TEJAS CHAUHAN

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Portfolios: https://www.salesforce.com/trailblazer/tejaschauhan11

Aim ---

- Having four years of experience in Salesforce Platform to make customer happy, to leverage my skills, make a significant contribution to the organization and help it achieve its objectives while expanding my knowledge base and working with some of the best professionals in the industry.

Work History --

11/2019 – Present **Associate Professional Solution Development [Ingram Micro, India]**

- Experienced in CRM Implementation, Configured Salesforce Lightning App, Mobile App configuration also worked for various industries projects such as, Real Estate, Healthcare, Manufacturing, etc.

- Provided consultancy to users and management regarding best practices which they can adopt.

- Worked on Unmanage Package

- Provided Best User experience for lightning app

- Provided User & Admin Training to the clients

- Always determine to learn new things

- Deployments

- Data Migration

Education ---

06/2017 – 03/2019 **Master of Computer Application (Postgraduate)**
Department of Computer Science, VNSGU, India
64.5%

06/2014 – 03/2017 **Bachelor of Computer Application (Undergraduate)**
KRP Darjee Indo American Institute of Computer Science, VNSGU, India
60%

Accomplishments --

- Create **User**, Manage and Assign respective **Profile**, **Roles**, **Permission Sets, Permission Set Group**

- Configure and Maintain Security, Like Security Level - **Organization level** (Sharing Settings), **Object level** (CRUD), **Field level** (Read and Edit) and **Record Level** (Role/Sharing Rules)

- Maintain **Login** and **Password** Policies, MFA, EAC

- Create **Object**, **Fields, Validation Rules, Page Layouts** (Dynamic Page Layouts for lightning), **Record Types** and Process Flow

- Worked on Automation - **Process builder, Flow, Approval Process, Assignment Rules**

- Continues Solution Improvements and development

- Worked on Day to days **Clients Queries** and Doubts

- Follow Salesforce Best Practices

- Used Standard tools like, **Data loader**, **Data wizard** for **Data Migration**

- Worked on **Reports** and **Dashboard**

- Basic Understanding of **Apex**, **Visualforce Page, Apex Trigger**

Certifications --

- **Certified Salesforce Sales Cloud Consultant, Salesforce - May 2023**
- **Certified Salesforce App Builder, Salesforce - Aug 2022**
- **Certified Salesforce Administrator, Salesforce - Sept 2020**

Skills, Activities and Interests --

Languages English, Hindi, Gujarati

Interests Hiking, Travelling, Volleyball, Photography, Bike Riding

Values Team Player, Communication, Time Management, Managing Deadlines, Trust