



**CS240 BACHELOR OF INFORMATION TECHNOLOGY  
(HONS.)**

**CSC584 ENTERPRISE PROGRAMMING**

**GROUP: NBCS2404B**

**PROJECT NAME:**

**Emergency Shelter Booking & Supply Management System  
(SELAMAT)**

**PREPARED FOR**  
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## 1. PROJECT OVERVIEW

### 1.1 Project Description

The Emergency Shelter Booking & Supply Management System, also known as SELAMAT, is a web-based platform designed to streamline the management of emergency shelters and their essential supplies. This system facilitates the efficient allocation, reservation, and tracking of shelter spaces and resources during natural disasters or emergency situations. It ensures real-time coordination among disaster relief agencies, shelter managers, and affected communities.

### 1.2 Key Features

- Online shelter booking and reservation system
- Supply inventory and tracking
- Admin dashboard for shelter and resource management
- Real-time updates and alerts
- User role management (admin, volunteer, evacuee)
- Reports and analytics for post-disaster assessment

### 1.3 Purpose

To provide an efficient, centralized digital system for emergency response teams and the public to manage shelter availability and critical supplies during disasters, reducing confusion and enhancing safety and preparedness.

### 1.4 Technologies Used

- **Frontend:** HTML5, CSS3, JavaScript
- **Backend: Java Servlet** - Handles user requests and controls the flow of the application.
- **Database:** MySQL
- **JavaServer Pages (JSP):** Creates dynamic web pages for user interaction
- **Tools:** NetBin

## 2. PROBLEM STATEMENT

### 2.1 Lack of Centralized System

There is no unified platform to manage shelter information and supplies, leading to fragmented and inconsistent data across agencies.

### 2.2 Manual Tracking of Shelter Occupancy

Shelters rely on paper-based or spreadsheet systems, which are slow and error-prone, especially during high-pressure situations.

### 2.3 Difficulty in Tracking Supply Inventory

The absence of a digital inventory system leads to confusion about the availability and location of essential supplies like food, water, and medicine.

### 2.4 Overcrowding in Certain Shelters

Without real-time occupancy updates, some shelters become overcrowded while others remain empty, putting evacuees at risk.

## 3. OBJECTIVES

### 3.1 Objectives

- Develop a centralized platform for booking emergency shelters
- Enable real-time supply and inventory management
- Provide accessibility to shelter information for the public
- Ensure accurate and efficient reporting and updates
- Improve decision-making for emergency response teams

### 3.2 Features

- Shelter reservation interface
- Supply request and tracking system
- Notification and alert system
- Shelter capacity monitoring

### 3.3 Target Audience

- Government emergency response units
- Non-Governmental Organizations (NGOs)
- Volunteers and first responders
- Shelter administrators

### 3.4 Expected Outcomes

- Faster and more organized disaster response
- Reduced overcrowding in shelters
- Better inventory and resource management
- Enhanced public access to emergency services

### 3.5 Future Improvements

- Mobile app version for Android and iOS
- Integration with SMS notification system
- Multi-language support
- AI-based prediction of shelter demand
- Drone-based supply delivery tracking

