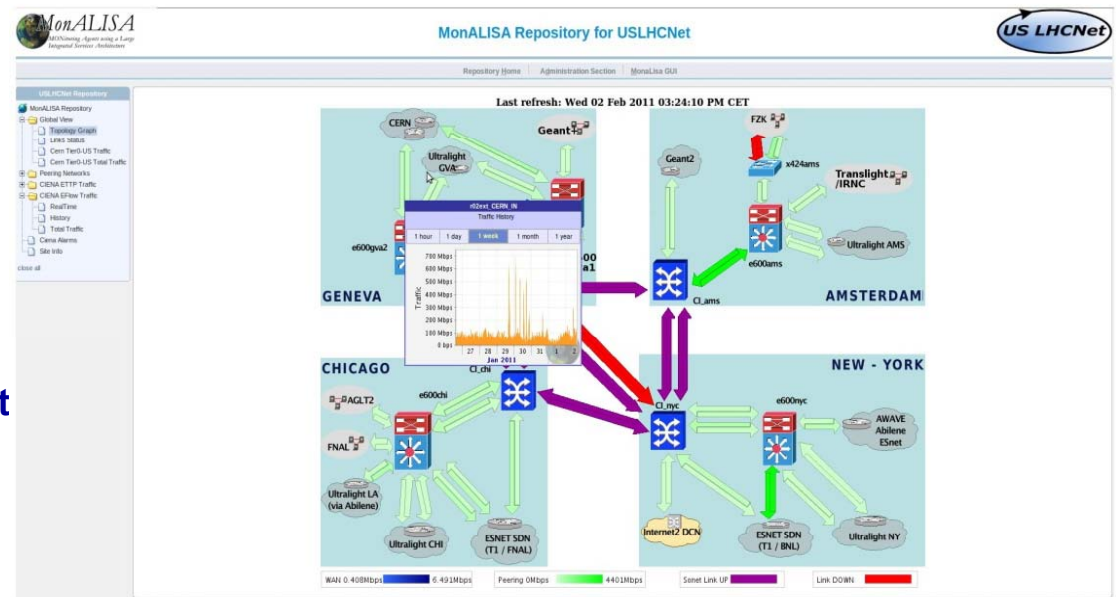
Public – repository.uslhcn.net

PerfSonar

Provides service status information to
E2Emon

All the LHCOPN links are monitored

The collected information is available at
stats.geant2.net





Services



Our users are US T1 research centers

FERMILAB – CMS experiment

BNL – ATLAS experiment

Other LHC related projects

SLA

2x8.55Gbps (primary and secondary) for each connected Tier1 center

CERN-FERMI-LHCOPN-001

CERN-FERMI-LHCOPN-003

CERN-BNL-LHCOPN-001

CERN-BNL-LHCOPN-003

4.2Gbps backup connections

CERN-FERMI-LHCOPN-002

CERN-BNL-LHCOPN-002

1Gbps FERMI-SARA connection

FERMI-SARA-LHCOPN-001

Users have access to the monitoring system



Distributed NOC



24/7 network support and operations

Distributed NOC – engineers in 2 timezones

Geneva, CH - CET

Pasadena, CA - PT

PoPs in:

Geneva - CERN

Amsterdam – SARA

New York – ManLan

Chicago – Starlight

Remote hand operations

Required in the remotely managed PoPs: Amsterdam, New York, Chicago



NOC operations



NOC personnel

Network engineers

Network maintenance

Network development

Software developer

Monitoring system integration

NOC operations are documented

Trouble ticketing

RT – used mainly for internal purposes

Other tools



Intra/Inter-NOC communication



Intra NOC communication

Periodic (weekly) technical
videoconference meetings over EVO

Ad-hoc meetings on request

Private phone network

RT is used to keep track of the current
issues and to pass the operational
information between the shifts

