How to Process Wowza Quote:

Please see Nate Dorman for Processing this Request.

|  |  |
| --- | --- |
| E-Mail: | [ndorman@umich.edu](mailto:ndorman@umich.edu) |
| Uniqname: | ndorman |
| U-M Work: | * U-M Work734-647-7340 |
| Campus Mail: | ITS Comm Svcs Dir of Ops  Arbor Lakes, B2-1203  4251 Plymouth Rd.  Ann Arbor MI 48105-3640 |

Here is the quote for Wowza perpetual keys ending in --CVkpp, -MXJF7, -EbT7z.

Here are instructions to renew M&S.  You can purchase online, or create an invoice if your institution

has an internal PO system to pair with their PO.

***"Our invoices are automatically generated****through the customer portal using the****same steps as a purchase****, but instead of selecting*

*credit card or PayPal, choose check or wire transfer, and an invoice will be automatically generated and sent to your e-mail address*

*instantly.  You can still pay with a credit card or PayPal after generating the invoice for your purchasing department if you choose."*

1. [Sign in to your Wowza account]. (URL: [https://www.wowza.com/portal/account](https://urldefense.proofpoint.com/v2/url?u=https-3A__www.wowza.com_portal_account&d=CwMGaQ&c=qW2DgtD8RHfx8y50551JkbI7y8q6DU9eRxvWmy0dkDU&r=pwPbs9TMKim4ExGrs1GmPJ9OR3oTSKqylpXxZdlkOrM&m=X7hjAeZGo-q11In9k7AWbKHjsXqnZ_9RQqrKIJbHFOs&s=mVd5vRiJi8r77dM4FSu9HOI2WGMadh-QlsCibfZB9IE&e=)   - **the license key owner/administrator**csdcvideo admin, [csdcvideo-admin@umich.edu](mailto:csdcvideo-admin@umich.edu),**would need to do this**)   
2. Click on the [My Support tab in My Account]. (URL:[https://www.wowza.com/portal/account?tab=support](https://urldefense.proofpoint.com/v2/url?u=https-3A__www.wowza.com_portal_account-3Ftab-3Dsupport&d=CwMGaQ&c=qW2DgtD8RHfx8y50551JkbI7y8q6DU9eRxvWmy0dkDU&r=pwPbs9TMKim4ExGrs1GmPJ9OR3oTSKqylpXxZdlkOrM&m=X7hjAeZGo-q11In9k7AWbKHjsXqnZ_9RQqrKIJbHFOs&s=oD4oD8Tq1MxxZaTlOa1M_ftTBFuVeeUUjCsN0ull5rc&e=))   
3. In the “Licenses” section, find the perpetual license(s) for which you would like to purchase a Maintenance and Support Contract.   
4. Use the drop list to select either the 1-year or 3-year Maintenance and Support Contract for your license(s).

5. Click the “Renew Maintenance and Support Now” button.

6. Complete your purchase with credit card or PayPal. (Or, click on purchase, select “check” as the manual payment method, and an

**invoice will be automatically generated**and sent to the key owner/administrator's e-mail address.)