## 4. DESIGN / STORYBOARD / USER INTERFACE

### 4.1 Sign Up / Login Page: Secure access for users and admins

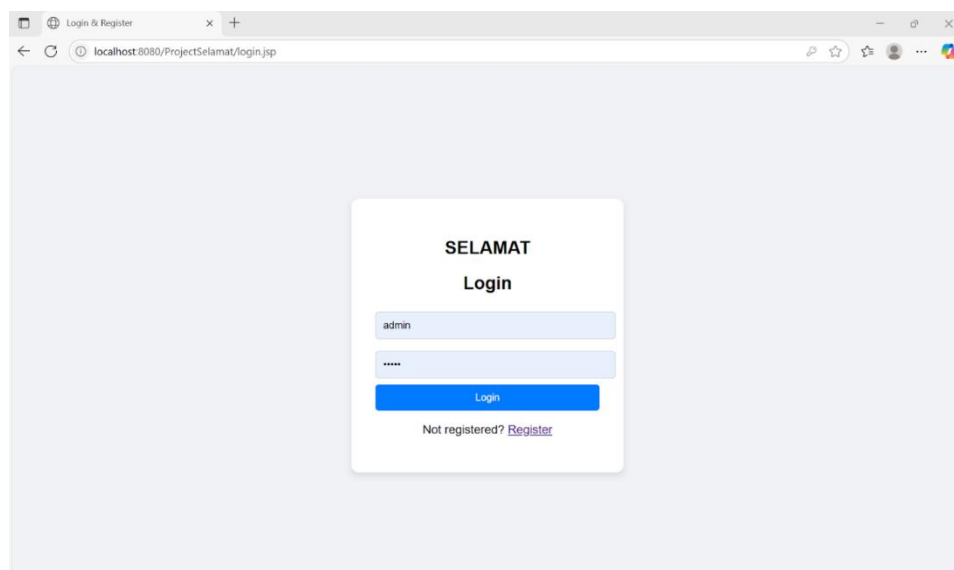
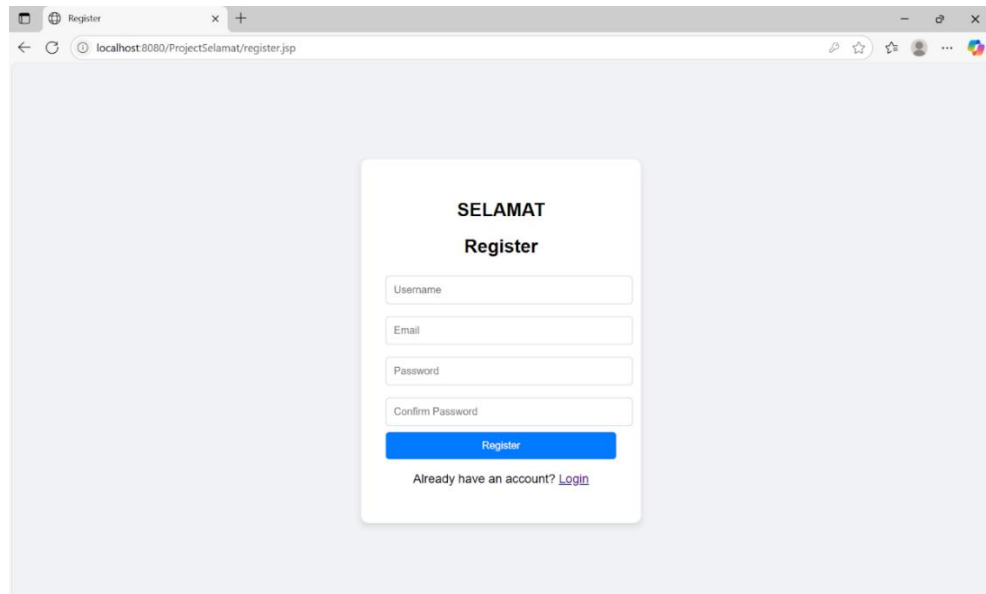


