



## Line OA Bot + CRM & Stock Automation

### การติดตั้งใช้งาน

1. Download File ทั้งหมด
2. Upload ไฟล์ขึ้น Host หรือ Local ตามที่มี Web Server ติดตั้งอยู่
3. แตก Zip และทำตามขั้นตอนด้านล่าง
4. เช้า url ที่ได้ upload ไฟล์นี้ไว้ เช่น URL: model.idea.or.th ระบบจะพาเข้าสู่หน้าติดตั้งโปรแกรม

Welcome

Installation Wizard

Welcome to Vtiger CRM Setup Wizard  
This wizard will guide you through the installation of Vtiger CRM

Choose the default language for this installation: en\_us

Install

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**Welcome**

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vtiger Public License Version 1.2

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1. Definitions.  
1.0 "Commercial Use" means distribution or otherwise making the Covered Code available to a third party.  
1.1. "Contributor" means each entity that creates or contributes to the creation of Modifications.  
1.2. "Contributor Version" means the combination of the Original Code, prior Modifications used by a Contributor, and the Modifications made by that particular Contributor.

**Disagree** **I Agree**

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**Installation prerequisites**

PHP Configuration	Required Value	Present Value
PHP Version	7.0+, 8.0+	8.3.7
Zlib Support	Yes	Yes
Mysqli support	Yes	Yes
Openssl support	Yes	Yes
Curl support	Yes	Yes
Imap Support	Yes	Yes
Mbstring support	Yes	Yes
GD Library Support	Yes	Yes
SimpleXML Support	Yes	Yes

**Recommended PHP Settings**

Setting	Value
memory_limit	32 <b>128M</b>

**Recheck**

PHP Configuration			Required Value	Present Value
PHP Version	7.0+,8.0+	8.3.7		
Zlib Support	Yes	Yes		
Mysqli support	Yes	Yes		
Openssl support	Yes	Yes		
Curl support	Yes	Yes		
Imap Support	Yes			
Mbstring support	Yes	Yes		
GD Library Support	Yes	Yes		
SimpleXML Support	Yes	Yes		

**Recommended PHP Settings**

memory_limit	32	<b>128M</b>
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**Read/Write Access**

Configuration File (config.inc.php)	<b>No</b>
-------------------------------------	-----------

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User: admin

Password: กำหนดได้เองที่ช่อง Password

เตรียมไว้ใช้งานตอน Login หลังติดตั้งสำเร็จ

**vtiger** Installation Wizard

System Configuration

Database Information		System Information	
Database Type*	MySQL	Currency*	USA, Dollars (\$)
Host Name*	localhost		
User Name*	vtiger_model		
Password	*****		
Database Name*	vtiger_model		
<input type="checkbox"/> Create new database			

Admin User Information	
User Name	admin
Password*	*****
Retype Password *	*****
First Name	Theerachai
Last Name *	Administrator
Email *	mrtan.dev@gmail.com
Date format *	dd-mm-yyyy
Time Zone *	(UTC+07:00) Bangkok, Jakarta

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**vtiger**

### Installation Wizard

Confirm Configuration Settings

<b>Database Information</b>	
Database Type*	MySQL
Database Name*	vtiger_model
<b>System Information</b>	
URL*	<a href="https://model.idea.or.th/">https://model.idea.or.th/</a>
Currency*	USA, Dollars
<b>Admin User Information</b>	
User Name	admin
Email*	mrtan.dev@gmail.com
Time Zone*	Asia/Bangkok
Date format*	dd-mm-yyyy

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**vtiger**

### Installation Wizard

One last thing...

Your Name *	<input type="text" value="admin"/>
Your Email	<input type="text" value="mrtan.dev@gmail.com"/>
Your Industry *	<input type="text" value="Accounting"/>

This information will not be shared. Vtiger will use the email address for sending a monthly newsletter and any product updates. Industry will be used to understand use cases and further improve the product.

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vtiger

Installation Wizard

Installation in progress...

A horizontal progress bar consisting of a black bar with a green circular indicator at the left end.

Please wait....

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vtiger

Installation Wizard

FAQ cf created

SuccessFully Done For Tickets

Updated to varchar(100) for productname

Added CFA Franc BCEAO and CFA Franc BEAC currencies

Adding assigned to, cc, bcc fields for mail scanner rules

updated default value for pricebooks activeadded field recurring enddate to vtiger\_recurringevents to save until date of repeat events

Changed timezone column name for mail scanner

Successfully Done

updating Image information for products table is completed updating image information for contacts table is completed

