

# MRUNALI PUNDE

SALESFORCE DEVELOPER



Pune, Maharashtra.



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## PROFILE

Certified Salesforce developer with 2 years of experience in development and admin. Supportive teammate and employee willing to go extra mile to help others. Responsible, passionate about delivering outstanding quality and service.

## SKILLS

Problem Solving

Teamwork & Collaboration

Interpersonal skills

Adaptability

## EDUCATION

Bachelor of Engineering 2019  
Computer Science  
Shivaji University, Kolhapur.

## WORK EXPERIENCE

### SALESFORCE DEVELOPER

*Wipro Technologies*

Feb 2021 - Present

- Managing and configuring Database using object architecture and relationship model.
- Worked on Validation rule, Approval process.
- Apex class, Trigger, Test classes, SOQL & SOSL.
- Configuring data security and sharing model.
- Asynchronous apex (Batch apex for Bulk data operations)
- Perform code reviews and execute unit tests on developed modules.
- Automating business process using flows and Process builder.
- Customizing interface using page layouts & record pages.
- Development and deployment of custom apps, reports and dashboards.
- Customizing User Interface using LWC.
- Achieved unit Test code coverage above 85%.

### VMWARE ADMINISTRATOR

*Wipro Technologies*

Nov 2019 - Jan 2021

- Experience in deploying virtual and physical servers using template, image and manually.
- Creating security groups and maintaining user access.
- Migrating VM and virtual disks between hosts and datastores

## PROJECT

### TELECOMMUNICATION SERVICES

- Designed and implemented web application for desktop and mobile app for a telecom industry on Sales cloud.
- Provided custom User Interface based on Lightning Web Component.
- Established quotation and billing mechanism for products available for customers.
- Implemented daily and weekly report generation for the enhancement of the business.
- Automated sending emails and taking end user input using flow builder.
- Implemented complaint management system for customers using service cloud.
- Provided Omni channel support for efficient case management.
- Developed Live web chats for agents and end users.

## CERTIFICATIONS

- Platform Developer I, Salesforce Certified, 2020
- Azure Fundamentals (AZ-900), Microsoft