



VITAL Network Services to Provide On-Site Network Support for ADTRAN

553 words

22 May 2001

08:06

Business Wire

BWR

English

(c) 2001 Business Wire. All Rights Reserved.

NAUGATUCK, Conn.--(BUSINESS WIRE)--May 22, 2001--VITAL Network Services, a leading global provider of network support for converging networks, has been selected to provide network support for ADTRAN (NASDAQ: ADTN), a global provider of advanced telecommunications equipment. VITAL will provide on-site installation and maintenance services for ADTRAN's Custom Extended Services (ACES) program, supporting both domestic and international customers.

"Because we have such a broad range of products, and integrate them at both the enterprise and the carrier level, finding a single support partner was a challenge," said Steve Foshee, ADTRAN ACES director. "VITAL Network Services offers our customers a global presence and expertise with multiple technologies. They are a perfect fit to our support organization."

Under the multi-year agreement, VITAL will provide field level support for ADTRAN's entire line of networking solutions, including products in their enterprise, and wireless product groups. ADTRAN will continue to provide phone support to its customers.

"We are very pleased to be working with ADTRAN. ADTRAN is known for superior customer service and we are pleased to have been selected to help continue that tradition," said John Woods, president of VITAL Network Services. ADTRAN offers one of the most varied lines of converged networking equipment in the industry, which will draw on our entire skill set."

About ADTRAN

ADTRAN, Inc. is an established supplier of advanced transmission products for today's expansive telecommunications networks. Widely deployed in carrier, CLEC, enterprise and global networks worldwide, ADTRAN products support all major digital technologies, including fiber, T3, T1, E1, wireless T1/E1, ATM, Frame Relay, VPN, SHDSL, SDSL, HDSL, HDSL2, ISDN, and DDS. According to Gartner/Dataquest and IDC, ADTRAN has gained the leading market position in enterprise integrated access devices and HDSL, while maintaining its leadership position for the fourth year in a row in T1 and subrate CSU/DSUs, Frame Relay/DDS extension, and ISDN extension. ADTRAN equipment serves the Regional Bell Operating Companies, interexchange carriers, Verizon, ISPs, Competitive Local Exchange Carriers, international service providers, public and private enterprises, and original equipment manufacturers. For more information, contact the company at 800/9ADTRAN (800/923-8726) or via e-mail at info@adtran.com. On the web, visit www.adtran.com.

About VITAL Network Services

VITAL Network Services has been supporting advanced networks for more than 30 years and is one of the top global support providers, according to industry analysts. VITAL's expertise spans converging data, voice and video networks, and products of all leading telecommunications vendors. Its services address the full-lifecycle of network operations, including planning, staging, implementing, and training, maintaining, monitoring and optimizing performance. Its clients are private network operators, network equipment manufacturers, resellers, telcos, CLEC's and ISP's. VITAL provides service from more than 186 locations throughout the world and coordinates operations from its world headquarters in Naugatuck, Connecticut USA. VITAL Network Services LLC

is a wholly owned subsidiary of General DataComm Industries Inc. (NYSE:GDC). For more information about VITAL please call 888-248-4825 or visit www.vital-ns.com.

Document bwr0000020010710dx5m02hqa

Search Summary

Text	
Date	All Dates
Source	GlobeNewswire (U.S.) Or PR Newswire (U.S.) Or Business Wire (U.S.) Not Newswires
Author	All Authors
Company	Adtran Inc
Subject	All Subjects
Industry	All Industries
Region	United States
Language	English
Results Found	809
Timestamp	18 July 2018 9:59