Inter NOC communication with other R&D networks, organizations

Phone

E-mail

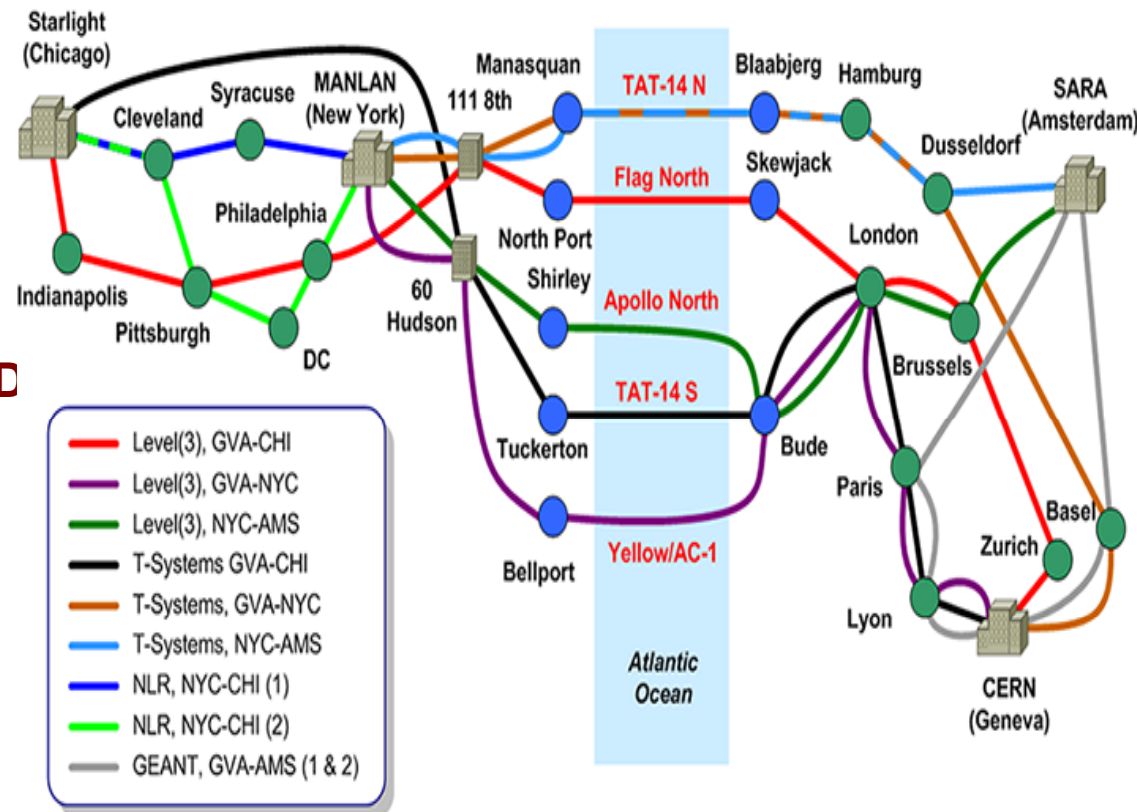
Videoconference

Service provider

Service provider portal

4 different service providers

Telephone





Documentation



Internal WIKI

- PoP contact information
- Topology information
- Service configuration
- Ongoing development documentation

Operational procedures

- How to handle day by day operations

Contingency plan

- Workaround for each major failure scenario
- What to do?
- How to do?
- How long it takes?
- Who is involved in the changes?

Security document – based on NIST Special Publication 800-18-Rev1 and FIPS 199

- Remote access
- Network management architecture
- Operating systems
 - Network equipment
 - Servers
 - Security advisories – CERT, announcements from vendors
- Physical access
- Unauthorized network functions



Wiki



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Main Page

CoLocation

- » Global
- » Chicago
- » New York
- » Geneva
- » Amsterdam
- » Los Angeles
- » Sunnyvale
- » CACR

WAN Links

- » Chicago - Geneva (Qwest)
- » Geneva - Amsterdam (Geant/Surfnet)
- » Amsterdam - NYC (Level3)
- » Amsterdam - NYC (T-Systems)
- » New York - Chicago (NLR 1550 nm)
- » New York - Chicago (NLR FrameNet)
- » Geneva - New York (Level3)
- » Geneva - New York (T-Systems)
- » Geneva - Chicago (Level3)
- » Geneva - Chicago (T-Systems)
- » Geneva - Amsterdam (Geant)
- » Geneva - Amsterdam (Surfnet #2)

VLANS

- » USLHCNET Production Vlans
- » USLHCNET Point-to-Point Vlans
- » Tier 0 - Tier 1 Vlans
- » CERN transit peerings
- » UL AGLT2 VLAN

