# Welcome to Design sprint

# Welcome to sprint day #4

#### Modules

#### Module 1

Sprint from problem insights to proof-of-concept prototype solution.

#### Module 3

Sprint from UX problem insights to native app prototype solution.

Research & Design Sprint

Web Prototype

Design Sprint: Native App (XD) Next up: 1st semester exam

#### Module 2

Produce a mobile-first coded prototype of solution.

#### 7 June

Exam Info and Q&A

#### Module focuses

Module 1 Design sprint: Mobile-only prototype

Module 2 User-interface development: Web prototype

Module 3 Design Sprint: Native app

#### **Tasks**

04.01.01. **Design sprint** (21 May, 22:00 on Fronter): Approved/Not Approved 04.02.01. **Web prototype** before (31 May, 22:00 on Fronter): A/NA 04.03.01. **Design sprint**: **Native app** (7 June, 22:00 on Fronter): A/NA

## Exam Project Presented!

→ 7 June: Pitch & Theme evaluation + 1st-Semester Exam Project Presented

#### Case

Client KEA (Head of MMD, Frederikke Bender)

Platform KEA's intranet: Fronter (and related systems)

**Target audience** KEA students (+ teachers, management etc.)

**Objective** Improved solution(s) for KEA

**Problem** Bad UX/UI in existing solution

Lack of insight into target audience needs



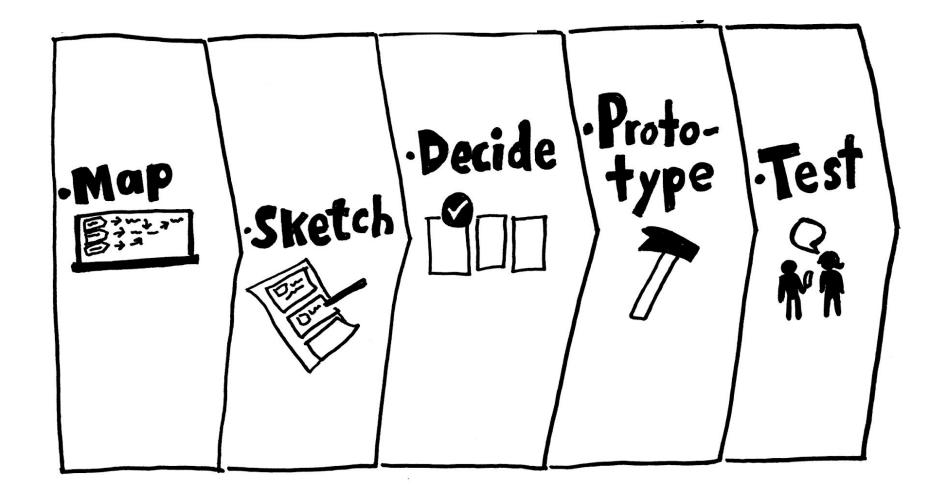
## Today's focus

Day #4: Design Sprint\_Prototype

# Welcome to the sprint!

# You're gonna build & test a realistic prototype in 5 days.

# Preview of the sprint:

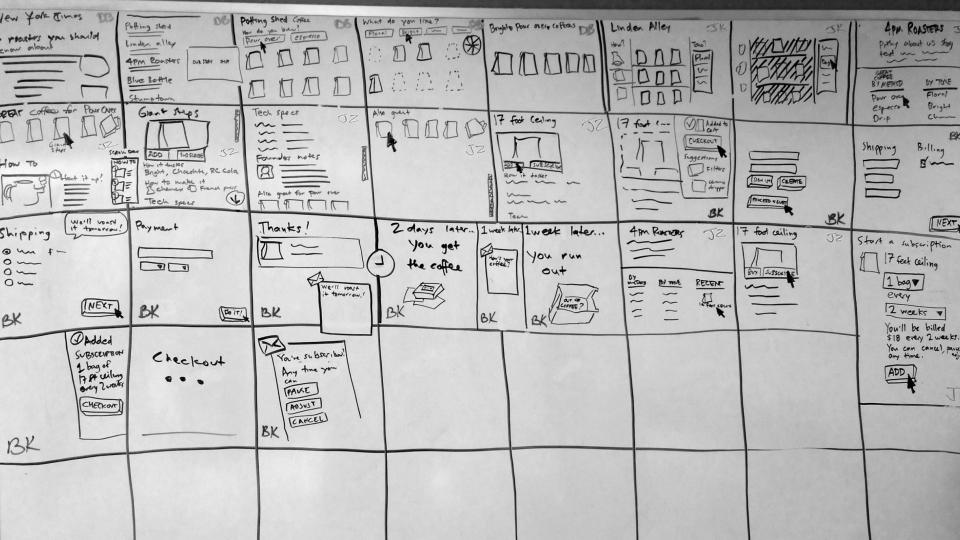


### Overview of the week

- On Monday, you'll map out the problem and pick an important place to focus.
- On <u>Tuesday</u>, you'll sketch competing solutions on paper.
- On <u>Wednesday</u>, you'll make difficult decisions and turn your ideas into a testable hypothesis.
- On <u>Thursday</u>, you'll hammer out a high-fidelity prototype.
- And on <u>Friday</u>, you'll test it with real live humans.