Figure 4.1: Login page

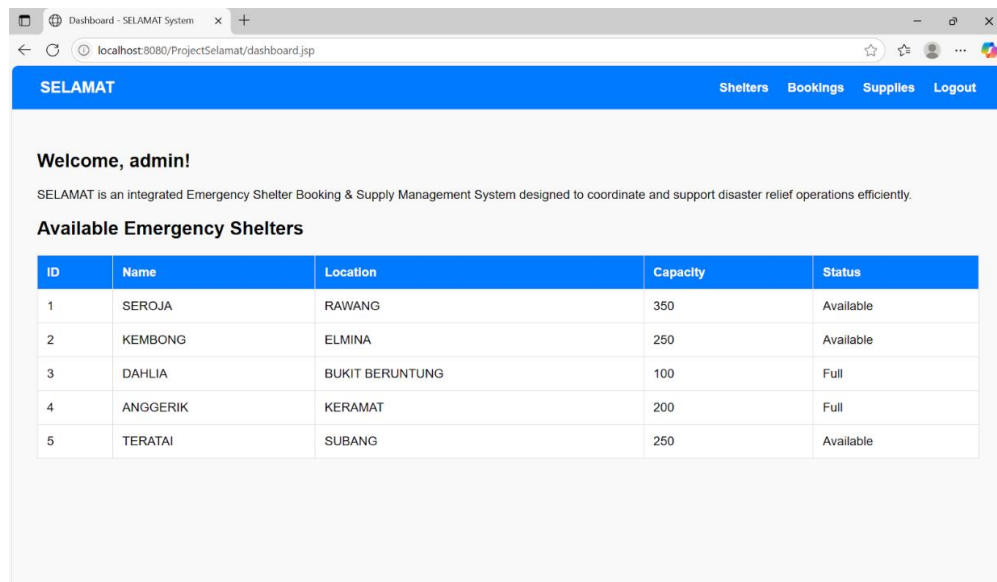
## 4.2 Registration Page



The screenshot shows a web browser window with the URL `localhost:8080/ProjectSelamat/register.jsp`. The page features a central registration form titled "SELAMAT Register". The form includes four input fields: "Username", "Email", "Password", and "Confirm Password". Below these fields is a blue "Register" button. At the bottom of the form, there is a link that says "Already have an account? [Login](#)".

Figure 4.2: Register page

## 4.3 Dashboard



The screenshot shows the "Dashboard - SELAMAT System" page. The top navigation bar includes links for "Shelters", "Bookings", "Supplies", and "Logout". The main content area starts with a "Welcome, admin!" message, followed by a description: "SELAMAT is an integrated Emergency Shelter Booking & Supply Management System designed to coordinate and support disaster relief operations efficiently." Below this is a section titled "Available Emergency Shelters" which contains a table with the following data:

ID	Name	Location	Capacity	Status
1	SEROJA	RAWANG	350	Available
2	KEMBONG	ELMINA	250	Available
3	DAHLIA	BUKIT BERUNTUNG	100	Full
4	ANGGERIK	KERAMAT	200	Full
5	TERATAI	SUBANG	250	Available

Figure 4.3: Admin Dashboard

## 4.4 Booking

The screenshot shows a web browser window with the URL `localhost:8080/ProjectSelamat/booking.jsp`. The page has a blue header with the text "SELAMAT" and navigation links: "Shelter", "Booking", "Supply", and "Logout". The main content area is titled "Booking Management" and contains two buttons: "Create Booking" (blue) and "View Bookings" (grey). Below these buttons is a form with the following fields:

- Name:
- Email:
- Select Shelter:
- Start Date:  (with a calendar icon)
- End Date:  (with a calendar icon)
- Number of People:

At the bottom of the form is a green "Create Booking" button.

Figure 4.4: Booking page

## 4.5 View Booking

The screenshot shows the same web browser window, but the "View Bookings" button is now active (blue), and the "Create Booking" button is grey. The main content area displays a table of bookings under the "Booking Management" header.

Booking ID	Name	Email	Shelter	Start Date	End Date	People	Status	Action
1	ryan	ryan@gmail.com	SEROJA	2025-06-18	2025-06-26	2	Cancelled	-
2	afif	afif@gmail.com	DAHLIA	2025-06-22	2025-06-26	2	Active	<button>Cancel</button>
3	afif	afif@gmail.com	ANGGERIK	2025-06-22	2025-06-26	2	Cancelled	-
4	zahid	zahid@gmail.com	ANGGERIK	2025-07-01	2025-07-05	3	Active	<button>Cancel</button>
5	Din	din@gmail.com	TERATAI	2025-07-24	2025-07-31	5	Active	<button>Cancel</button>
6	Ryan	ryan@gmail.com	DAHLIA	2025-09-01	2025-09-30	3	Active	<button>Cancel</button>
7	zahid	zahid@gmail.com	ANGGERIK	2025-07-25	2025-07-31	4	Active	<button>Cancel</button>