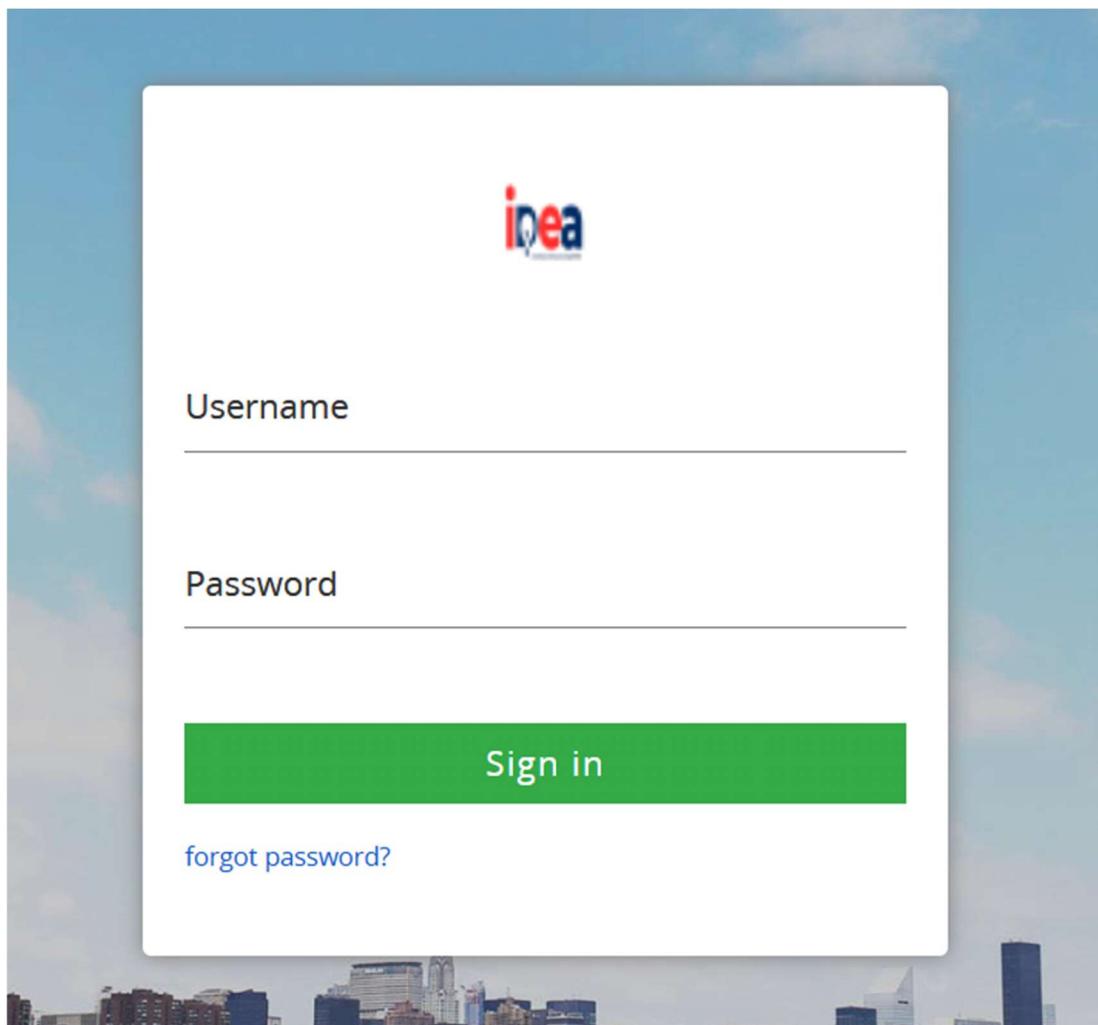
Updated PriceBooks related list actions for products and services

Enabled Scheduled reports featureDefault status and activitytype field created

made projecttaskstatus picklist values as non editable

User Fields Sequence UpdatedEmails Sharing Access entry is added

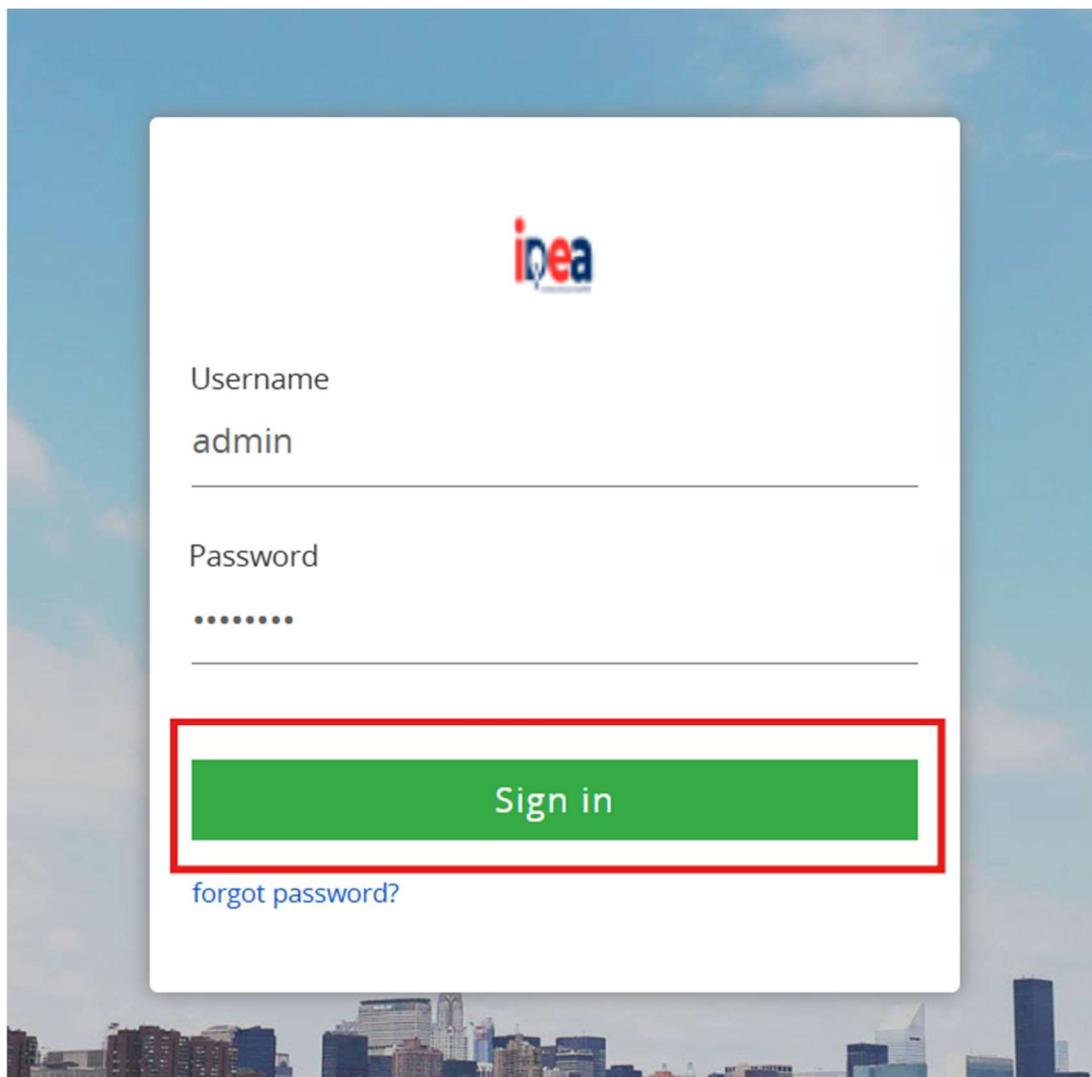
กด Refresh 1 ครั้ง เพื่อเข้าสู่หน้า Login

