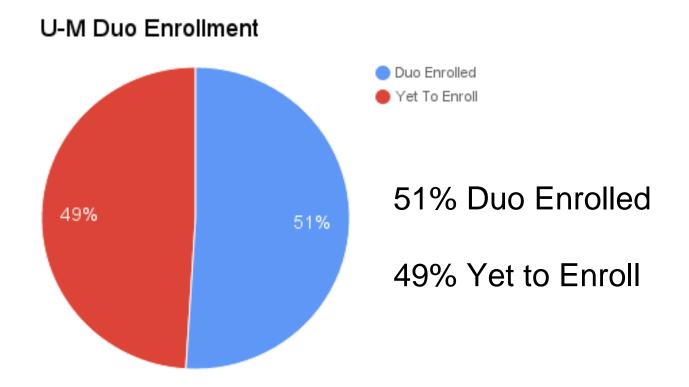
# MToken to Duo Enrollment Update

July 13, 2016





Total percentage includes the Ann Arbor, Dearborn, Flint and UMHS campuses.

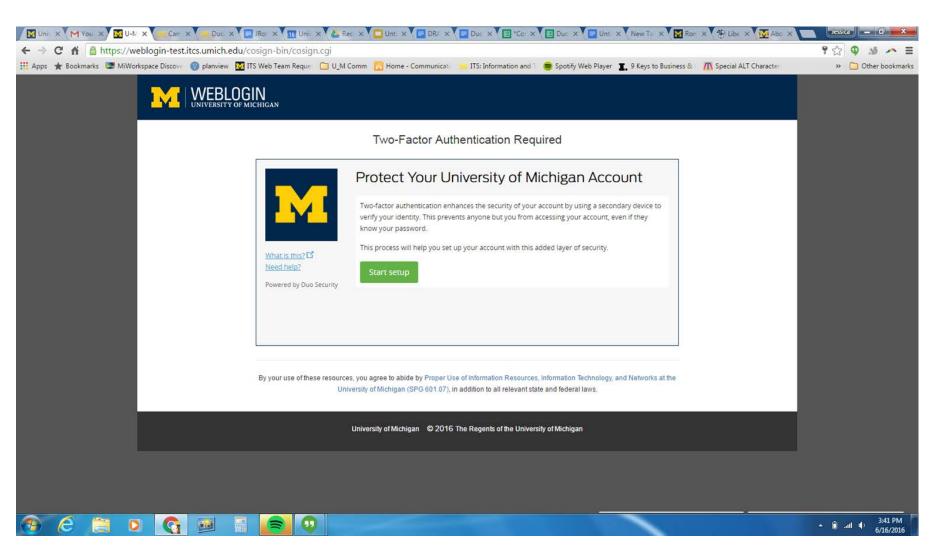
#### **Communications & Drop Ins**

- Weekly reminders continue to MToken holders (not UMHS)
- Drop-in sessions for campus continue thru July
  19
- Encourage you to help those in your area who have yet to enroll

#### **Duo Enrollment Tips**

- Show people the smartphone app!
- Remind them of all options
- Enroll in a primary and backup method (app + office phone is popular option)
- Let them know they can go back and make changes down the road
- Don't set up the "Automatic Push" yet
- Biggest challenge: devices themselves!

### What Happens On July 20?



## Thank you for Encouraging Duo Enrollment in Your Units

#### **Questions?**

**ITS Service Center** 

4-HELP

4help@umich.edu

**Two-Factor Switch to Duo: Resources** 

http://its.umich.edu/two-factor-authentication