Equipment

Switching

- » Cisco
- » Foundry
- » Anagran
- » Force10
- » Ciena
- » Juniper

Power

- » Sentry
- » Smarttech

KVM

- » Minicom
- » Avocent

Warranties

- » Cisco
- » Force10
- » Foundry

Customers

- » [FNAL](#)
- » BNL

Security

- » DNSSEC

Current Activities

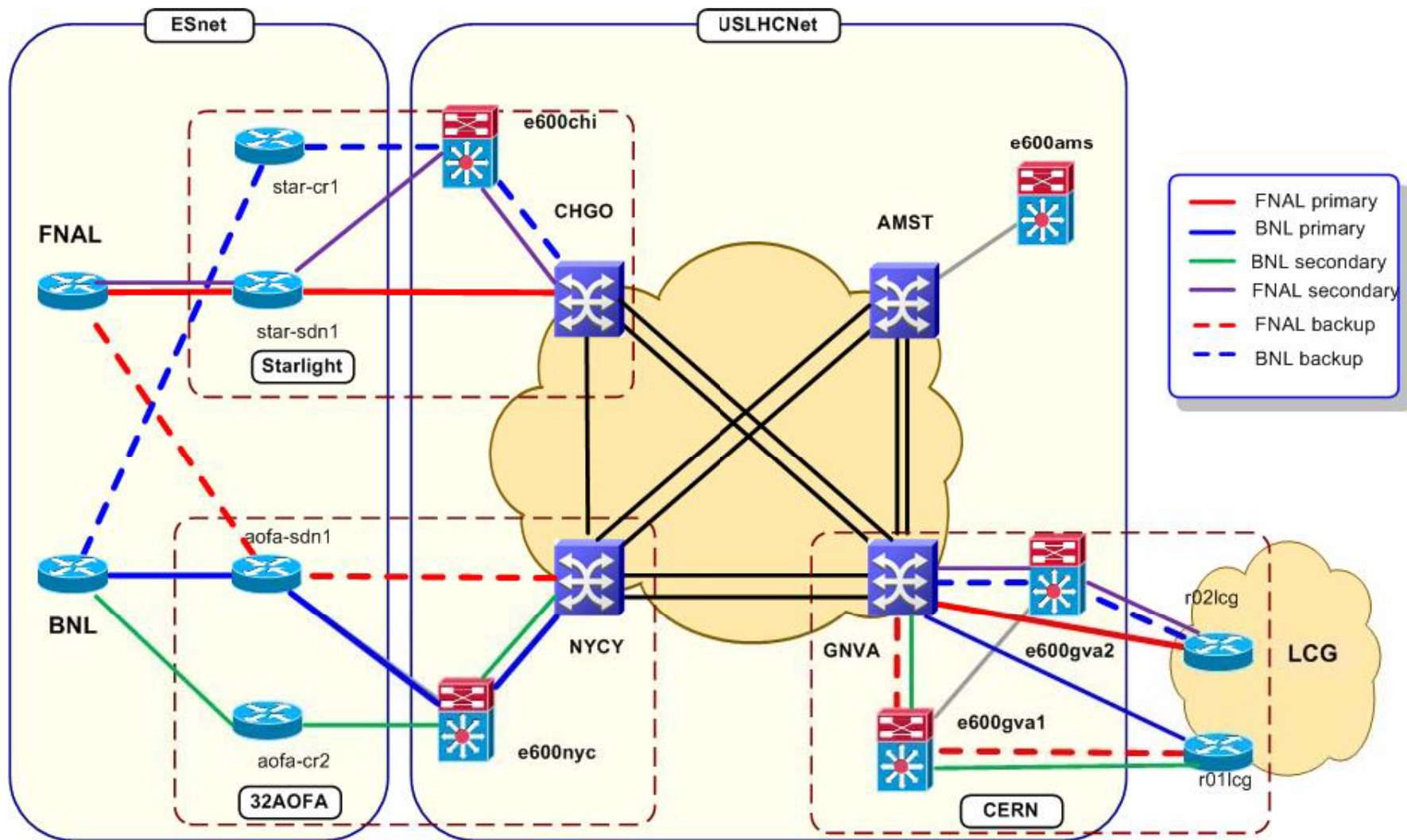
» I2 DCN Setup	» Modem access US Access	» Symmetricom Access
» Ciena Upgrade NYC	» Ciena Upgrade Chicago	» Ciena Upgrade Geneva
» New York - Geneva	» Geneva - Amsterdam	» Ciena RMA process for Geneva
» SNC routing	» MPI S	» CITCFRMT3
» Force10 QoS	» Force10 upgrade	» Mellanox aggregation and test setup
» Trouble	» Circuit Test	» Force10 upgrade for IPv6
» Layer2 Announcements	» VCG Locking	» LHCOPN changes
	» Circuit monitoring	» IPv6 in US LHCNET
	» New Technologies	» Mail templates
		» Packet Losses and debug