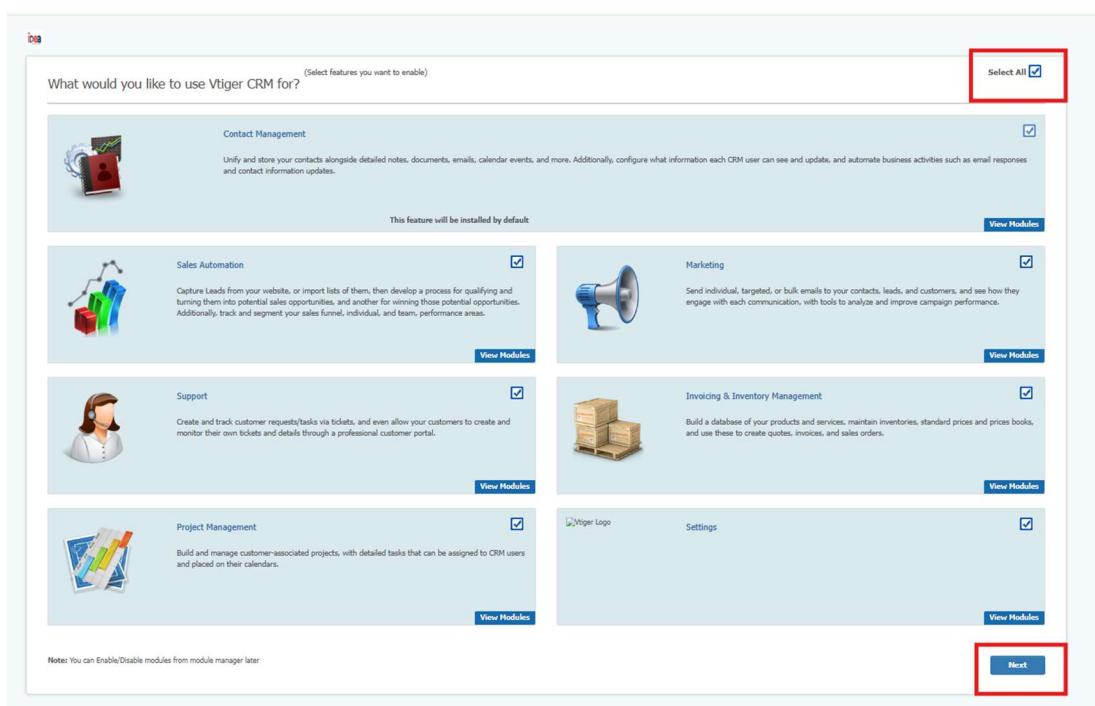
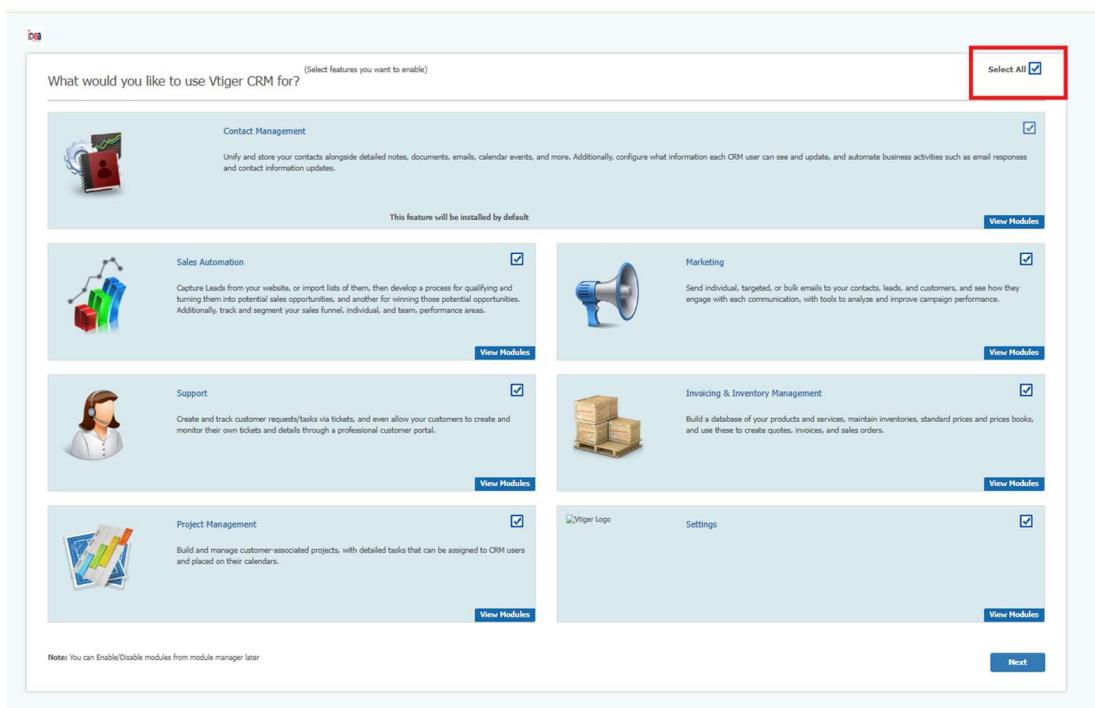


