

## EDUCATION

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**Yeshiva University**, New York, USA

Master in Cybersecurity – Current GPA 3.778, Current

**Chinhoyi University of Technology**, Chinhoyi, Zimbabwe

Master of Science in Big Data Analytics – Grade 2.1, May 2024

**University of Zimbabwe**, Harare, Zimbabwe

Bachelor of Science Honours Degree in Computer Science – Grade 2.1, September 2021

## SKILLS

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**Programming:** Python, SQL, HTML, CSS, C++

**Tools:** PowerBI, Wireshark

## CERTIFICATIONS

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Mastermind Assurance ISO/IEC 27001:2022 Lead Auditor

ISC2 Certified in Cybersecurity (CC)

## INDIVIDUAL PROJECTS

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Cybersecurity Homelab

Malicious URL Link Detector

## PROFESSIONAL EXPERIENCE

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### Plan International

June 2022 – January 2025

Information Technology Coordinator

- Delivered high-level L2 and L3 technical support, achieving 99.9% system and network uptime by implementing robust security controls in alignment with organizational policies, while ensuring compliance with both local and global standards set by Plan International.
- Collaborated in developing disaster recovery and business continuity plans to safeguard critical data and ensure system recovery after breaches
- Managed system security through updates, patching, and risk assessments, and maintained detailed documentation of configurations and changes

### Zimbabwe Health Interventions

November 2021 – May 2022

Information Technology Assistant

- Managed L1 and L2 IT support for over 450 users, overseeing infrastructure and hybrid support across 10 provincial offices for Zimbabwe Health Interventions.
- Led a cybersecurity awareness campaign for 450+ employees, focusing on safe browsing, phishing prevention, and password management, reducing phishing incidents
- Supported the deployment of the Integrated Management System by testing modules, reporting errors, and enhancing workflow integrity and productivity

### Plan International

September 2019 – September 2020

Information Technology Intern

- Monitored network traffic to identify vulnerabilities, ensuring timely resolution and maintained 99.9% uptime
- Managed 200+ IT assets, improving inventory tracking, accountability, and compliance with global IT policies
- Provided IT support to 300+ users, troubleshooting issues and enforcing secure practices like multi-factor authentication and secure file sharing

## MEMBERSHIPS

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International Information System Security Certification Consortium (ISC2)

Information Systems Security Association (ISSA)

## VOLUNTEER

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Jersey Cares USA (January 2025 – Current)

Power to Decide UK (October 2019 – December 2020)