Useful Links

- » Network Graphs <https://mgmt.uslhcn.net.org>
- » Network Graphs <http://repository.uslhcn.net.org>
- » Request Tracker <https://rt.uslhcn.net.org>
- » Rancid <https://mgmt.uslhcn.net.org/rancid>
- » Syslog NG <https://mgmt.uslhcn.net.org/phpsyslogng>
- » PhpMyAdmin <https://mgmt.uslhcn.net.org/pa>

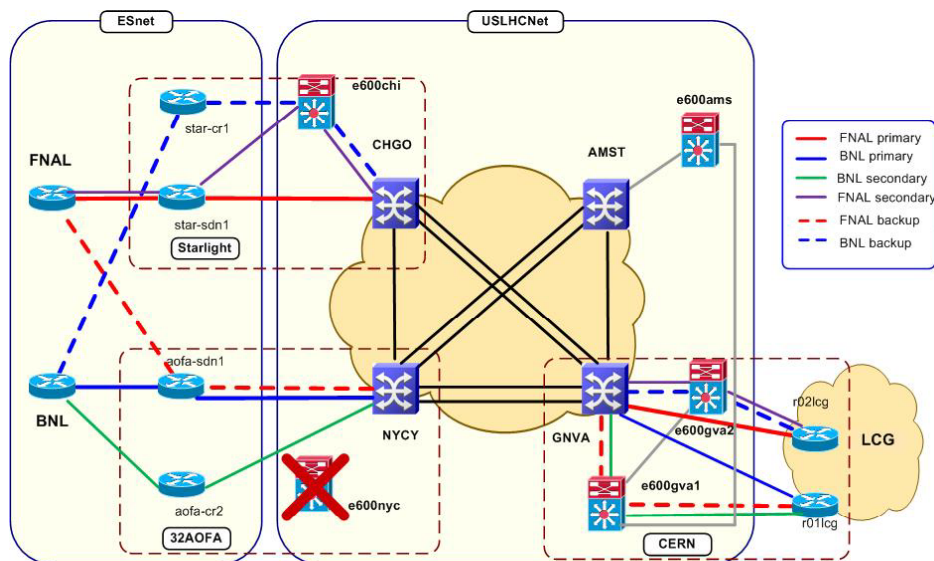


Contingency plan - examples

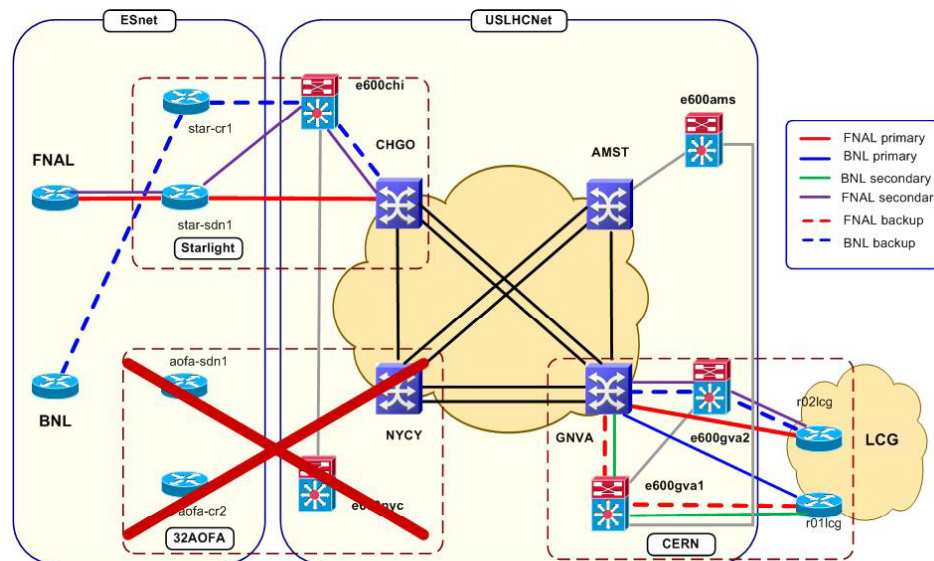


Contingency plan - examples

Device failure



PoP failure





Questions???



More details on www.uslhcnw.org