คิ耶

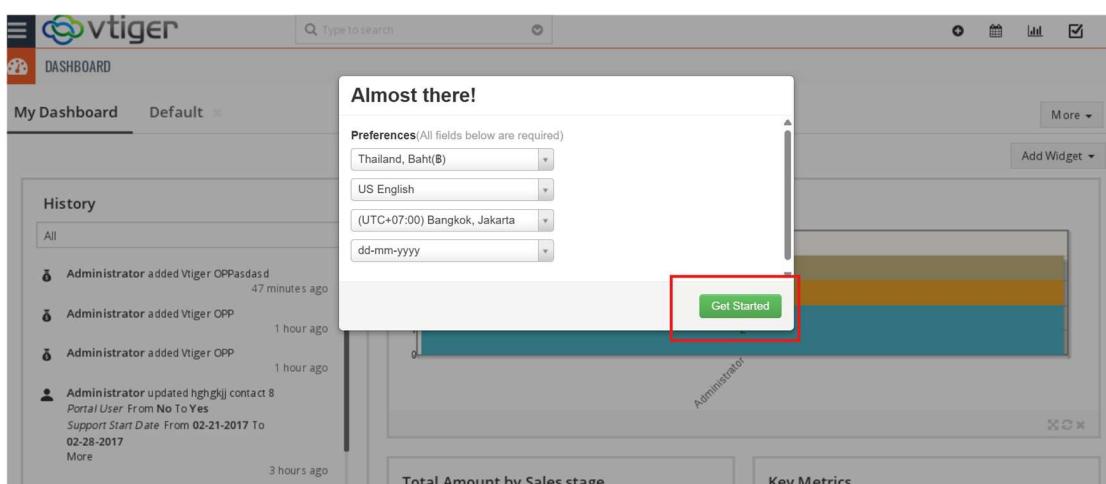
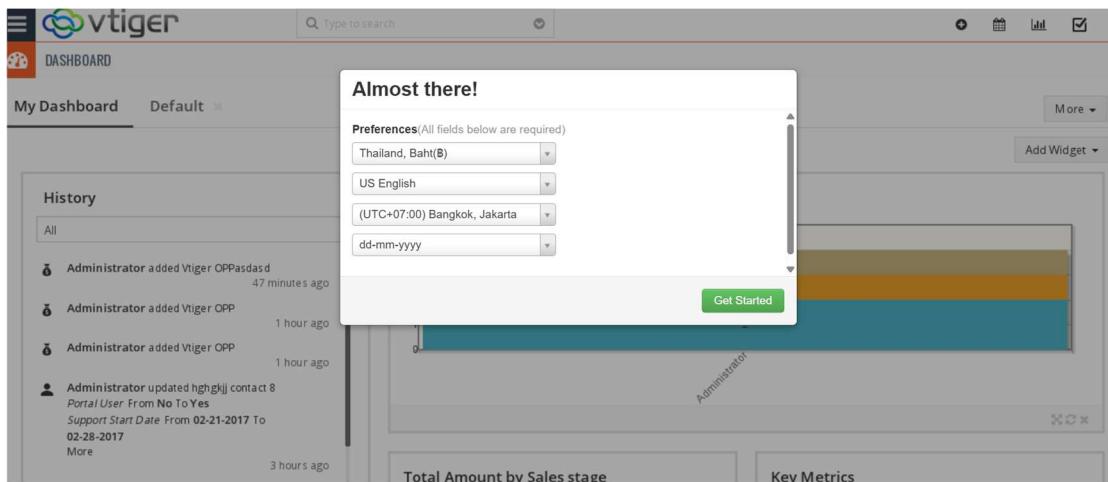
User : admin