Figure 4.5: View booking page

## 4.6 Dashboard Supply Inventory



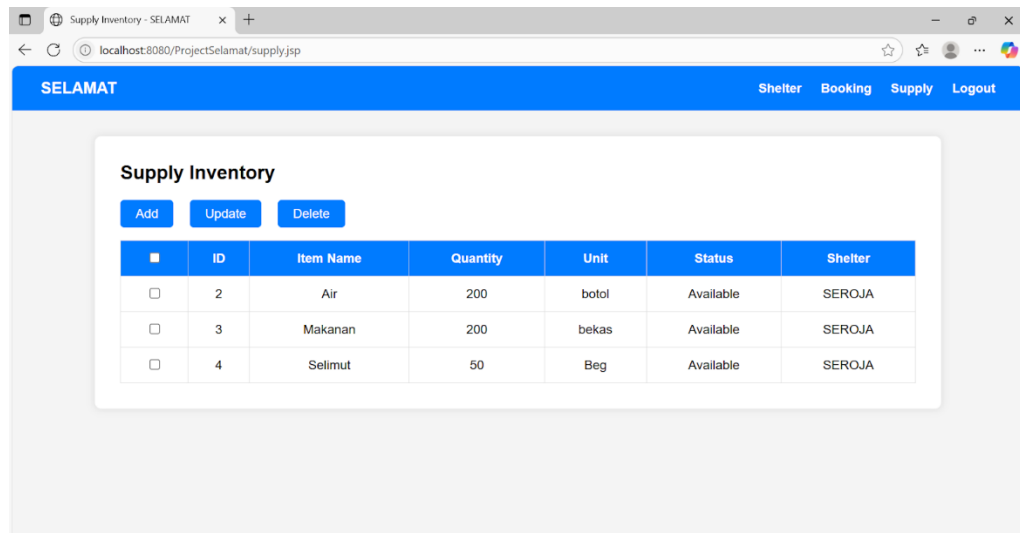


Figure 4.6: Dashboard Supply Inventory

## 5. DATABASE DESIGN

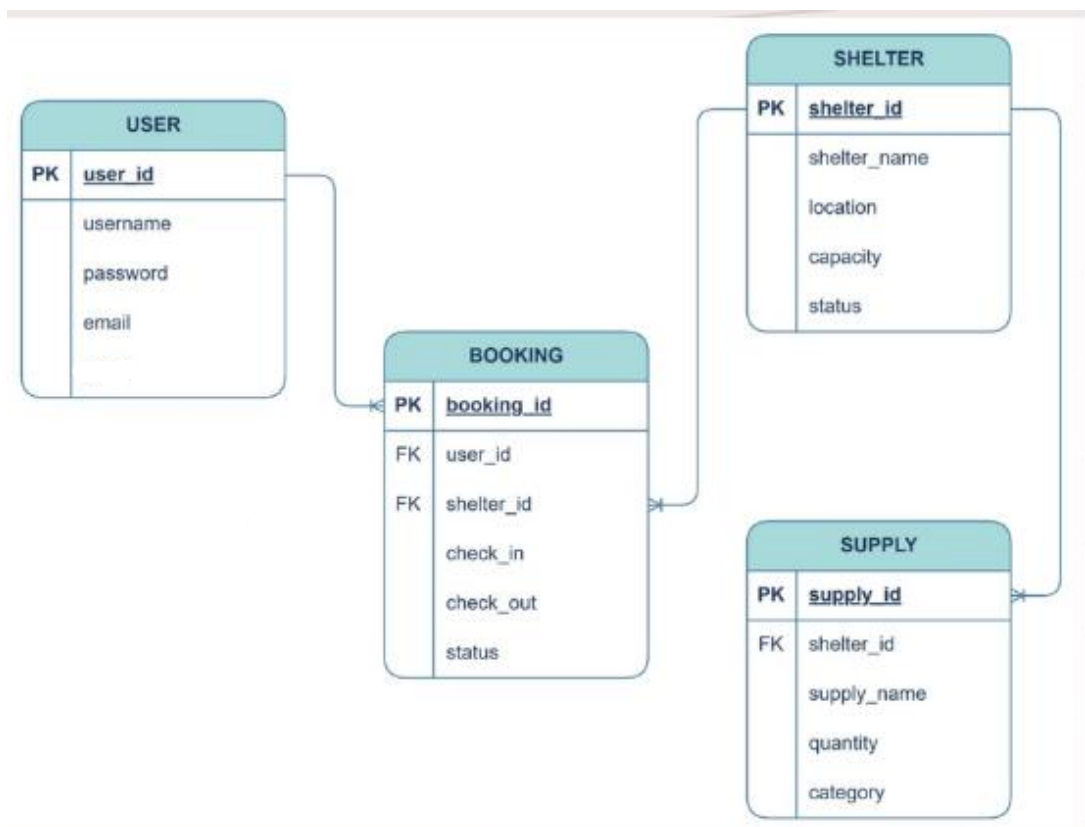


Figure 5: Entity Relationship Diagram (ERD)

