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23h



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# F9-F12 function keys do not work as expected in Virtual Machines

APPLIES TO:

• Parallels Desktop 9 for Mac

Article ID: 116172 Created On: May 27, 2013 Last Review: May 11, 2014 Views:

#### **Symptoms**

F9 - F12 keys in Virtual Machines are working the way they usually work in Mac OS X:

- F9 'Mission Control'
- F10 'Application windows'
- F11 'Desktop'
- F12 'Dashboard'

#### Resolution

On OS X 10.9 Mavericks please make sure Accessibility is turned on for Parallels Desktop

- 1. Using Virtual machines menus:
  - a. Go to Devices ► Keyboard ► F8-12



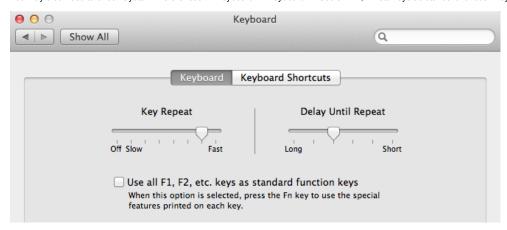
1/2 http://kb.parallels.com/en/116172

- 2. Using Parallels Desktop 8 Preferences:
  - a. Go to Parallels Desktop menu ▶ Preferences ▶ Shortcuts ▶ System shortcuts
  - b. Switch Send System shortcuts to Always



- 3. Using OS X Preferences:
  - a. Open System Preferences ► Keyboard ► Keyboard Shortcuts
  - b. Change shortcuts so that F8-F12 are left unused by OS X

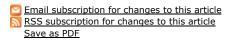
You may also need to check System Preferences ▶ Keyboard ▶ Keyboard ▶ Use all F1 , F2 etc keys as standard function keys



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