Password : ตามที่ได้กำหนดไว้ ตอนติดตั้งโปรแกรม

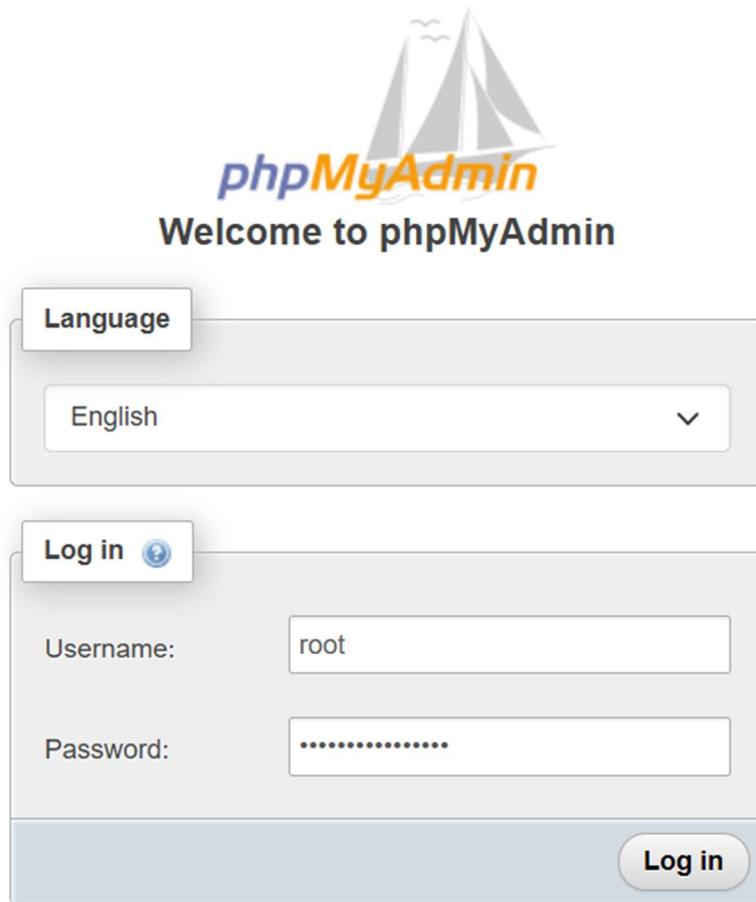




กำหนดตามค่าที่เห็นในรูปด้านล่างนี้



5. เข้าหน้า phpMyAdmin หรือ database mysql เพื่ออัปเดท Database ตามไฟล์ที่ได้ Download ไว้