The database design for the Emergency Shelter Booking & Supply Management System (SELAMAT) has been structured to efficiently handle the core functionalities of user management, shelter reservations, and supply

tracking. This design includes four main entities: USER, SHELTER, BOOKING, and SUPPLY, each playing a critical role in supporting the system's operations during emergency scenarios.

The relationships among these tables are based on one-to-many associations. A single user can make multiple bookings, and a single shelter can accommodate many users and hold various types of supplies. These relationships ensure that the data model is scalable and can handle multiple transactions simultaneously.

## 5.1 Essential ERD Components of SELAMAT.

### 1. USER

- Attributes
  - user\_id (PK)
  - username
  - password
  - email
- Relationship
  - A USER can make multiple BOOKING (1-to-many).

### 2. SHELTER

- Attributes
  - shelter\_id (PK)
  - shelter\_name
  - location
  - capacity
  - status

### 3. BOOKING

- Attributes
  - booking\_id (PK)
  - check\_in
  - check\_out
  - status
  - user\_id (FK)
  - shelter\_id (FK)
  -

### 4. SUPPLY

- Attributes
  - supply\_id (PK)

- supply\_name
  - quantity
  - category
  - shelter\_id (FK)
- Relationship
- A SHELTER can have multiple BOOKINGS (1-to-many).
  - A SHELTER can store multiple SUPPLY items (1-to-many).

## 6. FLOW OF APPLICATION

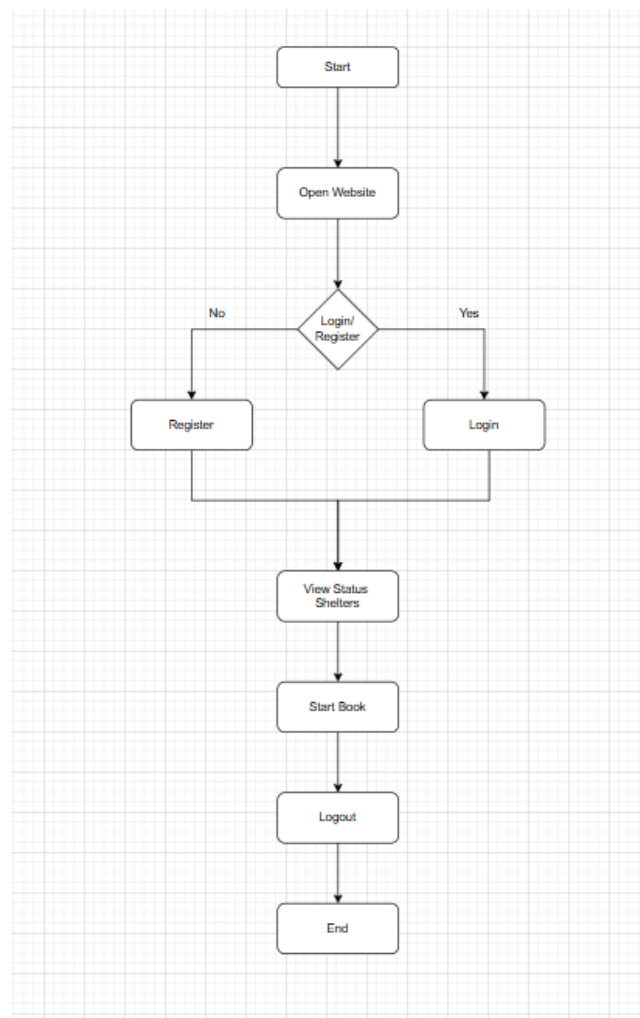


Figure 6.0: Flow chart of system

The process begins with the user initiating the system by selecting Start, which leads them to open the SELAMAT website. Once the site is accessed, the user is directed to either login or register, depending on

whether they already have an account. This decision is handled through a conditional check (a decision diamond in the flowchart).

