# UNIT 2: Tools and Methods Used in Cybercrime

## 1. Phishing and Identity Theft

## 1.1 Phishing

#### **Definition:**

Phishing is a cybercrime technique where attackers impersonate legitimate entities to deceive individuals into revealing sensitive information such as login credentials, credit card details, or personal information through fraudulent emails, websites, or messages.

#### Features/Process of Phishing:

- Deceptive messages that appear to be from trusted sources.
- Use of fake websites mimicking legitimate services.
- Psychological manipulation to create urgency (e.g., account suspension warnings).
- Harvesting sensitive data for identity theft or financial fraud.

#### **Types of Phishing Scams:**

- 1. **Email Phishing:** Fraudulent emails with links to fake websites.
- 2. **Vishing (Voice Phishing):** Attackers use phone calls to extract sensitive information.
- 3. Smishing (SMS Phishing): Fraudulent SMS messages containing malicious links.
- 4. Clone Phishing: Replicating a legitimate email but with a malicious link.
- 5. **Pharming:** Redirecting users to fake websites through DNS poisoning.

## 1.2 Methods of Phishing

- 1. **Deceptive Phishing:** Sending emails pretending to be a legitimate organization.
- 2. **Malware-Based Phishing:** Distributing malware through attachments or downloads.
- 3. **Man-in-the-Middle (MITM) Phishing:** Intercepting communication between a user and a service to steal credentials.
- 4. **Search Engine Phishing:** Fake websites appearing in search results to deceive users.

## 1.3 Spear Phishing

#### **Definition:**

Spear phishing is a targeted phishing attack aimed at a specific individual or organization, often using personalized information to appear more convincing.

#### Features:

- Highly personalized messages.
- Exploits trust relationships.
- Often used in corporate espionage or advanced persistent threats (APTs).

## 1.4 Phishing Toolkits and Spy Phishing

#### **Phishing Toolkits:**

Phishing toolkits are pre-packaged sets of software tools that enable attackers to create phishing attacks easily.

#### **Spy Phishing:**

Spy phishing involves using spyware or keyloggers to secretly collect user credentials and personal data.

## 2. Identity Theft

## 2.1 Personally Identifiable Information (PII)

#### **Definition:**

Personally Identifiable Information (PII) refers to any information that can be used to identify an individual.

#### Types of PII:

- Sensitive PII: Social Security Number, credit card details, medical records.
- Non-sensitive PII: Name, address, phone number (can be used for social engineering).

## 2.2 Types and Techniques of Identity Theft

- 1. **Financial Identity Theft:** Stealing credit card or bank information.
- 2. **Medical Identity Theft:** Using someone's medical details for healthcare fraud.

- 3. Criminal Identity Theft: Using someone's identity when arrested for crimes.
- 4. Synthetic Identity Theft: Creating a fake identity using stolen data.

#### **Techniques Used:**

- **Dumpster Diving:** Retrieving personal details from discarded documents.
- Skimming: Capturing credit card data via hidden devices.
- Social Engineering: Manipulating individuals to divulge confidential data.

## 3. Password Cracking

#### **Definition:**

Password cracking is the process of recovering passwords from stored or transmitted data using various techniques.

### **Methods of Password Cracking:**

- 1. **Brute Force Attack:** Trying every possible combination until the password is found.
- 2. **Dictionary Attack:** Using a pre-compiled list of common passwords.
- 3. Rainbow Table Attack: Using precomputed hash values to find matches.
- 4. **Credential Stuffing:** Using stolen credentials from previous data breaches.

## 4. Keyloggers and Spyware

## 4.1 Keyloggers

#### **Definition:**

A keylogger is a malicious software or hardware that records keystrokes to steal passwords, messages, and other sensitive data.

## 4.2 Spyware

#### **Definition:**

Spyware is a type of malware that secretly collects user information without their consent.

## 5. Backdoors

#### **Definition:**

A backdoor is a hidden method of bypassing normal authentication to gain unauthorized access to a system.

## **Types of Backdoors:**

- 1. **Hardware Backdoors:** Embedded in computer chips or firmware.
- 2. **Software Backdoors:** Hidden within applications or operating systems.
- 3. Remote Access Trojans (RATs): Malware that allows remote control over a device.

## 6. Steganography

#### **Definition:**

Steganography is the practice of concealing messages or data within other non-suspicious digital media, such as images, videos, or audio files.

## Methods of Steganography:

- 1. Image Steganography: Hiding data within image pixels.
- 2. Audio Steganography: Embedding messages in sound files.
- 3. **Video Steganography:** Concealing data in video frames.
- 4. **Text Steganography:** Using invisible characters or encoding text.

## 7. Denial of Service (DoS) and Distributed Denial of Service (DDoS) Attacks

#### 7.1 DoS Attack

#### **Definition:**

A DoS attack floods a system, server, or network with excessive traffic, making it unavailable to users.

#### 7.2 DDoS Attack

#### **Definition:**

A DDoS attack uses multiple compromised computers (botnets) to perform a large-scale DoS attack.

## Types of DDoS Attacks:

- 1. Volumetric Attacks: Overloading bandwidth with traffic.
- 2. **Protocol Attacks:** Exploiting weaknesses in network protocols.
- 3. Application-Layer Attacks: Targeting web applications with malicious requests.

## 8. SQL Injection

#### **Definition:**

SQL Injection is a web attack technique where malicious SQL queries are inserted into input fields to manipulate the database.

## **Types of SQL Injection:**

- 1. Classic SQL Injection: Directly inserting malicious SQL code.
- 2. **Blind SQL Injection:** Extracting data by observing responses.
- 3. Union-Based SQL Injection: Using the UNION SQL operator to retrieve data.

## 9. Buffer Overflow

#### **Definition:**

A buffer overflow occurs when a program writes more data into a buffer than it can hold, leading to memory corruption and potential execution of malicious code.

## Types of Buffer Overflow:

- 1. **Stack Overflow:** Overwriting return addresses in the stack.
- 2. **Heap Overflow:** Corrupting dynamically allocated memory.