Username : root

Password : ตามจริง

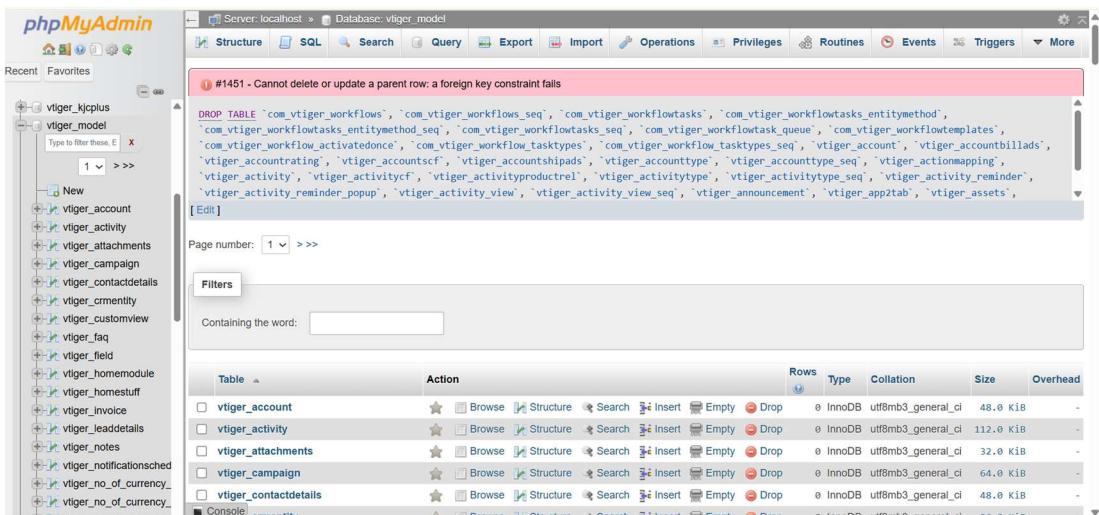
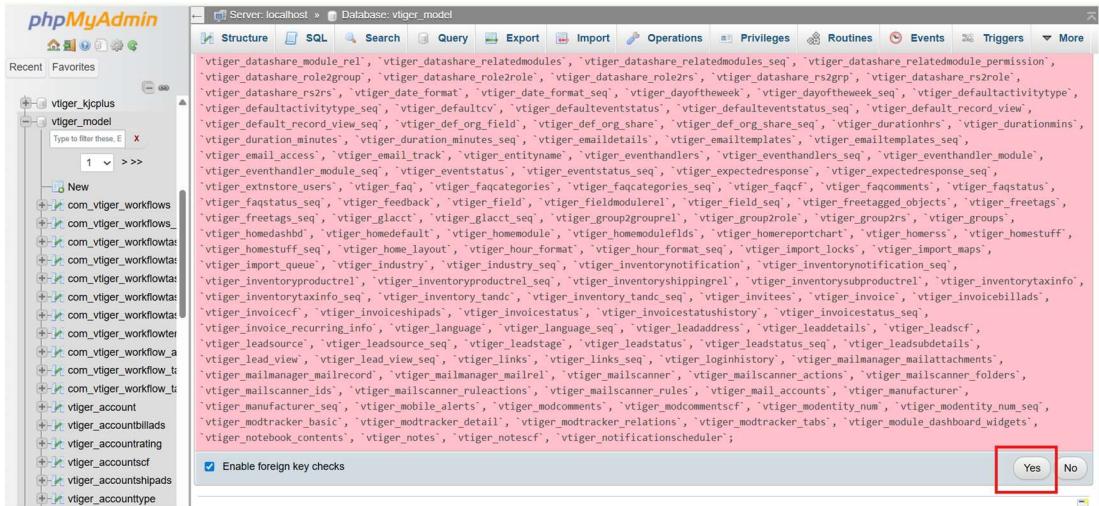
Table	Action	Rows	Type	Collation	Size	Over
com_vtiger_workflows	<a href="#">Browse</a> <a href="#">Structure</a> <a href="#">Search</a> <a href="#">Insert</a> <a href="#">Empty</a> <a href="#">Drop</a>	23	InnoDB	utf8mb3_general_ci	32.0 Kib	
com_vtiger_workflows_seq	<a href="#">Browse</a> <a href="#">Structure</a> <a href="#">Search</a> <a href="#">Insert</a> <a href="#">Empty</a> <a href="#">Drop</a>	1	InnoDB	utf8mb3_general_ci	16.0 Kib	
com_vtiger_workflowtasks	<a href="#">Browse</a> <a href="#">Structure</a> <a href="#">Search</a> <a href="#">Insert</a> <a href="#">Empty</a> <a href="#">Drop</a>	22	InnoDB	utf8mb3_general_ci	64.0 Kib	
com_vtiger_workflowtasks_entitymethod	<a href="#">Browse</a> <a href="#">Structure</a> <a href="#">Search</a> <a href="#">Insert</a> <a href="#">Empty</a> <a href="#">Drop</a>	10	InnoDB	utf8mb3_general_ci	32.0 Kib	
com_vtiger_workflowtasks_entitymethod_seq	<a href="#">Browse</a> <a href="#">Structure</a> <a href="#">Search</a> <a href="#">Insert</a> <a href="#">Empty</a> <a href="#">Drop</a>	1	InnoDB	utf8mb3_general_ci	16.0 Kib	
com_vtiger_workflowtask_seq	<a href="#">Browse</a> <a href="#">Structure</a> <a href="#">Search</a> <a href="#">Insert</a> <a href="#">Empty</a> <a href="#">Drop</a>	1	InnoDB	utf8mb3_general_ci	16.0 Kib	
com_vtiger_workflowtask_queue	<a href="#">Browse</a> <a href="#">Structure</a> <a href="#">Search</a> <a href="#">Insert</a> <a href="#">Empty</a> <a href="#">Drop</a>	0	InnoDB	utf8mb3_general_ci	32.0 Kib	
com_vtiger_workflowtemplates	<a href="#">Browse</a> <a href="#">Structure</a> <a href="#">Search</a> <a href="#">Insert</a> <a href="#">Empty</a> <a href="#">Drop</a>	0	InnoDB	utf8mb3_general_ci	16.0 Kib	
com_vtiger_workflow_activatedonce	<a href="#">Browse</a> <a href="#">Structure</a> <a href="#">Search</a> <a href="#">Insert</a> <a href="#">Empty</a> <a href="#">Drop</a>	0	InnoDB	utf8mb3_general_ci	16.0 Kib	
com_vtiger_workflow_tasktypes	<a href="#">Browse</a> <a href="#">Structure</a> <a href="#">Search</a> <a href="#">Insert</a> <a href="#">Empty</a> <a href="#">Drop</a>	7	InnoDB	utf8mb3_general_ci	16.0 Kib	
com_vtiger_workflow_tasktypes_seq	<a href="#">Browse</a> <a href="#">Structure</a> <a href="#">Search</a> <a href="#">Insert</a> <a href="#">Empty</a> <a href="#">Drop</a>	1	InnoDB	utf8mb3_general_ci	16.0 Kib	
vtiger_account	<a href="#">Browse</a> <a href="#">Structure</a> <a href="#">Search</a> <a href="#">Insert</a> <a href="#">Empty</a> <a href="#">Drop</a>	0	InnoDB	utf8mb3_general_ci	48.0 Kib	
Console_accountbillads	<a href="#">Browse</a> <a href="#">Structure</a> <a href="#">Search</a> <a href="#">Insert</a> <a href="#">Empty</a> <a href="#">Drop</a>	0	InnoDB	utf8mb3_general_ci	16.0 Kib	