If the user does not have an account, they are prompted to register by providing basic information such as their name, email, and password. If the user already has an account, they proceed to the login step, where they enter their credentials to gain access to the system.

After successful authentication (login or registration), the user can view the status of available shelters. This section displays critical data, such as shelter name, location, capacity, and availability status. This helps the user make informed decisions based on shelter proximity and space availability.

Once the user identifies a suitable shelter, they proceed to start the booking process. During this step, the user selects the shelter, specifies their check-in and check-out dates, and submits the request to reserve a spot.

After the booking is successfully made, the user has the option to log out of the system to end their session securely. Finally, the flow reaches its conclusion with the End step, indicating that the process has been completed.

## 7. USER MANUAL

### 1. User Registration / Login

- a. New users must sign up to create an account before accessing the website.
- b. Existing users can login using their credentials.

**SELAMAT**  
**Register**

Username

Email

Password

Confirm Password

[Register](#)

Already have an account? [Login](#)

Figure 7.0: Register Page

**SELAMAT** [Bookings](#) [Logout](#)

**Welcome, Zahid !**

SELAMAT is an integrated Emergency Shelter Booking & Supply Management System designed to coordinate and support disaster relief operations efficiently.

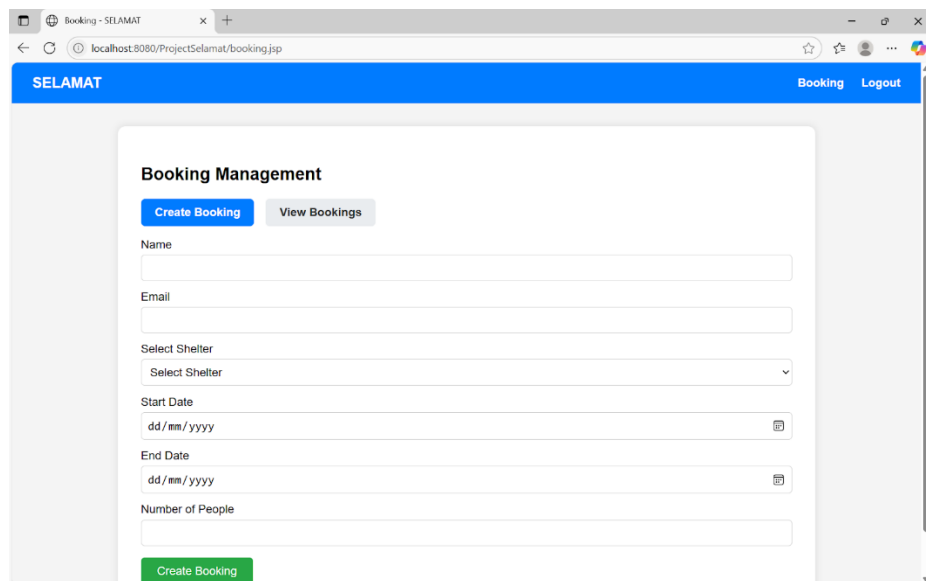
**Available Emergency Shelters**

ID	Name	Location	Capacity	Status
1	SEROJA	RAWANG	400	Full
2	KEMBONG	ELMINA	250	Available
3	DAHLIA	BUKIT BERUNTUNG	100	Full
4	ANGGERIK	AU3	200	Available
5	TERATAI	SUBANG	250	Available
6	RAMBAI	SETAPAK	300	Available
7	KANCIL	SHAH ALAM	200	Available