## At the end of the sprint, you'll know what to do next.

## Okay, let's do it!

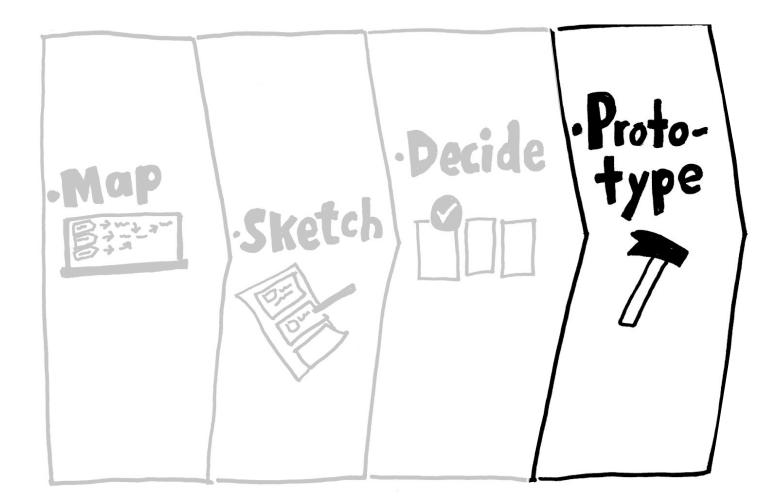


### Adjust your storyboard

- Describe it more detailed
- Improve areas that are unclear

Imagine that you just received it and had to start prototype it

# Welcome to sprint day #4



Now it's day 4 and the clock is ticking. You're going to create a real-looking version of your storyboard and show it to users tomorrow.

## **Storyboard**

Thanks to the storyboard, you know exactly what to do, and you also have a crazy deadline to get it done.

It's finally time to to open your laptop.



## A realistic prototype is all you need to learn from customers.

# Prototype mindset....

- You can prototype anything.
- Prototypes are disposable.
- Build just enough to learn, but not more.

The prototype must appear real.

**Design Sprint prototyping** is all about a "fake it till you make it" philosophy: With a realistic-looking prototype, you'll get the best possible data from Friday's test, and you'll learn whether you're on the right track.

### What your prototype should look like:

- A prototype is anything a person can look at and respond to.
- A prototype doesn't usually have to be very complex in order to learn what you need to know.

### **That means:**

- Build prototypes that are just enough to learn, but not more.
- The prototype must appear real.
- Create a prototype with just enough quality to get honest reactions from the target group.

## It's OK if you're not satisfied

It's better to be done with something good enough than to be half-finished with a masterpiece.

Remember that the goal is to learn from the user study tomorrow, not to have everything perfectly figured out and finished.

### Get overview and divide (10 min.)

You can break the storyboard into smaller scenes and assign each to different team members.

## Remember KEAs Design Guide:

https://fronter.com/kea/links/files.phtml/1181064098\$1023269116\$/Organisation/KEA+Kommunikation/Designlinje+NY/KEA+Katalog/KEA\_katalog\_DK\_2018-19.pdf

# Okay, let's start Prototyping!

## Prototype!

## Prototype!

## **Quality Check**

It's easy to loose track of the whole.

 Check for quality and ensures all the pieces make sense together.

### Do a trial run

Run through your prototype.

Look for mistakes.

# Finish up the prototype.

# Next tuesday is the last day of 5 days sprint

### Don't loose track of your end goal

Do this early enough, so you will have plenty of time to respond to the feedback afterward!

The outside eyes will help prevent you from going too far down any groupthink rabbit holes.

Remember that feedback is a gift, not a direction or order for you to change direction.

#### Get feedback from group members - to not lose track

Do this early enough in the day that you have plenty of time to respond to the feedback afterward!

- Schedule 6 minutes pr. person.
- Group member 1 shows their current prototypes.
- The rest of the group are taking notes. Focus on the end goal of your project.
- Give 1 min. feedback (including design, user flow and your end goal)

--Continue rotation--

The outside eyes will help prevent you from going too far down any groupthink rabbit holes.

Remember that feedback is a gift, not a direction or order for you to change direction.

# Thank you for today!