โครงการพัฒนาสำหรับผู้ใช้งานระบบฐานข้อมูล MySQL สำหรับผู้ใช้งานที่ต้องการเข้าสู่ระบบโดยไม่ต้องรู้ภาษา SQL

NO-CODE/LOW-CODE เพื่อยกระดับผู้ประกอบการ SMEs ของประเทศไทย

อ.แทน [นายธีรชัย โฉมทัพ ]

ให้ทำการเลือกรายการตารางทั้งหมด แล้วบอกรอทั้งหมด , ทั้งนี้เราจะใช้ database ที่ได้ Download ไว้ มาทำการ Import เข้าไปแทนที่



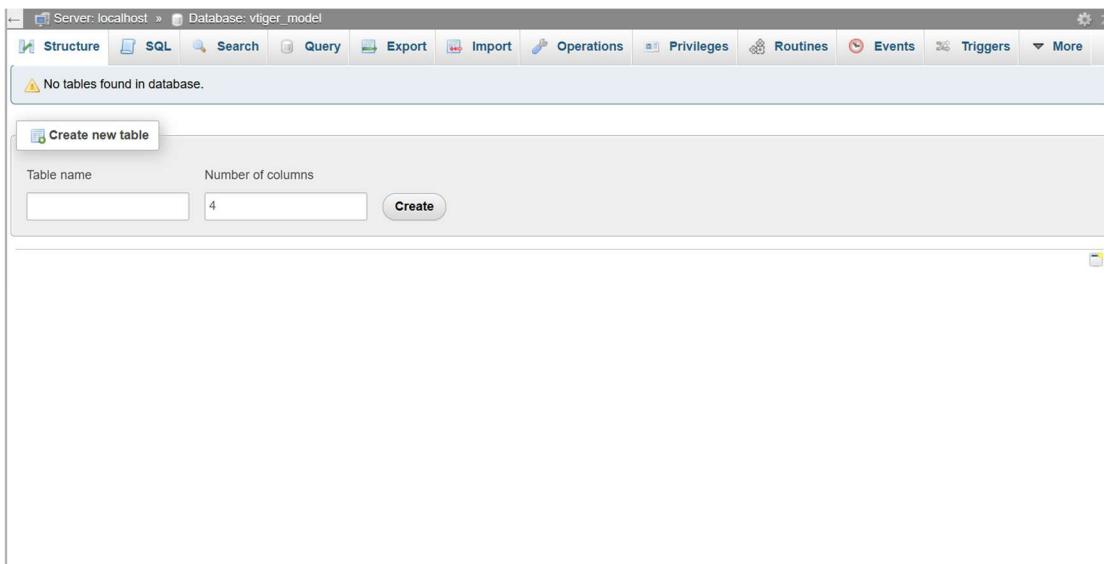
ทบทวนบอกรอให้หมดทุก ตาราง

The screenshot shows the phpMyAdmin interface for the vtiger\_model database. The left sidebar lists tables under the vtiger\_kjplus schema. In the main area, the vtiger\_crmentity table is selected. A context menu is open over the table, with the 'Drop' option highlighted by a red box. Other options like 'Empty', 'Delete data or table', and 'Table maintenance' are also visible.

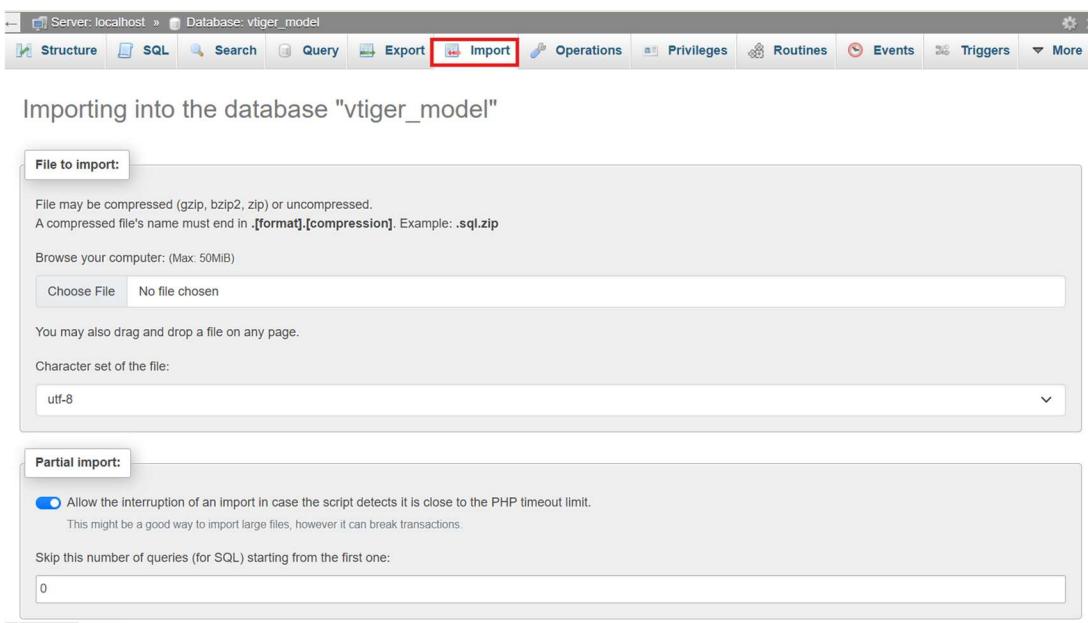
จนเหลือตารางสุดท้ายคือ vtiger\_crmentity ให้กดปุ่ม Drop ตามรูปด้านล่างนี้