Figure 7.1: User Dashboard

## 2. Booking the Shelters

### a. User can book and view booking status Shelters

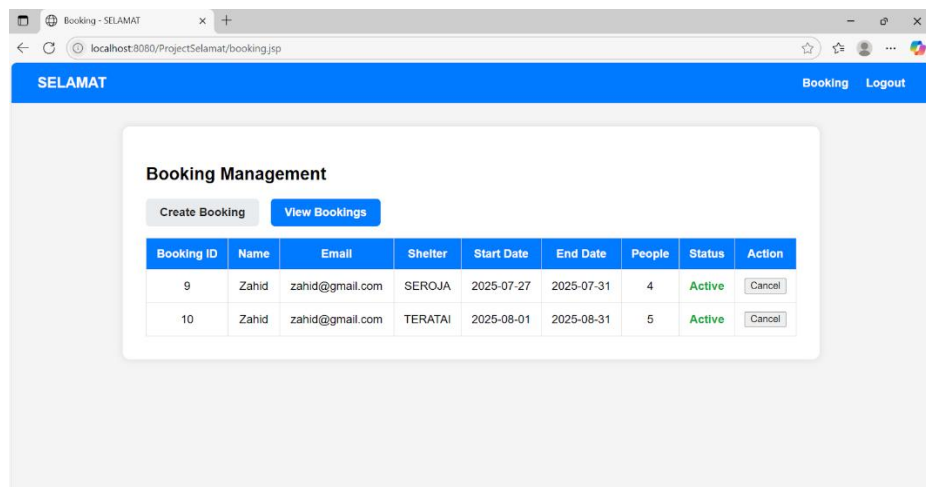


The screenshot shows a web browser window with the URL `localhost:8080/ProjectSelamat/booking.jsp`. The page has a blue header with the text "SELAMAT" and navigation links "Booking" and "Logout". The main content area is titled "Booking Management" and contains two tabs: "Create Booking" (active) and "View Bookings". The form includes the following fields:

- Name:
- Email:
- Select Shelter:
- Start Date:  with a calendar icon
- End Date:  with a calendar icon
- Number of People:

A green "Create Booking" button is located at the bottom of the form.

Figure 7.2: Create Booking



The screenshot shows the same web browser window, but the "View Bookings" tab is active. It displays a table of bookings with the following data:

Booking ID	Name	Email	Shelter	Start Date	End Date	People	Status	Action
9	Zahid	zahid@gmail.com	SEROJA	2025-07-27	2025-07-31	4	Active	<button>Cancel</button>
10	Zahid	zahid@gmail.com	TERATAI	2025-08-01	2025-08-31	5	Active	<button>Cancel</button>

Figure 7.3: View Bookings Status

### 3. Admin Dashboard

a. The Admin Dashboard as an administrator can manage users and platform operation. The features as per below:

- Manage Users – add, edit or remove users from the system
- View Reports – monitoring and generate the report analysis
- Setting – configure system preferences and administrative settings.