The screenshot shows the phpMyAdmin interface after the 'Drop' action has been initiated. A red box highlights the 'Drop' button in the table actions row for the vtiger\_crmentity table. An error message at the top states '#1451 - Cannot delete or update a parent row: a foreign key constraint fails'. The SQL query shown is: DROP TABLE `vtiger\_crmentity`, `vtiger\_potential`, `vtiger\_ws\_fieldtype`;

เราจะเหลือเพียง ฐานข้อมูลว่างๆ แบบนี้



กดที่เมนู Import แล้วเลือกไฟล์ database ที่ Download ไว้ มา Import เข้าแทนที่ตารางที่ลบออกไปทั้งหมด เพราะ database ที่เตรียมไว้ จะมีการเพิ่ม Custom fields ที่สำคัญไว้พร้อมใช้



Importing into the database "vtiger\_model"

**File to import:**

File may be compressed (gzip, bzip2, zip) or uncompressed.  
A compressed file's name must end in **.[format].[compression]**. Example: **.sql.zip**

Choose File **crm\_data.sql.zip**

You may also drag and drop a file on any page.

Character set of the file:

utf-8

**Partial import:**

Allow the interruption of an import in case the script detects it is close to the PHP timeout limit.  
This might be a good way to import large files, however it can break transactions.

Skip this number of queries (for SQL) starting from the first one:  
0

Skip this number of queries (for SQL) starting from the first one:  
0

**Other options**

Enable foreign key checks

**Format**

SQL

**Format-specific options:**

SQL compatibility mode:  
NONE

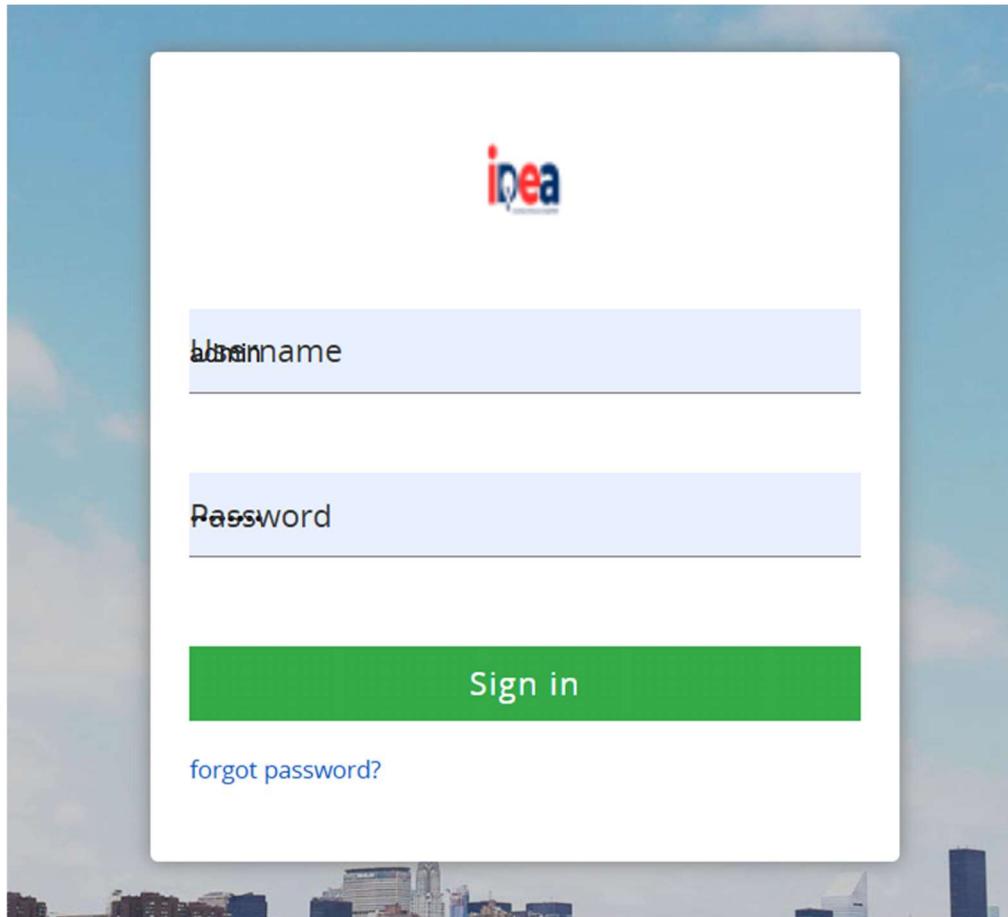
Do not use AUTO\_INCREMENT for zero values

**Import**

รอจนกว่า Import เสร็จ จะแสดงหน้าจอตามรูปด้านล่างนี้

Import has been successfully finished, 5429 queries executed. (crm\_data.sql.zip)

## 6. สามารถเข้าใช้งานระบบ crm ได้ทันที



Key Metrics	
Prospect Accounts	0
Open Tickets	0
Hot Leads	0
ล่ามาร์ค-มาชีก	0
Potentials Won	0
Open Quotes	0

7.