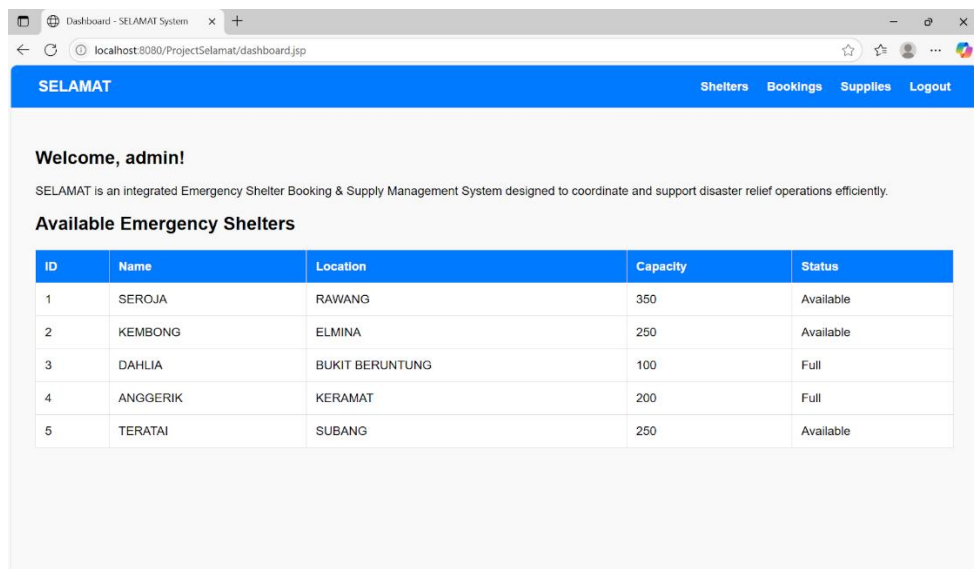


Figure 7.4: Admin Dashboard

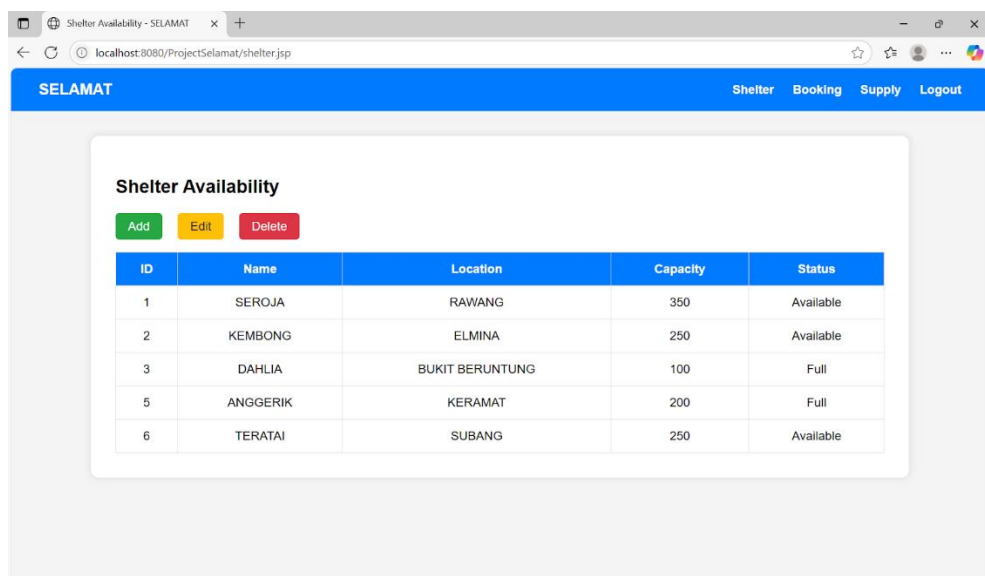


Figure 7.5: Shelters Dashboard

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Booking ID	Name	Email	Shelter	Start Date	End Date	People	Status	Action
1	ryan	ryan@gmail.com	SEROJA	2025-06-18	2025-06-26	2	Cancelled	-
2	afif	afif@gmail.com	DAHLIA	2025-06-22	2025-06-26	2	Active	Cancel
3	afif	afif@gmail.com	ANGGERIK	2025-06-22	2025-06-26	2	Cancelled	-
4	zahid	zahid@gmail.com	ANGGERIK	2025-07-01	2025-07-05	3	Active	Cancel
5	Din	din@gmail.com	TERATAI	2025-07-24	2025-07-31	5	Active	Cancel
6	Ryan	ryan@gmail.com	DAHLIA	2025-09-01	2025-09-30	3	Active	Cancel
7	zahid	zahid@gmail.com	ANGGERIK	2025-07-25	2025-07-31	4	Active	Cancel

Figure 7.6: Booking Dashboard

The screenshot shows the same web browser window, but the "Create Booking" button is active, displaying a form for creating a new booking. The form includes the following fields:

- Name:** A text input field.
- Email:** A text input field.
- Select Shelter:** A dropdown menu with the text "Select Shelter" and a downward arrow.
- Start Date:** A date input field with the placeholder "dd/mm/yyyy" and a calendar icon.
- End Date:** A date input field with the placeholder "dd/mm/yyyy" and a calendar icon.
- Number of People:** A text input field.

At the bottom of the form is a green button labeled "Create Booking".

Figure 7.7: Supply Inventory



## 8. CONCLUSION

In conclusion, the **SELAMAT** Emergency Shelter Booking & Supply Management System bridges the gap between chaotic manual disaster response processes and a streamlined, tech-enabled solution. The system ensures dynamic functionality and efficient system by using MVC framework such as Servlet, JSP and JavaBean. By offering real-time updates, centralized information, and efficient supply tracking, SELAMAT enhances community resilience, accelerates emergency response, and ensures safer, better-managed evacuation efforts. This project lays the foundation for future integrations and continuous disaster preparedness improvement.

## APPENDIX

Github link: <https://github.com/mrygoround/selamat-system>